



COLORADO

Department of Health Care
Policy & Financing

Community Living Office
1570 Grant Street
Denver, CO 80203

To: All Stakeholders

From: Emily Blanford, Assistant Director of Administrative Services

Date: June 17, 2015

Subject: COMMUNICATION BRIEF
National Core Indicators (NCI) 2013-14 Consumer Outcome Final Report

Purpose:

To inform all stakeholders of the release of the national 2013-14 Consumer Outcomes Final Report and Colorado Consumer Outcomes Final Report. These reports demonstrate the results from the 2013-14 administration of the NCI Adult Consumer Survey.

Background:

The National Core Indicators (NCI) are standard measures used across 40 states to assess the outcomes of services provided for individuals with intellectual and developmental disabilities and their families. Key areas of satisfaction are measured in areas such as employment, respect/rights, service planning, community inclusion, choice, and health and safety.

To gather the information contributed to this report, the Department conducted interviews with a random sample of 400 individuals with a developmental disability who receive at least one service other than case management. This FY 2013-14 report includes information from 28 states as not all states that participate in NCI administer the Adult Consumer Survey on an annual basis.

Procedure or Information:

The main web page for NCI is www.nationalcoreindicators.org. The national 2013-14 Consumer Outcomes Final Report can be found by [following this link](#). Colorado's Consumer Outcomes Final Report can be viewed by [opening this link](#). If you would like a screen-reader-compatible version of the report, please contact Yasmin Gardner at yasmin.gardner@state.co.us.

The Department will be reviewing the Colorado outcomes and will hold in-person stakeholder engagement meetings to discuss the outcomes with stakeholders and



identify and prioritize areas for improvements. The Department will announce the schedule for these stakeholder engagement sessions in a future communication brief anticipated to be sent out sometime in the next 90 days.

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