



COLORADO

Department of Health Care
Policy & Financing

Community Living Office
1570 Grant Street
Denver, CO 80203

To: All Stakeholders

From: Emily Blanford, Assistant Director of Administrative Services

Date: June 24, 2015

Subject: COMMUNICATION BRIEF
National Core Indicators (NCI) 2013-14 Consumer Outcome Final Report Highlights

Purpose:

To provide all stakeholders with the national 2013-14 Consumer Outcomes Final Report highlights.

Background:

The National Core Indicators (NCI) are standard measures used across 40 states to assess the outcomes of services provided for individuals with intellectual and developmental disabilities and their families. Key areas of satisfaction are measured in areas such as employment, respect/rights, service planning, community inclusion, choice, and health and safety.

To gather the information contributed to this report, the Department conducted interviews with a random sample of 400 individuals with a developmental disability who receive at least one service other than case management. This FY 2013-14 report includes information from 28 states as not all states that participate in NCI administer the Adult Consumer Survey on an annual basis.

Procedure or Information:

The attached document is a high level summary of the results from the 2013-14 NCI Adult Consumer Survey. Colorado received significantly above average rankings in all NCI Domains including: individual outcomes; health, welfare and rights; and system performance. Colorado ranked the highest in the nation for opportunities for individuals to go out into the community for entertainment and individuals who reported always being able to see friends when they wanted. Colorado is in the top 10% for individuals who reported that people always get permission before entering their bedroom. Colorado ranked in the top 13% nationwide for individuals who reported having a paid job in the community and individuals who attended a day program or regular activity and had input choosing where they go. Similarly, Colorado ranked in the top 10% nationwide for individuals who reported having a dental visit in the past year. On the other hand,



Colorado was significantly below average for individuals who reported use a self-directing waiver, individuals who reported having a hearing test in the past five years, and ranked lower than 96% of responding states for individuals who reported having the choice on whether or not they attend a self-advocacy meeting, conference or event. Colorado ranked lower than all responding states on women who reported having a pap test in the past three years and women 40 years of age and older who reported having a mammogram in the past two years.

All national and state reports may be accessed via the main web page for NCI at www.nationalcoreindicators.org. Direct links to both the national 2013-14 Consumer Outcomes Final Report and the Colorado specific report can be found below in the list of attachments.

If you would like a screen-reader-compatible version of the report, please contact Yasmin Gardner at yasmin.gardner@state.co.us.

The Department will be reviewing the Colorado outcomes and will community engagement meetings to discuss the outcomes with stakeholders and identify and prioritize areas for improvements. The Department will announce the schedule for these stakeholder engagement sessions in a future communication brief anticipated to be sent out in the next 90 days.

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Attachments: NCI 2013-14 Consumer Outcome Report Summary
[National 2013-14 Consumer Outcomes Final Report](#)
[Colorado 2013-14 Consumer Outcomes Final Report](#)

