



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. Eleven C Conference Room

May 24, 2016 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Camille Harding, Kendall Sauer, Alana Berrett, Catherine Morrissey, Lindsay Cowee, James Bloom, Russell Kennedy, Diana Maier, Erica Arnold-Miller, Valerie Cassano, Timea Jonas, Katherine Bartilotta, Rachel Henrichs, Danielle Culp, Heidi Walling, Clara Cabanis, Ligi Fu, Connor Carballido, Katie Mortenson, Mika Gans, Jerry Ware.

B. Members Excused

Roxzana Santacruz, Christi Melendez, Sharon Pawlak, Bob Dyer, Robert Bremer, Myron Unruh, Shelly Spalding, Judy Zerzan, Kate Parker, John Kiehaefer, Sara Lomeli, Troy Peck, Rebecca Helfand, Marilyn Hejny, Dave Rastatter, Christian Koltanski, Jaime Bowen, Nancy VandeMark, Michelle Tomsche, Lisa Brody, Kristin Brown, Kiara Kuenzler, Melissa Kulasekere, Lenya Robinson, Adrienne Jones, Jonna Henkel, Gina Robinson, Arnold Salazar, Judy Yip, Melissa Eddleman, Barbara McConnell, Kris Hartmann, Jeremy White, Scott Jones, Michael Lott-Manier, Sam Madden.



3. Introductions, and additions to the agenda

Jerry shared a brief update about Colorado Medicaid's new name "Health First Colorado (Colorado's Medicaid Program)" and clarified that the Department/Health Care Policy and Financing is not changing names.

4. Approval of Minutes

The April 2016 minutes were reviewed and approved.

5. General Updates

Katie reminded the group about the Performance Improvement Project (PIP) Summit in September 2016 and that the new PIP submission date will be in October. Rachel confirmed compliance site reviews were completed and Corrective Action Plans (CAPs) were being worked on. Russell confirmed completion of this year's Experience of Care and Health Outcome (ECHO) surveys and that the response rate was between 18 and 20%. For the next round Russell is expected to work with the Office of Behavioral Health (OBH) to clean up their data set to be more accurate. Timea confirmed Performance Measure Validations (PMVs) were completed, but for the next meeting is expected to share input about options to do the next PMV site reviews in later months of the fiscal year. Alana shared status on the 411 audit and Behavioral Health Record Review (BHRR) and noted that for the 411 audit rate of specificity may be less due to 5th digits being dropped. This may be an audit finding, but overall plans performed well.

6. Behavioral Health Organization (BHO) Performance Measures

Camille held open discussions with the group about BHO measures and that she expected to receive specifications that will help align with other initiatives in the coming weeks. Camille asked BHO quality staff to send her thoughts about aligning performance measure work. Erica asked when stretch measures need to be selected by the BHOs. Camille noted around the bringing of the next fiscal year.

7. BHO Contact Information

Katie shared input about a recent trip (Western Slope) and comments from primary care providers who need input about contacting BHOs for assistance. Camille noted the Department's child welfare tool kit that is under development as a possible option and requested that this topic be added to the next BQuIC meeting agenda. The group later discussed the BHO Colorado Psychiatric Access & Consultation for Kids (C-PACK) program as an option. Erica said she will see if this program is an option and follow up with Katie.



8. Access To Care Guidelines/Follow Up Last Meeting

The group discussed this topic and Clara suggested a possible fix where a split of the data in question for urgent care/crisis walk in and emergency face to face can be done. Other BHO staff were ok with this proposal. Clara will add the proposed changes to the current guidelines and share a draft copy for the next meeting. The group does not expect the Access to Care template to be changed for this update. Jerry also asked BHO staff if they could tell how many of their members use crisis services. BHO staff noted that their current data set does not provide for an answer. Kendall confirmed that the crisis data does not have a breakout that would assist in answering this question. Jerry will follow up with Claudia Zundel about this outcome.

9. Medicaid Expansion/Follow Up Last Meeting

James confirmed that the Department is not prepared to share an algorithm to assist BHOs with identifying their expansion population/members. If at a later date this input can be shared James will provide an update.

10. Medicaid Suicide Data

Jerry shared a draft report of the latest completed suicide data for Medicaid. Lindsay asked what information could be shared to assist in additional research and James and Jerry noted that if members were already in treatment some information could be shared, but the Department would need to confirm once a request was received.

11. BHO Performance Measure Workgroup Topics

Jerry shared Health Services Advisory Group (HSAG) input from Judy Yip-Reyes about the using a Median and 1st and 3rd quartile for BHO rate comparisons (example, concern that using the quartiles for comparing rates would be based on very few data points, other).

Group discussed options for completing the draft scope document (example, add the descriptions for each measure as noted in the draft Exhibit F). Clara will follow up with Sam concerning updating the draft scope document and she will have a draft ready for review at the next meeting. Jerry will send Clara any source information for the measures that he currently has.

12. Department and Plan Updates/Reminders

Updates were noted on the agenda.



13. Public comments on issues discussed

No visitors for today's meeting.

14. Adjourn

Meeting ended around 11:41 am.

Future Meeting: **June 28, 2016** 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

