

Colorado Department of Public Health and Environment

Hearing with the Senate Health and Human Services House Health and Environment Committee

January 12, 2012

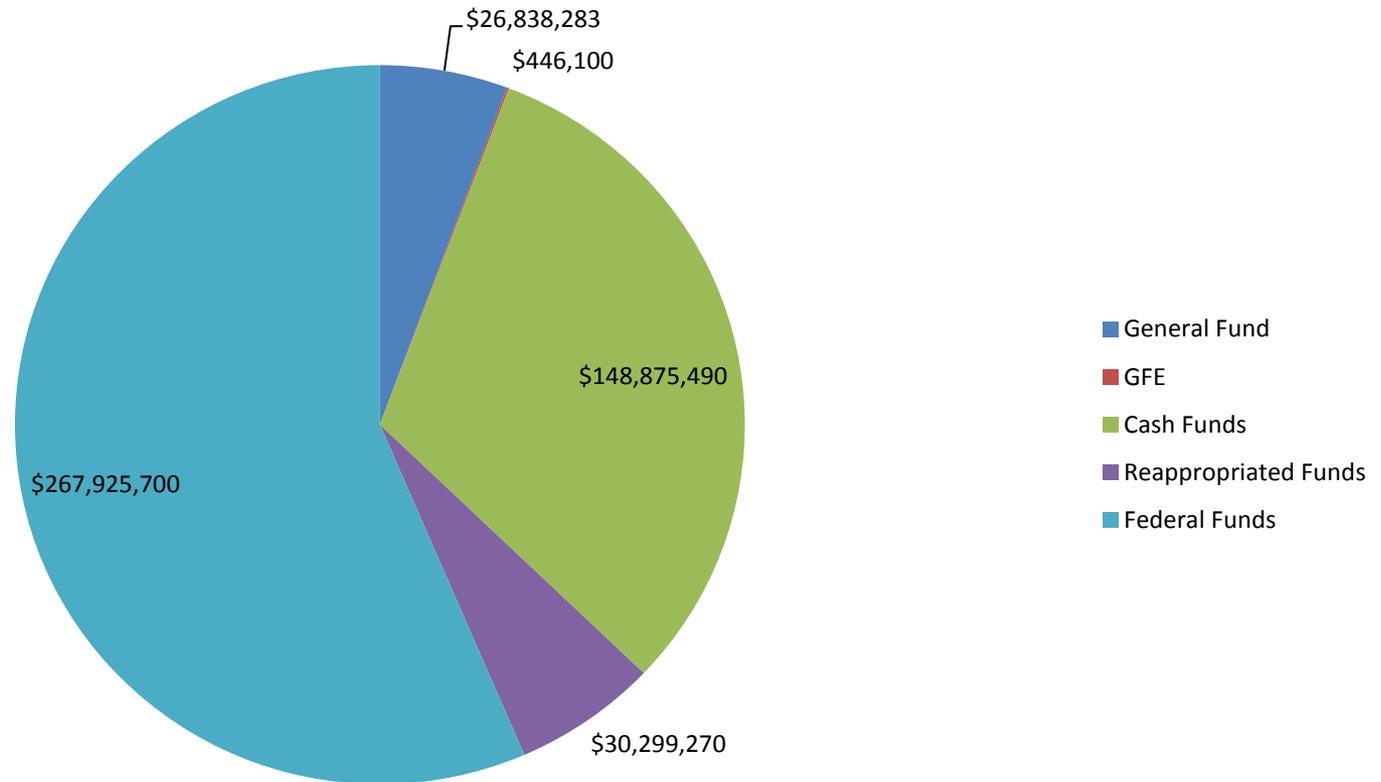
Opening Comments

CDPHE Mission and Vision

- The mission of the Colorado Department of Public Health and Environment is to protect and improve the health of Colorado's people and the quality of its environment.
- Vision - Colorado will be the healthiest state with the highest quality environment.

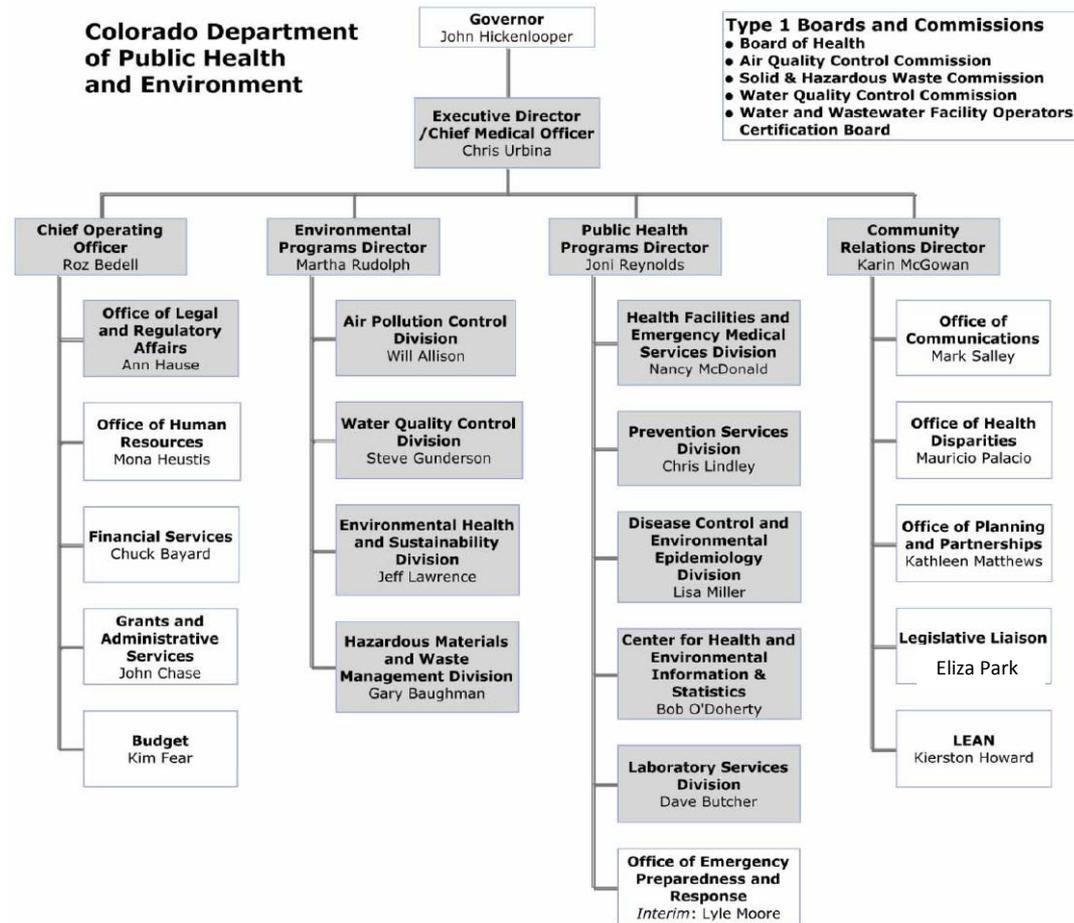
FY 2012-13 Request

- 1,290 FTE



Department of Public Health and
Environment

Organization





Implementation of the SMART Act

Strategic Planning

Input from Internal groups

- Water Quality Control Division
- Air Pollution Control Division
- Disease Control and Environmental Epidemiology Division
- Health Facilities Division
- Hazardous Materials and Waste Management Division
- Operations
- Prevention Services Division
- Environmental Health and Sustainability Division
- Center for Health and Environmental Information and Statistics Division
- Emergency Preparedness and Response Division
- Community Relations
- 3 open forums with 30-50 employees each
- 45 employees gave feedback via the online survey

External Stakeholders

- Minority Health Advisory Committee
- Environmental Health Directors of Colorado
- Colorado Association of Local Public Health Officials
- Colorado Association of Commerce and Industry
- Colorado Public Health Administrative Directors
- Nursing Directors of Colorado
- Western Colorado Association of Environmental Health Officers
- 15 people gave feedback via the online survey

Strengths

Internal

- **Universal themes**
 - Talented, dedicated staff
 - Strong relationships with partners-other agencies, local public health, feds
 - Recognized as a credible source of information
- **Less common themes**
 - Customer service
 - Attributes of work environment

External

- **Universal themes**
 - Technical expertise
 - Individual programs

Areas for improvement

Internal

- **Universal themes**
 - Silos
 - OIT-lack of support, service delays, poor customer service; overall structure
 - Outdated technology
 - HR-inconsistent policy interpretations, cumbersome hiring practices, lack of internal support/advocacy
 - Workforce development-competitive salary,• succession planning, aging workforce, lack of promotional opportunities
 - Eroding pay, incentives and benefits
 - Bureaucracy-procurement, signatures
- **Less common themes**
 - Workforce Diversity at all levels

External

- **Universal themes**
 - Programmatic Communications
 - Low performing silos/staff
 - Not functioning as unified organization
- **Less common themes**
 - Lack of understanding of local public health
 - Not managing resources wisely

Critical issues

Internal

- **Universal themes**
 - Workforce development, succession planning, retention
 - Decrease funding and resources
 - OIT improvements
 - Increase Technology
 - Marketing to Public
 - Increase Organizational Efficiencies
- **Less common themes**
 - Increasing regulations and lack of funding
 - Health care reform
 - Obesity
 - Environmental and demographic trends- climate change, aging population, social determinants of health, emerging infections, multiculturalism

External

- **Universal themes**
 - Resources/Funding
- **Less common themes**
 - Retiring
Workforce/Succession
Planning
 - Prioritize and align resources

Strategic priorities

Internal

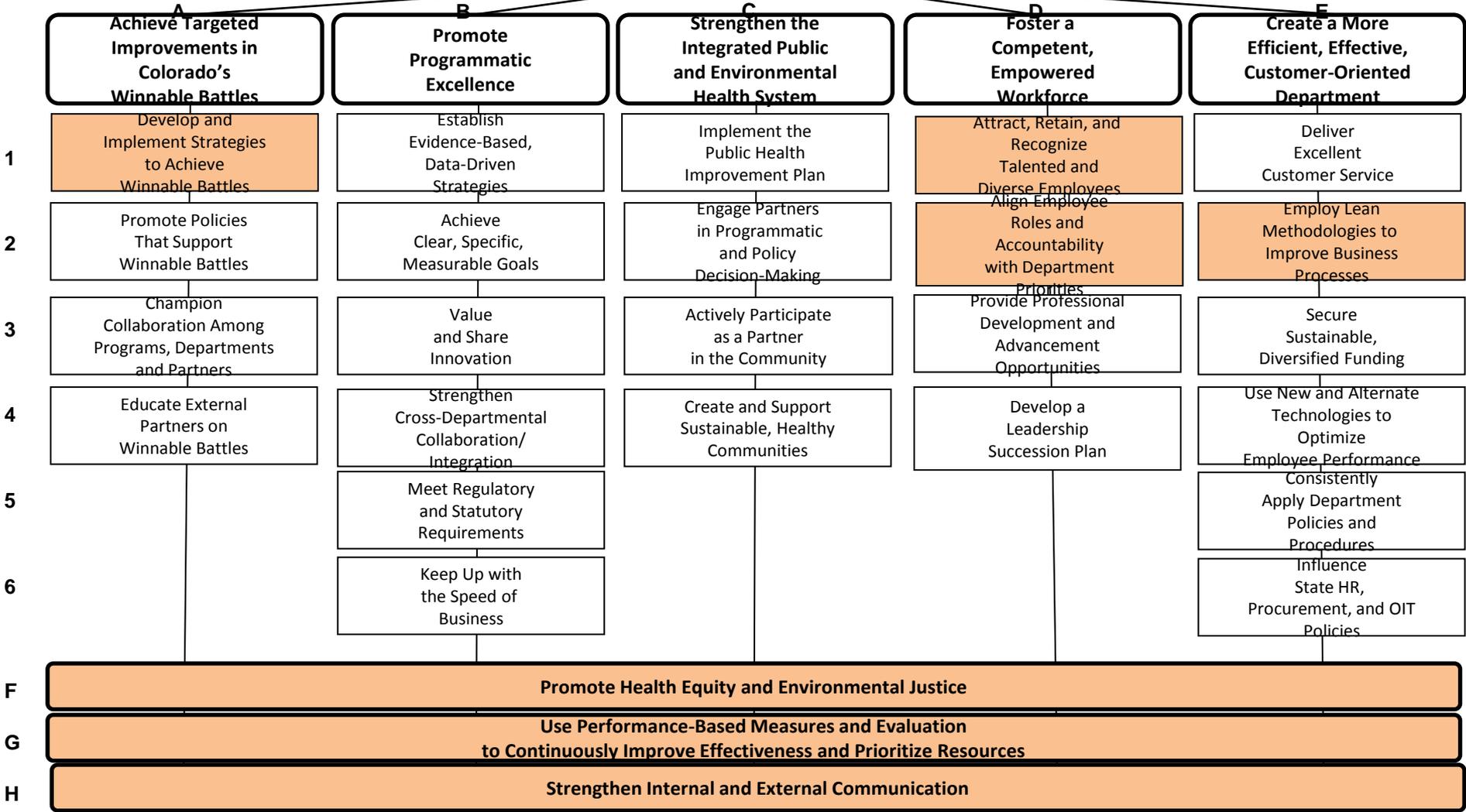
- **Universal themes**
 - Breakdown silos
 - Workforce development/succession planning
 - Winnable Battles/Key priorities
 - Increase Technology
 - Improve IT support and services
 - Efficiency, effectiveness and accountability/Lean
 - Marketing to the public
 - Communications b/w divisions, programs and with stakeholders

External

- **Universal themes**
 - Prioritize
 - Funding
 - Strengthen Collaboration/Communication

Colorado Department of Public Health and Environment Strategic Map: 2011-2015

Align Priorities and Resources
to Improve and Sustain Public Health
and Environmental Quality



Colorado's Winnable Battles

- Clean Air
- Clean Water
- Infectious Disease Prevention
- Injury Prevention
- Mental Health and Substance Abuse
- Obesity
- Oral Health
- Safe Food
- Tobacco
- Unintended Pregnancy

Progress to Date

- LEAN events accomplished
 - Some examples of processes that have already been improved include:
 - Environmental Health & Sustainability-Local Assistance Program, Food Inspection Plan Review Process- the institution of paperless inspection
 - Prevention Services-streamlined contracting process, standard communication plan and just in time training, streamlined Nurse Home Visitor program submission requirements for grantees;
 - CDPHE wide-fiscal restructuring and streamlining.
 - Health Facilities and EMS has scheduled 8 LEAN events focusing on customer service, reducing and eliminating unnecessary regulation and revising work flow to complete surveys in a timely manner
- Work plan/IPG alignment
- Tackling issues identified in the statewide employee survey

Legislative Agenda

- HB 06-1302 Repeal (LAC Bill)
- Extend sunset of Colorado Children's Trust Fund Program
- Extend sunset of Environmental Agriculture Fee
- Infant Eye Prophylaxis
- Electronic Death Registry System

Department Successes

- *Listeria*
 - *Food Safety*
 - *Communicable Disease*
- *Streamline internal processes*
- *Financial Risk Management System*
- *Department Budget Efficiencies*
 - *Amendment 35*
 - *Long Bill Realignment*
 - *Preventive Health Block Grant*

Department Successes Cont.

- *Working with local health departments*
- *Health and environmental data website*
- *Acute water responses*
- *Oil and Gas partnership with industry to reduce pollution*
- *Summitville*
- *Primary Care Office*

Challenges

- Budget Challenges
 - Federal funds uncertainty,
- 70% increase in oil & gas permits since 2008 and changes to National Ambient Air Quality Standards (NAAQS) from EPA
- Projected population growth of 39% over next three decades
 - Straining water resources
 - Increasing public health needs
 - Food safety standards
 - Management and disposal of solid waste

Summary

- Department strategic plan is the department's roadmap for success.

