



**COLORADO**

Department of Health Care  
Policy & Financing

## **MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)**

303 17<sup>th</sup> Ave Denver CO 80203 11<sup>th</sup> Fl. Eleven C Conference Room

June 28, 2016 10:00 am to 12:00 pm

### **1. Call to Order**

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

### **2. Roll Call**

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

**Quorum Met? Yes.**

#### **A. Members Present**

Michael Lott-Manier, Jefferey Riester, Barbara McConnell, Kris Hartmann, Jeremy White, Camille Harding, Kendall Sauer, Alana Berrett, Catherine Morrissey, Lindsay Cowee, James Bloom, Diana Maier, Erica Arnold-Miller, Timea Jonas, Katherine Bartilotta, Danielle Culp, Ligi Fu, Connor Carballido, Sam Madden, Christian Koltonski, Melissa Kulasekere, Jerry Ware.

#### **B. Members Excused**

Roxzana Santacruz, Christi Melendez, Sharon Pawlak, Bob Dyer, Robert Bremer, Myron Unruh, Shelly Spalding, Judy Zerzan, Kate Parker, John Kiehaefer, Sara Lomeli, Troy Peck, Rebecca Helfand, Marilyn Hejny, Dave Rastatter, Jaime Bowen, Nancy VandeMark, Michelle Tomsche, Lisa Brody, Kristin Brown, Kiara Kuenzler, Lenya Robinson, Adrienne Jones, Jonna Henkel, Gina Robinson, Arnold Salazar, Judy Yip, Melissa Eddleman, Scott Jones, Russell Kennedy, Valerie Cassano, Rachel Henrichs, Heidi Walling, Clara Cabanis, Katie Mortenson.



### 3. Introductions, and additions to the agenda

Jerry and Christian shared a brief update about Colorado Medicaid's new name "Health First Colorado (Colorado's Medicaid Program)" and clarified that the Department/Health Care Policy and Financing is not changing names. Topic #6 was added to the agenda.

### 4. Approval of Minutes

The May 2016 minutes were reviewed and approved.

### 5. General Updates

Kris noted that the next Performance Improvement Project (PIP) submission will be in October 2016 and she shared insight about the type of PIPs plans were doing (example, transition of care from jail to the community). Kris also confirmed that the PIP Summit was still scheduled for September 2016. Kathy reviewed the Compliance Site Review process and noted that for the next round they will be looking at Access & Availability, Coverage & Authorization and Early and Periodic Screening Diagnostic and Treatment (EPSDT). Kathy also noted that a tool is being developed and will be shared in the coming month/s. Kathy then asked plans interested in doing their site review in December to contact her by next Wednesday. Michael briefly shared input about new parity laws for managed care. Jerry noted that the final satisfaction survey should be received this week and that the Department would share with plans. Timea noted that all is completed for the Performance Measure Validations (PMV) and that they are available for technical assistance. Alana provided an update for the 411 audit and shared input about the Behavioral Health Record Review audit report and excel file that will be shared with plans at the Department's discretion. Jerry asked Quality Directors to provide the Department with detail by July 15, 2016 about their 411 Service Coding Accuracy reports where categories fell below 90% (example, are the percentages low because medical records were not submitted or were there coding errors). Jerry also noted that Sarah Campbell will be attending BQuIC next month to discuss the 411 audit with plans.

### 6. Zero Suicide Training

Danielle and Camille shared an update with the group about a Zero Suicide Training they attended. Danielle will present on this topic at the next meeting.

### 7. Child Welfare Tool Kit

Christian shared the draft tool kit and requested Jerry send a copy to the group via email. Christian reviewed past efforts that led to the creation of this tool kit



(example, focus study with stakeholders in four regions). Christian asked quality staff to send him any feedback they may have around the first of next week.

## 8. Access To Care Guidelines/Follow Up Last Meeting

Sam reviewed changes added to the draft guidelines and the group voted on approving those changes. Diana, Lindsay and Sam were ok with the changes. Jeremy and Erica noted that they would like to review the changes a bit longer to ensure the definitions are in line with how they gather data. Erica also asked other quality staff to share input about their ability to gather the data as noted in the draft guidelines. **Jeremy and Erica** will share their agreement with the changes at the next BQuIC meeting. **Sam** agreed to update the draft guidelines to show just the criteria for option two and asked that **Jerry** share that update with the group.

## 9. BHO Performance Measure Workgroup Topics

The group went through each measure and noted agreement with proposed CCBHC criteria and other changes. For example:

**Indicator 1-** **Sam** will add the CCBHC specifications to the draft scope document, the Department may validate the data for this measure when it is first calculated around July 2017. Additional information about CMHC assessment tools used and how the measure is operationalize may be requested at a later time by the Department. BHOs and Department to work together to develop the rate.

**Indicator 2-** **Sam** will add the CCBHC specifications to the draft scope document, the Department may validate the data for this measure when it is first calculated around July 2017. Additional information about CMHC assessment tools used and how the measure is operationalize may be requested at a later time. BHOs and Department to work together to develop the rate.

**Indicator 3-** The criteria for 180 days already in use will not be changed, **Diana** will update the group at the next meeting about variations in the current scope document language compared to the CCBHC language. This measure is calculated by the BHO.

**Indicator 4-** Although this measure is noted in the draft scope document as being updated by the Department it is calculated by the BHO and the Department is expecting the BHO to continue calculating.

**Indicator 5-** **James and Ligi** will check and see if their section can upload the CCBHC criteria for this measure into the draft scope document and also calculate the rate for this measure. Group discussed no Medicare data for this measure.

**Indicator 6-** The Department completes this survey. **Jerry** is checking to confirm no changes needed to criteria.

**Indicator 7-** The Department completes these rates. No changes needed.



**Indicator 8-** James and Ligi will check and see if their section can upload the CCBHC criteria for this measure into the draft scope document and also calculate the rate for this measure.

**Indicator 9-** BHOs calculate this measure. No changes needed.

**Indicator 10-** BHOs calculate this measure. No changes needed.

**Indicator 11-** This measure has two rates. Erica will confirm the current mental health criteria matches the CCBHC criteria. The Department may have to calculate the SUD portion of this measure. Scope document would need to be updated to match two rates.

**Indicator 12-** The BHOs calculate this measure. No changes are needed.

**Indicator 13-** This measure has two rates and the current criteria may not match the CCBHC criteria since inpatient SUD is not covered by the BHO. James will research how many members have SUD inpatient stays and share that input at the next meeting. Camille will later decide on how this measure will be calculated.

**Indicator 14-** This measure will be calculated by the BHO. This measure has two rates. The current BHO criteria will be used for one rate and the second rate is expected to be calculated using licensed mental health staff with the criteria that matches the CCBHC. Erica will confirm that the criteria in the draft scope document for 14b matches the CCBHC criteria.

**Indicator 15-** Jerry will send Sam the criteria for this measure. BHOs should update the group at the next meeting about their preference to calculate this measure.

**Indicator 16-** Camille will send the group the criteria that can be used for this measure. BHOs should update the group at the next meeting about their preference to calculate this measure.

**Indicator 17-** Camille will send the group the criteria that can be used for this measure. BHOs should update the group at the next meeting about their preference to calculate this measure.

**Indicator 18-** the criteria for this measure is more like quality improvement projects. Camille will send the group the criteria that can be used for this measure. BHOs should update the group at the next meeting about their preference to calculate this measure.

**Note-** Group agreed to continue discussing this topic at BQuIC instead of a separate meeting.

## 10. Department and Plan Updates/Reminders

Updates were noted on the agenda.



**11. Public comments on issues discussed**

No visitors for today's meeting.

**12. Adjourn**

Meeting ended around 12:10 am.

Future Meeting: **July** 26, 2016 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

