

Home and Community Based Services for Persons with Intellectual and/or Developmental Disabilities Waiver Programs

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Program Overview

The Home and Community Based Services (HCBS) waiver programs provide Health First Colorado members who meet special eligibility criteria access to additional services in their homes and communities as an alternative to institutional care. The Home and Community Based Services programs for person with intellectual and/or developmental disabilities include:

- Home and Community Based Services for Persons with Intellectual and/or Developmental Disabilities Waiver (HCBS-IDD)
- HCBS-Supported Living Services (HCBS-SLS)
- HCBS-Children’s Extensive Support (HCBS- CES)
- Targeted Case Management–State Plan Benefit (TCM)

Level of care determinations are made annually by the case management agencies (aka Community Centered Boards). Members must meet financial, medical, and program criteria to access services under a waiver. The applicant must be at risk of placement in a nursing facility, hospital, or Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID). To utilize waiver benefits, members must be willing to receive services in their homes or communities. A member who receives services through a waiver is also eligible for all basic Health First Colorado (Colorado’s Medicaid Program) covered services except nursing facility, ICF/IID, and long-term hospital care. When a member chooses to receive services under a waiver, the services must be provided by certified Health First Colorado providers.

Each waiver has an enrollment limit. Applicants may apply for more than one waiver, but may only receive services through one waiver at a time.

Persons with Intellectual and/or Developmental Disabilities Waiver (HCBS-IDD)

The HCBS-DD Waiver provides persons with intellectual and/or developmental disabilities access to services and supports 24 hours a day to allow them to live safely and participate in their community. Services include:

- Residential Habilitation
- Day Habilitation Services and Supports (includes Specialized Habilitation and Supported Community Connections)
- Prevocational Services
- Supported Employment Services
- Non-Medical Transportation Services
- Behavioral Services
- Specialized Medical Equipment and Supplies
- Dental Services
- Vision Services

Supported Living Services (SLS)

The HCBS-SLS Waiver provides services and supports to assist persons with intellectual and/or developmental disabilities to live in the person's own home, apartment, family home, or rental unit that qualifies as an SLS setting. Services include:

- Personal Care
- Respite
- Homemaker
 - Basic
 - Enhanced
- Mentorship
- Day habilitation Services
 - Specialized Habilitation
 - Supported Community Connections
 - Prevocational Services
- Supported Employment Services
- Non-Medical Transportation
- Behavioral Services/Professional Services
 - Hippotherapy
 - Movement Therapy
 - Massage Therapy
- Personal Emergency Response System (PERS)
- Home Accessibility Adaptations
- Vehicle Modifications
- Assistive Technology
- Dental Services
- Vision Services
- Specialized Medical Equipment and Supplies

Children's Extensive Support (CES)

The HCBS-CES Waiver is for children ages birth to 18 with intellectual and/or developmental disabilities *or* for children ages four (4) and under who are at risk of a developmental delay. Services include:

- Personal Care
- Respite
- Homemaker
 - Basic
 - Enhanced
- Community Connector
- Behavioral Services
- Professional Services
 - Hippotherapy
 - Movement Therapy
- Massage Therapy/Specialized Medical Equipment and Supplies
- Adapted Therapeutic Recreational Equipment and Fees
- Home Accessibility Adaptations
- Vehicle Modifications
- Assistive Technology
- Vision Services
- Parent Education

Targeted Case Management (TCM)

Targeted Case Management is an optional Health First Colorado benefit for members who have been determined by a CCB to have a developmental disability and are actively enrolled in one of the programs listed below:

- Persons with Intellectual and/or Developmental Disabilities (HCBS-IDD) Waiver
- Supported Living Services (HCBS-SLS) Waiver
- Children's Extensive Support (HCBS-CES) Waiver

Services include, but are not limited to:

- Locating, coordinating, and monitoring needed developmental disabilities services;
- Coordinating with other non-developmental disabilities funded services to ensure non-duplication of services; and
- Monitoring the effective and efficient provision of services across multiple funding sources.

Prior Authorization Requests (PARs)

Unless otherwise noted, all HCBS services require prior approval before they can be reimbursed by the Health First Colorado. Case management agencies / CCB's complete the Prior Approval and/or Cost Containment requests for their specific programs according to instructions published in the regulations for the Department of Health Care Policy and Financing (the Department). The telephone numbers for the aforementioned Departments are listed in Appendix A on the Department's website (colorado.gov/hcpf) → Provider Services → For Our Providers → [Billing Manuals](#) → Appendices → Appendix A.

The case management agencies/single entry points transmit electronic PAR information to the Medicaid Management Information System (interChange) for the HCBS-DD Waiver, HCBS-SLS Waiver, and HCBS-CES Waiver authorizations through the DDDWeb/CCMS application.

The CMAs/CCBs responsibilities include, but are not limited to:

- Informing members and/or legal guardian of the eligibility process.
- Submitting a copy of the approved Enrollment Form to the County department of human/social services for a Health First Colorado member identification number.
- Developing the appropriate Prior Approval and/or Cost Containment Record Form of services and projected costs for approval.
- Submitting a copy of the Prior Authorization and/or Cost Containment document to the authorizing agent. A list of authorizing agents can be found by referring to Appendix D located on the Department's website → Provider Services → [Billing Manuals](#) → Appendices → Appendix D.
- Assessing the member's health and social needs.
- Arranging for face-to-face contact with the member within 30 calendar days of receipt of the referral.
- Monitoring and evaluating services.
- Reassessing each member.
- Demonstrating continued cost effectiveness whenever services increase or decrease.

Approval of prior authorization does not guarantee Health First Colorado payment and does not serve as a timely filing waiver. Prior authorization only assures that the approved service is a medical necessity and is considered a benefit of the Health First Colorado. All claims, including those for prior authorized services, must meet eligibility and claim submission requirements (e.g., timely filing, provider information completed appropriately, required attachments included, etc.) before payment can be made.

Prior approvals must be completed thoroughly and accurately. If an error is noted on an approved request, it should be brought to the attention of the member's case manager for corrections. Procedure codes, quantities, etc., may be changed or entered by the member's case manager.

The authorizing agent or case management agency/CCB is responsible for timely submission and distribution of copies of approvals to agencies and providers contracted to provide services.

PAR Submission

All PAR forms are filed via the "Bridge" which directly interfaces with the Colorado interChange System. Access to the Bridge is accomplished via the Medicaid Enterprise User Provisioning System (MEUPS) which can be found at <https://home.co-meups.xco.dcs-usps.com/home/>.

Claim Submission

National Provider Identifier (NPI)

The Health Insurance Portability and Accountability Act (HIPAA) requires that covered entities (i.e., health plans, health care clearinghouses, and those health care providers who transmit any health information electronically in connection with a transaction for which the Secretary of Health and Human Services has adopted a standard) use NPIs in standard transactions. Certain Provider Types are not able to obtain an NPI. Those providers will be assigned a Health First Colorado provider number.

Paper Claims

Electronic claims format shall be required unless hard copy claims submittals are specifically prior authorized by the Department. Requests may be sent to DXC Technology (DXC), P.O. Box 30, Denver, CO 80201-0030. The following claims can be submitted on paper and processed for payment:

- Claims from providers who consistently submit five (5) claims or fewer per month (requires prior approval)
- Claims that, by policy, require attachments
 - Note: Attachments may be submitted electronically
- Reconsideration claims

Paper claims require an NPI for those provider types that can obtain one. Providers that cannot obtain an NPI are required to use an assigned Health First Colorado provider number on their claims. Electronically mandated claims submitted on paper are processed, denied, and marked with the message "Electronic Filing Required".

Electronic Claims

Instructions for completing and submitting electronic claims are available through the following:

- X12N Technical Report 3 (TR3) for the 837P, 837I, or 837D (wpc-edi.com/)
- Companion Guides for the 837P, 837I, or 837D in the EDI support section of the Department's website ([edi-support](#))

The Health First Colorado collects electronic claim information interactively through the Health First Colorado Secure Online Portal ([Online Portal](#)) or via batch submission through a host system. Please refer to the [Colorado General Provider Information Manual](#) for additional electronic information.

Interactive Claim Submission and Processing

Interactive claim submission through the Online Portal is a real-time exchange of information between the provider and the Health First Colorado. Health First Colorado providers may create and transmit HIPAA compliant 837P (Professional), 837I (Institutional), and 837D (Dental) claims electronically one at a time. These claims are transmitted through the Health First Colorado Online Portal (OP).

The Online Portal contains training, user guides and help that describe claim completion requirements, edits that verify the format and validity of the entered information, and edits that assure that required fields are completed.

The Health First Colorado OP reviews the claim information for compliance with Health First Colorado billing policy and passes the claim to the Colorado interChange system for adjudication and reporting on the Health First Colorado Provider Remittance Advice (RA).

The OP immediately returns a response to the provider about that single transaction indicating whether the claim will be rejected, suspended or paid.

- If the claim is rejected, the OP sends a rejection response that identifies the rejection reason. The rejected claim can immediately be resubmitted.
- If the claim is suspended then it needs additional manual review by the Fiscal Agent.
- If the claim is accepted, the provider receives a message indicating that the claim is will be paid.

The Online Portal provides immediate feedback directly to the submitter. All claims are processed to provide a weekly Health Care Claim Payment/Advice (Accredited Standards Committee [ASC] X12N 835) transaction and/or Remittance Advice to providers. The Online Portal also provides access to reports and transactions generated from claims submitted via paper and through electronic data submission methods other than the Online Portal. The reports and transactions include:

- Accept/Reject Report
- Remittance Advice
- Health Care Claim Payment/Advice (ASC X12N 835)
- Managed Care Reports such as Primary Care Physician Rosters
- Eligibility Inquiry (interactive and batch)
- Claim Status Inquiry

Claims may be adjusted, edited and resubmitted, and voided in real time through the Online Portal. Access the Online Portal through Secured Site at colorado.gov/hcpf. For help with claim submission via the Online Portal, please choose the *User Guide* option available for each Online Portal transaction.

For additional electronic billing information, please refer to the appropriate Companion Guide located in the Provider Services [Specifications](#) section of the Department's website.

Procedure/HCPCS Codes Overview

The Department develops procedure codes that are approved by the Centers for Medicare & Medicaid Services (CMS). The codes are used to submit claims for services provided to Health First Colorado members. The procedure codes represent services that may be provided by enrolled certified Health First Colorado providers.

The Healthcare Common Procedural Coding System (HCPCS) is divided into two principal subsystems, referred to as level I and level II of the HCPCS. Level I of the HCPCS is comprised of CPT (Current Procedural Terminology), a numeric coding system maintained by the American Medical Association (AMA).

The CPT is a uniform coding system consisting of descriptive terms and identifying codes that are used primarily to identify medical services and procedures furnished by physicians and other health care professionals. Level II of the HCPCS is a standardized coding system that is used primarily to identify products, supplies, and services not included in the CPT codes. These include ambulance services and durable medical equipment, prosthetics, orthotics, and supplies (DME/Supplies) when used outside a physician's office. Level II codes are also referred to as alpha-numeric codes because they consist of a single alphabetical letter followed by 4 numeric digits. CPT codes are identified using 5 numeric digits.

HCBS-IDD Procedure Code Table

Providers may bill the following procedure codes for HCBS-IDD services:

HCBS-IDD Procedure Code Table (Special Program Code 85)				
Persons with Intellectual and/or Developmental Disabilities (HCBS-IDD)				
Description	Proc. Code	Modifier(s)	Level	Unit Designation
Residential Habilitation				
Group Residential Services and Supports (GRSS)	T2016	U3, HQ	Level 1	Day
	T2016	U3, 22, HQ	Level 2	Day
	T2016	U3, TF, HQ	Level 3	Day
	T2016	U3, TF, 22, HQ	Level 4	Day
	T2016	U3, TG, HQ	Level 5	Day
	T2016	U3, TG, 22, HQ	Level 6	Day
	T2016	U3, SC, HQ	Level 7	Day
Individual Residential Services and Supports (IRSS)	T2016	U3	Level 1	Day
	T2016	U3, 22	Level 2	Day
	T2016	U3, TF	Level 3	Day
	T2016	U3, TF, 22	Level 4	Day
	T2016	U3, TG	Level 5	Day
	T2016	U3, TG, 22	Level 6	Day
	T2016	U3, SC	Level 7	Day
Individual Residential Services and Supports/Host Home (IRSS/HH)	T2016	U3, TT	Level 1	Day
	T2016	U3, 22, TT	Level 2	Day
	T2016	U3, TF, TT	Level 3	Day
	T2016	U3, TF, 22, TT	Level 4	Day
	T2016	U3, TG, TT	Level 5	Day
	T2016	U3, TG, 22, TT	Level 6	Day
	T2016	U3, SC, TT	Level 7	Day
Day Habilitation Services				
Specialized Habilitation	T2021	U3, HQ	Level 1	15 Minutes
	T2021	U3, 22, HQ	Level 2	15 Minutes
	T2021	U3, TF, HQ	Level 3	15 Minutes
	T2021	U3, TF, 22, HQ	Level 4	15 Minutes
	T2021	U3, TG, HQ	Level 5	15 Minutes
	T2021	U3, TG, 22, HQ	Level 6	15 Minutes
	T2021	U3, SC, HQ	Level 7	15 Minutes
Supported Community Connections	T2021	U3	Level 1	15 Minutes
	T2021	U3, 22	Level 2	15 Minutes
	T2021	U3, TF	Level 3	15 Minutes
	T2021	U3, TF, 22	Level 4	15 Minutes
	T2021	U3, TG	Level 5	15 Minutes
	T2021	U3, TG, 22	Level 6	15 Minutes
	T2021	U3, SC	Level 7	15 Minutes
Supported Employment				
*Job Development and Job Placement are available as waiver services only when those services are first denied by the Division of Vocational Rehabilitation (DVR) or those DVR services are not available to the member due to an order of selection (DVR waiting list)				
Job Coaching (Group)	T2019	U3, HQ	Level 1	15 Minutes
	T2019	U3, 22, HQ	Level 2	15 Minutes
	T2019	U3, TF, HQ	Level 3	15 Minutes

HCBS-IDD Procedure Code Table (Special Program Code 85)				
Persons with Intellectual and/or Developmental Disabilities (HCBS-IDD)				
Description	Proc. Code	Modifier(s)	Level	Unit Designation
	T2019	U3, TF, 22, HQ	Level 4	15 Minutes
	T2019	U3, TG, HQ	Level 5	15 Minutes
	T2019	U3, TG, 22, HQ	Level 6	15 Minutes
Job Coaching (Individual)	T2019	U3, SC	All Levels	15 Minutes
Job Development (Group)	H2023	U3, HQ		
Job Development (Individual)	H2023	U3	Level 1-2	15 Minutes
	H2023	U3, 22	Level 3-4	15 Minutes
	H2023	U3, TF	Level 5-6	15 Minutes
Job Placement (Group)	H2024	U3, HQ	All Levels	Dollar
Job Placement (Individual)	H2024	U3	All Levels	Dollar
Pre Vocational Services	T2015	U3, HQ	Level 1	15 Minutes
	T2015	U3, 22, HQ	Level 2	15 Minutes
	T2015	U3, TF, HQ	Level 3	15 Minutes
	T2015	U3, TF, 22, HQ	Level 4	15 Minutes
	T2015	U3, TG, HQ	Level 5	15 Minutes
	T2015	U3, TG, 22, HQ	Level 6	15 Minutes
Non-Medical Transportation (NMT)				
Other (Public Conveyance)	T2004	U3	Single	Dollar
Mileage Range 1	T2003	U3	0-10 miles	Trip
Mileage Range 2	T2003	U3, 22	11-20miles	Trip
Mileage Range 3	T2003	U3, TF	> 20 miles	Trip
Behavioral Services				
Behavioral Line Staff	H2019	U3	Single	15 Minutes
Behavioral Consultation	H2019	U3, 22, TG	All Levels	15 Minutes
Behavioral Counseling (Individual)	H2019	U3, TF, TG	All Levels	15 Minutes
Behavioral Counseling (Group)	H2019	U3, TF, HQ	All Levels	15 Minutes
Behavioral Plan Assessment	T2024	U3, 22	All Levels	15 Minutes
Specialized Medical Equipment and Supplies				
Disposable Supplies	T2028	U3	All Levels	Dollar
Equipment	T2029	U3	All Levels	Dollar
Dental Services				
Basic/Preventative	D2999	U3	All Levels	Dollar
Major	D2999	U3, 22	All Levels	Dollar
Vision	V2799	U3	All Levels	Dollar

HCBS-SLS Procedure Code Table

Providers may bill the following procedure codes for HCBS-SLS services:

Supported Living Services (SLS) (Special Program Code 92)				
Description	Proc. Code	Modifier(s)	Level	Unit Designation
Personal Care	T1019	U8	All Levels	15 Minutes
Respite Care				
Individual	S5150 S5151	U8 U8	All Levels All Levels	15 Minutes Day
Group	S5151	U8, HQ	All Levels	Dollar
Group Overnight (Camp)	T2036	U8	All Levels	Dollar
Homemaker				
Basic	S5130	U8	All Levels	15 Minutes
Enhanced	S5130	U8, 22	All Levels	15 Minutes
Mentorship	H2021	U8	All Levels	15 minutes

Day Habilitation				
Specialized Habilitation	T2021	U8, HQ	Level 1	15 Minutes
	T2021	U8, 22, HQ	Level 2	15 Minutes
	T2021	U8, TF, HQ	Level 3	15 Minutes
	T2021	U8, TF, 22, HQ	Level 4	15 Minutes
	T2021	U8, TG, HQ	Level 5	15 Minutes
	T2021	U8, TG, 22, HQ	Level 6	15 Minutes
Supported Community Connections	T2021	U8	Level 1	15 Minutes
	T2021	U8, 22	Level 2	15 Minutes
	T2021	U8, TF	Level 3	15 Minutes
	T2021	U8, TF, 22	Level 4	15 Minutes
	T2021	U8, TG	Level 5	15 Minutes
	T2021	U8, TG, 22	Level 6	15 Minutes
Pre Vocational Services	T2015	U8, HQ	Level 1	15 Minutes
	T2015	U8, 22, HQ	Level 2	15 Minutes
	T2015	U8, TF, HQ	Level 3	15 Minutes
	T2015	U8, TF, 22, HQ	Level 4	15 Minutes
	T2015	U8, TG, HQ	Level 5	15 Minutes
	T2015	U8, TG, 22, HQ	Level 6	15 Minutes
Supported Employment				
*Job Development and Job Placement are available as waiver services only when those services are first denied by the Division of Vocational Rehabilitation (DVR) or those DVR services are not available to the member due to an order of selection (DVR waiting list).				
Job Coaching (Group)	T2019	U8, HQ	Level 1	15 Minutes
	T2019	U8, 22, HQ	Level 2	15 Minutes
	T2019	U8, TF, HQ	Level 3	15 Minutes
	T2019	U8, TF, 22, HQ	Level 4	15 Minutes
	T2019	U8, TG, HQ	Level 5	15 Minutes
	T2019	U8, TG, 22, HQ	Level 6	15 Minutes

Supported Living Services (SLS) (Special Program Code 92)				
Description	Proc. Code	Modifier(s)	Level	Unit Designation
Job Coaching (Individual)	T2019	U8, SC	All Levels	15 Minutes
SE Job Development- Group	H2023	U8, HQ	All Levels	15 Min.
SE Job Development- Individual	H2023 H2023 H2023	U8 U8, 22 U8, TF	Level 1-2 Level 3-4 Level 5-6	15 Min. 15 Min. 15 Min.
SE Job Placement- Group	H2024	U8, HQ	All Levels	Dollar
SE Job Placement- Individual	H2024	U8	All Levels	Dollar
Non-Medical Transportation (NMT)				
Day Program – Mileage Range 1	T2003	U8	0 to 10	Trip
Day Program – Mileage Range 2	T2003	U8, 22	11 to 20	Trip
Day Program – Mileage Range 3	T2003	U8, TF	21 and Up	Trip
Not Day Program	T2003	U8, SC	All Distances	Trip
Other (Public Conveyance)	T2004	U8	All Distances	Dollar
Behavioral Services				
Behavioral Line Staff	H2019	U8	All Levels	15 Minutes
Behavioral Consultation	H2019	U8, 22, TG	All Levels	15 Minutes
Behavioral Counseling (Individual)	H2019	U8, TF, TG	All Levels	15 Minutes
Behavioral Counseling (Group)	H2019	U8, TF, HQ	All Levels	15 Minutes
Behavioral Plan Assessment	T2024	All Levels	All Levels	15 Minutes
Professional Services				
Massage Therapy	97124	U8	All Levels	15 Minutes
Movement Therapy Bachelors	G0176	U8	All Levels	15 Minutes
Movement Therapy Masters	G0176	U8, 22		15 Minutes
Hippotherapy- Individual	S8940	U8	All Levels	15 Minutes
Hippotherapy- Group	S8940	U8, HQ		15 Minutes
Recreational Facility Fees/Passes	S5199	U8	All Levels	Dollar
Specialized Medical				
Supplies and Disposable	T2028	U8	All Levels	Dollar
Equipment	T2029	U8	All Levels	Dollar
Personal Emergency Response System (PERS)	S5161	U8	All Levels	Dollar
Home Accessibility Adaptations	S5165	U8	All Levels	Dollar
Vehicle Modifications	T2039	U8	All Levels	Dollar

Supported Living Services (SLS) (Special Program Code 92)				
Description	Proc. Code	Modifier(s)	Level	Unit Designation
Assistive Technology	T2035	U8	All Levels	Dollar
Dental Services				
Basic / Preventative	D2999	U8	All Levels	Dollar
Major	D2999	U8, 22	All Levels	Dollar
Vision Services	V2799	U8	All Levels	Dollar

CES Procedure Code Table

Providers may bill the following procedure codes for HCBS-CES services:

Children's Extensive Support (CES) (Special Program Code 90)			
Description	Proc Code	Modifier(s)	Unit Designation
Personal Care	T1019	U7	15 Minutes
Respite Care			
Individual	S5150 S5151	U7 U7	15 Minutes Day
Group	S5151	U7, HQ	Dollar
Group Overnight (Camp)	T2036	U7	Dollar
Homemaker			
Basic	S5130	U7	15 Minutes
Enhanced	S5130	U7, 22	15 Minutes
Community Connector	H2021	U7	15 Minutes
Behavioral Services			
Behavioral Line Staff	H2019	U7	15 Minutes
Behavioral Consultation	H2019	U7, 22, TG	15 Minutes
Behavioral Counseling (Individual)	H2019	U7, TF, TG	15 Minutes
Behavioral Counseling (Group)	H2019	U7, TF, HQ	15 Minutes
Behavioral Plan Assessment	T2024	U7, 22	15 Minutes
Professional Services			
Massage Therapy	97124	U7	15 Minutes
Movement Therapy Bachelors	G0176	U7	15 Minutes
Movement Therapy Masters	G0176	U7, 22	15 Minutes
Hippotherapy Individual	S8940	U7	15 Minutes
Hippotherapy Group	S8940	U7, HQ	15 Minutes
Specialized Medical Equipment and Supplies			
Disposable Supplies	T2028	U7	Dollar
Equipment	T2029	U7	Dollar
Adapted Therapeutic Recreational			
Equipment	T1999	U7	Dollar
Recreational Facility Fees/Passes	S5199	U7	Dollar
Home Accessibility Adaptations	S5165	U7	Dollar
Vehicle Modifications	T2039	U7	Dollar
Assistive Technology	T2035	U7	Dollar
Vision Services	V2799	U7	Dollar
Parent Education	H1010	U7	Dollar / \$1,000 Max. Year

TCM Procedure Code Table

Providers may bill the following procedure codes for TCM services:

Targeted Case Management (TCM)- CES, DD, SLS (Special Code 87)			
Description	Proc Code	Modifier(s)	Unit Designation
Targeted Case Management	T1017		15 Minutes

HCBS- CES, IDD, and SLS Paper Claim Reference Table

The following paper form reference table describes required fields for the paper CMS 1500 claim form for HCBS-CES, HCBS- DD, and HCBS- SLS claims:

CMS Field #	Field Label	Field is?	Instructions
1	Insurance Type	Required	Place an "X" in the box marked as Medicaid.
1a	Insured's ID Number	Required	Enter the member's Health First Colorado seven-digit Medicaid ID number as it appears on the Medicaid Identification card. Example: A123456.
2	Patient's Name	Required	Enter the member's last name, first name, and middle initial.
3	Patient's Date of Birth / Sex	Required	Enter the member's birth date using two digits for the month, two digits for the date, and two digits for the year. Example: 070114 for July 1, 2014. Place an "X" in the appropriate box to indicate the sex of the member.
4	Insured's Name	Not Required	
5	Patient's Address	Not Required	

CMS Field #	Field Label	Field is?	Instructions
6	Patient's Relationship to Insured	Not Required	
7	Insured's Address	Not Required	
8	Reserved for NUCC Use		
9	Other Insured's Name	Not Required	
9a	Other Insured's Policy or Group Number	Not Required	
9b	Reserved for NUCC Use		
9c	Reserved for NUCC Use		
9d	Insurance Plan or Program Name	Not Required	
10a-c	Is Patient's Condition Related to?	Not Required	
10d	Reserved for Local Use		
11	Insured's Policy, Group or FECA Number	Not Required	
11a	Insured's Date of Birth, Sex	Not Required	

CMS Field #	Field Label	Field is?	Instructions
11b	Other Claim ID	Not Required	
11c	Insurance Plan Name or Program Name	Not Required	
11d	Is there another Health Benefit Plan?	Not Required	
12	Patient's or Authorized Person's signature	Required	Enter "Signature on File", "SOF", or legal signature. If there is no signature on file, leave blank or enter "No Signature on File". Enter the date the claim form was signed.
13	Insured's or Authorized Person's Signature	Not Required	
14	Date of Current Illness Injury or Pregnancy	Not Required	
15	Other Date	Not Required	
16	Date Patient Unable to Work in Current Occupation	Not Required	
17	Name of Referring Physician	Conditional	
18	Hospitalization Dates Related to Current Service	Not Required	

CMS Field #	Field Label	Field is?	Instructions
19	Additional Claim Information	Conditional	
20	Outside Lab? \$ Charges	Not Required	
21	Diagnosis or Nature of Illness or Injury	Required	<p>Enter at least one but no more than twelve diagnosis codes based on the member's diagnosis/condition.</p> <p>Enter applicable ICD indicator to identify which version of ICD codes is being reported.</p> <p>0 ICD-10-CM (DOS 10/1/15 and after)</p> <p>9 ICD-9-CM (DOS 9/30/15 and before)</p> <p>HCBS DD, CES and SLS <u>may</u> use R69</p>
22	Medicaid Resubmission Code	Conditional	<p>List the original reference number for adjusted claims.</p> <p>When resubmitting a claim as a replacement or a void, enter the appropriate bill frequency code in the left-hand side of the field.</p> <p>7 Replacement of prior claim</p> <p>8 Void/Cancel of prior claim</p> <p>This field is not intended for use for original claim submissions.</p>
23	Prior Authorization	Not Required	HCBS Leave blank
24	Claim Line Detail	Information	<p>The paper claim form allows entry of up to six detailed billing lines. Fields 24A through 24J apply to each billed line.</p> <p>Do not enter more than six lines of information on the paper claim. If more than six lines of information are entered, the additional lines will not be entered for processing.</p> <p>Each claim form must be fully completed (totaled).</p>

CMS Field #	Field Label	Field is?	Instructions
24D	Modifier	Conditional	<p>Enter the appropriate procedure-related modifier that applies to the billed service. Up to four modifiers may be entered when using the paper claim form.</p> <p>HCBS Refer to the HCBS-DD, HCBS-CES or HCBS-SLS procedure code tables.</p>
24E	Diagnosis Pointer	Required	<p>Enter the diagnosis code reference letter (A-L) that relates the date of service and the procedures performed to the primary diagnosis.</p> <p>At least one diagnosis code reference letter must be entered.</p> <p>When multiple services are performed, the primary reference letter for each service should be listed first, other applicable services should follow.</p> <p>This field allows for the entry of 4 characters in the unshaded area.</p>
24F	\$ Charges	Required	<p>Enter the usual and customary charge for the service represented by the procedure code on the detail line. Do not use commas when reporting dollar amounts. Enter 00 in the cents area if the amount is a whole number.</p> <p>Some CPT procedure codes are grouped with other related CPT procedure codes. When more than one procedure from the same group is billed, special multiple pricing rules apply.</p> <p>The base procedure is the procedure with the highest allowable amount. The base code is used to determine the allowable amounts for additional CPT surgical procedures when more than one procedure from the same grouping is performed.</p> <p>Submitted charges cannot be more than charges made to non-Health First Colorado covered individuals for the same service.</p> <p>Do not deduct Health First Colorado co-payment or commercial insurance payments from the usual and customary charges.</p>

CMS Field #	Field Label	Field is?	Instructions
24G	Days or Units	Required	Enter the number of services provided for each procedure code. Enter whole numbers only- do not enter fractions or decimals.
24G	Days or Units	General Instructions	<p>A unit represents the number of times the described procedure or service was rendered.</p> <p>Except as instructed in this manual or in Health First Colorado bulletins, the billed unit must correspond to procedure code descriptions. The following examples show the relationship between the procedure description and the entry of units.</p> <p>Home & Community Based Services</p> <p>Combine units of services for a single procedure code for the billed time period on one detail line. Dates of service do not have to be reported separately. Example: If forty units of personal care services were provided on various days throughout the month of January, bill the personal care procedure code with a From Date of 01/03/XX and a To Date of 01/31/XX and 40 units.</p>
24H	EPSDT/Family Plan	Not Required	<p>EPSDT (shaded area) Not Required</p> <p>Family Planning (unshaded area) Not Required</p>
24I	ID Qualifier	Not Required	
24J	Rendering Provider ID #	Required	In the shaded portion of the field, enter the NPI of the Health First Colorado provider assigned to the <u>individual</u> who actually performed or rendered the billed service. This number cannot be assigned to a group or clinic.
25		Not Required	

CMS Field #	Field Label	Field is?	Instructions
26	Patient's Account Number	Optional	Enter information that identifies the member or claim in the provider's billing system. Submitted information appears on the Remittance Advice (RA).
27	Accept Assignment?	Required	The accept assignment indicates that the provider agrees to accept assignment under the terms of the payer's program.
28	Total Charge	Required	Enter the sum of all charges listed in field 24F. Do not use commas when reporting dollar amounts. Enter 00 in the cents area if the amount is a whole number.
29	Amount Paid	Not Required	
30	Rsvd for NUCC Use		
31	Signature of Physician or Supplier Including Degrees or Credentials	Required	<p>Each claim must bear the signature of the enrolled provider or the signature of a registered authorized agent.</p> <p>A holographic signature stamp may be used <u>if</u> authorization for the stamp is on file with the fiscal agent.</p> <p>An authorized agent or representative may sign the claim for the enrolled provider <u>if</u> the name and signature of the agent is on file with the fiscal agent.</p> <p>Each claim must have the date the enrolled provider or registered authorized agent signed the claim form. Enter the date the claim was signed using two digits for the month, two digits for the date and two digits for the year. Example: 070114 for July 1, 2014.</p> <p>Unacceptable signature alternatives:</p> <p>Claim preparation personnel may not sign the enrolled provider's name.</p> <p>Initials are not acceptable as a signature.</p> <p>Typed or computer printed names are not acceptable as a signature.</p> <p>"Signature on file" notation is not acceptable in place of an authorized signature.</p>

CMS Field #	Field Label	Field is?	Instructions
32	32- Service Facility Location Information 32a- NPI Number 32b- Other ID #	Conditional	Complete for services provided in a hospital or nursing facility in the following format: 1 st Line Facility Name 2 nd Line Address 3 rd Line City, State and ZIP Code 32a- NPI Number Enter the NPI of the service facility (if known).
33	33- Billing Provider Info & Ph # 33a- NPI Number 33b- Other ID #	Required	Enter the name of the individual or organization that will receive payment for the billed services in the following format: 1 st Line Name 2 nd Line Address 3 rd Line City, State and ZIP Code 33a- NPI Number Enter the NPI of the billing provider

CMS 1500 HCBS-IDD Claim Example



HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

PICA		PICA	
1. MEDICARE (Medicare #) <input checked="" type="checkbox"/> MEDICAID (Medicaid #) <input type="checkbox"/> TRICARE (ICM/OCDM) <input type="checkbox"/> CHAMPVA (Member ID#) <input type="checkbox"/> GROUP HEALTH PLAN (ID#) <input type="checkbox"/> FECA BLK LUNG (ID#) <input type="checkbox"/> OTHER (ID#) <input type="checkbox"/>		1a. INSURED'S I.D. NUMBER (If no Program in Item 1)	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) Client, Ima A		3. PATIENT'S BIRTH DATE MM DD YY SEX 10 16 45 M F <input checked="" type="checkbox"/>	
5. PATIENT'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)		6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>	
7. INSURED'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)		8. RESERVED FOR NUCC USE	
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) a. OTHER INSURED'S POLICY OR GROUP NUMBER b. RESERVED FOR NUCC USE c. RESERVED FOR NUCC USE d. INSURANCE PLAN NAME OR PROGRAM NAME		10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES <input type="checkbox"/> NO <input type="checkbox"/> b. AUTO ACCIDENT? PLACE (State) YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/> 10a. RESERVED FOR LOCAL USE	
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.) SIGNED Signature on File DATE 10/1/16		11. INSURED'S POLICY GROUP OR FECA NUMBER * INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/> 11. OTHER CLAIM ID (Designated by NUCC) e. INSURANCE PLAN NAME OR PROGRAM NAME f. IS THERE ANOTHER HEALTH BENEFIT PLAN? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> If yes, complete Items 9, 9a and 9d 13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize payment of medical benefits to the undersigned physician or supplier for services described below.) SIGNED	
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (SMP) MM DD YY QUAL 15. OTHER DATE MM DD YY QUAL		16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY	
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 17a. NP 17b. NP		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY	
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)		20. OUTSIDE LAB? \$ CHARGES YES <input type="checkbox"/> NO <input type="checkbox"/>	
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate A-C to service line below (SRE) ICD ICD II A. R09 B. C. D. E. F. G. H. I. J. K. L.		22. REGISTRATION CODE ORIGINAL REF. NO. 23. PRIOR AUTHORIZATION NUMBER	
24. A. DATES OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) MOOPIER E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. I.D. QUAL I. RENDERING PROVIDER ID #			
1 10 01 16 10 01 16 12 T2019 U3 SC A 49 96 4 NPI			
2			
3			
4			
6			
6			
25. FEDERAL TAX I.D. NUMBER SSN EIN		26. PATIENT'S ACCOUNT NO. Optional	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER (I certify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNED Signature DATE 10/15		27. ACCEPT ASSIGNMENT? For gen. serv. use (SRE) YES <input checked="" type="checkbox"/> NO <input type="checkbox"/> 32. SERVICE FACILITY LOCATION INFORMATION 33. BILLING PROVIDER INFO & PH# () HCBS DD Provider 100 Any Street Any City 1234567890	

NUCC Instruction Manual available at: www.nucc.org

PLEASE PRINT OR TYPE

APPROVED OMB-0535-1197 FORM CMS-1500 (02-12)

CMS 1500 HCBS-SLS Claim Example



HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

1. MEDICARE <input type="checkbox"/> (Medicare #) <input checked="" type="checkbox"/> (Medicaid #) <input type="checkbox"/> (ICW/DiD)	2. PATIENT'S NAME (Last Name, First Name, Middle Initial) Client, Ima A	3. PATIENT'S BIRTH DATE MM DD YY 10 18 45 M F <input checked="" type="checkbox"/>	1x. INSURED'S I.D. NUMBER (For Program in Item 1) D444444
4. INSURED'S NAME (Last Name, First Name, Middle Initial)	5. PATIENT'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (include Area Code)	6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>	7. INSURED'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (include Area Code)
8. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)	9. OTHER INSURED'S POLICY OR GROUP NUMBER	10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES <input type="checkbox"/> NO <input type="checkbox"/> b. AUTO ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/> c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/>	11. INSURED'S POLICY GROUP OR PECA NUMBER
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE SIGNED Signature on File DATE 10/1/16	13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE SIGNED	14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY QUAL	15. OTHER DATE MM DD YY QUAL
16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY	17. NAME OF REFERRING PROVIDER OR OTHER SOURCE TIL NPI	18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY	19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)
20. OUTSIDE LAB? YES <input type="checkbox"/> NO <input type="checkbox"/> \$ CHARGES	21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY A. R09 B. C. D. E. F. G. H. I. J. K. L.	22. REMISSION CODE ORIGINAL REF. NO.	23. PRIOR AUTHORIZATION NUMBER
24. A. DATES OF SERVICE From MM DD YY To MM DD YY	B. PLACE OF SERVICE EMU	C. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) MODIFIER	D. DIAGNOSIS POINTER
E. \$ CHARGES	F. \$ CHARGES	G. DAYS OR PARTS	H. ICD-9-CM
I. RENDERING PROVIDER ID #	1	10 01 16 10 01 16 12 T2015 U8 TG HQ A 80 80 20 NPI	PHYSICIAN OR SUPPLIER INFORMATION
2	3	4	5
6	7	8	9
25. FEDERAL TAX I.D. NUMBER SSN EIN	26. PATIENT'S ACCOUNT NO Optional	27. ACCEPT ASSIGNMENT? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	28. TOTAL CHARGE \$ 80 80
29. AMOUNT PAID	30. Billing Provider Info & PI # HCBS SLS Provider 100 Any Street Any City	31. SIGNATURE OF PHYSICIAN OR SUPPLIER SIGNED Signature DATE 10/15	32. SERVICE FACILITY LOCATION INFORMATION
33. BILLING PROVIDER INFO & PI # 1234567890	34. NUCC Instruction Manual available at: www.nucc.org	35. PLEASE PRINT OR TYPE	36. APPROVED OMB-0938-1197 FORM CMS-1500 (02-12)

CARRIER

PATIENT AND INSURED INFORMATION

PHYSICIAN OR SUPPLIER INFORMATION

CMS 1500 HCBS-CES Claim Example



HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

PICA <input type="checkbox"/>												PICA <input type="checkbox"/>											
1. MEDICARE MEDICAID TRICARE CHAMPVA GROUP HEALTH PLAN FECA ELK (LUNG) OTHER (Medicare #) <input checked="" type="checkbox"/> (Medicaid #) (ICD/CdCM) (Number ID#) (ID#) (ID#) (ID#)												1a. INSURED'S I.D. NUMBER (For Program in Item 1) D444444											
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) Client, Ima A						3. PATIENT'S BIRTHDATE SEX MM DD YY M P <input checked="" type="checkbox"/>						4. INSURED'S NAME (Last Name, First Name, Middle Initial)											
5. PATIENT'S ADDRESS (No. Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)						6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse Child Other						7. INSURED'S ADDRESS (No. Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)											
8. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)						10. IS PATIENT'S CONDITION RELATED TO a. EMPLOYMENT? (Current or Previous) YES NO b. AUTO ACCIDENT? PLACE (Street) YES NO c. OTHER ACCIDENT? YES NO						11. INSURED'S POLICY GROUP OR FECA NUMBER * INSURED'S DATE OF BIRTH SEX MM DD YY M P											
9. RESERVED FOR NUCC USE						12. READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED Signature on File DATE 10/1/16						13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED											
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY QUAL						15. OTHER DATE MM DD YY QUAL						16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY											
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE						17a. NAME OF REFERRING PROVIDER OR OTHER SOURCE						18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY											
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)						20. OUTSIDE CLAIM \$ CHARGES YES NO						22. RE submission CODE ORIGINAL REF. NO.											
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate A-L to service line below (24E)) ICD-9-CM 0												23. PRIOR AUTHORIZATION NUMBER											
A. R09												24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Specify Unusual Circumstances) MODIFIER E. DIAGNOSIS POINTER F. \$ CHARGES G. DATES OF LISTS H. I.D. ID. QUAL. I. RENDERING PROVIDER ID #											
1 10 01 16 10 01 16 12 H2021 U7 A 982 77 123 NPI												25. FEDERAL TAX I.D. NUMBER SSN EIN											
2 26. PATIENT'S ACCOUNT NO. Optional												27. ACCEPT ASSIGNMENT? (For gov. claims, see back) <input checked="" type="checkbox"/> YES NO											
3 28. TOTAL CHARGE \$ 982 77												29. AMOUNT PAID \$											
4 30. Billing Provider Info & PH # ()												31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREE(S) OR CREDENTIAL(S) (I certify that the statements on the reverse apply to this bill and are made a part thereof.)											
5 32. SERVICE FACILITY LOCATION INFORMATION												33. BILLING PROVIDER INFO & PH # HCBS CES Provider 100 Any Street Any City											
6 34. SIGNED Signature DATE 10/15												35. BILLING PROVIDER ID # 1234567890											

NUCC Instruction Manual available at: www.nucc.org

PLEASE PRINT OR TYPE

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Timely Filing

The Health First Colorado allows providers to document compliance with timely filing requirements when the initial timely filing period has expired. Health First Colorado providers have 120 days from the date of service to submit their claim. For information on the 60-day resubmission rule for denied/rejected claims, please see the General Provider Information manual in the Provider Services [Billing Manuals](#) section.

Making false statements about timely filing compliance is a misrepresentation and falsification that, upon conviction, makes the individual who prepares the claim and the enrolled provider subject to fine and imprisonment under state and/or federal law.

HCBS-IDD, SLS, and CES Billing Manual Revisions Log

Revision Date	Section/Action	Pages	Made by
12/01/2016	Manual revised for interChange implementation. For manual revisions prior to 12/01/2016, please refer to Archive.	All	HPE (now DXC)
12/27/2016	Updates based on Colorado iC Stage II Provider Billing Manual Comment Log v0_2.xlsx	2, 3, 4, 12, 14	HPE (now DXC)
1/10/2017	Updates based on Colorado iC Stage Provider Billing Manual Comment Log v0_3.xlsx	Multiple	HPE (now DXC)
1/19/2017	Updates based on Colorado iC Stage Provider Billing Manual Comment Log v0_4.xlsx	Header, TOC	HPE (now DXC)
1/26/2017	Updates based on Department 1/20/2017 approval email	Accepted tracked changes throughout	HPE (now DXC)
5/22/2017	Updates based on Fiscal Agent name change from HPE to DXC	4	DXC

Note: In many instances when specific pages are updated, the page numbers change for the entire section. Page numbers listed above are the page numbers on which the updates/changes occurred.