



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 10th Fl. A Conference Room

December 20, 2016 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Kiara Kuenzler, Jane Flournoy, Alana Berrett, Lindsay Cowee, Timea Jonas, Danielle Culp, Ligi Fu, Kris Hartmann, Jeremy White, Kendall Sauer, Catherine Morrissey, Diana Maier, Katherine Bartilotta, Barbara McConnell, Michael Lott-Manier, Christian Koltanski, Lauren Young, Valerie Cassano, Patricia Connally, Carmen Costa, Rachel Henrichs, James Bloom, Sam Madden, Jerry Ware.

B. Members Excused

Lynne Bakalyan, Christi Melendez, Sharon Pawlak, Bob Dyer, Robert Bremer, Myron Unruh, Eric Matt, Judy Zerzan, Kate Parker, Rebecca Helfand, Marilyn Hejny, Dave Rastatter, Jaime Bowen, Nancy VandeMark, Lisa Brody, Kristin Brown, Adrienne Jones, Jonna Henkel, Arnold Salazar, Scott Jones, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Gina Robinson, Lenya Robinson, Marianne Lynn, Jenny Nate, Patrick Steadman, Camille Harding, Kim Griffith, Russell Kennedy, Erica Arnold-Miller, Clara Cabanis, Heidi Walling, Troy Peck, Melissa Eddleman, Kari Pikus, Jill McFadden.



3. Introductions, and additions to the agenda

Diana informed the group that she will be moving on after the first of January 2017 and that this would be her last meeting. Diana thanked the Department, BHOs and HSAG for the opportunity to work with them. She will be moving on after the first week of January 2017, and can be reached via LinkedIn. Meeting attendees thanked Diana for her help with providing quality care for our client population.

4. Behavioral Health Organization (BHO) Proposal For Implementing Measures 1 and 2 (Suicide Risk Assessment)

Kiara shared a handout for this topic prior to the meeting and discussed the content listed in that document. In regards to moving forward BHO staff recommend an option 1 that was listed on the handout. Jeremy, Lindsay and Sam also discussed the pros and cons for doing option 1 as a 411 audit. Kiara said she will also present this input at the BHO Contractors Meeting on Wednesday.

5. Approval of Minutes

The November 2016 minutes were reviewed and approved.

6. General Updates

Danielle informed the group about the Technical Assistance (TA) Performance Improvement Project (PIP) calls being scheduled with Health Services Advisory Group (HSAG) and Danielle/Kris reminded the group about the PIP resubmission dates. Kathy provided an update about the Compliance Site Reviews that have been completed and noted that by the end of January 2017 all BHOs should have been audited. Lindsay asked for status on when the Experience of Care and Health Outcomes (ECHO) survey will be fielded. Rachel and Barbara said the ECHO will be fielded around February 3, 2017. Timea noted that there were no request for Kick Off calls for the Performance Measure Validation (PMV) and that all related document submissions are on time. Lauren provided an updated on the BHO 411 and Behavioral Health Record Review audits and addressed Diana's question about the 411 flat file submission from the Department.

7. Crisis Center Data

Jerry provided a handout that reflected issues each BHO may have had in regards to this topic prior to the meeting. Kendall lead the discussion and provided options for BHO staff to determine an accurate number of CSU clients, but since the CSU data would not be broken out by Medicaid the Department and BHO staff wanted to get additional input before moving forward with options presented.



8. Department Alignment Expectations For The Stretch Performance Measures

Danielle noted that she is working with the Office of Behavioral Health (OBH) to streamline requirements for the Stretch measures. Jane then provided input about documentation shared with the Department recently and Danielle and Jerry confirmed that input provided by Jane would be shared with the BHOs after internal analysis is completed. Sam expressed concerns about not being eligible for incentives due to criteria change request for these measures, but Jerry shared insight about what the initial input from the Department was about completing the Stretch measures and that it appears that all BHOs are meeting that requirement.

9. BHO Performance Measure Incentive Update

Jerry provided and reviewed a draft spreadsheet handout prior to the meeting that showed the status for each BHO and their efforts to receive incentive payments. Jerry informed Jeremy that he should proceed with additional analysis for his BHO that may be considered in the determination of incentive payment and submit that input as soon as possible. BHO Quality Directors did not express any concerns with the draft document content which described the incentive decision will be made. Jerry concluded by noting the rates would still need to be validated by HSAG and that internal decision makers have not approved the content of the spreadsheet.

10. Performance Measures in Behavioral Health-meta analysis in brief

Diana shared input about these measures and the difficulties for matching results up with incentives. Much room for improvement.

11. New Managed Care Regulations

Barbara continued the presentation from the November 2016 meeting and reviewed the handout that was provided. After the presentation Barbara asked BHO staff to confirmed the content was helpful and if they wish to continue with a different topic at the next meeting. BHO staff agreed it was helpful so Barbara will present on Grievances at the January 2017 meeting.

12. BHO Performance Measure Workgroup Topics

Indicator 1- The Department will work with BHO staff to determine implementation of this measure.

Indicator 2- The Department will work with BHO staff to determine implementation of this measure.

Indicator 3- BHOs can submit rates by 12/2/2016.

Indicator 4- BHOs can submit rates by 12/2/2016.

Indicator 5- This measure is set to be calculated by the Department.



- Indicator 6-** The Department and HSAG complete this survey for the BHOs.
- Indicator 7-** The Department is set to calculate these rates around December.
- Indicator 8-** The Department will calculate these rate. No changes needed.
- Indicator 9-** BHOs can submit rates by 12/2/2016.
- Indicator 10-** BHOs can submit rates by 12/2/2016.
- Indicator 11-** This measure is expected to be calculated by the Department.
- Indicator 12-** BHO staff will plan to submit rates on 12/2/2016 for FY 14/15 and FY 15/16. The FY 14/15 rate will be considered baseline.
- Indicator 13-** BHO staff will plan to submit rates on 12/2/2016 for FY 14/15 and FY 15/16. The FY 14/15 rate will be considered baseline.
- Indicator 14-** BHO staff will plan to submit rates on 12/2/2016 for FY 14/15 and FY 15/16. The FY 14/15 rate will be considered baseline. (14 b is not an incentive measure).
- Indicator 15-** CHP will be working on this measure. The Department expects CHP to submit a quarterly status update on this measure by January 15, 2017.
- Indicator 16-** ABCNE will be working on this measure. The Department expects ABCNE to submit a quarterly status update on this measure by January 15, 2017.
- Indicator 17-** Not selected.
- Indicator 18-** FBHP, BHI and ABCD will be working on this measure. The Department expects FBHP, BHI, and ABCD to submit a quarterly status update on this measure by January 15, 2017.

13. Department and Plan Updates/Reminders

Updates were noted on the agenda.

14. Public comments on issues discussed

No visitors for today's meeting.

15. Adjourn

Meeting ended around 12:00 pm.

Future Meeting: **January** 24, 2017 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

