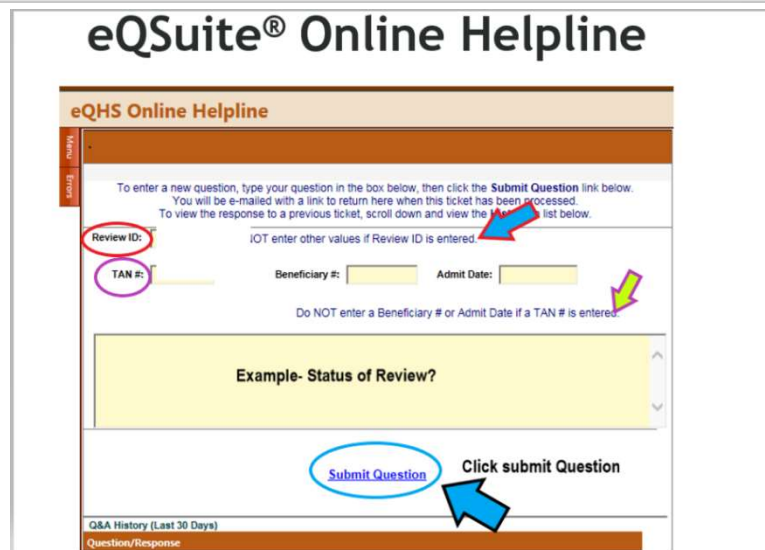


How to Cancel a Review

There are some instances that a Provider will need to cancel a review that has been submitted to eQSuite® - ex. Duplicate review entered by accident; Review entered under the wrong Beneficiary ID#, etc.

Providers can cancel a Review by either calling our Customer Service line at (888)801-9355 (available M-F 8am – 5pm MT) or by enter in an Online Helpline request. Please see below on how to enter in your request via the Online Helpline. Providers will need to list the Review ID number that they would like cancelled and their reason for cancelling.

Click Online Helpline and you will enter in that specific Review ID# or PAR# and type in a question.



Click submit Question. A member of the Customer Service Team or Provider Education will resolve or communicate your issue to our IT department with a target completion date that is within 4 business days from when the request was received.