

Consumer Directed Attendant Support Services (CDASS)

Training for Community Centered Board Case Managers

Presented By: Roberta Aceves

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Our Mission

Improving health care access and outcomes for the **people** we serve while demonstrating sound stewardship of financial **resources**



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Governor's State of Health: Four Focus Areas

Promoting Prevention & Wellness
*helping individuals stay healthy
or become healthier*

Expanding Coverage, Access & Capacity
*ensuring individuals can access care
at the right time and the right place*

Improving Health System Integration & Quality
*eliminating barriers to better care and
improving our ability to work effectively
within and across systems
to ensure person-centered care*

Enhancing Value & Strengthening Sustainability
*redesigning financial incentives
and infrastructure
to focus on quality and value, not volume*



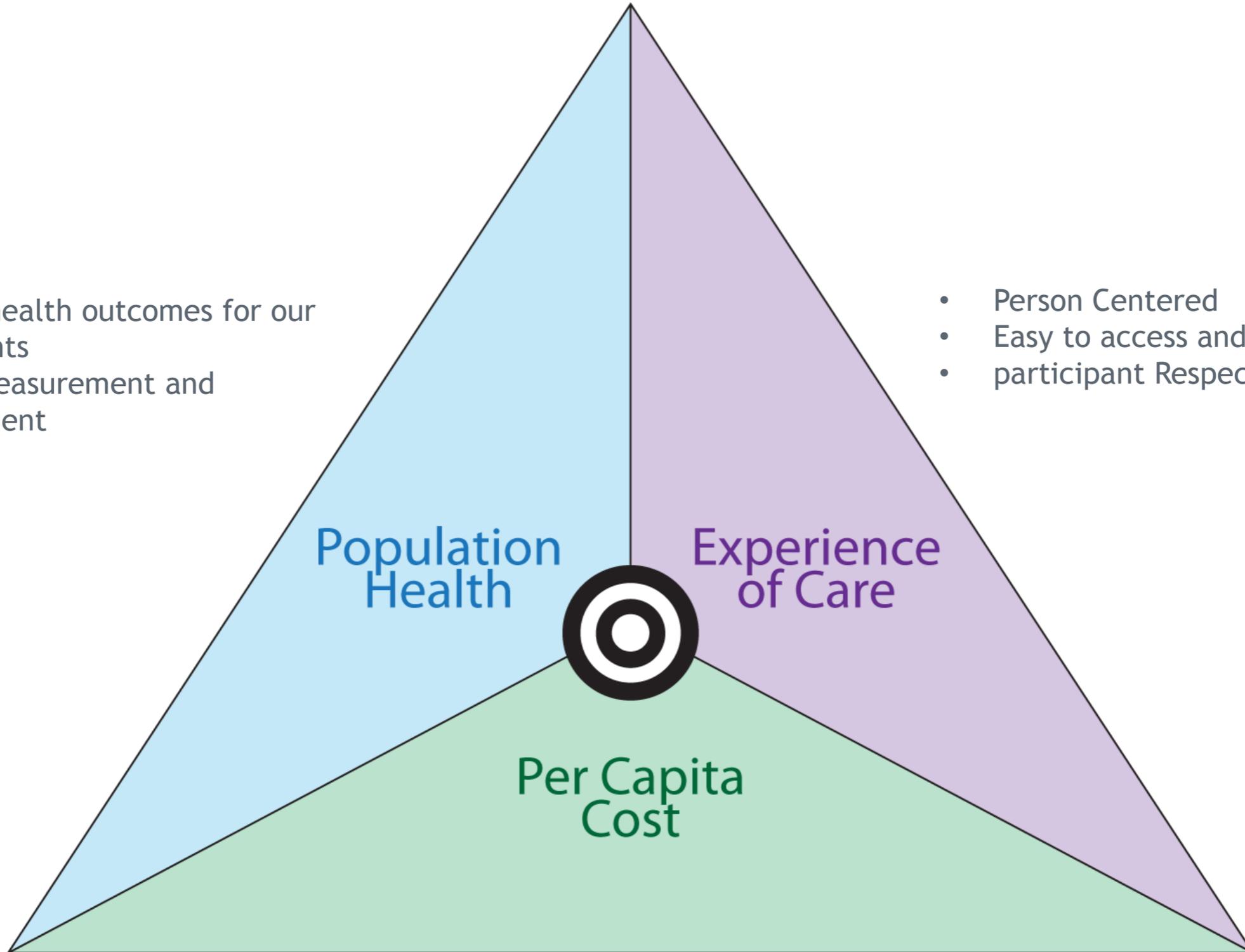
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Our Goal: the Triple Aim

- Improve health outcomes for our participants
- Quality Measurement and Improvement

- Person Centered
- Easy to access and use services
- participant Respect and Dignity



- Sound Financial Stewardship
- Pay for Quality and Value



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What You Will Learn:

History of Consumer Directed Attendant Support (CDASS)

Consumer Directed Attendant Support Services (CDASS) Basics

Roles and Responsibilities

History of CDASS

- CDASS began as a 1115 Demonstration Waiver pilot program in 2002
 - Designed to enable individuals to direct their own care
 - Targeted for adults on any of the Home and Community Based Services (HCBS) waivers with high utilization of Long Term Home Health (LTHH)
- The goal of the initial CDASS pilot was to:
 - Improve quality of life of participants
 - Improve attendant care by allowing individuals to customize care for each individual's specific needs



History of CDASS

- House Bill 05-1243
 - In 2005 the House Bill authorized the Department of Health Care Policy and Financing (HCPF) to implement CDASS in all HCBS waivers
 - Originally implemented in two waivers: Home and Community Based Services for the Elderly, Blind and Disabled (EBD) and Community Mental Health Supports (CMHS) waivers



CDASS Today

- CDASS is currently available through four Home and Community Based Services (HCBS) waivers:
 - Elderly, Blind and Disabled (EBD)
 - Community Mental Health Supports (CMHS)
 - Brain Injury (BI)
 - Spinal Cord Injury (SCI)



CDASS Today

- The Department has targeted February 1, 2016 to expand CDASS to the HCBS-SLS waiver
 - This will allow:
 - Participant Direction for individuals with Intellectual and Developmental Disabilities (I/DD) in the HCBS-SLS waiver
 - Address issues of limited access to providers in rural areas
 - Allow individuals to have greater choice and control of services and supports received



CDASS Basics

- CDASS empowers individuals by allowing:
 - Choice of attendants providing care
 - Ability to train and manage attendants
 - Manage funds to purchase supports and act as the Employer of Record

CDASS Basics

- Why choose CDASS?
 - Increase participant independence and self-sufficiency
 - Allow participant greater flexibility and control in managing their support needs
 - Places participant in role of making decisions about support services

CDASS Basics

- CDASS is a voluntary **service delivery option** which allows an individual to **direct and manage attendants** who provide:
 - Personal Care Services
 - Homemaker Services
 - Health Maintenance Activities



CDASS Basics

Services allowable within the CDASS service delivery option in the HCBS-SLS waiver include:

Services Allowable Within the Service Plan Authorization Limit (SPAL):

- Personal Care Services
- Basic Homemaker Services
- Enhanced Homemaker Services

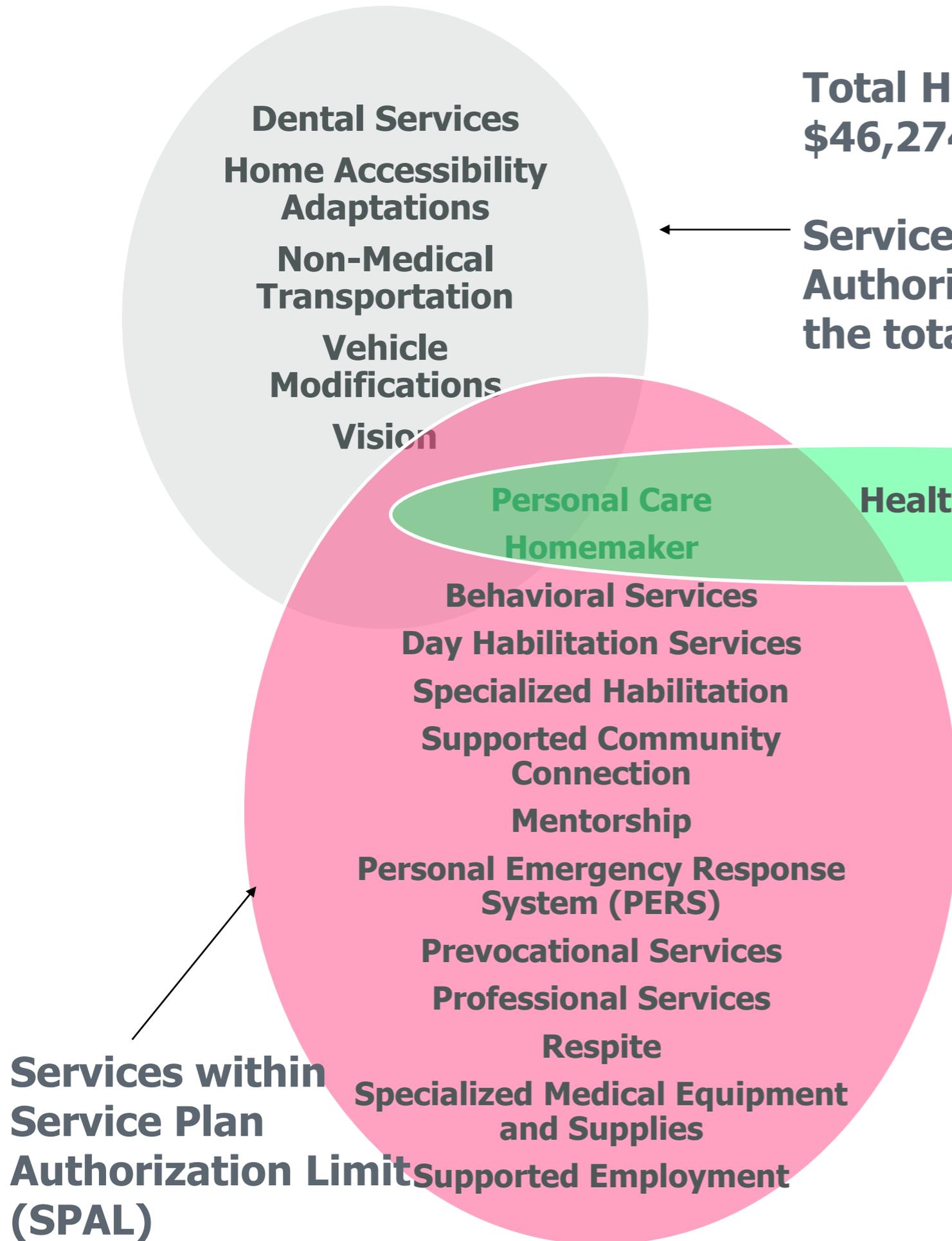
Service Allowable Outside of the SPAL and the Overall HCBS-SLS Waiver Cap of \$46,274:

- Health Maintenance Activities
 - CDASS waives aspects of the Nurse Practice Act allowing attendants to provide care without licensure or certification



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Total HCBS-SLS Waiver Cap of \$46,274:

Services outside the Service Plan Authorization Limit (SPAL) but within the total waiver cap of \$46,274

CDASS Services:

Personal Care, Homemaker and Health Maintenance Activities

➤ **Health Maintenance Activities are outside of the SPAL and waiver cap**

Services within Service Plan Authorization Limit (SPAL)

Agency

Agency hires staff

Agency handles Allocation

IHSS

Participant selects attendants

Agency handles Allocation

CDASS

Participant selects attendants

Participant handles Allocation

CDASS Eligibility

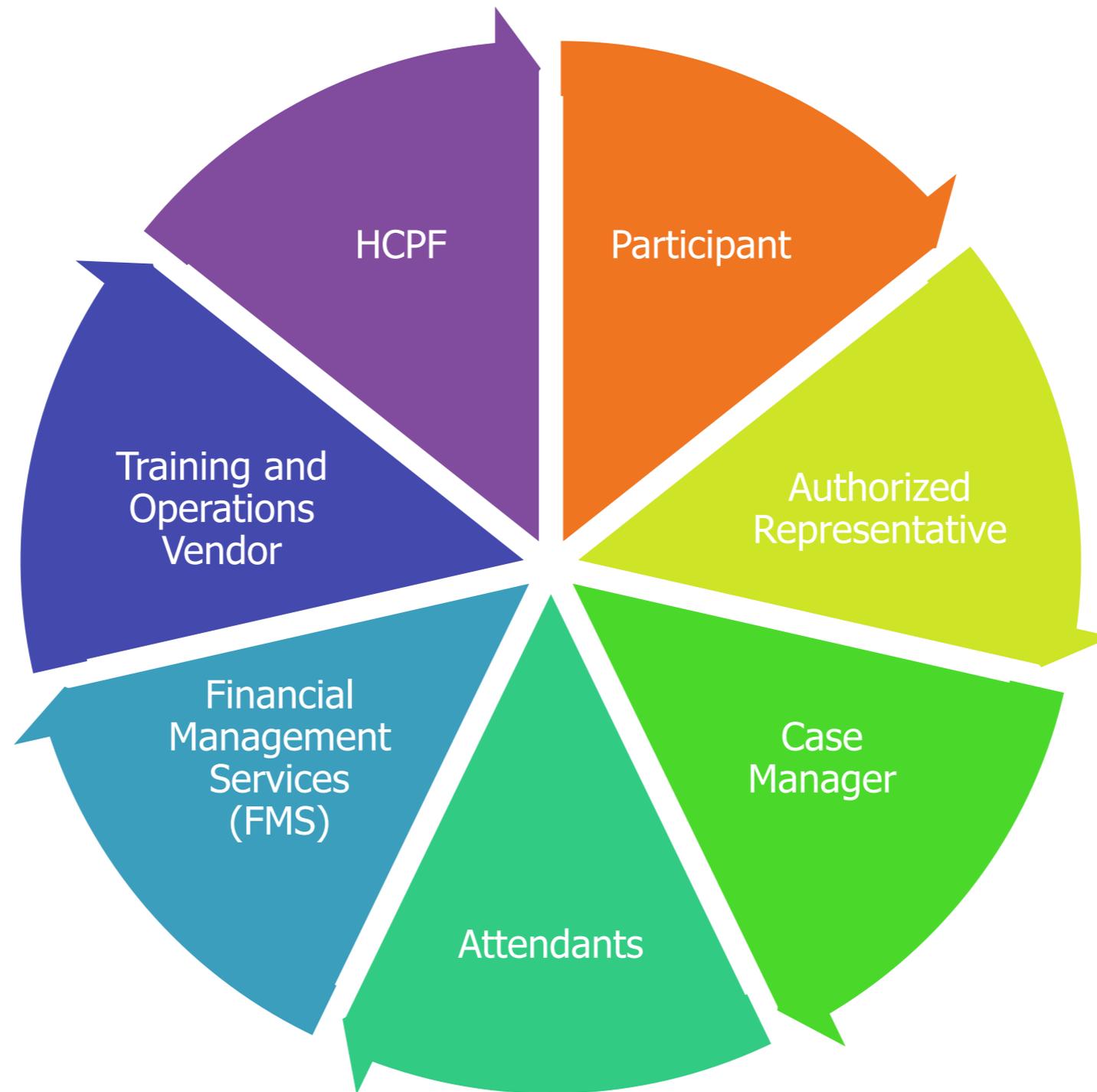
- The participant must be enrolled in a waiver that offers the CDASS service delivery option
- The participant must choose to direct his/her own services (the service delivery option is voluntary)
- The participant must obtain a **Physician Attestation of Consumer Capacity** indicating that the person has sound judgement and the ability to direct his or her care or designates an Authorized Representative to direct care on participant's behalf.



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Working Together



Working Together: Participant/Authorized Representative

- Responsibilities of the participant/Authorized Representative include:
 - Budget within allocation
 - Set wages
 - Choose one of the three FMS agencies
 - Hire/train attendants
 - Submit Timesheets to FMS within the established time frames
 - Follow CDASS rules



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Working Together: Authorized Representative

- An individual **must** designate an **Authorized Representative** if a physician indicates an individual is unable to direct his/her own care

OR

- An individual **may choose** to have an Authorized Representative direct the care on the individual's behalf



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Working Together: Authorized Representative

- A CDASS Authorized Representative is defined as:
 - An individual designated by the participant or legal guardian, if appropriate, who has the judgement and ability to direct CDASS on a participant's behalf and meets the qualifications as defined in 10 CCR 2505-10, 8.510.6 and 8.510.7



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Working Together: Authorized Representative

- Directs care and attendants on a CDASS participant's behalf
- An Authorized Representative **cannot receive reimbursement for Authorized Representative services** and cannot be reimbursed for CDASS services as an Attendant for a participant they represent.



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Working Together: Authorized Representative

- **Authorized Representative must agree to all of the criteria on the questionnaire, a few examples are below:**
 - Must be at least 18 years old
 - Must have known the person for at least two years
 - Must not have been convicted of any crime involving exploitation, abuse or assault on another person
 - Must not have a mental, emotional, or physical condition that could result in harm to the eligible person
 - Can NOT also be a paid attendant



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Working Together: Attendants

- Attendants chosen by the individual to provide care may be:
 - Family Members
 - Limited to 40 hours in a 7 day period
 - Spouse
 - Limited to “extraordinary care” as defined in 10 CCR 2505-10, 8.510.16.C.3
 - Friends
 - Hired through classifieds/want ads
 - Attendants for other CDASS participants



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Working Together: Financial Management Services

- Financial Management Services (FMS) is the entity which pays attendants and handles all payroll functions on behalf of the participant or Authorized Representative.



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Working Together: Financial Management Services

- Responsibilities of FMS include:
 - Run Colorado Bureau of Investigation (CBI) checks on attendants
 - Provides training to the Participant/Authorized Representative on the FMS system
 - How to enter timesheets on the FMS portal
 - When timesheets are due
 - Provides monthly expenditure reports to the Participant/Authorized Representative for reconciliation



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Working Together: Financial Management Services

- Responsibilities of FMS continued:
 - Provides monthly reports to the case manager to track the participant's use of the allocation
 - Reports complaints/concerns to case manager when identified



Working Together: Financial Management Services

- There are three FMS agencies contracted by the Department:
 - Public Partnerships, LLC (PPL)
 - Aces\$
 - Morning Star
- Each CDASS participant has a choice regarding which FMS agency to work with





Phone: 720-465-6405
Toll Free: 844-776-7595
www.mycil.org
jsmith@mycil.org



Toll Free: 844-450-5444
www.morningstarfs.com
Ms-cotransition@morningstarfs.com



Toll Free: 888-752-8250
www.publicpartnerships.com/cofacts
ppcdass@pcgus.com



Working Together: Training and Operations Vendor

- Consumer Direct is the Training and Operations Vendor contracted by the Department.
- Consumer Direct provides training and technical support to CDASS participants, Authorized Representatives, and Case Managers





Toll Free: 1-844-381-4433

www.consumerdirectco.com

CDCO@consumerdirectonline.net



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Working Together: Health Care Policy and Financing

- The responsibilities of the Department include:
 - Amend waivers and rules to include the CDASS services delivery option
 - Train case managers prior to CDASS implementation
 - Provide oversight to Community Centered Boards (CCBs), Training and Operations vendor, and FMS contractor
 - Troubleshoot and remediate issues
 - Provide technical assistance to CCB case managers



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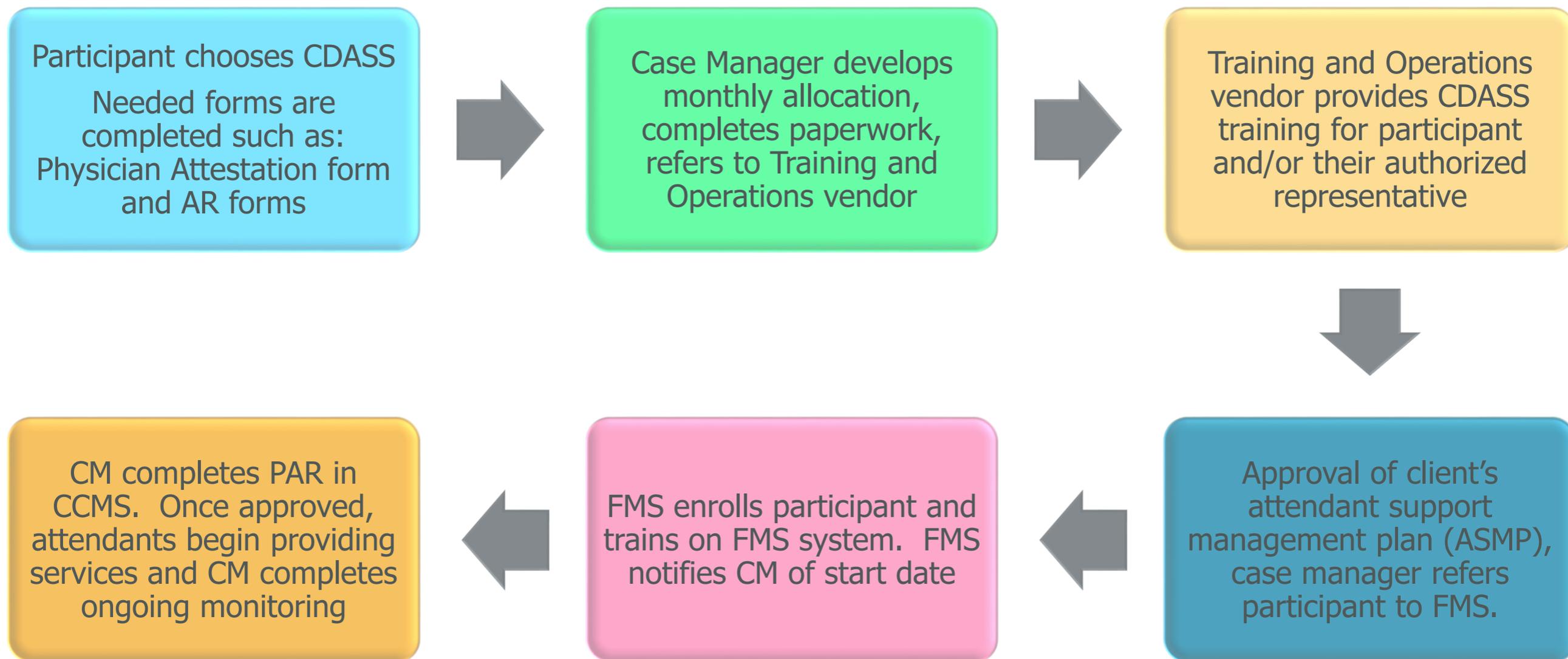
Working Together: Case Managers

- Case Manager Responsibilities:
 - Provide information to HCBS-SLS participants and a choice of a participant direction service delivery option
 - Calculate a monthly CDASS allocation based on an individual's needs as outlined in the Service Plan

Working Together: Case Managers

- Case Manager Responsibilities Continued:
 - Send Referral Form to the Training and Operations vendor
 - Monitors monthly utilization of the CDASS allocation and ensure that CDASS continues to meet the service and supports needs of individuals

Process of CDASS



Next Steps

- Implementation is targeted for **February 1, 2016**
- A second training will be provided and will include:
 - More in-depth review of roles
 - Outline process of CDASS including:
 - Developing allocation
 - Creating a Prior Authorization Review (PAR)
 - Referring to FMS and Training and Operations Vendor
 - Designating an Authorized Representative
 - Monitoring CDASS utilization



Questions or Concerns?



Contact Information

Roberta Aceves

Participant Directed Program Specialist

Roberta.Aceves@state.co.us

Michele Craig

SLS Waiver Coordinator

Michele.Craig@state.co.us

Lori Thompson

Assistant Director, Program Services

Lori.Thompson@state.co.us



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Contact Information

Financial Management Services:

Aces\$

Toll Free: 844-776-7595

www.mycil.org

jsmith@mycil.org

Morning Star

Toll Free: 844-450-5444

www.morningstarfs.com

Ms-cotransitions@morningstarfs.com

PPL

Toll Free: 888-752-8250

www.publicpartnerships.com/cofacts

ppcdass@pcgus.com

ppcdass@pcgus.com

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Consumer Direct

Toll Free: 1-844-381-4433

www.consumerdirectco.com

CDCO@consumerdirectonline.net



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Thank You!



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