



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. Eleven C Conference Room

February 23, 2016 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Victoria Gersuk, Conner Carballido, Clara Cabanis, Gina Robinson, Kendall Sauer, David Elwell, Anne Martin, Alana Berrett, Catherine Morrissey, Barbara McConnell, Lindsay Cowee, James Bloom, Timea Jonas, Kris Hartmann, Russell Kennedy, Jeremy White, Ligi Fu, Diana Maier, Jerry Ware.

B. Members Excused

Roxzana Santacruz, Christi Melendez, Sharon Pawlak, Bob Dyer, Robert Bremer, Myron Unruh, Shelly Spalding, Judy Zerzan, Arnold Salazar, Kate Parker, Judy Yip, John Kiehaefer, Heidi Walling, Marilea Rose, Sara Lomeli, Troy Peck, Rebecca Helfand, Marilyn Hejny, Camille Harding, Dave Rastatter, Christian Koltonski, Jaime Bowen, Nancy VandeMark, Michelle Tomsche, Lisa Brody, Kristin Brown, Kiara Kuenzler, Melissa Kulasekere, Lenya Robinson, Katie Mortenson, Adrienne Jones, Lacey Hinton Danielle Culp, Erica Arnold-Miller, Sam Madden, Valerie Cassano, Katherine Bartilotta, Rachel Henrichs, Melissa Eddleman, Jonna Henkel, Nicole Suzao.



3. Introductions, and additions to the agenda

Jerry noted efforts to have Colorado Children's Healthcare Access Program update their online Behavioral Health Organization (BHO) referral contact list.

4. Approval of Minutes

The January 2016 minutes were reviewed and approved.

5. General Updates

Kris noted that draft Performance Improvement Project (PIP) reports are being completed. Barbara said all managed care compliance site reviews were completed (BHO staff had no questions about the Successful Correction Action Plan (CAP) document created by Health Services Advisory Group (HSAG)). Timea shared input that draft Performance Measure Validation (PMV) reports will be coming in March 2016. Alana reminded BHO staff that their 411 response file is due in March and Alana informed BHO staff that per their request a Behavioral Health Record Review (BHRR) file will be created and shared so they can work on improvements with providers.

6. Department Proposed Measures and Performance Improvement Project (PIP)

Russell and Connor shared handouts about the proposed measures and PIP. Russell then went over the documents and addressed concerns. For example, Lindsay noted the amount of work it would take to do chart reviews for certain measures noted on the list. Clara noted that some of the data for the listed measures may have already been sent in via the meaningful use submission process. Jerry informed BHO staff members to send their feedback on the proposed measures and PIP to Melissa and Troy who are addressing this issue in the BHO Contract Managers meeting. Russell asked that Camille be copied on any feedback emails submitted to the Department. Russell also asked Jerry to send the March 7, 2016 meeting invite on this issue to relevant BHO quality staff attending BQuIC today.

7. Behavioral Health Organization (BHO) Member Handbooks

Gina reviewed issues with members/clients accessing Early and Periodic Screening Diagnosis and Treatment (EPSDT) material in BHO handbooks. Gina asked BHO staff to post that material in a sub-location on their website by March 15, 2016. BHO quality staff agreed. Gina will send Jerry EPSDT material for BHO staff by this Friday and Jerry is expected to forward that input to those staff attending today's meeting.



8. Regulatory Efficiency Review: 8.079 Quality Improvement

Jerry shared handouts on this topic and reviewed the proposed changes. No issues or questions were noted.

9. Access to Care Guidelines

Clara asked other BHOs how they calculate urgent visits in their quarterly report submissions to the State. Clara also asked the Department what their expectation was for reporting urgent visits. Jerry reminded BHO quality staff about the Access to Care guidelines previously created by the Department and BHOs and that was the current expectation for Access to Care reporting. The group agreed that new Colorado Crisis Center (CCC) data being sent to the BHOs required that the current Access to Care guidelines be updated. BHO quality staff for each BHO will bring recommendations on updating all areas of the guidelines to the next BQuIC meeting. Lindsay noted that her BHO currently rolls up into the emergent and emergency categories of the report. Clara noted this as well. Diana will later confirm how her BHO calculates urgent care. After the BQuIC meeting concluded Jeremy noted that his BHOs does not roll urgent care up into emergent care categories.

10. Department and Plan Updates/Reminders

Updates were noted on the agenda.

11. Public comments on issues discussed

Victoria was the only visitor today, but no additional input was shared.

12. Adjourn

Meeting ended around 11:12 am. Future Meeting: March 22, 2016 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

