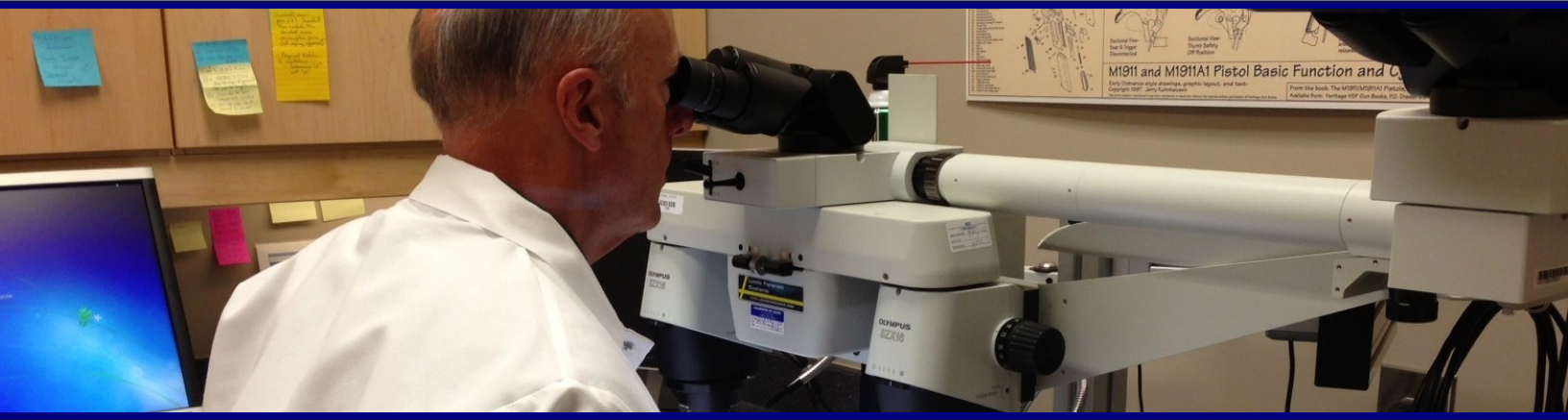
# CBI



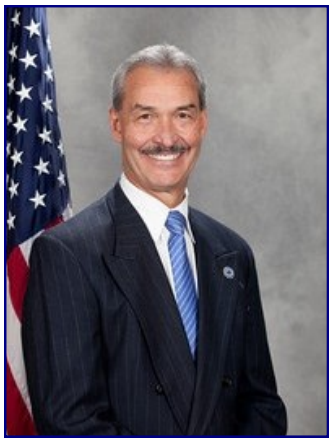
# 2014

## Annual Report

## CBI Spotlight

CBI hosted its first-ever December Gives event where multiple toy and food drives were held at CBI offices to benefit those in need during the holiday season. Hundreds of toys and thousands of pounds of food were provided to communities around the state by the extremely generous members of the CBI.

# Message from the Director



I am proud to present the 2014 Colorado Bureau of Investigation (CBI) Annual Report. The CBI recorded a number of significant achievements and milestones during the year, which will be detailed throughout this comprehensive report.

The CBI saw many firsts in 2014 including the implementation of new technology and the launch of significant projects, including the initial phase of construction of the new Pueblo Regional Office and the identification of the new Forensic Services Laboratory site located in Arvada.

The professionalism of the CBI was recognized by the Commission on Accreditation for Law Enforcement Agencies (CALEA) as the Bureau achieved its first-ever international accreditation through this highly respected organization. This accreditation designation was earned by demonstrating a commitment to meet and/or exceed an extensive set of law enforcement standards consistent with the best practices in policing.

The CBI provides quality public safety services to our stakeholders including police departments, sheriff offices, and district attorney offices as well as community members throughout the state on a daily basis. Three different sections comprise the CBI including Criminal Justice Information Systems, Forensic Services and Investigations. These diverse work groups offer outstanding support and assistance to our stakeholders with exceptional quality.

While the 2014 Annual Report highlights accomplishments during the year, we always look toward the future and meeting the needs of our stakeholders and ensuring the quality of life for those who call Colorado home.

**Ronald C. Sloan**
**Director**
**Colorado Bureau of Investigation**

### Highlight

Director Sloan continued to serve as the president of the Association of State Criminal Investigative Agencies (ASCIA) organization. The group is comprised of more than 40 state law enforcement agencies throughout the United States. The group meets twice a year to discuss best practices in law enforcement and other issues impacting investigative organizations.

## CBI Spotlight

Nationally recognized artist, Austin Weishel (left in the top image), presented Director Ron Sloan (right) and the CBI with a replica of Austin's *'Ashes to Answers'* sculpture.

The life-sized original monument (pictured below) is located within the shadow of the United States Capitol Building in Washington D.C. where arson investigators and their K9 partners are featured in this moving tribute.

# Message from the Executive Director

Although the summer of 2014 marked the start of my tenure as the Executive Director for the Department of Public Safety, I have worked closely with the CBI during the course of my nearly three decades in law enforcement. In that time, I have seen firsthand the dedication, professionalism and commitment to exceptional customer service by members of the CBI on countless occasions pertaining to criminal justice information, forensic services and investigations.

The 2014 CBI Annual Report provides an overview of the comprehensive and diverse services provided by the men and women of the Bureau. From statistics to highlights to program overviews, the annual report details numerous accomplishments recorded during the year. I invite you to explore the following document to learn more about the exemplary work performed by the CBI in 2014.

It is a privilege to represent the CBI and the other outstanding divisions comprising the Colorado Department of Public Safety. We strive to continually build confidence and trust in our Department and to ensure we always provide the highest quality of public safety services to those who live, work and visit Colorado.

**Stan Hilkey**
**Executive Director**
**Colorado Department of Public Safety**

### Highlight

Executive Director Hilkey attended a number of CBI events during the year from oath of office ceremonies to retirement celebrations.

## CBI Spotlight

The CBI participated in several social media campaigns promoting identity theft and fraud awareness during the year.

In one particular campaign, the CBI took part in National Cyber Security Awareness Month in October. One of the themes of the awareness campaign focused on password safety. Some of the tips included updating passwords regularly, avoiding using common words, phrases or personal information when changing passwords, and a reminder to never share passwords.

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### Highlight

CBI planted a Pinwheel Garden in support of National Child Abuse Prevention Month in April. Ralston House child advocacy center assisted nearly 1,000 abused children in 2014.

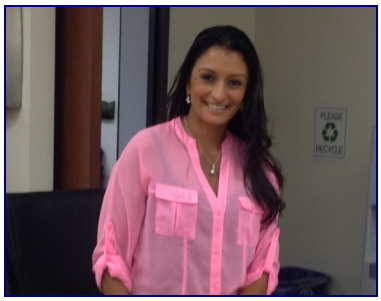
## CBI Spotlight

Three members of the Financial Services Unit were presented with a Team Excellence award at the 2014 CBI awards ceremony. The team, including Teri Sidebottom, Cacthy Tong, and Jessica Anderson (seated left to right in the above image) were recognized for their outstanding contributions as part of the transition to the Colorado Operations Resource Engine (CORE) financial system. (See related article on this page.)

# Administration

### Administrative Services

CBI Administrative Services consists of the offices of the Director and the Deputy Director overseeing Criminal Justice Information Systems, Financial Services, Professional Standards, Human Resources and Public Information. The CBI welcomed assessors from the Commission on Accreditation for Law Enforcement Agencies (CALEA) to conduct the Bureau's first-ever on-site evaluation in early 2014. Members of Financial Services played a key role in launching the state's new financial system in the summer. The HR specialist/liaison assisted in the hiring of 33 individuals for the CBI in 2014.



Candace Padilla, HR Liaison for the CBI departed the Bureau to join the Colorado State Patrol Fleet Services Division in 2014. Padilla concluded her five-year career with the CBI that began when she joined the InstaCheck Unit in 2009. Plans are to fill the position in early 2015.

### Financial Services

Comprised of three fulltime staff and one manager, the Financial Services Unit was responsible for overseeing the $38.5 million dollar budget for the CBI in 2014. In addition to General Fund monies, the team coordinated efforts to disperse more than $4.8 million in grant funding to augment existing services.

One of the priorities in 2014 was the implementation of the state's new budgeting and accounting system called Colorado Operations Resource Engine (CORE) for CBI's financial operations on July 1, 2014. In March, the Unit began the process to revise many existing accounting and procurement processes to accommodate the use of the new system. The Unit also provided CORE training sessions for CBI employees to assist with the transition to this comprehensive system.

The Financial Services Unit also assisted the Forensic Services section with the acquisition of two state properties including the site for the new Pueblo Regional Office and the new Forensic Laboratory located in Arvada.

**Highlight**

In January, Financial Services members conducted training for all CBI Property Coordinators on the use of the new Asset Inventory system, which tracks CBI equipment.

## CBI Spotlight

The first of two CBI media events held in 2014 was a ceremony honoring missing children in May. Colorado's Missing Children Coloring Contest winner, Lelani Ward, was honored at a Westminster park, named after Jessica Ridgeway who was abducted and murdered in 2012. See the full story on page 30.

The second CBI media event marked the retirement of CBI fire dog, K9 Sadie, and the welcoming of the newest fire dog, K9 Riley. Held in August at the Willow Run Feed and Supply store in Broomfield, Deputy Director Jan Girten led the festivities where the formal retirement for K9 Sadie took place. K9 Riley and Agent Jerry Means provided a demonstration for the crowd where they highlighted the skills of the exceptional black lab. See the full story on page 24.

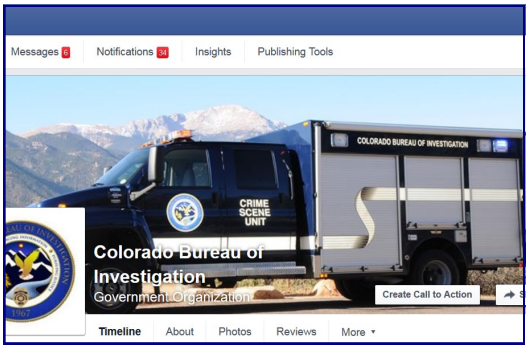
# Administration

### Media Relations

The CBI assigns one person to perform Media Relations/Public Information duties. Available to the media 24/7, the CBI Public Information Officer (PIO) addressed hundreds of medial calls in 2014. In addition to questions from reporters on a variety of topics, the PIO managed the Bureau's social media efforts, website production, news release dissemination, community engagement efforts and coordinated internal communications.

2014 marked the transition of the CBI website to a new content management system. With an entirely redesigned look, the new CBI website provides real-time updates and robust information in a searchable format. The PIO and CBI members from various workgroups came together to migrate the entire website in a three-day timeframe during the summer. After comprehensive testing, the website was launched in October(www.colorado.gov/CBI).

The CBI continued to grow its social media audience in 2014. By the end of the year, likes on Facebook and followers on Twitter doubled. Social media posts not only featured cases in which the CBI was requested to provide investigative and/or forensic services assistance, but also offered overviews of community events and information about various CBI units.




| CBI Media Relations | 2014 | 2013 |
|---|---|---|
| News Releases | 33 | 27 |
| Media Inquiries | 504 | 596 |
| CORA Requests | 20 | 12 |
| News Conferences/Media Events | 2 | 2 |

**Highlight**

At the conclusion of 2014, the CBI had 2,100 followers on Twitter and 2,145 likes on Facebook.

## CBI Spotlight

Years of preparation led to the comprehensive Commission on Accreditation for Law Enforcement Agencies (CALEA) on-site assessment conducted at the CBI in February.

The team of assessors hosted a call-in session for community members and CBI's public safety partners to provide feedback on Bureau operations. The CALEA team toured the Denver and Grand Junction regional offices to review operations.

The team of assessors lauded the professionalism demonstrated by the staff throughout the entire visit, which was detailed in the final report presented at the CALEA conference where the CBI received its official CALEA accreditation designation in July.

# Administration

**Office of Professional Standards**

The Office of Professional Standards (OPS) is responsible for the operation of programs concentrating on employee accountability. The primary functions of the OPS involve coordinating accreditation efforts with the Commission on Accreditation for Law Enforcement Agencies (CALEA), overseeing staff inspections, Bureau-wide training coordination, managing the compliment and complaint process and conducting internal affairs investigations.

CALEA accreditation provides standards for an agency to evaluate operations to ensure accountability and meet and/or exceed best practices in the industry. These standards include, but are not limited to, the administration of human resources, investigations, internal affairs, use of force protocol, records and asset tracking management. The CBI successfully participated in its first on-site inspection in February 2014, and received the CBI's first ever law enforcement accreditation through CALEA in July.

The OPS manages the CBI's Compliments and Complaints process, made available through the CBI website. Compliments, complaints and general inquiries are received through other means; however, the public website provides a proactive approach to welcome feedback from both citizens and CBI employees in an easy to use format. The OPS tracks these requests ensuring each receives a timely and thorough response. The CBI and OPS are committed to providing exceptional customer service on every possible level. The CBI received six complaints, 13 compliments and 74 general inquiries through the website in 2014.

The CBI is committed to maintaining the integrity of its members and upholding the trust of stakeholders throughout the community. To preserve that integrity and trust, the CBI staffs an Internal Affairs Unit to investigate formal complaints regarding the actions of CBI staff. Two internal affairs investigations were conducted by OPS in 2014. The investigations resulted in sustained findings in both investigations.

The OPS is also responsible for the CBI's reporting and inspection processes as required by CALEA standards. This inspection process includes Bureau-wide staff and line inspections; evidence and property inspections; drug and alcohol screening; policy development; management of CBI member actions and reporting, and the early warning system to identify potential job-related performance issues with new employees and/or supervisors.

**Highlight**

In 2014, OPS facilitated its first-ever CBI New Employee Orientation. Representatives from every section/unit presented to the 13 new members in attendance.

## CBI Spotlight

Criminal history records contain arrest information based on submitted fingerprint cards. The outcome (or disposition) of these arrests is reported to the CBI by the courts and other criminal justice entities. When not reported, and therefore not included on the criminal history record, the record is incomplete and does not indicate the outcome of the case.

These outcomes may range from dismissal of all charges to a conviction for a crime that could prevent an individual from purchasing a firearm or being allowed to work in certain professions. In 2000, the match rate (percentage of arrests that had dispositions attached to them) for felony arrests was 35%. The CBI has made improving the disposition rates a priority and has obtained federal grants to dramatically increase this number.

For the year ending December 2014, the match rate reached 98% of cases dating back to 2000. In 2009, the match rate for misdemeanor arrests was 73%, and had increased to 94% by the end of 2014. The Identification team continues to improve disposition matching prior to 2000.

# Criminal Justice Information Systems

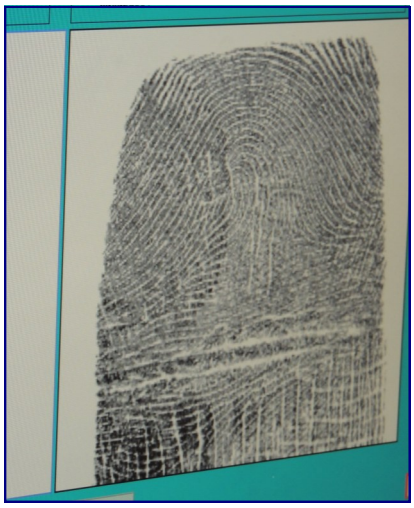
### Criminal Justice Information Systems

The CBI's Criminal Justice Information Systems section is comprised of three unique units serving more than one million citizens each year through background checks for a variety of purposes and providing access to public safety information. The Identification Unit maintains and updates information in multiple databases providing critical background checks for dozens of professions in Colorado. The InstaCheck Unit is responsible for ensuring proper procedures, along with state and federal guidelines are adhered to and followed by citizens wanting to purchase a firearm. The Program Support Unit manages the policies and business practices followed by Colorado criminal justice agencies regarding numerous criminal justice computer systems, including the Colorado Crime Information Center (CCIC) and the National Crime Information Center (NCIC) computer databases and the International Public Safety and Justice Network (Nlets).

### Identification

The Identification Unit is the state repository for criminal history record information and operates 24 hours per day, 7 days per week, 365 days per year. Criminal history records are created when fingerprints are submitted to the CBI in conjunction with the arrests of individuals anywhere in Colorado.

Fingerprints are submitted to the Identification Unit either electronically through a LiveScan system, or by mail in the form of physical fingerprint cards. Once at the CBI, fingerprints are processed through the Morpho Biometric Fingerprint Identification System (MBIS). At the conclusion of 2014, there were 2,816,469 sets of ten prints in the Legacy Automated Fingerprint Identification System (AFIS), as well as 387,061 palm prints and 20,678 unsolved latent images.

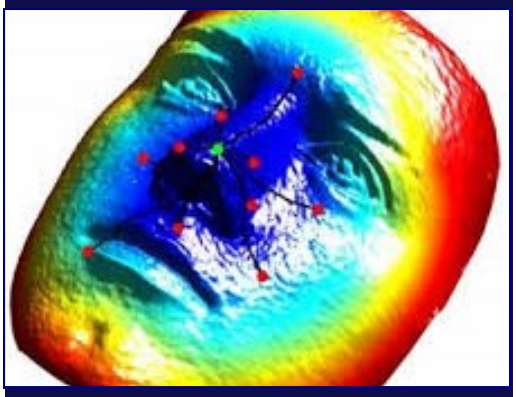


Criminal history records are continually updated with the submission of new fingerprints associated with new subsequent arrests, as well as disposition information that is provided by the courts or other criminal justice agencies. The Identification Unit has a number of other responsibilities, including the sealing of criminal records based on orders from the courts.

**Highlight**

CBI's Identification Unit sealed 2,433 criminal records in 2014.

## CBI Spotlight



In 2015, the Identification Unit will acquire a facial recognition workstation accessible to law enforcement throughout the state. This technology will allow investigators to compare photographs against those in the system in an effort to identify subjects.

Emerging technology will allow 3D software to access matches in the system. Easy to use tools will enable those trained on the system to work with a photo (an example would be an image from a bank robbery) to manipulate the image to remove sunglasses, a hat, or even facial hair of someone to be identified.

Although this is not a positive identification of a potential suspect/subject, the technology will provide investigators with potential leads in a case; thereby, serving as a tremendous asset to the law enforcement community.

# Criminal Justice Information Systems

### Identification
### Criminal History Background Checks

The Identification Unit responds to requests for fingerprint-based and name-based criminal history record checks from federal, state, local law enforcement agencies, the private sector and the public. Fingerprint-based criminal history record checks are required by 65 separate state statutes for employment in professions such as teachers, daycare workers, massage therapists and Realtors©, etc. In many of these cases, the CBI is also statutorily required to provide subsequent arrest information to the employing or licensing agency if an enrolled person is arrested in the state. The Unit also processes fingerprint cards submitted for Concealed Handgun Permit applicants.

| Identification Unit Statistics | 2014 Checks Received | 2013 Checks Received |
|---|---|---|
| Arrest Fingerprint Cards | 235,136 | 226,824 |
| Civil/Applicant Fingerprint Cards | 152,387 | 182,199 |
| Citizen Accessed Checks Via Internet (name-based) | 345,175 | 329,109 |

### LiveScan Upgrade Project

LiveScan systems are devices that allow for the electronic capture and transmission of fingerprint images to the MBIS system (housed at the CBI) by other law enforcement agencies and entities. The primary submitters of arrestee fingerprints are the 64 county sheriffs, all of which received LiveScan systems pursuant to a grant in 2003. By 2010, most agencies still operated with the original LiveScan system, which had reached "end-of-life" capability and in many cases had begun to fail, or did fail. The CBI collaborated with the County Sheriffs of Colorado (CSOC) organization, which represents the state's sheriffs, to identify agencies with the least functioning systems and those lacking the necessary funding to replace this critical equipment.

In 2010, CBI was able to obtain grant funding to provide systems to eight sheriffs' offices. By the end of 2014, nearly 66 agencies had received new systems made possible by the grant funding.

**Highlight**

Members of the Identification Unit and the Office of Information Technology were presented a CBI Team Excellence Award for their outstanding efforts to launch the new MBIS system.

## CBI Spotlight

Delegates from the United Arab Emirates (UAE) Ministry of Interior and two representatives from MorphoTrak met with members of the CBI Identification Unit in May. The delegates traveled to the United States to learn about and view a demonstration of the new MBIS fingerprint system operated by the CBI.

The meeting provided a great exchange of information, goodwill and discussions about best practices. The UAE is currently in the process of obtaining a new MBIS fingerprint system.

# Criminal Justice Information Systems

**Identification**
**Mobile ID Project**

With the acquisition of the new MBIS system in 2013, CBI was able to launch the Mobile ID project to aid officers and deputies as part of their patrol duties. This pocket-sized device allows officers in the field to quickly identify subjects by obtaining two fingerprints by using equipment the size of a smart phone. The fingerprints are compared against records in Colorado's AFIS and the FBI's Repository of Individuals of Special Concern (RISC) systems for potential matches.

The CBI collaborated with a handful of law enforcement agencies to pilot the MorphoIDent handheld mobile device for the past two years. From April thru December 2014, the Mobile ID devices were used nearly 900 times in Colorado. These resulted in 20 FBI RISC matches, which included one individual wanted for multiple counts of homicide. Other matches involved warrants for drug charges, burglary, fraud, aggravated motor vehicle theft and failure to register as a sex offender. Several Colorado law enforcement agencies purchased the devices to use in daily operations in 2014.

In addition to determining if the person being contacted has outstanding warrants, the mobile identification system serves as an important tool in preventing a person contacted in the field from using a false name, thus maintaining the integrity of records and reducing the opportunity for identity theft.

Colorado law enforcement agencies can purchase the mobile system at a cost of approximately $1,700 for each unit.

**Highlight**

The Identification Unit continued to offer expanded training services to outside agencies in 2014. One focus of the Identification Unit's Training and Quality Control Team (TAQC) is to provide information about the internal workings of the Unit to CBI's public safety partners and other government agencies.

## CBI Spotlight

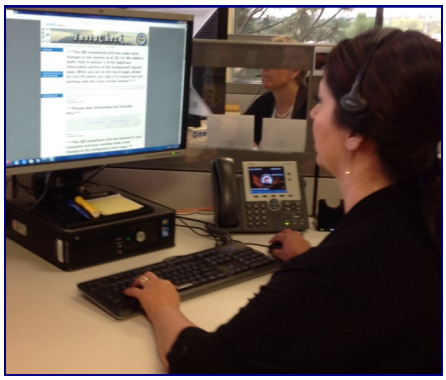
In an effort to honor Veterans, the CBI InstaCheck team hosted a clothing drive for homeless veterans in the community in November. In just a few short weeks, members of InstaCheck (and other CBI members) donated gently used clothing including jeans, sweaters, jackets, and an assortment of new shoes for local homeless veterans. Nearly 30 bags of clothing and other essential were collected—enough to fill an SUV.

Member of the VFW Post 4171 visited the CBI to present the InstaCheck Unit with a certificate of appreciation for the clothing drive.

# Criminal Justice Information Systems

### InstaCheck

Colorado's InstaCheck Unit is responsible for conducting background checks for the transfer of firearms in the state. InstaCheck serves as the Federal Bureau of Investigation National Instant Criminal Background Check System (NICS) state point of contact for this process, and is only one of 13 states designated to serve in this capacity. In addition to the NICS checks for firearms purchases, InstaCheck also addresses appeals for firearms purchase denials as well as processing background checks on behalf of Colorado sheriffs for Concealed Handgun Permits. CBI InstaCheck is staffed by 40 employees, including supervisors.



Firearm transfers comprise the bulk of InstaCheck operations and focuses on staff conducting the NICS background checks on behalf of those purchasing a firearm through a Federal Firearm Licensee (FFL). Not only are these checks conducted through retail sales at stores, but also all gun shows held throughout the state. In 2014, there were 314,976 firearms background checks processed in Colorado, which represented a 21% decrease from a record-setting year in 2013. The wait time for a background check for a firearm transfer averaged 6 minutes, 34 seconds, during the year in comparison to more than 21 minutes in 2013, not including a backlog time of more than 19 hours in January and February 2013 because of a dramatic surge in sales following the Sandy Hook shootings in late 2012.

Of all firearm background checks conducted by CBI's InstaCheck Unit, 98% were approved in 2014. One of the benefits of the CBI serving as the point of contact for the NICS checks is that the staff has access to additional databases (three) not available through the Federal system. Access to these systems resulted in approximately 1,562 additional denials that were only available to the CBI, and would not have been identified through the FBI NICS program.

| InstaCheck Firearm Transfers | 2014 | 2013 |
|---|---|---|
| Approvals | 308,908 | 389,604 |
| Denials | 6,068 | 7,351 |

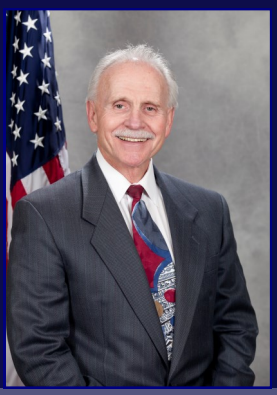
**Highlight**

InstaCheck identified 211 people who attempted to purchase a firearm while they had active warrants in 2014. These individuals were arrested by local law enforcement throughout Colorado.

## CBI Spotlight

The Concealed Handgun Permit Unit conducted two training classes for other law enforcement agencies in the State, the first training class was held in Douglas County—which included the entire CHP staff—and the second was in Gunnison County. The purpose of the 4-hour training was to teach agencies the *how to's* of the CHP process.

CBI InstaCheck said farewell to Agent in Charge Bob Brown in August. AIC Brown led the InstaCheck Unit for four years and provided exceptional leadership to the team during a time of great transition and change. Prior to his work with InstaCheck, AIC Brown spent time in Investigations working in a number of different units during the course of his 19-year CBI career.



# Criminal Justice Information Systems

### InstaCheck
### Appeals

The Appeals Unit provides a process for denied buyers to appeal a firearms transfer denial, and offers information to appellants to define what constitutes a denial of firearms transfer pursuant to law. In addition to conducting the research on the appeals, state law requires the team to update criminal histories to reflect any changes discovered in the appeals process. State law also requires the appeals process to be completed within 30 days.

| InstaCheck Appeals | 2014 | 2013 |
|---|---|---|
| Total Denials | 6,068 | 7,351 |
| Total Appeals | 3,269 | 4,200 |
| Denial Upheld | 1,476 | 1,501 |
| Denial Reversed | 1,705 | 2,351 |
| Unable to Substantiate | 88 | 348 |

### Concealed Handgun Permits

The Concealed Handgun Permit (CHP) Unit conducts firearm eligibility background checks and reviews state/federal fingerprint results on behalf of Colorado sheriffs. Once this information is completed, the six-person CHP team forwards this critical information to the state's issuing agencies, to include the information as part of the process of issuing or denying a permit for someone to legally carry a firearm in a concealed manner. In addition to this work, InstaCheck also functions as the point of contact for all CHP Reciprocity issues for the State of Colorado. Finally, the team conducts annual CHP training with Colorado sheriffs regarding state and federal firearm and concealed carry laws.

InstaCheck conducted a total of 44,362 CHP background checks in 2014. Although CHP background checks were down from a record number in 2013, the CHP Section has seen a significant increase in applications throughout the years. For comparison, the number of concealed handgun permit applications grew from 6,212 in 2003 to 44,362 in 2014. This represents an increase of more than 614% since the inception of the program.

**Highlight**

CBI Agent Dan Volz was promoted to Agent in Charge and assigned to oversee the InstaCheck Unit in September. AIC Volz is a 19-year veteran of the Department of Public Safety.

## CBI Spotlight

The PSU team offers comprehensive training to law enforcement officials throughout the state. Because PSU manages systems accessed by law enforcement every day, it is critical the public safety community is properly trained to access the various systems dedicated to law enforcement operations. In 2014, PSU trained 1,076 law enforcement professionals on an array of topics such as criminal justice record use, sex offender registration, Crime data collection, and information security. Training on criminal justice information is such an integral part of the work performed by law enforcement agencies, the Colorado Certified Records Network, which certifies records technicians at criminal justice agencies, continues to make the training PSU provides a mandatory part of their records technician certification process.

# Criminal Justice Information Systems

### Program Support

The Program Support Unit (PSU) consists of three sections: Colorado Crime Information Center (CCIC), Uniform Crime Reporting (UCR) and the Colorado Sex Offender Registry. Each system is maintained and supported by CBI to ensure quality information is available and that each system is compliant with state and federal laws and policies governing the information. These systems support the mission of law enforcement in Colorado by enabling public safety agencies to submit quality information for access by other law enforcement agencies when needed. Information sharing is the foundation of effective police work, and the PSU's mission is to ensure information is as accurate as possible.

### Improving Information

The members of PSU constantly strive to make additional information available to law enforcement and the public, and readily accepts challenges to improve its systems. In 2014, PSU completed two comprehensive projects to enhance systems accessed by Colorado law enforcement. First was the completion of the one-year pilot of the Warrant Identification Notification (WIN) system, launched in December 2013. Identity thieves often attempt to use the identities of people they know to evade capture by law enforcement. Additionally, individuals with common names may learn they share identifying information with an individual alleged to have committed a crime. In order to ensure these problems are quickly resolved, CBI worked with its user community to develop the WIN procedure to reduce the time it takes to address identity questions, but also provide resources to victims to prevent future incidents where they are mistaken for someone else. This program was used to resolve 42 identity incidents in Colorado during its pilot year.

**Highlight**

Members of the PSU took part in the overhaul of the CBI website. The team helped migrate hundreds of pages of content from the old site to a new and improved content management system. The three-month project involved a review and update of the existing comprehensive CBI website.

## CBI Spotlight

Mary Clawson of the Program Support Unit received a Medal of Distinguished Service at the 2014 CBI Awards Ceremony. Clawson, who is staffed at the Grand Junction Regional Office, was called upon to serve as the lead for the entire PSU team, supporting daily operations to allow the PSU staff to focus on the testing of the comprehensive sex offender website.

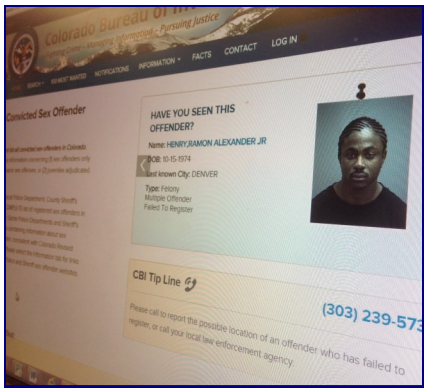
As Mary performed her daily duties, she conducted extensive research on complex issues in addition to maintaining her role as an auditor and trainer. She also spent considerable time training new PSU staff to track the critical and complex CCIC audit process.

Mary's dedication and unwavering commitment to the mission of PSU and the CBI is exemplary. Mary has consistently demonstrated her intelligence, kindness, humility and overall leadership on a daily basis, and the CBI greatly appreciates all of her efforts.

# Criminal Justice Information Systems

### Program Support
### Improving Information

PSU also improved the quality of information available to the public and law enforcement by launching the revised Colorado Sex Offender Registry (COSOR) system and website. Funded by a grant from the Adam Walsh Act Implementation Grant and by Colorado Interactive, this project expanded features available to law enforcement responsible for monitoring sex offenders and allowing officers to obtain information from other agencies to improve the tracking of registered sex offenders who frequently relocate. Additionally, the updated COSOR website has improved access to sex offender information and allows the public to subscribe to sex offender alerts. This project required significant work by the software provider to adapt their system to Colorado, where sex offenders are managed by the local agencies and not by the state.

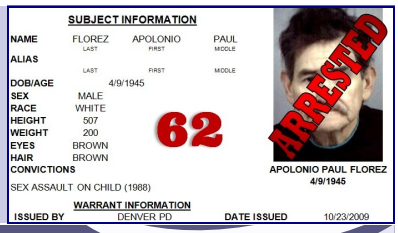



### Audits

The PSU is responsible for ensuring the quality and security of the information made available to law enforcement through the CCIC and NCIC systems. To complete this critical task, the CBI is mandated by the FBI to provide audits of all Colorado criminal justice agencies on a triennial basis. These audits allow CBI to verify all FBI and CBI policies are being followed. Due to the high demand for audits, and the staffing constraints of the unit, CBI has struggled to meet the dictate. In 2010, the CBI implemented a LEAN solution in the form of an electronic auditing program, which allows auditors to be more efficient by performing multiple audits, thereby, reducing travel time and research. Auditing provides validation to CBI of what is being done at the agencies, while to the agencies it provides a method to understand the governing policies and identify possible gaps. Moving through the completion of the initial audit cycle in 2011 meant contacting criminal justice agencies who had not participated in an audit and needed to make many changes. The end of 2014 marked the culmination of the first audit cycle (2011-2014) where CBI met the goal of performing an audit of all Colorado criminal justice agencies. PSU is now working to perfect the audit process by improving questions, bolstering the process with the support of the CCIC advisory board, and ensuring the available resources are being utilized.

### Highlight

At the end of 2014, there were 16,987 registered sex offenders in Colorado.



## CBI Spotlight

Through the hard work of the Program Support Unit, the CBI released the 2013 Crime in Colorado Report on July 1. The report included statewide crime statistics reported by 249 law enforcement agencies across Colorado. Overall, an increase of 1.8% in crime was reported for 2013.

The findings in the report noted a 2.1% increase in violent crimes and a 1.3% increase in property crimes, with an overall increase of 0.1% in the crime rate per 100,000 population.

The annual report provides Uniform Crime Reporting (UCR) Summary statistics on major crime trends, statewide major offense and arrest totals, supplemental reports (arson, hate crime, domestic violence and officers assaulted) and individual law enforcement agency statistics.

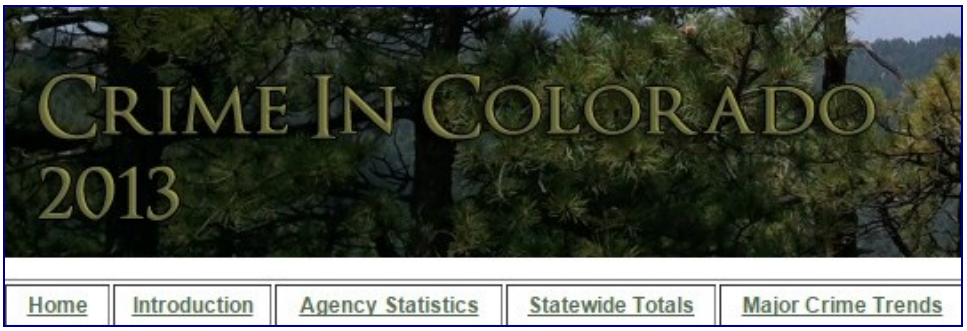
In addition to the crime statistics, Colorado Department of Corrections Executive Director Tom Clements was memorialized in the 2013 edition of the Crime in the Colorado Report.

# Criminal Justice Information Systems

**Program Support**
**UCR Quality Assurance Contest**

Members of law enforcement and the public use the annual Crime in Colorado report provided by CBI and the annual Crime in the United States report by FBI to perform research, set enforcement priorities and for personal interest. These reports provide crime information in a consistent format allowing anyone to assess differences in crime data by region. Each year the PSU UCR team spends roughly three months pouring over data provided by Colorado law enforcement agencies searching for errors, and consulting with the agencies to make corrections to enable Crime in Colorado, Crime in the United States, and NIBRS publications possess the most accurate data possible.

In 2014, the CBI ignited the competitive spirit of its law enforcement agencies by hosting a contest to reward agencies that consistently submit error-free data. This is no simple task as it is extremely difficult to convert something as complex as an occurrence of a crime into pre-set categorized data. Since the start of the contest in July, 2014, CBI has seen increased interest in UCR data quality and error correction. Although it will likely be another year before the results of the program can be truly assessed, the CBI congratulates Colorado law enforcement agencies who have improved the submitted data making Crime in Colorado and Crime in the United States more accurate and easier to assemble.




**Highlight**

The CBI has produced the Crime in Colorado report since 1976. More than 200 Colorado law enforcement agencies provide statistics for the report each year.

## CBI Spotlight

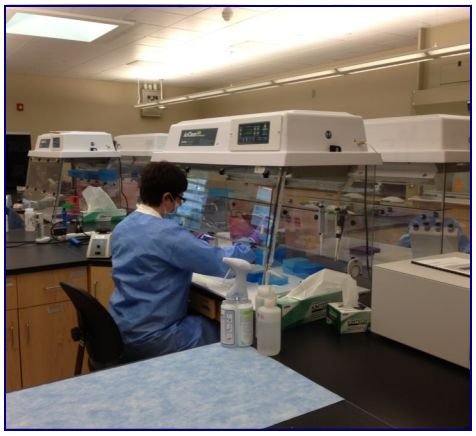
CBI Forensic Services launched Operation Hot Brass as a partnership with the Bureau of Alcohol Tobacco and Firearms (ATF) and the Colorado Springs Police Department (CSPD) beginning in late 2014. All cartridge casings collected by the CSPD from crime scenes where no gun is recovered are submitted to CBI Forensic Services. CBI scientists enter the cartridge casings into the National Integrated Ballistic Information Network (NIBIN) and search the Colorado database. The results of the searches are sent to CSPD within three business days of submission. If multiple shootings are linked, ATF agents and CSPD officers work together gathering investigative information related to the incidents.

In just six weeks of operation, CBI Forensic Services received 30 Operation Hot Brass submissions from the CSPD. Of these 30 cases, four were linked with other cases through NIBIN hits.

# Forensic Services

### Forensic Services

The staff of Forensic Services is responsible for the collection and preservation of evidence at crime scenes and the subsequent analysis of the physical evidence. Forensic Services operates three full service laboratories in Denver, Grand Junction and Pueblo with regional facilities in Greeley and Boulder. The Denver location operates the state's CODIS Database. Crime Scene Analysts travel throughout Colorado to process scenes, while more than 50 scientists in five locations conduct analysis in eight forensic disciplines: biology, DNA, latent prints, impression evidence, firearms, toolmarks (including serial number restoration), drug chemistry and trace chemistry. The CBI partners with the Northern Colorado Regional Laboratory in Greeley, a full service lab serving northern law enforcement. The Boulder High-throughput DNA Lab focuses on the analysis of DNA evidence from property crimes throughout Colorado. Forensic Services utilizes state of the art techniques and equipment to ensure the most accurate and effective analysis for stakeholders.



### Forensic Services Disciplines

**Crime Scene Analysis**

Crime Scene Analysts respond to requests from law enforcement agencies in the technical investigation of crime scenes, including the documentation, collection, and preservation of evidence.

**Digital and Multimedia Evidence**

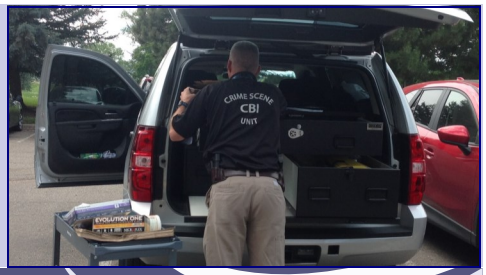
This analysis includes the examination and interpretation of audio and video evidence along with computers and cell phones.

**DNA Casework**

This work includes the extraction, quantification, amplification, analysis, interpretation, and possible Combined DNA Index System (CODIS) entry of DNA profiles.

**Highlight**

Thirteen CBI Crime Scene Analysts were requested to respond to 101 crime scenes across Colorado in 2014.



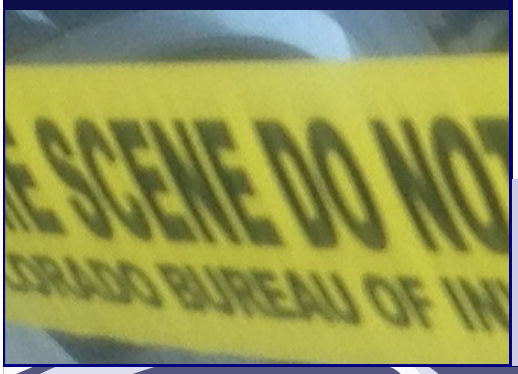
## CBI Spotlight

Members of CBI's Forensic Services and Investigations sections from the Grand Junction and Durango offices were requested to assist in a homicide investigation in Silverton (southwest Colorado) in June.

Deputies were called to a home in 1300 block of Mineral Street in Silverton where Jessica McFarland, age 32, was found deceased.

The victim's husband, Michael McFarland, 31, was arrested without incident. He faces second degree murder charges and will be tried in 2015.

CBI agents provided investigative assistance, while members of the CBI's Crime Scene Unit processed the scene at the request of San Juan County Sheriff Sue Kurtz.




# Forensic Services

### Forensic Services Disciplines (cont.)

**DNA Database Management**

This work involves laboratory technicians receiving offender samples from across the state's booking agencies and the Department of Corrections. Crime Data Specialists verify the information and qualifying crime. Next, forensic scientists conduct analysis to generate a DNA profile and entry into the Combined DNA Index System (CODIS). Additionally, any matches requiring verification are re-analyzed by CBI scientists, and for individuals asking for their DNA profiles to be removed in according with Katie's Law are processed by the CBI staff.

The DNA database is the central repository for all arrestee DNA collected in accordance with Katie's Law and DNA from individuals convicted of felonies in accordance with C.R.S 16-11-102.4. The DNA profiles are entered into the Combined DNA Index System (CODIS) and searched against profiles developed from forensic casework across the state of Colorado and nationally. The section includes intake staff that receives an average of 3,500 offender samples each month. Research is done to verify the qualifying crime and biographical information and requests for removal from the database in according with Katie's Law are processed by CBI staff. CBI forensic scientists profile about 2,500 eligible samples for CODIS entry each month and verification of matches generated in CODIS searches. The state CODIS Administrator is a member of this section and is responsible for state wide searching of profiles and compliance of required standards.

**Drug Chemistry**

Drug chemistry involves the analysis and identification of controlled substances and unknown chemical substances found at crime scenes or recovered from other incidents.

**Firearms and Toolmarks**

Firearm and Toolmark analysis includes the forensic analysis of evidence related to the mechanical function of firearms, bullet and cartridge case comparisons, gunshot residue, serial number restorations, toolmark identification, and possible National Integrated Ballistic Information Network (NIBIN) entry of cartridge casings.

**Latent Prints**

Latent print analysis involves the development, preservation, examination, comparison, and possible Automated Fingerprint Identification System (AFIS) and Next Generation identification (NGI) entry of latent finger and palm prints.

**Serology**

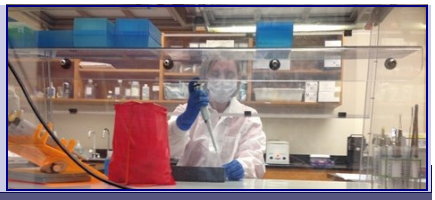
Serology analysis includes the identification, characterization, analysis, and collection of physiological samples found at crime scenes.

**Trace Evidence**

Trace evidence includes the identification, extraction, and analysis of fiber, paint, gunshot residue, tape, fire debris, and other types of miscellaneous analysis found at crime scenes or recovered from other incidents.

**Highlight**

CBI participated in National Forensic Science Week to honor the work of forensic scientists.



| Forensic Services Statistics | | | | | | | |
|---|---|---|---|---|---|---|---|
| | | 2012 | | 2013 | | 2014 | |
| Discipline | Facility | Cases Received | Cases Completed | Cases Received | Cases Completed | Cases Received | Cases Completed |
| DNA | Denver | 1,365 | 1,517 | 1,597 | 1,798 | 2,094 | 1,592 |
| | Boulder | 0 | 0 | 3 | 120 | 125 | 390 |
| | Grand Junction | 283 | 403 | 316 | 392 | 306 | 341 |
| | Greeley | 0 | 0 | 251 | 0 | 461 | 2 |
| | Pueblo | 526 | 521 | 390 | 396 | 1,060 | 279 |
| Drug Chemistry | Denver | 1,183 | 469 | 1,222 | 614 | 1,135 | 817 |
| | Boulder | 0 | 0 | 0 | 0 | 24 | 0 |
| | Durango | 107 | 362 | 32 | 143 | 0 | 0 |
| | Grand Junction | 1,121 | 1,546 | 992 | 1,611 | 1,080 | 1,409 |
| | Greeley | 0 | 0 | 172 | 1,017 | 196 | 1087 |
| | Pueblo | 637 | 231 | 518 | 135 | 635 | 53 |
| Firearms/ Toolmarks | Denver | 173 | 319 | 123 | 197 | 188 | 241 |
| | Boulder | 0 | 0 | 0 | 0 | 3 | 0 |
| | Grand Junction | 27 | 75 | 34 | 164 | 49 | 130 |
| | Greeley | 0 | 0 | 15 | 1 | 50 | 63 |
| | Pueblo | 63 | 11 | 39 | 2 | 119 | 0 |
| Footwear/Tire Tracks | Denver | 13 | 19 | 8 | 2 | 8 | 0 |
| | Boulder | 0 | 0 | 0 | 0 | 0 | 0 |
| | Grand Junction | 4 | 1 | 3 | 3 | 7 | 0 |
| | Greeley | 0 | 0 | 4 | 1 | 13 | 18 |
| | Pueblo | 11 | 4 | 11 | 28 | 11 | 22 |
| Latent Prints | Denver | 343 | 290 | 331 | 264 | 356 | 424 |
| | Boulder | 0 | 0 | 0 | 0 | 16 | 0 |
| | Grand Junction | 207 | 480 | 181 | 245 | 199 | 238 |
| | Greeley | 0 | 0 | 346 | 67 | 533 | 407 |
| | Pueblo | 144 | 214 | 134 | 165 | 188 | 210 |
| NIBIN | Denver | 145 | 163 | 92 | 341 | 113 | 103 |
| | Boulder | 0 | 0 | 0 | 0 | 1 | 0 |
| | Grand Junction | 14 | 50 | 14 | 65 | 5 | 259 |
| | Greeley | 0 | 0 | 2 | 0 | 8 | 77 |
| | Pueblo | 198 | 25 | 84 | 41 | 62 | 0 |
| Trace Chemistry | Denver | 232 | 201 | 78 | 227 | 91 | 250 |
| | Boulder | 0 | 0 | 0 | 0 | 1 | 0 |
| | Grand Junction | 18 | 0 | 14 | 1 | 18 | 0 |
| | Greeley | 0 | 0 | 10 | 0 | 27 | 0 |
| | Pueblo | 53 | 0 | 53 | 1 | 53 | 0 |

## CBI Spotlight

CBI's Forensic Services team stationed coordinated a Department of Public Safety school supply drive to benefit kids in need in Jefferson County.

Melissa Atencio (pictured left) and Linda Maddux (pictured right) from Forensic Services helped coordinate the collections of hundreds of school supplies for the Jeffco School Community Family Connections organization. Many DPS staff purchased a wide-variety of schools supplies.

More than 800 items were donated including 50 backpacks (16 stuffed with school supplies), 177 folders, 46 binders, 30 boxes of crayons and much more!

# Forensic Services

| Three-Year Forensic Services Lab Summary | | | | | | |
|---|---|---|---|---|---|---|
| | 2012 | | 2013 | | 2014 | |
| | Cases Received | Cases Completed | Cases Received | Cases Completed | Cases Received | Cases Completed |
| Denver | 3,454 | 2,978 | 3,451 | 3,443 | 3,985 | 3,427 |
| Boulder | 0 | 0 | 3 | 120 | 170 | 390 |
| Durango | 107 | 362 | 32 | 143 | 0 | 0 |
| Grand Junction | 1,674 | 2,555 | 1,554 | 2,481 | 1,664 | 2,377 |
| Greeley | 0 | 0 | 800 | 1,086 | 1,288 | 1,654 |
| Pueblo | 2,206 | 1,226 | 1,229 | 768 | 2,128 | 564 |
| **CBI Lab Totals** | **7,441** | **7,121** | **7,069** | **8,041** | **9,235** | **8,412** |

### Katie's Law

Efforts to identify perpetrators of crime through DNA matches with offenders continue with work being completed under Katie's Law. Implemented in 2010 by the Colorado Legislature, the law enables the CBI to process DNA samples collected from adults charged with a felony. The sample is processed and the DNA profile is imported into the Combined DNA Index System (CODIS) software. The offender profile is then available to be searched against profiles from crimes occurring across the country generating investigative leads follow-up.

| Katie's Law Statistics | 2014 | 2013 |
|---|---|---|
| Total Arrestee Samples Collected | 41,892 | 45,145 |
| Total Arrestee profiles entered into CODIS | 28,271 | 31,898 |
| Arrestee Hits | 434 | 322 |

| Colorado Offender Matches to Forensic Profiles | | |
|---|---|---|
| | 2014 | 2013 |
| **Homicide** | 28 | 33 |
| **Sex Crimes** | 167 | 84 |
| **Assault/Kidnapping** | 42 | 15 |
| **Robbery** | 82 | 48 |
| **Burglary** | 261 | 161 |
| **Other Property Crimes** | 150 | 132 |

**Highlight**

Did you know CBI's Forensic Services operates in a paperless environment? CBI Forensic Services is a national leader in utilizing electronic systems for all case management, manuals and lab notes in the Bureau's forensic laboratories.

## CBI Spotlight

A change by the Colorado Legislature transitions DUI toxicological testing for alcohol and drug cases to the CBI beginning on July 1, 2015.

Forensic scientists will be responsible for testing DUI-related cases occurring throughout the state at its three laboratories in Denver, Grand Junction and Pueblo when the service is provided next year.

The CBI will work to develop the comprehensive program in the coming months by hiring staff to conduct the testing, and acquiring the instrumentation necessary for this important function.

# Forensic Services

**Sex Assault Evidence Testing**
**Colorado House Bill 13-1020**

CBI Forensic Services contracted with four accredited private laboratories to perform the testing of the backlogged/un-submitted sexual assault kits in Colorado. The comprehensive project was divided into two groups: Phase 1 and Phase 2. Phase 1 cases featured those within the statute of limitations that could potentially be prosecuted (a total of 2,624 cases were identified in this batch); and Phase 2: all other cases (919 cases). Analysis of Phase 1 cases began in March of 2014. By the end of the year, 1,437 Phase 1 cases had been analyzed by the vendors and 222 profiles had been entered into CODIS, resulting in 74 investigative leads for law enforcement. Also at the end of 2014, the Phase 2 cases were requested for submission. The remaining Phase 1 and all Phase 2 cases will be analyzed by the vendors before July 2015.

Another component of HB 13-1020 was the required submission of nearly all sexual assault kits collected in the state of Colorado after March 1, 2014. This requirement was expected to have a tremendous impact on submissions to the CBI Forensic Services system. By the end of 2014, the submission of sexual assault cases increased compared to submissions prior to the passage of the law.

In the summer of 2014, CBI Forensic Services hired eight new scientists in the DNA Casework Unit. By the end of 2014, most of the analysts were performing serological analyses independently. Others will be fully trained in 2015. Additional hires will occur throughout 2015. Additional hires will occur in 2015 to meet the demand of the increase in sexual assault evidence submissions to the CBI for processing.

**Highlight**

Monica Kent from Forensic Services provided a detailed presentation to a local writers group at the Westminster Barnes and Noble in May. Her presentation, combined with the question/answer session, lasted three hours.

## CBI Spotlight

Cañon City Daily Record image.

Members of the Pueblo Regional Office Forensic Services and Investigations sections were requested to assist in the response to a triple homicide in Cañon City on March 9, 2014. The victims in this horrendous crime included a 5-year-old boy, his 9-year-old sister and their mother.

CBI Crime Scene Analysts spent countless hours at the scene. Meanwhile, CBI agents aided in the investigative process. Later, forensic scientists tested evidence associated with the crime helping to build the case against Jaacob Van Winkle who was later charged with multiple counts of first-degree murder, sexual assault, kidnapping and a number of other charges.

The suspect was sentenced to three consecutive life sentences without the possibility of parole, plus an additional 112 years. The case emphasizes the teamwork of Pueblo Investigations and Forensic Services.

# Forensic Services

### Forensic Services Training & Development

This was a busy training year for CBI scientists and support staff as more than 68 members of the section attended 41 different training events in 2014. Scientists attended a myriad of conferences including the American Academy of Forensic Science Annual Meeting, the Promega DNA conference and the Southwestern Academy of Forensic Science. Evidence technicians sharpened their skills at the Colorado Association of Property and Evidence Technicians meeting, and chemists learned the new TruNarc Analyzer system. Meanwhile, crime scene analysts attended a shooting reconstruction class; digital evidence analysts attended digital video evidence training; DNA database administrators attended the annual CODIS conference; trace scientists attended the American Society of Trace Evidence Examiners annual meeting; latent print scientists attended an advanced footwear impression evidence class; firearms scientists attended the Association of Firearm and Toolmark annual meeting; new DNA scientists attended a hair evaluation class, and some managers received their ASCLD Assessor certification. By supporting these numerous training events, CBI continues to demonstrate its commitment to continuous improvement.

### Laboratory Accreditation

CBI Forensic Services continued to prepare for its on-site assessment by the American Society of Crime Laboratory Directors/Laboratory Accreditation Board ASCLD/LAB International Organization of Standards (ISO) encompassing 350 stringent standards in 2015.

In March, the former director of the Michigan State Police Forensic Laboratory system traveled to Colorado to conduct a mock on-site assessment to review CBI's policies, procedures and scientific documentation. He also conducted a thorough audit of the CBI Forensic Services evidence vault. This critical evaluation was an important step in the process to ready the CBI for its formal accreditation assessment in the spring of 2015.

**Highlight**

Deputy Director Jan Girten emceed the retirement of K9 Sadie and formally welcomed K9 Riley to the CBI during a celebration held at the Willow Run Feed And Supply store in Broomfield in August.

## CBI Spotlight

The Forensic Services Benevolent Committee hosted a bake sale at CBI headquarters to assist families in the community. Thanks to the generosity of the CBI family, nearly $500 was raised during the bake sale. The funds supported community programs such as holiday toy collections and school supply drives for kids in need.

Members of CBI's Grand Junction Forensic Services section were awarded the top truck decoration as a part of the Town of Fruita's Trunk N' Treat event in October. The CBI crime vehicle (known as Big Blue) donned a yellow-faced, toothy smile as a Minion from the movie *Despicable Me*. Not only did Dr. Nefario and the Minions hand out candy, but they also provided families with Child Identification kits at the fun-filled community event.

# Forensic Services

**Laboratory Construction**
**Arvada**

With the passage of HB13-1020, and the increased amount sexual assault evidence to be analyzed, CBI Forensic Services needed to purchase equipment and hire additional forensic scientists for its DNA operation. With added equipment and personnel comes the need for more space. Early in 2014, the CBI identified a building in Arvada that could be renovated to create the new Denver Forensic Science Laboratory. Built in 2004 as a private laboratory, the site provides the necessary office and support space for the CBI. This building is more than 24,000 square feet, about three times the amount of the current Denver Forensic Science Laboratory. In July of 2014, the CBI purchased this building to begin a new chapter in the history of the Bureau. The design for the renovation of this building was initiated September of 2014. The renovation of this laboratory is expected to be completed in early 2016.

**Pueblo**

The passage of HB14-1170 enabled the CBI to locate a site for the construction of the new CBI Pueblo Regional Office. Additional space was necessary due to the increased number of sex assaults as mentioned above, and to facilitate the toxicology discipline in 2015. This new site will encompass the entire CBI Pueblo Regional Office staff.

The new facility is approximately 20,000 square feet, about two times the current facility in Pueblo. The regional office is expected to be completed in the fall of 2015.

In May, CBI Pueblo staff and members of the community joined Gov. John Hickenlooper as he signed HB14-1170 allowing for the purchase and construction of a new building in Pueblo.

**Highlight**

Megan Honderd was named Outstanding Employee of the Year for the CBI in 2014 for her dedication demonstrated as a member of the DNA Database Unit, her leadership and her commitment to community service.

## CBI Spotlight

Members of CBI's Investigations and Forensic Services sections from the Denver and Grand Junction regional offices were called to Garfield County to assist in the response to an officer-involved shooting and attempted murder of a Colorado State Patrol (CSP) trooper occurring in May.

Thomas Ornelas shot CSP Trooper Eugene Hoffacker as the trooper attempted to make contact with the suspect during a traffic stop on Interstate 70 near Dotsero. A second trooper opened fire and shot Ornelas who was pronounced dead at the scene.

Ornelas was awaiting trial as the suspect in an alleged drive by shooting in Fruita that was investigated by the CBI.

Trooper Hoffacker is expected to recover from his injuries.

# Investigations

### Investigations

Agents and Analysts with the CBI Investigations Section provide a full range of criminal investigative assistance to local law enforcement. The types of crimes investigated often include homicide, arson, officer involved uses of force, sexual assault, burglary, theft, public corruption and others. The CBI responds at the request of a police chief, sheriff or district attorney. Additionally, the CBI performs investigations of suspected criminal activity when directed by the Governor, and has the statutory authority to initiate investigations of organized crime, identity theft/fraud, gaming, cyber crime, and fugitive apprehension.

In 2014, CBI agents were requested to either assist or serve as the lead in hundreds of criminal investigations across the state by agents and analysts housed in CBI offices in Denver, Grand Junction and Pueblo with a satellite location in Durango, Colorado.

| Investigations Overview | 2014 | 2013 |
|---|---|---|
| Tips/Tasks | 3,008 | 3,207 |
| Cases Assigned | 217 | 288 |
| Arrests | 35 | 35 |
| Employment Background | 187 | 127 |

**Highlight**

With the retirement of Agent In Charge Marc Micciche in January, a hiring process was held to fill this vacation position within the CBI Pueblo Regional Office. Agent Jodi Wright, already assigned to the Pueblo Office as an agent, was promoted to Agent In Charge to serve as the Investigations section supervisor at the office.

## CBI Spotlight

Agent Ellis and K9 Pippa provided a presentation on the Fire Dog program for Gov. John Hickenlooper who visited the Department of Public Safety in April. K9 Pippa was stellar in her work to identify fire accelerants during the demonstration.

The National Fire Dog Monument—based on CBI Agent Jerry Means' former K9 partners Erin and Sadie—was featured in the Washington Post's take on the NCAA Men's Basketball Tournament. Votes from across the country were totaled for the public's favorite monuments in Washington.

The fire dog sculpture was launched into the final four of monuments, which included the Lincoln Memorial, National Seabee Memorial and Jim Henson's Kermit statute. When the final votes were cast, the National Fire Dog Monument bested the Seabee Memorial to be crowned the 2014 monument champion.

# Investigations

**Investigations**
**Arson Investigations**

The CBI utilizes two teams to investigate fire incidents in Colorado: Agent Brett Ellis and K9 Pippa are assigned to the Pueblo Regional Office while Agent Jerry Means and K9 Riley are stationed at CBI headquarters in Denver. The teams are routinely requested to respond to suspicious fire events throughout the state. CBI's internationally certified Fire Dog teams work to determine the origin of a fire, execute search warrants, aid in insurance research and provide investigative follow-up.

CBI welcomed the Bureau's newest K9 with the arrival of a back lab named Riley in the spring of 2014. In August, the CBI hosted a community event at the Willow Run Feed & Supply in Broomfield where seven-year veteran, K9 Sadie, was retired and K9 Riley was formally introduced to the public. Agent Means and K9 Riley provided an in-depth demonstration during the celebration hosted on a sun-filled summer afternoon.

| CBI Fire Dog Program | 2014 | 2013 |
|---|---|---|
| Fire Response | 67 | 85 |

**Highlight**

Agent Jerry Means was awarded the CBI Community Service Award for his volunteer work to assist pets and their families at disasters sites across Colorado and other states.

## CBI Spotlight

Late in the year, the CBI introduced Cold Case Playing Cards to the Department of Corrections (DOC) and detention facilities throughout Colorado. The CBI created a deck of cards featuring 56 unsolved cases. The playing cards look like a traditional deck of cards; however, they are customized to feature cold cases to include photographs along with case narratives.

The playing cards were inspired by the "Personality Identification Playing Cards," used by the U.S. Military to identify members of Saddam Hussein's regime in 2003. Additionally, several states have implemented playing card programs featuring cold cases, and have recorded significant successes in receiving viable tips leading to arrests and convictions in these important cases.

The CBI created a Cold Case Tip Line to manage calls connected with the playing cards to obtain and disseminate potential leads to the appropriate investigating agency. More than two dozen calls were received through 2014.

# Investigations

### Cold Case Homicides

The Cold Case Homicide Unit is staffed by one intelligence analyst with support from other CBI agents, volunteers and interns, and continues to gather information in an effort to update and maintain the statewide electronic database that is available to the public. The comprehensive site features information about 1,606 cold case homicides, long-term missing persons and unidentified remains cases throughout Colorado dating back to the early 1970s. In 2014, the CBI focused on increasing the number of victim photographs in the database and enhancing the case narratives. This expanded approach may help to trigger a memory that could provide detectives with tips and clues to help to resolve these cases.

The Cold Case Homicide Unit provided a number of training courses attended by local law enforcement and prosecuting attorneys' offices with funding assistance from Colorado POST during the year. Training focused on investigative strategies and best practices of cold cases beginning with what steps investigating agencies should take to provide more thorough and comprehensive initial investigation and documentation to aid in the solvability of these cases.

The CBI Cold Case Review Team is comprised of nearly 30 experts including agents, investigators, forensic scientists, district attorneys, forensic pathologists, analysts, and others from the public safety community. The team reviews investigative information from cold cases and provides the originating law enforcement agency with valuable input on possible new strategies for an investigation. In 2014, the Cold Case Review Team met with two law enforcement agencies detailing two cold cases out of Greeley and Cherry Hills.

The CBI and its public safety partners are dedicated to keeping the state's cold cases in the forefront so that as technology continues to improve, investigators and prosecutors are prepared to utilize new resources to aid in these cases.

**Highlight**

Created in 2007, the Cold Case Task Force, hosts quarterly meetings, and will do so until the Task Force undergoes a Sunset Review in 2019. The Cold Case Task Force includes members of Families of Homicide Victims and Missing Persons (FOHVAMP), as well as local law enforcement and prosecutors in the state.

## CBI Spotlight

Community awareness plays a pivotal role in the day-to-day operations of the Identity Theft & Mortgage Fraud Unit. The team provides dozens of public presentations and interviews with the media, and attends numerous community events to promote identity theft and fraud awareness across the state of Colorado. Community fairs offer opportunities to meet with large numbers of Colorado citizens during one event.

In 2014, the ID Theft & Fraud Unit participated in several fairs to include the Jefferson County District Attorney's Annual Safety Fair, the Fraud Summit sponsored by the District Attorney in the 18th Judicial District, the Elbert County Sheriff's ID Theft and Fraud Fair and the Colorado Springs Gazette Healthy Aging Fair. The CBI ID Theft & Fraud Unit team members met with thousands of attendees to share important crime prevention and response information.

# Investigations

### Investigations
### Cyber Crime

According to a report from the Center for Strategic and International Studies (CSIS), it is estimated that Cyber Crime currently costs the global economy about $445 billion a year.

To address this ubiquitous crime, the CBI is creating the state's first-ever Cyber Crime enforcement team to help protect information technology and critical infrastructure through education and prosecution of cyber crime attacks.

Colorado House Bill 14-1095 was passed by the Colorado Legislature in 2014 and adds two CBI agents to conduct criminal investigations to combat cyber crime in Colorado through cooperative efforts with local, state, and federal partners.

The Governor's Office of Information Technology will provide two computer network specialists, while the Division of Homeland Security and Emergency Management will dedicate one analyst to assist with this comprehensive operation.

Cyber Crime is defined as any illegal activity that uses a computer as its primary means of commission, and can include crimes involving network intrusions, dissemination of computer viruses, as well as computer-based variations of existing crimes such as identity theft, stalking, bullying, and terrorism.

### Identity Theft & Fraud Investigations

This critical CBI unit is staffed by an Agent In Charge, one criminal investigator, one crime analyst and one victim advocate. The ID Theft & Fraud team provides investigation, intelligence, victim assistance services and professional community education related programs on identity theft and fraud. This highly skilled team is considered a leader in law enforcement through efforts to combat the pervasive crimes of identity theft and fraud. With regard to business identity theft, the unit has been recognized as state and national experts. Due to CBI's efforts to address business identity theft, legislation was passed in 2014 (House Bill 14-1057), which increased funding for the unit allowing for an investigator to be added who is solely devoted to investigating this far-reaching crime.

**Highlight**

In 2014, the CBI Identity Theft Victim Assistance Program presented information regarding Identity Theft and Fraud Awareness, Response and Prevention to approximately 77 community groups and organizations.

## CBI Spotlight

The CBI partnered with Alpine Bank, Re/Max 100 Inc., Shred-It, Colorado Document Security and the DEA to host shred events in Grand Junction and Lakewood in April of 2014.

Multiple shred trucks were used at each site to accommodate the volume of documents being destroyed. More than 21 tons of paper was shredded during this one day event.

In addition to document destruction to help prevent identity theft, the event doubled as a Drug Take Back site as part of a nationwide effort by the Drug Enforcement Administration (DEA). More than 150 pounds of unwanted medications were disposed of as part of the National Drug Take Back Day.

# Investigations

**Investigations**
**Identity Theft & Fraud**

The Identity Theft Unit received more than 3,000 calls from citizens in 2014. Members of the unit coordinated with local, state, federal and international law enforcement agencies to combat the crimes of identity theft and fraud.

The Identity Theft & Fraud Investigations Unit is dedicated to assisting victims of these crimes through every avenue available. CBI agents provide investigative services to those impacted by the crimes of identity theft and fraud. An intelligence analyst provides support and specialized assistance to law enforcement, prosecutors and other professionals involving the response to the crimes of ID theft and fraud. The Bureau is also committed to assisting victims of these crimes in accessing identity theft resources, coping with the trauma and minimizing the long-term effects of ID theft and fraud.

The CBI established a Victim Assistance Program to support crime victims with reporting, responding to and repairing the damage caused by ID Theft and Fraud. In 2014, the Identity Theft Victim Advocate provided comprehensive victim assistance services to approximately 1,500 crime victims. The ID Theft Victim Assistance Program hosts Colorado's first and only 24 Hour Identity Theft & Fraud Hotline to ensure victims and law enforcement have access to support and assistance "24-7." The toll free number allows victims to contact the CBI at no cost. Victims are provided with the emotional support and resources necessary to take the first steps needed to respond to identity theft and to prevent on-going abuse. In 2014, the hotline received more than 320 victim calls related to ID Theft or Fraud, and countless information and referral calls.

**Highlight**

AIC Ralph Gagliardi was interviewed for a Canadian broadcast station about a Nigerian romance scam with Colorado ties. The CBI worked with the Brighton Police Department, US Secret Service and the Colorado Attorney General's Office on the case, which resulted in the indictments of two Colorado women suspected of victimizing 400 individuals of more than $1 million dollars.

## CBI Spotlight

The Identity Theft & Fraud Unit launched its Facebook page in October. This page is dedicated to providing information about current scams and ID theft attempts, prevention strategies and support and education for victims. A popular feature is the *Scam Alert*. When CBI becomes aware of a scam being perpetrated in Colorado or coming to Colorado, the team posts a warning on the Facebook page to notify the community. These *Scam Alerts* may be viewed by thousands and shared with numerous other Facebook sites. Visit the ID Theft Facebook page for more information.

# Investigations

**Investigations**
**Identity Theft & Fraud**
**CBI Identity Theft Victim Advocate Receives National Award**

The United States Department of Justice (DOJ) recognized CBI Victim Advocate Hazel Heckers with the National Crime Victim Service Award for more than two decades of advocating on behalf of crime victims, in areas such as identity theft, elder abuse, crimes against people with disabilities and the special needs of aiding loved ones following a homicide.

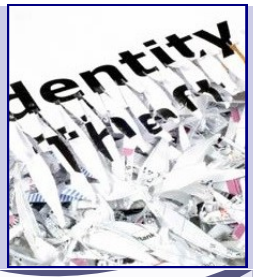
DOJ officials presented Heckers with the award during the National Crime Victims' Rights Service Awards ceremony in Washington, D.C. in early April.

Heckers served as a vital member of the committee that passed Colorado's At-Risk Adult legislation, defining crimes against elders and people with disabilities and providing guidelines for enforcement of the law. Heckers has also served as a leader in the area of identity theft victim response. In 2012, she founded the Identify Theft Advocacy Network of Colorado (ITAN), which serves victims of identity theft and fraud.

As CBI's Victim Advocate, Heckers has created and conducted identity theft-related training for law enforcement, Department of Human Services staff, foster parents, financial managers and other professionals. Since its inception in late 2010, the Victim Assistance Program, with Heckers as the victim advocate, has helped nearly 8,000 victims, and responded to more than 10,000 informational and referral calls, and approximately 1,300 victim calls received by the 24-hour ID Theft and Fraud Hotline.

**Highlight**

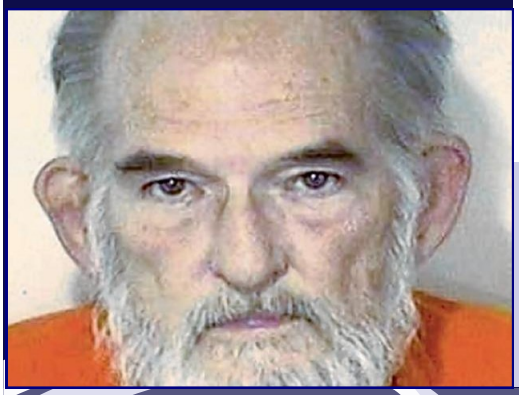
The CBI Identity Theft & Fraud Unit encouraged Coloradans to make a New Year's resolution to reduce the impact of identity theft. The team offered a number of safety tips related identity theft prevention through CBI's social media sites.



## CBI Spotlight

Two suspects were arrested for crimes occurring at a casino in Cripple Creek in January. It's believed the suspects assaulted and robbed a guest at the Midnight Rose casino/hotel. Dominique Hagens (pictured above) and Jasmin Stokes were arrested face charges of aggravated robbery and first-degree assault.

The Pitkin County Sheriff requested CBI's Investigations and Forensic Services sections to investigate a homicide in Aspen in February. Longtime resident, Nancy Pfister, was found bludgeoned to death in her home. After a comprehensive CBI investigation, William Styler (pictured below) was arrested in connection with Pfister's death and later pled guilty to second-degree murder .



# Investigations

**Investigations**
**Major Crimes**

The CBI's Major Crimes Unit is frequently called upon to assist local law enforcement and district attorney offices with criminal investigations throughout the state. Major Crimes is staffed by eight agents, four analysts, an administrative professional and two Agents in Charge (AICs) in the Denver office; six agents (one is assigned in Durango), an administrative professional and one AIC in Pueblo; and five agents, an administrative professional and an AIC in Grand Junction. Within the Major Crimes Unit, four agents and one analyst are assigned to various task forces in the Denver area. The task forces include the Front Range Drug Task Force, the Rocky Mountain Regional Computer Forensics Laboratory and the Social Security Administration/ Cooperative Disability Investigation Unit. The efforts of these agents and analyst resulted in drug dealers being arrested, analysis of computers used in the commission of crimes, and saving extensive state and federal funds from fraudulent claims for disability benefits.

CBI Agents throughout the state responded to numerous requests for investigative assistance from the public safety community in 2014. The following details just a few of the many cases investigated by the CBI during the year.

**Gunnison County**

A comprehensive investigation by Grand Junction CBI agents resulted in the arrest of Gunnison County Deputy Attorney Art Trezise on suspicion of tampering with a witness, accessory to a crime and official misconduct for his alleged role in alerting individuals where a search warrant was to be executed. Trezise later plead guilty to accessory to a crime and received a four-year deferred sentence, 90 days in jail and 200 hours of community service.

**Rocky Ford**

CBI agents in Pueblo were requested to investigate an officer-involved shooting in the town of Rocky Ford in October. Officer James Ashby was charged with second-degree murder occurring during patrol duties. The case is set for trial in 2015.

**Sterling**

In June 2014, CBI agents in Denver investigated the double murder of Charles "Roger" and Shirley Severance by their grandson Brendan Johnson and his girlfriend Cassandra Reib in Sterling. Johnson and Reib were arrested and face first-degree murder charges.

**Highlight**

In May, Denver-based CBI agents in Denver investigated an apparent child abuse death of 18-month-old Logan Borchik in Idaho Springs. His mother Haley Stanfield and her boyfriend Josh Olson were arrested and await trial in 2015.

## CBI Spotlight

The CBI hosted a special event in honor of missing children in Colorado as part of National Missing Children's Day at the Jessica Ridgeway Memorial Park in Westminster on May 25, 2014.

Deputy Executive Director Kathy Sasak of the Department of Public Safety presented an award to a Steamboat Springs 5th grade student who won a statewide poster contest in recognition of National Missing Children's Day. The family of Jessica Ridgeway, a 10-year-old girl who was abducted and murdered in 2012, attended the ceremony.

Leilani Ward, the artist of the winning entry, submitted a creative and colorful poster featuring a family of ducks. Ward's winning entry was part of the DOJ national poster contest held in May; however, the poster was not selected to win the national contest.

# Investigations

**Investigations**
**Missing Persons**

The CBI Missing Persons Unit assists families, law enforcement, community groups and national organizations dedicated to the return of missing individuals in Colorado and across the country. State statute details the CBI's specific role in providing media notifications including AMBER Alert (missing and/or abducted children under 18 years of age); Senior Alert (missing people 60 years and older with a verified impaired mental condition where there is a credible threat to their safety); Developmental Disabilities Alert (missing person with a verified developmental disability where there is a credible threat to their safety); Blue Alert (to notify the public about a suspect who has seriously injured or killed a police officer), and the Media Alert (to send information to the media as an awareness when a missing person does not meet the criteria for any other alerts).

In 2014, the Colorado Legislature added the Medina Alert classification as part of the statewide notification system to provide immediate information to the public following hit/run incidents when specific criteria are met. As the leader of the rulemaking process, the CBI brought together public safety stakeholders, community groups, and members of the media to determine the protocol for the alert process. The law took effect in March 2014.

**Off-Site Investigations**

**Front Range Drug Task Force (FRDTF)**—This team is comprised of five different local, state and federal law enforcement agencies and is a designated High Intensity Drug Trafficking Areas (HIDTA) Task Force. The mission of the FRDTF is to disrupt and dismantle major drug trafficking organizations (DTOs) that are frequently international in scope.

FRDTF activity in 2014 showed law enforcement assigned to the team seized more than 21 pounds of Heroin, 19 pounds of Cocaine, 59 pounds of Meth and Meth ICE, and 7,163 grams of Club Drugs (Ecstasy) during the year.

**Social Security Administration (SSA) for Cooperative Disability Investigations Fraud Unit (CDI)**—The CBI assigns two agents and one analyst to assist in the investigation of potential fraudulent claims for Social Security benefits. In 2014, the unit investigated 213 allegations of fraudulent benefits resulting in 145 confirmed cases of fraud. In these instances, benefits were either denied or ceased. The work of the team saves taxpayers millions of dollars each year.

**Highlight**

There were four AMBER Alert notifications in Colorado in 2014. Since its inception in 2002, the AMBER Alert program can be credited for the successful recovery of 84 children in 67 activations.

## CBI Spotlight

Agents from the Organized Crime & Gaming Unit were requested to assist the Black Hawk Police Department with a homicide investigation involving a shooting that occurred in a casino hotel room. Agents conducted extensive interviews and follow-up investigation to document what took place prior to the shooting, uncovering other crimes (including drug distribution) in the process.

The extensive assistance to the Black Hawk Police Department contributed to a 32-year sentence for the offender in the Colorado Department of Corrections.

# Investigations

### Investigations
### Off-Site Investigations

**Rocky Mountain Regional Computer Forensics Lab (RMRCFL)**—The RMRCFL is a multi-agency, FBI sponsored project specifically tasked to examine computers and other digital media as part of criminal investigations. The CBI assigns one agent to work with the team.

The RMRCFL is an accredited lab since 2008 and is one of 16 regional computer labs in the nation. The team, comprised of local, state and federal law enforcement, provides digital forensic services to the public safety community in Colorado and Wyoming.

| 2014—RMRCFL Exams, Search & Imaging Support Statistics | | |
|---|---|---|
| | Count | Total Terabytes |
| Completed Exams | 213 | 189.74 |
| Completed Image Support | 179 | 155.73 |
| Completed Searches | 23 | 1.09 |
| Total Exams & Searches | 415 | 346.56 |

### Organized Crime & Gaming

The Organized Crime Gaming Unit is responsible for conducting investigations and law enforcement oversight relating to violations of the Colorado Organized Crime Act as it pertains to organized crime infiltrating and influencing limited gaming in the state. The unit also provides criminal intelligence related to illegal gambling and organized crime in the state. Five agents, one intelligence analyst, an administrative assistant and an agent in charge staff the unit. In 2014, members of the unit responded to 302 requests for assistance, developed 20 criminal investigations and conducted 249 background database investigations.

In an investigation occurring in 2014, members of the Organized Crime & Gaming Unit assisted the Black Hawk Police Department with extensive follow-up with financial institutions and court orders to uncover information after several casinos in Black Hawk had in excess of $30,000 in fraudulent credit card cash advances transactions occur over a short time period (and an additional $50,000 in fraud attempted) perpetrated by several individuals from across the country. The CBI's assistance helped identify suspects, created courtroom documentation, and linked other crimes committed in other states done by the involved subjects.

**Highlight**

In 2014, CBI Gaming Agents conducted an extensive investigation into Internet Sweepstakes Cafes operating in the state. As a result of CBI's efforts, its believed the Colorado Legislature will discuss the legality of Internet Sweepstakes Cafes during the 2015 session.

## CBI Spotlight

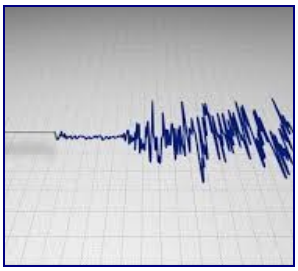
CBI Agent In Charge Marc Micciche (ret.) was presented with the Richard O. Arther Regional Director's Award at the American Association of Police Polygraphists meeting. The award recognized Micciche's significant contributions within Region IV (including Colorado). Pictured: Micciche (left) and Tracey Hilton, Region IV Director (right).

The most wanted person on the Colorado Top 100 Sex Offender Fugitive List was arrested in February. Roger Dale Price (pictured below) was arrested by El Paso County Sheriff's Office deputies and agents with the Social Security Administration (Social Security Office of the Inspector General) in coordination with the CBI. Price had a felony warrant for failure to register as a sex offender in El Paso County. He was convicted of multiple counts of kidnapping and sex assault against a child in Arkansas in 1999.

# Investigations

### Investigations
### Polygraph

A critical function of a law enforcement operation is the use of the polygraph. Whether it's for a criminal investigation or utilized during the hiring process of a potential employee, the effectiveness of the polygraph has been demonstrated for decades.



The CBI's eight polygraph examiners conducted 224 polygraph examinations in 2014 (42 criminal and 182 pre-employment). In 2014, two CBI agents were identified to attend one of the nation's most comprehensive polygraph training schools involving nearly 450 hours of curriculum. Agents Randy Watts and Collin Nordgren took part in the extensive 10-233K polygraph training in Texas (one in the spring, the other in the fall) in 2014. Both agents finished at the top of their classes. In fact, of the four CBI agents sent to polygraph school in the past two years, all four have finished as the top students in their classes.

### Sex Offender Investigations

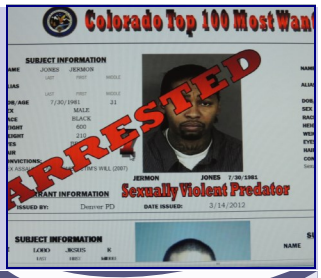
The CBI Major Crimes Unit dedicates one intelligence analyst to assist local agencies in addition to CBI agents in locating fugitives connected to sex crimes. On any given day of the year, there are approximately 900 fugitive sex offenders in Colorado with approximately 1,100 warrants. The warrants are for individuals who have failed to register as sex offenders, failed to appear for court or comply with court orders related to sex offenses, or have a new sex offense warrant issued for their arrest.

A CBI analyst works in partnership with the Program Support Unit and Sex Offender Management Board in the Division of Criminal Justice to track individuals who must register with local law enforcement agencies. The analyst assigned to sex offender investigations also maintains and publishes the "Top 100" sex offender fugitives. The Top 100 list is available for viewing on the CBI and Denver CrimeStoppers websites. Eighty fugitives from the Top 100 Most Wanted Fugitives were arrested in 2014.

CBI agents and analysts monitor the Sex Offender Tip line where citizens provide tips to track sex offenders not in compliance with the law. Citizens calling the tip line can remain anonymous.

**Highlight**

Of the 80 arrests of sex offender fugitives during the year, 13 were in the top ten most wanted and 25 in the top 20 on the list.



## Awards Spotlight

# Awards

**2014 Employee Recognition**

The 2014 CBI Awards ceremony was celebrated at the Lakewood Cultural Center where more than 50 individuals were recognized for their superior performance. Citations, Team Excellence awards and Distinguished Service medals were presented to a number of CBI employees along with the Bureau's Outstanding Employee of the Year.

**Director's Citations**
**Exemplary Performance in InstaCheck**
James Spoden

**Trace Evidence Testing Success**
Carol Crowe
Kellie Martin
Alex Rugh

**Dylan Redwine Investigation**
Tanya Atkinson
Jana Bates
Jeff Brown
Teresa Cheromcha
Joe Clayton
Dale Higashi
Cynthia Kramer
Alex Rugh
Trent Rundquist
Becky Strub
Eric Thornton
Kevin Torres

**Team Excellence Awards**
**Transition to CORE Accounting/ Budgeting System**
Jessica Anderson
Teri Sidebottom
Cacthy Tong

**Successful CBI CALEA Accreditation**
Jan Coffindaffer
Jan Dempsey
Lisa Gonzales

**Launch of Sex Offender Website**
Jeff Bertle
Mary Clawson
Sandy Cluley
Ted DeRosa
Darla Hackworth
Judy Kinyon

**Sex Offender Website (cont.)**
Kristie Mahler
Tim Martinez
Penny Mastin
Anita Palmerino
Robyn Peterson - OIT
Sid Profancik
Tim Roth - CBI Volunteer
Miranda Schmidt
Marci Vandeventer

**Cañon City Triple Homicide Investigation**
Tanya Atkinson
Pat Crouch
Brett Ellis
Collin Knaub
Kevin Torres
Shawn West
Jodi Wright

**Sexual Assault Evidence Testing**
Nichole Burnett
Kailee Henson
Natasha Kosecki
Simonne-Louise Laylin
Sarah Lewis
Patricia Lopez
Janel Lyons
Sheri Murphy
Tiffany Rayback
Denise Sylvester

**Medals of Distinguished Service**
Mary Clawson—Program Support Unit
Ralph Gagliardi—Investigations
Clint Thomason—Forensic Services
Marie Baggett—InstaCheck
Alla McRae—InstaCheck

**Outstanding Employee of the Year**
Megan Honderd—Forensic Services

## CBI Spotlight

Deputy Director Karl Wilmes (pictured above) set his departure from the CBI in January 2015. His career has spanned nearly 10 years overseeing the Bureau's Criminal Justice Information Systems section. Wilmes' dedication and exceptional leadership will have a lasting impact on Bureau operations. Wilmes was hired to serve as the Chief of Police for the Federal Heights Police Department.

After a stellar 13-year career with the CBI in the Investigations section, Deputy Director Steve Johnson (pictured below) joined the Douglas County Sheriff's Office where he was appointed the Bureau Chief of Law Enforcement Operations in August. Johnson leaves behind a legacy of exceptional service and support for CBI's public safety partners.

# Vision & Mission

## Vision

**The Colorado Bureau of Investigation is Colorado's premier criminal justice agency, providing excellence in leadership, service, and support to Colorado's citizens and communities.**

## Mission

The Colorado Bureau of Investigation will:

- Suppress crime, promote safety and security, and manage statewide criminal justice information.
- Deliver excellence in criminal and background investigations, forensic/laboratory services, and comprehensive criminal justice data management.
- Build trusting relationships and partnerships within the state and in local communities to improve the quality of life in Colorado.

**Highlight**

Director Sloan hosted three Oath of Office ceremonies recognizing new employees and those receiving promotions in 2014.

# CBI

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