

# Pediatric Personal Care Benefit Billing Manual

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# **Pediatric Personal Care Benefit Billing Manual**

The purpose of this billing manual is to provide policy and billing guidance to providers to obtain reimbursement for personal care services. This manual is updated periodically to reflect changes in policy and regulations. It applies only to the Health First Colorado (Colorado's Medicaid Program) Pediatric Personal Care benefit and does not address services available through other Health First Colorado benefits or any services available through Home and Community-Based Services (HCBS) waiver programs.

## **Personal Care Benefit Overview**

The Pediatric Personal Care benefit is available to Health First Colorado members 20 years old and younger who require personal care (PC) services.

Personal Care services are medically necessary services that do not require a provider to have a medical certification or a professional license to safely provide services. Under this benefit, a PC provider assists the Health First Colorado member with PC tasks in order to meet his or her physical, maintenance, and supportive needs. This assistance may take the form of hands-on assistance (actually performing a task for the person), supervision (ensuring a task is performed safely, including active intervention), or prompting or cuing the member to complete the task.

If a member requires support of a medically skilled caregiver to complete a task, such as bathing or hygiene, the associated task shall be considered skilled in nature and covered under other Health First Colorado state plan benefits and/or Colorado HCBS waiver programs.

Waiver Case Managers must collaborate with Pediatric Personal Care Providers to ensure that PARs are submitted correctly and on time to prevent overlap or omission of authorized personal care units between the Medical PAR and Waiver PAR.

Personal Care providers must work with the member's case manager to ensure that any current PARS for these services are cancelled or modified prior to starting services under the Medicaid fee for service program.

Additional information about this benefit, including eligibility rules for providers, details about what tasks are covered, and interaction with other Health First Colorado programs, can be found in the Personal Care Benefit Coverage Standard.

## **Billing Information**

### **National Provider Identifier (NPI)**

The Health Insurance Portability and Accountability Act (HIPAA) requires that covered entities (i.e., health plans, health care clearinghouses, and those health care providers who transmit any health information electronically in connection with a transaction for which the Secretary of Health and Human Services has adopted a standard) use NPIs in standard transactions. Certain Provider Types are not able to obtain an NPI. Those providers will be assigned a Health First Colorado provider number.

### **Eligible Providers**

#### **Prescribing/Ordering Providers**

- Physician, either a Doctor of Medicine (MD) or Doctor of Osteopathic Medicine (DO)

- Advanced Practice Nurse (APN)

**Note:** Under the Centers for Medicare and Medicaid Services (CMS) Conditions of Participation, all 485 Plans of Care – or other form with identical content – must be signed by an MD, DO, or APN.

## Rendering and Billing Provider Numbers

Personal Care services must be billed using the 837 Professional (837P) transaction or CMS 1500 form, which requires using rendering provider identification numbers.

Class B agencies billing for PC services through Online Portal must enter their billing NPI number in the Rendering Provider ID field on the Detail Line Items tab or in line 24J of the CMS 1500 Professional claim form.

Each agency's specific billing number will be used to reimburse the claim.

## Prior Authorization Requests (PARs)

The ColoradoPAR Program is Health First Colorado's Utilization Management (UM) Program. A third-party vendor reviews Prior Authorization Requests (PARs) to ensure services requested meet medical necessity guidelines and are within Health First Colorado's policies.

The ColoradoPAR Program's third-party vendor processes electronic PARs through an online PAR portal. The online PAR portal is a web-based HIPAA-compliant PAR system that offers providers 24/7 access to the information and functions providers need. Clinical documentation will be accepted in the following formats: doc, docx, xls, xlsx, ppt, pdf, jpg, gif, bmp, tiff, tif, and jpeg.

See [ColordaoPAR.com](http://ColordaoPAR.com) for information and instructions on how to submit PARs electronically through the online PAR portal. For additional assistance or support, contact the ColoradoPAR provider helpline at 888-801-9355. PAR status may be verified in the online PAR portal or by contacting the ColoradoPAR provider helpline. The approved PAR identification number must be submitted with the claim to receive payment.

Claims for prior authorized services must be submitted within 120 days of the date of service. Services rendered prior to the authorized date will be denied reimbursement.

**Approval of the PAR does not guarantee payment by Health First Colorado.** The member and the PC provider shall meet all applicable eligibility requirements at the time services are rendered and services shall be delivered in accordance with all applicable service limitations. Health First Colorado is the payer of last resort and the presence of an approved or partially approved PAR does not release the agency from the requirement to bill Medicare or other third party insurance prior to billing Health First Colorado.

## PAR Requirements

- Any provider submitting a PAR must be enrolled in the Health First Colorado Program for. Providers must also verify eligibility at the time service is rendered and include the necessary information with the PAR.
- All PC services require prior authorization by Health First Colorado's third-party vendor using the approved prior authorization request online portal.
- The PAR is comprised of a completed Personal Care Assessment Tool (PCAT), the physician's orders, and the Plan of Care:
  - The PCAT can be completed by a Class A or B agency
  - PC services must be ordered in writing by the member's prescribing provider as part of a written Plan of Care

- The prescribing provider's order and signed Plan of Care must be submitted with the PCAT as part of the PAR
- It is the agency's responsibility to provide sufficient documentation to support the medical necessity for the requested services.
- PC services PARs may be submitted for up to a full year of anticipated services unless:
  - The member is not expected to need a full year of services
  - The member's eligibility is not expected to span the entire year or,
  - As otherwise specified by Health First Colorado.
- PARs must be submitted to Health First Colorado's third-party vendor in accordance with 10 CCR 2505-10 § 8.058.
- A PAR will be pended by Health First Colorado's third-party vendor if all of the required information is not provided in the PAR, or additional information is required by the third-party vendor to complete the review. If the third-party vendor does not receive the required documentation within four (4) business days, the PAR will be denied for lack of information.
- When a PAR includes a request for reimbursement for two (2) staff members at the same time (excluding supervisory visits) to perform two-person transfers or another PC task, documentation supporting the need for two (2) people and the reason adaptive equipment cannot be used must be included.
- All other information determined necessary by Health First Colorado's third-party vendor to make a decision on the medical necessity and appropriateness of the proposed treatment plan must be included.
- The agency is required to submit a PAR revision, which must include revisions to all documentation, including the Plan of Care, if/when the member experiences a change in condition necessitating a change in the amount, duration, or frequency of a member's PC services.
- When a member receiving PC services through Health First Colorado receives additional PC services through a Home and Community-Based Services (HCBS) waiver, the HCBS waiver program is considered the payer of last resort.
- The PAR will be reviewed by medical experts in children's health who work for the Health First Colorado program's third-party vendor. Nurses and doctors will decide if the request for personal care meets the rules for medical necessity and for the Personal Care Benefit.
- An approved PAR is valid for up to one (1) year. After one (1) year, a personal care provider must submit a new PAR for another year of PC services.

## **Peer-to-Peer and Reconsideration Process**

- Prior to denying or partially denying a PAR, the MD, DO, or APN who requested the PAR will be contacted to discuss the PAR over the phone in a process called a Peer-To-Peer review. If the Peer-To-Peer review still results in a denied or partially denied PAR, the personal care provider can work with the MD, DO, or APN on these two (2) options:
- PAR Reconsideration: A PAR Reconsideration is similar to a second opinion and must be requested by the personal care provider. A MD, DO, or APN who is different from the one who made the initial PAR denial will re-review the PAR along with the new information and make a final PAR decision. Additional documents not submitted with the original request may be submitted during the Reconsideration process.

- PAR Resubmission: Submit a new PAR that includes additional medical information needed for the PAR review.

The provider will be notified of the final PAR determination via the online PAR portal. The provider and member will receive the final PAR determination letter from the Department's fiscal agent. If the PAR is denied, the provider will also receive a detailed explanation of why the PAR was denied. A member who receives a denial notification letter has the option to submit a written request for an appeal to the Office of Administrative Courts.

## **Claim Submission**

### **Paper Claims**

Electronic claims format shall be required unless hard copy claims submittals are specifically prior authorized by the Department. Requests may be sent to Hewlett Packard Enterprise (HPE), P.O. Box 30, Denver, CO 80201-0030. The following claims can be submitted on paper and processed for payment:

- Claims from providers who consistently submit five (5) claims or fewer per month (requires prior approval)
- Claims that, by policy, require attachments
  - Note: Attachments can be submitted electronically
- Reconsideration claims

Paper claims require a NPI for those provider types that can obtain one. Providers that cannot obtain a NPI are required to use and assigned Health First Colorado provider number on their claims. Electronically mandated claims submitted on paper are processed, denied, and marked with the message "Electronic Filing Required".

### **Electronic Claims**

Instructions for completing and submitting electronic claims are available through the following:

- X12N Technical Report 3 (TR3) for the 837P, 837I, or 837D ([wpc-edi.com](http://wpc-edi.com))
- Companion Guides for the 837P, 837I, or 837D in the EDI support section of the Department's website ([edi-support](#))
- Online Portal User Guide (via within the Online Portal)

The Health First Colorado collects electronic claim information interactively through the Health First Colorado Secure Online Portal ([Online Portal](#)) or via batch submission through a host system. Please refer to the [Colorado General Provider Information Manual](#) for additional electronic information.

## **Interactive Claim Submission and Processing**

Interactive claim submission through the Online Portal is a real-time exchange of information between the provider and the Health First Colorado. Health First Colorado providers may create and transmit HIPAA compliant 837P (Professional), 837I (Institutional), and 837D (Dental) claims electronically one at a time. These claims are transmitted through the Health First Colorado Online Portal (OP).

The Online Portal contains training, user guides and help that describe claim completion requirements, edits that verify the format and validity of the entered information, and edits that assure that required fields are completed.

The Health First Colorado OP reviews the claim information for compliance with Health First Colorado billing policy and passes the claim to the Colorado interChange system for adjudication and reporting on the Health First Colorado Provider Remittance Advice (RA).

The OP immediately returns a response to the provider about that single transaction indicating whether the claim will be rejected, suspended or paid.

- If the claim is rejected, the OP sends a rejection response that identifies the rejection reason. The rejected claim can immediately be resubmitted.
- If the claim is suspended then it needs additional manual review by the Fiscal Agent.
- If the claim is accepted, the provider receives a message indicating that the claim is will be paid.

The Online Portal provides immediate feedback directly to the submitter. All claims are processed to provide a weekly Health Care Claim Payment/Advice (Accredited Standards Committee [ASC] X12N 835) transaction and/or Remittance Advice to providers. The Online Portal also provides access to reports and transactions generated from claims submitted via paper and through electronic data submission methods other than the Online Portal. The reports and transactions include:

- Accept/Reject Report
- Remittance Advice
- Health Care Claim Payment/Advice (ASC X12N 835)
- Managed Care Reports such as Primary Care Physician Rosters
- Eligibility Inquiry (interactive and batch)
- Claim Status Inquiry

Claims may be adjusted, edited and resubmitted, and voided in real time through the Online Portal. Access the Online Portal through Secured Site at [colorado.gov/hcpf](http://colorado.gov/hcpf). For help with claim submission via the Online Portal, please choose the *User Guide* option available for each Online Portal transaction.

For additional electronic billing information, please refer to the appropriate Companion Guide located in the Provider Services [Specifications](#) section of the Department's website.

## **Procedure/HCPCS Codes Overview**

The Department develops procedure codes that are approved by the Centers for Medicare & Medicaid Services (CMS). The codes are used to submit claims for services provided to Health First Colorado members. The procedure codes represent services that may be provided by enrolled certified Health First Colorado providers.

The Healthcare Common Procedural Coding System (HCPCS) is divided into two principal subsystems, referred to as level I and level II of the HCPCS. Level I of the HCPCS is comprised of CPT (Current Procedural Terminology), a numeric coding system maintained by the American Medical Association (AMA).

The CPT is a uniform coding system consisting of descriptive terms and identifying codes that are used primarily to identify medical services and procedures furnished by physicians and other health care professionals. Level II of the HCPCS is a standardized coding system that is used primarily to identify products, supplies, and services not included in the CPT codes.

These include ambulance services and durable medical equipment, prosthetics, orthotics, and supplies (DME/Supplies) when used outside a physician's office. Level II codes are also referred to as alpha-numeric codes because they consist of a single alphabetical letter followed by four (4) numeric digits. CPT codes are identified using five (5) numeric digits.

## Pediatric Personal Care Benefit Procedure Code Table

Providers may bill the following procedure codes for Pediatric Personal Care services:

<b>Pediatric Personal Care Benefit Procedure Code Table</b>		
<b>Description</b>	<b>Procedure Code</b>	<b>Units</b>
Personal care services, per 15 minutes, not for an inpatient or resident of a hospital nursing facility, icf/mr or imd, part of the individualized plan of treatment (code may not be used to identify services provided by home health aide or certified nurse assistant).	T1019	1 unit = 15 minutes

## Paper Claim Reference Table

The following paper form reference table gives required and/or conditional fields for the paper CMS 1500 claim form for Pediatric Personal Care claims:

<b>CMS Field #</b>	<b>Field Label</b>	<b>Field is?</b>	<b>Instructions</b>
<b>1</b>	<b>Insurance Type</b>	Required	Place an "X" in the box marked as Medicaid.
<b>1a</b>	<b>Insured's ID Number</b>	Required	Enter the member's Health First Colorado seven-digit Medicaid ID number as it appears on the Medicaid Identification card. Example: A123456.
<b>2</b>	<b>Patient's Name</b>	Required	Enter the member's last name, first name, and middle initial.
<b>3</b>	<b>Patient's Date of Birth / Sex</b>	Required	Enter the member's birth date using two digits for the month, two digits for the date, and two digits for the year. Example: 070115 for July 1, 2015.  Place an "X" in the appropriate box to indicate the sex of the member.
<b>4</b>	<b>Insured's Name</b>	Not Required	
<b>5</b>	<b>Patient's Address</b>	Not Required	
<b>6</b>	<b>Patient's Relationship to Insured</b>	Conditional	Complete if the member is covered by a commercial health insurance policy. Place an "X" in the box that identifies the member's relationship to the policyholder.
<b>7</b>	<b>Insured's Address</b>	Not Required	
<b>8</b>	<b>Reserved for NUCC Use</b>		
<b>9</b>	<b>Other Insured's Name</b>	Conditional	If field 11d is marked "YES," enter the insured's last name, first name and middle initial.



<b>CMS Field #</b>	<b>Field Label</b>	<b>Field is?</b>	<b>Instructions</b>
<b>9a</b>	<b>Other Insured's Policy or Group Number</b>	Conditional	If field 11d is marked "YES," enter the policy or group number.
<b>9b</b>	<b>Reserved for NUCC Use</b>		
<b>9c</b>	<b>Reserved for NUCC Use</b>		
<b>9d</b>	<b>Insurance Plan or Program Name</b>	Conditional	If field 11d is marked "YES," enter the insurance plan or program name.
<b>10a-c</b>	<b>Is Patient's Condition Related to?</b>	Not Required	
<b>10d</b>	<b>Reserved for Local Use</b>		
<b>11</b>	<b>Insured's Policy, Group or FECA Number</b>	Not Required	
<b>11a</b>	<b>Insured's Date of Birth, Sex</b>	Not Required	
<b>11b</b>	<b>Other Claim ID</b>	Not Required	
<b>11c</b>	<b>Insurance Plan Name or Program Name</b>	Not Required	
<b>11d</b>	<b>Is there another Health Benefit Plan?</b>	Conditional	When appropriate, place an "X" in the correct box. If marked "YES," complete 9, 9a, and 9d.
<b>12</b>	<b>Patient's or Authorized Person's signature</b>	Required	Enter "Signature on File," "SOF," or legal signature. If there is no signature on file, leave blank or enter "No Signature on File." Enter the date the claim form was signed.

<b>CMS Field #</b>	<b>Field Label</b>	<b>Field is?</b>	<b>Instructions</b>
<b>13</b>	<b>Insured's or Authorized Person's Signature</b>	Not Required	
<b>14</b>	<b>Date of Current Illness Injury or Pregnancy</b>	Not Required	
<b>15</b>	<b>Other Date</b>	Not Required	
<b>16</b>	<b>Date Patient Unable to Work in Current Occupation</b>	Not Required	
<b>17</b>	<b>Name of Referring Physician</b>	Conditional	
<b>18</b>	<b>Hospitalization Dates Related to Current Service</b>	Conditional	Complete for services provided in an inpatient hospital setting. Enter the date of hospital admission and the date of discharge using two digits for the month, two digits for the date and two digits for the year. Example: 070115 for July 1, 2015. If the member is still hospitalized, the discharge date may be omitted. This information is not edited.
<b>19</b>	<b>Additional Claim Information</b>	Conditional	
<b>20</b>	<b>Outside Lab? \$ Charges</b>	Conditional	Complete if <u>all</u> laboratory work was referred to and performed by an outside laboratory. If this box is checked, no payment will be made to the physician for lab services. Do not complete this field if <u>any</u> laboratory work was performed in the office. Practitioners may not request payment for services performed by an independent or hospital laboratory.
<b>21</b>	<b>Diagnosis or Nature of Illness or Injury</b>	Required	Enter at least one but no more than twelve diagnosis codes based on the member's diagnosis/condition. Enter applicable ICD indicator to identify which version of ICD codes is being reported.

CMS Field #	Field Label	Field is?	Instructions												
			0 ICD-10-CM												
<b>22</b>	<b>Medicaid Resubmission Code</b>	Conditional	<p>List the original reference number for adjusted claims.</p> <p>When resubmitting a claim as a replacement or a void, enter the appropriate bill frequency code in the left-hand side of the field.</p> <p>7 Replacement of prior claim 8 Void/Cancel of prior claim</p> <p>This field is not intended for use for original claim submissions.</p>												
<b>23</b>	<b>Prior Authorization</b>	Not Required													
<b>24</b>	<b>Claim Line Detail</b>	Information	<p>The paper claim form allows entry of up to six detailed billing lines. Fields 24A through 24J apply to each billed line.</p> <p><b>Do not enter more than six lines of information</b> on the paper claim. If more than six lines of information are entered, the additional lines will not be entered for processing.</p> <p>Each claim form must be fully completed (totaled).</p> <p><b>Do not file continuation claims</b> (e.g., Page 1 of 2).</p>												
<b>24A</b>	Dates of Service	Required	<p>The field accommodates the entry of two dates: a "From" date of services and a "To" date of service. Enter the date of service using two digits for the month, two digits for the date and two digits for the year. Example: 010116 for January 1, 2016</p> <p style="text-align: center;">From                  To</p> <p style="text-align: center;"> <table border="1" style="margin: auto;"> <tr> <td style="width: 20px;">01</td><td style="width: 20px;">01</td><td style="width: 20px;">16</td><td style="width: 20px;"> </td><td style="width: 20px;"> </td><td style="width: 20px;"> </td> </tr> </table> </p> <p style="text-align: center;">Or</p> <p style="text-align: center;">From                  To</p> <p style="text-align: center;"> <table border="1" style="margin: auto;"> <tr> <td style="width: 20px;">01</td><td style="width: 20px;">01</td><td style="width: 20px;">16</td><td style="width: 20px;">01</td><td style="width: 20px;">01</td><td style="width: 20px;">16</td> </tr> </table> </p>	01	01	16				01	01	16	01	01	16
01	01	16													
01	01	16	01	01	16										

CMS Field #	Field Label	Field is?	Instructions						
			Span dates of service From                      To <table border="1" data-bbox="922 310 1260 359"> <tr> <td>01</td><td>01</td><td>16</td><td>01</td><td>31</td><td>16</td> </tr> </table> <b>EPSDT</b> All dates of service must by the same date as screening.	01	01	16	01	31	16
01	01	16	01	31	16				
<b>24B</b>	Place of Service	Required	Enter the Place of Service (POS) code that describes the location where services were rendered. The Health First Colorado accepts the CMS place of service codes.  12    Home						
<b>24C</b>	<b>EMG</b>	Conditional	Enter a "Y" for YES or leave blank for NO in the bottom, unshaded area of the field to indicate the service is rendered for a life-threatening condition or one that requires immediate medical intervention.  If a "Y" for YES is entered, the service on this detail line is exempt from co-payment requirements.						
<b>24D</b>	<b>Procedures, Services, or Supplies</b>	Required	Enter the HCPCS procedure code that specifically describes the service for which payment is requested.  All procedures must be identified with codes in the current edition of Physicians Current Procedural Terminology (CPT). CPT is updated annually.  HCPCS Level II Codes  The current Medicare coding publication (for Medicare crossover claims only).  Only approved codes from the current CPT or HCPCS publications will be accepted.						
<b>24E</b>	<b>Diagnosis Pointer</b>	Required	Enter the diagnosis code reference letter (A-L) that relates the date of service and the procedures performed to the primary diagnosis.  At least one diagnosis code reference letter must be entered.  When multiple services are performed, the primary reference letter for each service should be listed first, other applicable services should follow.						

CMS Field #	Field Label	Field is?	Instructions
			This field allows for the entry of 4 characters in the unshaded area.
<b>24F</b>	<b>\$ Charges</b>	Required	<p>Enter the usual and customary charge for the service represented by the procedure code on the detail line. Do not use commas when reporting dollar amounts. Enter 00 in the cents area if the amount is a whole number. Some CPT procedure codes are grouped with other related CPT procedure codes. When more than one procedure from the same group is billed, special multiple pricing rules apply.</p> <p>The base procedure is the procedure with the highest allowable amount. The base code is used to determine the allowable amounts for additional CPT surgical procedures when more than one procedure from the same grouping is performed.</p> <p>Submitted charges cannot be more than charges made to non-Health First Colorado covered individuals for the same service. Do not deduct Health First Colorado co-payment or commercial insurance payments from the usual and customary charges.</p>
<b>24G</b>	<b>Days or Units</b>	Required	<p>Enter the number of services provided for each procedure code.</p> <p>Enter whole numbers only - do not enter fractions or decimals.</p>
<b>24H</b>	<b>EPSDT/Family Plan</b>	Conditional	<p><b>EPSDT</b> (shaded area) For Early &amp; Periodic Screening, Diagnosis, and Treatment related services, enter the response in the shaded portion of the field as follows:</p> <p>AV Available- Not Used S2 Under Treatment ST New Service Requested NU Not Used</p> <p><b>Family Planning</b> (unshaded area) Not Required</p>
<b>24I</b>	<b>ID Qualifier</b>	Not Required	

CMS Field #	Field Label	Field is?	Instructions
24J	<b>Rendering Provider ID #</b>	Required	In the shaded portion of the field, enter the NPI of the Health First Colorado provider number assigned to the <u>provider</u> who actually performed or rendered the billed service.
25	<b>Federal Tax ID Number</b>	Not Required	
26	<b>Patient's Account Number</b>	Optional	Enter information that identifies the member or claim in the provider's billing system. Submitted information appears on the Remittance Advice (RA).
27	<b>Accept Assignment?</b>	Required	The accept assignment indicates that the provider agrees to accept assignment under the terms of the payer's program.
28	<b>Total Charge</b>	Required	Enter the sum of all charges listed in field 24F. Do not use commas when reporting dollar amounts. Enter 00 in the cents area if the amount is a whole number.
29	<b>Amount Paid</b>	Conditional	Enter the total amount paid by Medicare or any other commercial health insurance that has made payment on the billed services. Do not use commas when reporting dollar amounts. Enter 00 in the cents area if the amount is a whole number.
30	<b>Rsvd for NUCC Use</b>		
31	<b>Signature of Physician or Supplier Including Degrees or Credentials</b>	Required	<p>Each claim must bear the signature of the enrolled provider or the signature of a registered authorized agent.</p> <p>A holographic signature stamp may be used <u>if</u> authorization for the stamp is on file with the fiscal agent.</p> <p>An authorized agent or representative may sign the claim for the enrolled provider <u>if</u> the name and signature of the agent is on file with the fiscal agent.</p> <p>Each claim must have the date the enrolled provider or registered authorized agent signed the claim form. Enter the date the claim was signed using two digits for the month, two digits for the date and two digits</p>

CMS Field #	Field Label	Field is?	Instructions
			for the year. Example: 070116 for July 1, 2016. <b>Unacceptable signature alternatives:</b> Claim preparation personnel may not sign the enrolled provider’s name. Initials are not acceptable as a signature. Typed or computer printed names are not acceptable as a signature. “Signature on file” notation is not acceptable in place of an authorized signature.
<b>32</b>	<b>32- Service Facility Location Information</b> <b>32a- NPI Number</b> <b>32b- Other ID #</b>	Not Required	Complete for services provided in a hospital or nursing facility in the following format: 1 <sup>st</sup> Line Facility Name 2 <sup>nd</sup> Line Address 3 <sup>rd</sup> Line City, State and ZIP Code 32a- NPI Number Enter the NPI of the service facility (if known).
<b>33</b>	<b>33- Billing Provider Info &amp; Ph. #</b> <b>33a- NPI Number</b> <b>33b- Other ID #</b>	Required	Enter the name of the individual or organization that will receive payment for the billed services in the following format: 1 <sup>st</sup> Line Name 2 <sup>nd</sup> Line Address 3 <sup>rd</sup> Line City, State and ZIP Code 33a- NPI Number Enter the NPI of the billing provider

# Pediatric Personal Care Claim Example



## HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<input type="checkbox"/> PICA <span style="float: right;"><input type="checkbox"/> PICA</span>																																																																															
1. MEDICARE <input type="checkbox"/> MEDICAID <input checked="" type="checkbox"/> TRICARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA BLK/LUNG <input type="checkbox"/> OTHER <input type="checkbox"/> <small>(Medicare #) (Medicaid #) (ID#DoDE) (Member ID#) (ID#) (ID#)</small>					1a. INSURED'S I.D. NUMBER (For Program in Item 1) <b>D444444</b>																																																																										
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>Client, Ima A</b>			3. PATIENT'S BIRTH DATE <b>10   16   45</b> M <input type="checkbox"/> F <input checked="" type="checkbox"/>		4. INSURED'S NAME (Last Name, First Name, Middle Initial)																																																																										
5. PATIENT'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)			6. PATIENT RELATIONSHIP TO INSURED <input checked="" type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other		7. INSURED'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)																																																																										
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)			10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES <input type="checkbox"/> NO <input type="checkbox"/> b. AUTO ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/> PLACE (State) _____ c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/>		11. INSURED'S POLICY GROUP OR FECA NUMBER a. INSURED'S DATE OF BIRTH MM   DO   YY M   F   SEX b. OTHER CLAIM ID (Designated by NUCC) c. INSURANCE PLAN NAME OR PROGRAM NAME																																																																										
8. RESERVED FOR NUCC USE			10a. RESERVED FOR LOCAL USE		12. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED _____ DATE <b>10/1/18</b>																																																																										
READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM.																																																																															
13. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED _____ Signature on File DATE <b>10/1/18</b>					13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED _____																																																																										
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM   DO   YY QUAL			15. OTHER DATE MM   DO   YY QUAL		16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM   DO   YY TO MM   DO   YY																																																																										
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 17a. _____ 17b. NPI _____			18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM   DO   YY TO MM   DO   YY		19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)																																																																										
20. OUTSIDE LAB? YES <input type="checkbox"/> NO <input type="checkbox"/> \$ CHARGES			21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Reate A-L to service line below (ICD) ICD Ind. <b>0</b> A. <b>F84.0</b> B. _____ C. _____ D. _____ E. <b>F90.9</b> F. _____ G. _____ H. _____ I. _____ J. _____ K. _____ L. _____		22. RESUBMISSION CODE ORIGINAL REF. NO. 23. PRIOR AUTHORIZATION NUMBER																																																																										
<table border="1"> <thead> <tr> <th>A. DATE(S) OF SERVICE</th> <th>B. PLACE OF SERVICE</th> <th>C. EMG</th> <th>D. PROCEDURES, SERVICES, OR SUPPLIES</th> <th>E. DIAGNOSIS POINTER</th> <th>F. \$ CHARGES</th> <th>G. DAYS OR UNITS</th> <th>H. ICD-9-CM</th> <th>I. ICD-10-CM</th> <th>J. RENDERING PROVIDER ID #</th> </tr> </thead> <tbody> <tr> <td>10   01   16   10   01   16   12</td> <td>T1019</td> <td></td> <td></td> <td></td> <td>142   50</td> <td>30</td> <td>NPI</td> <td>311200000X</td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>NPI</td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>NPI</td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>NPI</td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>NPI</td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>NPI</td> <td></td> <td></td> </tr> </tbody> </table>										A. DATE(S) OF SERVICE	B. PLACE OF SERVICE	C. EMG	D. PROCEDURES, SERVICES, OR SUPPLIES	E. DIAGNOSIS POINTER	F. \$ CHARGES	G. DAYS OR UNITS	H. ICD-9-CM	I. ICD-10-CM	J. RENDERING PROVIDER ID #	10   01   16   10   01   16   12	T1019				142   50	30	NPI	311200000X									NPI										NPI										NPI										NPI										NPI		
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24. FEDERAL TAX I.D. NUMBER SSN EIN			25. PATIENT'S ACCOUNT NO. <b>Optional</b>		26. ACCEPT ASSIGNMENT? (For part claims, see back) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		27. TOTAL CHARGE \$ <b>142   50</b>		28. AMOUNT PAID \$	29. Rsvd for NUCC Use																																																																					
30. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREE OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNED _____ Signature DATE <b>10/1/18</b>			31. SERVICE FACILITY LOCATION INFORMATION			32. BILLING PROVIDER INFO & PH# ( ) <b>Personal Care Provider</b> <b>100 Any Street</b> <b>Any City</b> a. _____ b. <b>1234567890</b>																																																																									

NUCC Instruction Manual available at: www.nucc.org

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APPROVED OMB-0938-F197-FURM-MS-1-00 (02-12)

CARRIER PATIENT AND INSURED INFORMATION PHYSICIAN OR SUPPLIER INFORMATION



## **Timely Filing**

The Health First Colorado allows providers to document compliance with timely filing requirements when the initial timely filing period has expired. Health First Colorado providers have 120 days from the date of service to submit their claim. For information on the 60-day resubmission rule for denied/rejected claims, please see the General Provider Information manual in the Provider Services [Billing Manuals](#) section.

Making false statements about timely filing compliance is a misrepresentation and falsification that, upon conviction, makes the individual who prepares the claim and the enrolled provider subject to fine and imprisonment under state and/or federal law.

## Pediatric Personal Care Specialty Manual Revisions Log

<b>Revision Date</b>	<b>Additions/Changes</b>	<b>Pages</b>	<b>Made by</b>
12/01/2016	Manual revised for interChange implementation. For manual revisions prior to 12/01/2016, please refer to Archive.	All	HPE
12/27/2016	Updates based on Colorado iC Stage II Provider Billing Manual Comment Log v0_2.xlsx	1, 3, 9, 13	HPE
1/10/2017	Updates based on Colorado iC Stage Provider Billing Manual Comment Log v0_3.xlsx	Multiple	HPE
1/19/2017	Updates based on Colorado iC Stage Provider Billing Manual Comment Log v0_4.xlsx	Multiple	HPE
1/26/2017	Updates based on Department 1/20/2017 approval email	Accepted tracked changes throughout	HPE

**Note:** In many instances when specific pages are updated, the page numbers change for the entire section. Page numbers listed above are the page numbers on which the updates/changes occurred.