

Dear _____ (client name),

The Department of Health Care Policy and Financing's Program Integrity Section has received a referral that as a Health First Colorado member utilizing the Consumer Directed Attendant Support Services (CDASS) service delivery option, you have approved timesheets for your attendant that violate the CDASS rules (10 C.C.R. 2505-10, Section 8.510). Below are the dates of service, and the reason that billing for this time period is in question.

Dates of Service: _____ - _____

Reason: (i.e. services billed while Client was in the hospital)

In order to prevent a future occurrence of improper billing, it is recommended that you, or your Authorized Representative should you have one, complete a retraining to gain a better understanding of the CDASS delivery option, including your role, responsibilities and allowable services. Consumer Direct Colorado will be reaching out to you directly upon receiving a referral from your Case Manager.

Continued approval of timesheets that violate CDASS rules and result in improper billing practices may result in termination from the CDASS delivery option and/or referral for possible legal action.

More information involving proper billing and a review of services covered under CDASS can be found on the training vendor's website at: www.ConsumerDirectCo.com. For additional questions or concerns about this process, please contact your Case Manager directly.

Bart Armstrong
Manager, Program Integrity Section
Audits and Compliance