



How to Clear Your Cache

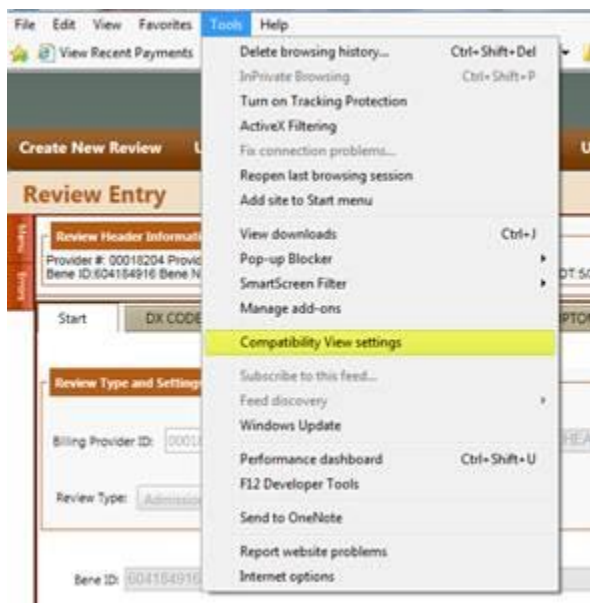
If you are having difficulty entering a review into eQSuite[®] please try clearing your cache by following these instructions.

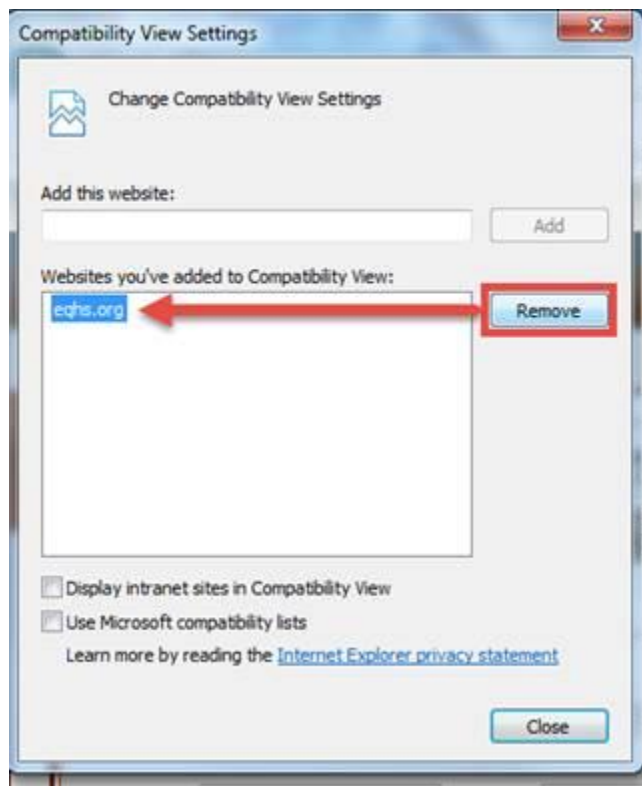
Click on the link below, select the browser you are using and it will walk you through the steps on how to clear your cache.

<https://www.refreshyourcache.com/en/home/>

*If you use Internet Explorer and have cleared your cache, please be sure you check browser compatibility with eQSuite[®]. You can do this by:

1. Select tools from the top left of your Windows screen
2. Choose compatibility view settings
3. Remove the 'EQHS' site from compatibility mode (below)





If you continue to have the error, please send a screen shot of the error to Provider Relations at co.pr@eqhs.com so that they can research it further and identify a resolution to the issue.

It is strongly recommended that you utilize Chrome or Internet Explorer browser.