



## **AGENDA**

### **Behavioral Health Quality Improvement Committee Meeting (BQuIC)**

Tuesday, May 22, 2018  
10:00 a.m. - 12:00 p.m. (Mountain Time)

Location: 11 C Conference 303 17<sup>th</sup> Ave. Denver, CO 80203  
(One block North of 1570 Grant St)

Call in: 1-844-532-1234 Access Code 93763427

#### **1. Introductions & additions to the agenda**

Welcome meeting attendees.

#### **2. Review April 2018 meeting minutes**

Confirm, add, or change.

#### **3. General updates**

**Department leads and Health Services Advisory Group (HSAG)** may share input about quality activities in process (examples, Performance Improvement Projects (PIPs), Compliance Site Review Audits, ECHO Satisfaction Survey, Performance Measure Validation (PMV), 411 & Behavioral Health Record Review/BHRR Audits, 411 QuIP).

#### **4. Fiscal Year (FY) 2017/2018 Behavioral Health Organization (BHO) 411 Quality Improvement Process (QUIP) Recommendations**

In light of the [Accountable Care Collaborative \(ACC\) Phase II](#) implementation starting July 1, 2018 **Gina Stepuncik** (HSAG) will briefly review the below recommendations from this project and address any BHO questions:

\*HSAG recommends that BHOs maintain ongoing oversight of the encounter rate data and ongoing communication with agencies and providers to ensure that rates remain above the 90 percent threshold. HSAG recommends that BHOs incorporate the following methods:

\*Develop tools such as a tip sheet so that new staff members can easily access accurate information.

\*Host ongoing agency and provider meetings and webinars to keep agencies and providers up to date on current information.

\*Conduct provider and agency chart audits to identify specific and recurrent issues.

\*Provide targeted training related to common errors to reduce agencies or providers repeating mistakes.

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\*Institute corrective action plans to help agencies and providers explore the root cause of encounter data accuracy issues.

#### 5. BHO Colorado Client Assessment Record (CCAR) Submissions

**Kendall Sauer** (Office of Behavioral Health/OBH) will discuss with the group CCAR submission to OBH during the BHO transition out and the Regional Accountable Entity implementation.

#### 6. BHO Quality Improvement (QI) Directors Incentive Measure #9 Verbal Update

**Danielle** (HCPF) and **BHO QI Directors** will lead this update.

#### 7. BHO Standard FY 16/17 Performance Measure Spreadsheet

**Jerry** (HCPF) and BHO Quality Improvement Directors are expected to finalize the spreadsheet.

#### 8. Behavioral Health Organization (BHO) monthly and quarterly reports sent by the Department

**James Bloom** and **Ligi Fu** (HCPF) will lead this discussion with BHO quality staff to understand data needs.

#### 9. Department and Plan updates/reminders

\*BHOs' Close-out Communications for the current PIPs are due to HCPF on 06/01/2018.

\*BHO QI Directors will submit their Incentive Measure #9 final submission of participation records to the Department by July 1, 2018.

\*BHO QI Directors will submit their Incentive Measure #10 narrative document to the Department by July 31, 2018.

#### 10. Public Comments

Visitor's comments on issues discussed.

**Next Meeting: June 26, 2018**

#### Link to validated BHO Performance Measures Online:

<https://www.colorado.gov/pacific/hcpf/performance-measures-encounter-data-validation>.

#### Link to online Compliance Site Review Reports

<https://www.colorado.gov/pacific/hcpf/site-reviews>. Link to additional online reports <https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports>.

