



**COLORADO**

Department of Health Care  
Policy & Financing

## **AGENDA**

### **Behavioral Health Quality Improvement Committee Meeting (BQuIC)**

Tuesday, November 22, 2016  
10:00 a.m. - 12:00 p.m. (Mountain Time)

Location: 11C Conference Room TBD 303 17<sup>th</sup> Ave. Denver, CO 80203  
(One block North of 1570 Grant St)

Call in: **800-747-5150**  
Conference ID (access code) **717 2105** Security Code **258301**

#### **1. Introductions & additions to the agenda**

Welcome meeting attendees.

#### **2. Review October 2016 meeting minutes**

Confirm, add, or change (Presenter Jerry Ware, the Department of Health Care Policy and Financing (HCPF)).

#### **3. General Updates**

Department leads and Health Services Advisory Group (HSAG) may share input about quality activities in process (example, Performance Improvement Projects (PIPs), Compliance Site Audits, Satisfaction Surveys, Performance Measure Validation (PMV), 411 & BHRR Audits).

#### **4. 411 Corrective Action Plan**

**Melissa Eddleman** (HCPF) and **Troy Peck** (HCPF) will be available to answer quality director questions about this corrective action that was discussed at the BHO Contractor's Meeting.

#### **5. New Managed Care Regulations**

For this meeting **Barbara McConnell** (HSAG) is expected to share insight for the Critical Incident and Grievances requirements.

#### **6. Sharing Of Access To Care Data Between Community Crisis Centers (CCC) And Behavioral Health Organizations (BHOs)**

**Diana Maier** will lead this discussion with the committee.

#### **7. Person/Family Centered Advisory Council Stretch Performance Measures #18**

The Department is interested in aligning with the Office of Behavioral Health (OBH) to standardize criteria for this measure and invited **Jane Flourney** to come and speak with

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the committee to see if she can help align priorities. **BHO quality staff working on this measure should come prepared to discuss their process for this measure.**

### 8. BHO Performance Measure Workgroup Topics:

**Indicator 1-**Department may validate this measure when calculated around July 2017.

Kiara Kuenzler (FBHP) will share the BHO proposal for this measure prior to the December 2016 BQuIC meeting.

**Indicator 2-** Department may validate this measure when calculated around July 2017.

Kiara Kuenzler (FBHP) will share the BHO proposal for this measure prior to the December 2016 BQuIC meeting.

**Indicator 3-** Measure to be calculated by BHOs and submitted this fiscal year.

**Indicator 4-** Measure to be calculated by BHOs and submitted this fiscal year.

**Indicator 5-** Measure to be calculated by the Department this fiscal year.

**Indicator 6-** Department and HSAG work this requirement.

**Indicator 7-** Measure to be calculated by the Department this fiscal year.

**Indicator 8-** Measure to be calculated by the Department this fiscal year.

**Indicator 9-** Measure to be calculated by BHOs and submitted this fiscal year.

**Indicator 10-** Measure to be calculated by BHOs and submitted this fiscal year.

**Indicator 11-** Measure to be calculated by the Department this fiscal year.

**Indicator 12-** Measures to be calculated by BHOs and submitted this fiscal year.

**Indicator 13-** Measures to be calculated by BHOs and submitted this fiscal year.

**Indicator 14-** Measures to be calculated by BHOs and submitted this fiscal year.

**Indicator 15-** CHP expected to calculate. Quarterly deliverable due 1/15/2017.

**Indicator 16-** ABCD expected to calculate. Quarterly deliverable due 1/15/2017.

**Indicator 17-** Not selected

**Indicator 18-** FBHP, BHI, ABCNE are expected to calculate this measure. Quarterly deliverables due 1/15/2017.

### 9. Department and Plan Updates/Reminders

A. Remaining meeting date for calendar year 2016 is 12/20/2016.

**B. BHO FY 15/16 and selected FY 14/15 performance measures are due 12/2/2016.**

### 10. Public Comments

Visitor's comments on issues discussed

**Next Meeting: December 20, 2016**

Reasonable accommodations will be provided upon request for individuals with disabilities. Please notify the Committee Coordinator at 303-866-2335 or [jerry.ware@state.co.us](mailto:jerry.ware@state.co.us) or the 504/ADA Coordinator [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us) at least one week prior to the meeting.

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