

Provider Update - Behavioral Therapies

Provider Discussion

Gina Robinson, Program Administrator

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CHP+ and Medicaid

- **CHP+** - Low-cost health insurance for Colorado children and pregnant women who exceed the income guidelines for Medicaid eligibility - Run as an insurance product
- Medicaid in Colorado is now known as **Health First Colorado (Colorado's Medicaid Program)**. While the name and look of Colorado Medicaid are changing, member eligibility, benefits, and choice of providers remain the same. The new name and logo better represent Colorado's member-focused approach to public health care coverage.



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Health First Colorado

Health First Colorado (Colorado's Medicaid Program) is public health insurance for low-income Coloradans who qualify.

Health First is funded jointly by the federal government and Colorado state government, and is administered by the [Department of Health Care Policy & Financing](#). Each state manages its own Medicaid program differently.

This is why benefits and payments vary state to state.



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Health First COLORADO™

Colorado's Medicaid Program



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EPSDT = Medicaid (Health First)

- EPSDT does not apply to CHP+.
- EPSDT is not a different program – you are **NOT EPSDT providers**.
- EPSDT cannot override licensing and other federal provider requirements.
- EPSDT doesn't have its own “checkbook”, funding or PAR process. All of the systems for this benefit belong to HCPF and Health First Colorado.



Private Primary Insurance

- Before Behavioral Therapies was a benefit within First Health Colorado – you were able to collect co-pays and deductibles for those patients who were under private insurance plans.
- Medicaid does not pay deductibles or co-pays for those families in your practice.
- You cannot collect those co-pays or deductibles any longer.



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No Co-Pays?

Please visit the provider bulletin of 4/15 - When Can I Bill a Patient. Health First Colorado does not actually pay co-pays, but if the private insurance net is less than we would pay, we pay that difference. So let's look at it this way:

If the primary insurance payment is	\$60.00
The family has a 40.00 co-pay for the visit	-\$40.00
Netting you a payment of	\$20.00

Medicaid would pay 50.00 for that visit.	\$50.00
50.00 minus the 20.00 you received	-\$20.00
You can bill Medicaid	\$30.00

Which is less than the co-pay - but what Medicaid would have paid you if the family dropped their primary insurance.



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Private Primary Insurance

Health First Colorado members who have commercial insurance coverage that requires them to obtain services through a provider network must obtain all available services through the network.

Members who insist upon obtaining non-managed-care covered services outside the network may be charged for such services.



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Rules and Regulations

- Refer to the following sites for questions concerning charging Health First Colorado members for services rendered:
 - Code of Federal Regulations: Title 42 Section 447.15 - Acceptance of State payment as payment in full.
 - Colorado Revised Statutes: 25.5-4-301 - Recoveries-overpayments-penalties-interest-adjustments- liens.
 - Code of Colorado Regulation for Medicaid (10 CCR 2505-10, Volume 8) (State Rules Concerning the Medical Assistance Program): 10 CCR 2505-10, 8.000 et seq. 10 CCR 2505-10, section 8.012 10 CCR 2505-10, section 8.205.4.I in the Medicaid Rules and State Plan section of the Department's website.
 - Colorado Medical Assistance Program Provider Participation Agreement, Page 2 Item G in the Provider Enrollment Application located under each provider type in the Provider Services Enrollment for New Providers section of the Department's website. Colorado Medical Assistance Program General Provider Information manual in the Provider Services Billing Manuals section of the Department's website.



When Can I Bill the Family**?

Colorado Medical Assistance Program members who have commercial insurance coverage that requires them to obtain services through a provider network must obtain all available services through the network.

Members who insist upon obtaining non-managed-care covered services outside the network may be charged for such services..

****You MUST** have a signed agreement with the family clearly stating why they are being billed, for how much and for how long.



Department Website

The image shows a screenshot of the Colorado Department of Health Care Policy & Financing website. A purple circle with the number '1' has an arrow pointing to the browser's address bar, which contains the URL <https://www.colorado.gov/hcpf>. A purple box highlights this URL. Another purple circle with the number '2' has an arrow pointing to the 'For Our Providers' navigation link in the top menu. A purple box highlights this link. The website header includes the Colorado logo and the text 'Colorado The Official Web Portal'. The main content area features a navigation menu with 'Home', 'For Our Members', 'For Our Providers', and 'For Our Stakeholders'. Below the menu is a sub-header: 'We administer Medicaid, Child Health Plan Plus, and other health care programs for Coloradans who qualify.' The main content is divided into four columns: 'Explore Benefits' (with a magnifying glass icon), 'Apply Now' (with a checkmark icon), 'Find Doctors' (with a group of people icon), and 'Get Help' (with an information icon). At the bottom, there are two promotional banners: 'Feeling Sick?' with a nurse icon and the phone number 800-283-3221, and 'Get Covered. Stay Healthy.' with an umbrella icon and the URL colorado.gov/health.



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Provider Home Page

Find what you need here

Contains important information regarding Colorado Medicaid & other topics of interest to providers & billing professionals

The screenshot shows the 'Provider Home Page' of the Colorado Department of Health Care Policy & Financing. The page has a blue header with the department's name and a search bar. Below the header is a navigation menu with the following items: Home, For Our Members, For Our Providers, For Our Stakeholders, and About Us. The 'For Our Providers' section is the main focus and contains four columns of information:

- Why should you become a provider?** (Icon: Cross in hands)
- How to become a provider (enroll)** (Icon: Document with cross)
- Provider services (training, & more)** (Icon: Dollar sign with list)
- What's new? (bulletins, newsletters, updates)** (Icon: Radio tower)

Below these columns are several quick links, each with a mouse cursor icon:

- CBMS** Colorado Benefits Mgmt. System
- DDweb**
- Web Portal**
- Get Help**
- Get Info**
- Find a Doctor** Are you a client?



Submitting Claims

- Methods to submit:
 - Electronically through Web Portal
 - Electronically using Batch Vendor, Clearinghouse, or Billing Agent
 - Paper only when:
 - Pre-approved (consistently submits less than five (5) per month)
 - Claims require attachments



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Providers Not Enrolled with EDI



COLORADO MEDICAL ASSISTANCE PROGRAM

Provider EDI Enrollment Application

Colorado Medical Assistance Program
PO Box 1100
Denver, Colorado 80201-1100
1-800-237-0757
colorado.gov/hcpf

Providers must be enrolled with EDI to:

- use the Web Portal
- submit HIPAA compliant claims
- make inquiries
- retrieve reports electronically
 - Select Provider Application for EDI Enrollment

Colorado.gov/hcpf/EDI-Support



Reminders - Enrolling “New” Providers

- You need to know if you are hiring a provider who is already in the system with another entity
 - You need to be sure to complete the proper forms since they are not new to the billing system
 - You need to have their current billing number to associate with your organization - providers can associate with multiple agencies at the same time

Reminders - Applications

- The Department is no longer tracking applications. You do not need to send tracking numbers to the epsdt@state.co.us email address.
- You should contact the provider helpline at 1/800-237-0757 with any questions or concerns.
- As always, if you don't get a helpful response, email the epsdt@state.co.us email with the name of the person you talked to, the date and the topic and we will try to help.

Reminders - Line Staff (Assistants)

- You do not need to have all line staff enrolled with a Medicaid number.
 - You are able to bill for them under your billing number/BCBA number.
 - Visit the BT Billing manual for more information.



Reminders - Health First Managed Care

- There are some counties across the state who have physical health managed care - Denver Health/Rocky Mountain Health Plans.
- If a child has another dx outside of Autism, you may need to get a PAR from the behavioral health entity in the area.
 - Behavioral health organizations have the responsibility to provide behavioral therapies to those members who meet the diagnosis codes included in their contract.
 - A child with Autism only can be billed directly to Health First as they are not included in the behavioral health contract



Possible Changes

- A code addition for a new, basic assessment prior to new PAR request.

Contact Information

Gina Robinson
Program Administrator
epsdt@state.co.us

CHPplus.org
Colorado.gov/hcpf



Thank You!



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