



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. Eleven C Conference Room

January 26, 2016 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Danielle Culp, Alana Berrett, Erica Arnold-Miller, Sam Madden, Catherine Morrissey, Valerie Cassano, Barbara McConnell, Lindsay Cowee, James Bloom, Timea Jonas, Kris Hartmann, Katherine Bartilotta, Russell Kennedy, Jeremy White, Rachel Henrichs, Ligi Fu, Diana Maier, Melissa Eddleman, Jerry Ware.

B. Members Excused

Roxzana Santacruz, Christi Melendez, Sharon Pawlak, Bob Dyer, Robert Bremer, Myron Unruh, Shelly Spalding, Judy Zerzan, Arnold Salazar, Kate Parker, Gina Robinson, Judy Yip, Jennifer Woodard, John Kiehaefer, Heidi Walling, Marilea Rose, Sara Lomeli, Troy Peck, Rebecca Helfand, Marilyn Hejny, Camille Harding, Dave Rastatter, Christian Koltanski, Jaime Bowen, Nancy VandeMark, Michelle Tomsche, Lisa Brody, Kristin Brown, Kiara Kuenzler, Anne Martin, Clara Cabanis, Kendall Sauer, Melissa Kulasekere, Lenya Robinson, Katie Mortenson, Adrienne Jones, Lacey Hinton.



3. Introductions, and additions to the agenda

Jerry noted that the February BQuIC meeting will include review of Rule 8.079 Quality Improvement and possible changes to that rule. BQuIC attendees also asked to be sent an annual invite for this committee meeting. Jerry will send that invite out to all members on the email list. Jerry reminded Behavioral Health Organization (BHO) quality staff that quarterly reports are due at the end of the month.

4. Approval of Minutes

The November 2015 minutes were reviewed and approved.

5. General Updates

Kathy noted that the compliance audit for Colorado Health Partnerships is completed, Behavioral Healthcare Inc. is scheduled and that all Corrective Action Plans (CAPs) for the previous year are done. Kathy also noted that BHO staff will be attending Regional Care Collaborative Organization (RCCO) compliance audits to assist with integrated care discussions and that overall BHOs are performing well. Kris noted that Performance Improvement Project (PIP) resubmissions were made by four BHOs and that final PIP reports will come out late March. Russell noted that the Experience of Care Health Outcomes (ECHO) survey is ready to go and he request BHO quality staff notify their Community Mental Health Centers (CMHCs) about this process. Russell will send Jerry the timeline so he can share with committee members. Russell also said two mailings followed by a phone call will be done, but this time reminder cards will not be used. Russell address a question from Lindsay and ended by saying he would like to increase the response rate this time. Timea said the onsite Performance Measure Validation (PMV) audits have been completed and the new date for measure resubmission is 2/12/2016. Timea also noted that the audit showed that BHOs have great internal processes. Alana stated that the correct date for the BHO 137 Behavioral Health Record Review (BHRR) submission is 2/16/16. Lindsay asked what kind of feedback the Department and Health Services Advisory Group (HSAG) will provide back to the BHOs so they can work on improvements with providers. Jerry noted that he will work with Alana to answer this request by the next BQuIC meeting. Alana also confirmed that BHOs can upload BHRR records as they come in instead of holding to submit all at once.

6. Performance Measure Analysis

Jerry reviewed the past request for BHO Quality Improvement (QI) Directors to submit their analysis of their performance measure in the previous year and requested that they again share that input before the next BQuIC meeting. This



request is not intended to take a large amount of time and QI Directors preference should be used on the format of their submission.

7. CMS Proposed Rules

Barbara shared a handout on the high level proposed rule changes which include: validation of health plan networks, Primary Care Case Managers (PCCMs) entities may be subject to Balanced Budget Act (BBA) requirements, States may need to do a quality rating plan, Readiness Reviews may be required for new plans, Grievance and Appeals may need to be exhausted at the health plan before requested at the State Fair Hearing, and up to 3 PIPs may be required for health plans.

8. Methadone Use Report

Sam shared why this report was initially requested from the Department (example, work with the Governor's Consortium). James later reviewed a handout that noted methadone treatment by BHO. Lindsay and Erica clarified that the data may show where methadone treatment facilities are located versus where methadone abuse is happening. Sam made a second request for Suboxone data which may be discussed at a future BQuIC.

9. Suicide Prevention Scholarship Applications

Danielle briefly reviewed the history of this topic and noted that her committee had received 129 applications. Danielle requested that Jerry send additional documents on this topic to BQuIC staff via the draft minutes.

10. Behavioral Health Organization (BHO) Scope Document

The group confirmed they need to meet sooner than later so Jerry will scheduled the BHO Performance Measure Workgroup to happen after the next BQuIC meeting.

11. 508 Compliant BHO Quality Improvement Plan Reports

Jerry asked BHO staff to ensure their next submission of Quality Plan and Annual Evaluation reports (due in September) are formatted to be 508 compliant so online posting on the Departments website can be done. By the next meeting Rachel will check to see if a help 508 compliant document can be shared with the group.

12. Department and Plan Updates/Reminders

Updates were noted on the agenda.

13. Public comments on issues discussed

No visitor attended this meeting.



14. Adjourn

Meeting ended around 11:20 am. Future Meeting: February 23, 2016 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

