



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. Eleven C Conference Room

July 26, 2016 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Lauren Young, Michelle Miller, Valerie Cassano, Rachel Henrichs, Michelle Tomsche, Marianne Lynn, Sarah Campbell, John Doherty, Michael Lott-Manier, Kris Hartmann, Jeremy White, Camille Harding, Kendall Sauer, Catherine Morrissey, James Bloom, Diana Maier, Erica Arnold-Miller, Katherine Bartilotta, Danielle Culp, Ligi Fu, Sam Madden, Christian Koltonski, Clara Cabanis, Katie Mortenson, Jerry Ware.

B. Members Excused

Roxzana Santacruz, Christi Melendez, Sharon Pawlak, Bob Dyer, Robert Bremer, Myron Unruh, Shelly Spalding, Judy Zerzan, Kate Parker, John Kiehaefer, Sara Lomeli, Troy Peck, Rebecca Helfand, Marilyn Hejny, Dave Rastatter, Jaime Bowen, Nancy VandeMark, Lisa Brody, Kristin Brown, Kiara Kuenzler, Lenya Robinson, Adrienne Jones, Jonna Henkel, Gina Robinson, Arnold Salazar, Judy Yip, Melissa Eddleman, Scott Jones, Russell Kennedy, Heidi Walling, Jefferey Riester, Barbara McConnell, Connor Carballido, Alana Berrett, Lindsay Cowee, Timea Jonas.



3. Introductions, and additions to the agenda

Jerry said the Melissa Kulaseker (Colorado Access) has moved on and wished her the best, and he noted that 4th quarter state hospital reports were sent out.

4. Approval of Minutes

The June 2016 minutes were reviewed and approved.

5. General Updates

Kathy said the compliance site audit tool will be sent out soon for review after Department approval, she confirmed the standards to be reviewed this time out, and Kathy answered questions from quality staff (example, will Colorado Access CHP+ be reviewed at a separate time than the Behavioral Health Organization (BHO)? Answer yes). Katie shared a brief update about Performance Improvement Projects (PIPs) and said she will send the PIP Summit invite to new staff (Marianne Lynn). Lauren provided an update for the previous fiscal year 411 and record review audits and noted discussions with the Department about the next audit will be initiated in the coming month. Jerry confirmed that BHO quality staff received a copy of the ECHO satisfaction report. Jerry asked Rachel to inform Timea that the Department will work to have the next Performance Measure Validation audits in January 2017 and he shared preliminary input about possible measures to be validated (example, #3, #5, #7, #11, #12, #13, #14).

6. Zero Suicide Training

Danielle shared an updated PowerPoint handout for this topic and reviewed the content (example, Colorado is ranked number 7 for suicide deaths, 1,058 Coloradans died of suicide in 2014). Danielle and the group discussed screening tools and what to do to address this issue. One source noted was zerosuicide.sprc.org. Danielle said she will check and see if Sally Thomas or Jarrod Hindman can come to the next meeting to discuss ManTherapy. Michael also shared some insight on his past work on this topic.

7. Access To Care Guidelines/Follow Up Last Meeting

Jeremy confirmed their BHO is on board with proposed option two. New guidelines approved and expected to be used in quarter one FY 16/17 quarterly report submissions. Sam will send a final copy to Jerry so he can send to each BHO.



8. Behavioral Health Organization (BHO) 411 Audit Discussion

Sarah posed two questions to each BHO. First, How is your BHO improving and second, how is your BHO reviewing relevant 411 data? For the first question Michelle and Clara noted rates below a certain percentage is addressed in a Corrective Action Plan (CAP). Erica said claims edits address their improvements and Jeremy said CAPs are used where percentages drop below a certain level. Diana reviewed previous comments submitted in regards to their Service Coding Accuracy report. For the second question Michelle said the data that gets loaded in their system is reviewed via coding level/edits, Clara said her plan does audits, Erica noted claims system edits. Diana said she will follow up with Sarah for this question. Sarah ended the topic answering questions (example, Doing both 411 audits again? Answer yes. Categories for the audits decided yet? Answer No).

9. BHO Performance Measure Workgroup Topics

The group went through each measure and noted agreement with proposed CCBHC criteria and other changes. For example:

Indicator 1- Sam shared insight about getting a value set for this measure. Camille said she will follow up with SAMHSA concerning issues with sharing the value sets. Camille and the group discussed inclusion of larger practices for this measure (Sam will update the scope documents). It was decided that BHO quality staff will present at the next BQuIC meeting: what is standardized at their Community Mental Health Centers (CMHC)/practices, can their BHO put a numerator and denominator together for this measure, and bring copies of tools used. Jerry also suggested that each BHO apply for a license to receive the value set and that Sam update the scope document appropriately to note codes will not be listed.

Indicator 2- Ditto indicator one.

Indicator 3- Diana shared a handout with the group that showed differences with the current BHO measure and the CMS measure. For example age groups are different, fiscal year versus calendar year measures differ, and diagnosis and age determination differ. BHOs will calculate this measure.

Indicator 4- Jerry confirmed the NDC codes for this measure were sent to each BHO. BHOs will calculate this measure.

Indicator 5- Jerry said that the Department wanted the BHOs to calculate this measure. James noted that BHOs don't receive the J codes (physician administered) for this measure and noted that there is an exclusion of members with dementia. It was decided that the Department will calculate this measure.

Indicator 6- The Department and HSAG complete this survey for the BHOs.

Indicator 7- The Department calculates these rates.

Indicator 8- The Department will calculate this rate. No changes needed.

Indicator 9- BHOs calculate this measure. No changes needed.

Indicator 10- BHOs calculate this measure. No changes needed.



Indicator 11- Erica shared input on this measure, noted that this measure has two parts, noted that the current scope document criteria focuses only on adults and is not in line with the CCBHC criteria. Erica said that the BHOs can calculate part A (mental health), but they can't calculate part B because SUD after ER is not paid for by the BHOs. Questions are who will calculate part B, and when will the scope document criteria be updated? Camille will follow up with SAMHSA about this measure.

Indicator 12- Sam will confirm the scope document language is in line with HEDIS criteria. Since this is an incentive measure the Department and BHOs will have to look at recalculating the rate for a baseline to match FY 15/16 criteria. Kendall checked relevant input in C-STAT for this discussion. BHOs will calculate.

Indicator 13- James noted that there were about 1,705 SUD inpatient stays in the last fiscal year. Since this is an incentive measure the criteria from the last fiscal year should be used. Sam to confirm criteria is correct. This measure may need to be recalculated for baseline. BHOs will calculate.

Indicator 14- This measure will be calculated by the BHO. The Department understands that measure 14b may come in with lower rates.

Indicator 15- BHO staff requested more time to decide on doing this measure. Erica noted her plan may do this one, but would like the Department to consider changing the re-measure timeframe to 6 months post completion of PHQ-9 or discharge.

Indicator 16- BHO staff requested more time to decide on doing this measure. Michelle said her plan may do this one.

Indicator 17- BHO staff requested more time to decide on doing this measure.

Indicator 18- BHO staff requested more time to decide on doing this measure. Erica noted her plan may do this one. Clara/Sam noted their plan may do this one. Michelle said her plan may do this one.

10. Department and Plan Updates/Reminders

Updates were noted on the agenda.

11. Public comments on issues discussed

No visitors for today's meeting.

12. Adjourn

Meeting ended around 12:50 pm.

Future Meeting: **August** 23, 2016 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

