



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. Eleven C Conference Room

October 25, 2016 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

John Doherty, Adam Schafer, Jill McFadden (MHP), Alana Berrett, Lindsay Cowee, Timea Jonas, Danielle Culp, Ligi Fu, Russell Kennedy, Rachel Henrichs, Kris Hartmann, Jeremy White, Kendall Sauer, Catherine Morrissey, James Bloom, Diana Maier, Erica Arnold-Miller, Katherine Bartilotta, Clara Cabanis, Katie Mortenson, Barbara McConnell, Heidi Walling, Sam Madden, Michael Lott-Manier, Christian Koltonski, Jerry Ware.

B. Members Excused

Lynne Bakalyan, Roxzana Santacruz, Christi Melendez, Sharon Pawlak, Bob Dyer, Robert Bremer, Myron Unruh, Eric Matt, Judy Zerzan, Kate Parker, Troy Peck, Rebecca Helfand, Marilyn Hejny, Dave Rastatter, Jaime Bowen, Nancy VandeMark, Lisa Brody, Kristin Brown, Kiara Kuenzler, Adrienne Jones, Jonna Henkel, Arnold Salazar, Scott Jones, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Melissa Eddleman, Gina Robinson, Lenya Robinson, Lauren Young, Valerie Cassano, Marianne Lynn, Jenny Nate, Patricia Connally, Patrick Steadman.



3. Introductions, and additions to the agenda

4. Approval of Minutes

The September 2016 minutes were reviewed and approved.

5. General Updates

Katie said that Performance Improvement Project (PIPs) are due Monday and that the Department is looking at a requirement of two PIPs per plan down the road. Kathy confirmed the fiscal year (FY) 2016/2017 compliance site review period has begun and desk review packets are going out. Timea confirmed the FY 2016/2017 mental performance measure validation period has begun and shared the due date (12/16/2016) for plans to return the Information Systems Capabilities Assessment Tools (ISCATs).

6. Behavioral Health Organization (BHO) 411 Audit

Alana opened the discussion on this topic and noted that there were no changes to this year's 411 audit when compared to last year (example, same service categories). No changes to the Behavioral Health Record Review (BHRR) audit as well (example, same 137 encounter requirement). Behavioral Health Organization (BHO) staff had no questions for this topic. Alana will follow up with the Department about a few dates in the draft guidelines to confirm they are correct.

7. New Managed Care Regulations

Barbara shared a number of documents to assist with this topic prior to the meeting. Barbara then discussed the big picture category changes that will effect the BHOs and Department. After the presentation Jerry asked BHO staff what they were doing to prepare for the new rules. Although some effort is being done the majority BHOs noted additional insight from their internal staff would need to be gathered to answer this question. Barbara later shared implementation dates for the issues discussed. For the next meeting Lindsay requested to look at the Critical Incident requirements and Erica requested more input on grievances.

8. Additional questions for the Experience of Care and Health Outcomes Survey (ECHO)

Russell informed the group that he has met with the Office of Behavioral Health (OBH) and they had no objection to adding question changes to this survey. But Russell said after following up with Health Services Advisory Group (HSAG) it was clear that there was no room on the child survey for the changes (only room on the adult survey). Russell then asked health plans if including the new questions on the Adult survey would be helpful. Sam and Clara said if the changes were not included



on the Child survey it would not be helpful for their internal needs. Russell asked the other 4 BHOs to share their insight by Friday of next week. Michael asked that the group consider client feedback process inclusion similar to the one used on the State Innovation Model Grant (SIM) survey to align efforts.

9. BHO Stretch Performance Measures

Katie shared two handouts for this topic (example. BHO Incentive Payment Framework and Person and Family Centered Advisory Council Deliverables). Katie then clarified the quarterly report deliverables versus annual deliverables with BHO quality staff. It was also decided that reporting for measure 15 and 16 would start Jan 15, 2017, but annually after that. Kendal asked if more input on council measures could be shared. BHO quality staff also asked Katie to clarify what maintenance and improvement was for the incentive measures and Katie said that piece is still being worked on and she shared input about the mid-range rate.

10. BHO Performance Measure Workgroup Topics

*Heidi asked the group to clarify why the BHO scope document criteria for measure #5 did not match HEDIS requirements (example, medications January to September). The group noted that BHO measures are on a fiscal year which may explain the variation from HEDIS which is calendar year. Heidi noted that she will investigate this difference and one other difference further and see if alignment changes are needed.

*Jerry reminded BHO quality staff to ensure they are addressing recommendations in the Medicaid Technical report, but noted that BHO annual work plans and annual evaluations did show most plans are working on improving foster care penetration and follow up after mental health inpatient stays.

Indicator 1- Jerry said Kiara is expected to convene all BHO quality staff and propose how the BHOs will calculate this measure going forward and share that proposal with the Department by the December 2016 meeting. Michael asked the group to consider aligning this measure with Zero Suicide.

Indicator 2- Jerry said Kiara is expected to convene all BHO quality staff and propose how the BHOs will calculate this measure going forward and share that proposal with the Department by the December 2016 meeting. Michael asked the group to consider aligning this measure with Zero Suicide.

Indicator 3- BHOs can submit rates by 12/2/2016.

Indicator 4- BHOs can submit rates by 12/2/2016.

Indicator 5- This measure is set to be calculated by the Department.

Indicator 6- The Department and HSAG complete this survey for the BHOs.

Indicator 7- The Department is set to calculate these rates around December.

Indicator 8- The Department will calculate these rate. No changes needed.

Indicator 9- BHOs can submit rates by 12/2/2016.



Indicator 10- BHOs can submit rates by 12/2/2016.

Indicator 11- This measure is expected to be calculated by the Department.

Indicator 12- BHO staff will plan to submit rates on 12/2/2016 for FY 14/15 and FY 15/16. The FY 14/15 rate will be considered baseline.

Indicator 13- BHO staff will plan to submit rates on 12/2/2016 for FY 14/15 and FY 15/16. The FY 14/15 rate will be considered baseline.

Indicator 14- BHO staff will plan to submit rates on 12/2/2016 for FY 14/15 and FY 15/16. The FY 14/15 rate will be considered baseline. (14 b is not an incentive measure).

Indicator 15- CHP will be working on this measure. The Department expects CHP to submit a quarterly status update on this measure by January 15, 2017.

Indicator 16- ABCNE will be working on this measure. The Department expects ABCNE to submit a quarterly status update on this measure by January 15, 2017.

Indicator 17- Not selected.

Indicator 18- FBHP, BHI and ABCD will be working on this measure. The Department expects FBHP, BHI, and ABCD to submit a quarterly status update on this measure by January 15, 2017.

11. Department and Plan Updates/Reminders

Updates were noted on the agenda.

12. Public comments on issues discussed

No visitors for today's meeting.

13. Adjourn

Meeting ended around 12:00 pm.

Future Meeting: **November 22, 2016** 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

