



MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

May 22, 2018 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Sharon Pawlak, Alicen Nelson, Krista Beckwith, Chase Lambert, Danielle Culp, Jeremy White, Catherine Morrissey, Stacey Davis, Crystal Brown, Kris Hartmann, Erica Arnold-Miller, Clara Cabanis, Mandi Strickland, Lauren Young, Barbara McConnell, Regina Cameron, Julia Lewis, Caitlin Fannon, Katherine Bartilotta, Rachel Henrichs, Ligi Fu, Kendall Sauer, Destiny Meyer, Gina Stepuncik, Ethel Smith, Jerry Ware.

B. Members Excused

Mariyah Badani, Russell Kennedy, Christi Melendez, Curt Curnow, Adrienne Jones, Nicole Nyberg, Bob Dyer, Robert Bremer, Myron Unruh, Judy Zerzan, Kate Parker, Dave Rastatter, Kristin Brown, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Patrick Steadman, Camille Harding, Jenny Nate, Patricia Connally, Jill McFadden, Kari Snelson, Gina Robinson, Julie Slivka, Matt Bulfer, Colleen McKinney, Kelly Mahncke, Valerie Cassano, James Bloom, Marianne Lynn, Arnold Salazar, Kari Pikus, Tina McCrory, Dario Russo, Lynne Bakalyan, Andrea Jones,



Troy Peck, Devine Miller, Michael Gratton, Krista Beckwith, Justine Miracle, Jamie Hamilton, Andrea Scott, Alana Berrett, Dawn Olson, Melissa Eddleman.

3. Introductions, and additions to the agenda

4. Approval of Minutes

The April 2018 minutes were reviewed and approved.

5. General Updates

Kris noted that Performance Improvement Projects (PIPs) have wrapped up for this fiscal. Danielle also shared input about the new rapid cycle PIPs. Kathy noted that Compliance Site Review Corrective Action Plans (CAPs) have been received and shared with the Department. Destiny shared final satisfaction survey response rates and noted that the child survey did have a higher response rate from last year. Regina noted that there were no updates for the Performance Measure Validation (PMV) audit, but she asked for an update on the completion of the fiscal year 17/18 incentive scope document. **Danielle said that the incentive scope document should be shared with the group this week after benchmark information is added.** Lauren provided an update on the 411 and Behavioral Health Record Review (BHRR) audits. Gina discussed the completion of the QUIP and noted that the draft report was at the Department for review.

6. Fiscal Year (FY) 2017/2018 Behavioral Health Organization (BHO) 411 Quality Improvement Process (QUIP) Recommendations

Gina reviewed recommendations from this project that were listed on the final agenda. Gina also noted that Behavioral Health Organizations (BHOs) did improve processes related to this project with significant outcomes.

7. BHO Colorado Client Assessment Record (CCAR) Submissions

Kendall and Sharon provided a handout for the group prior to this meeting that informs on the non-Community Mental Health Center (CMHC) and CMHC CCAR submissions that should take place. Kendall reviewed the importance for the CCAR submissions during the BHO transition and then shared a timeline for the last BHO submission and criteria for file naming.

8. BHO Quality Improvement (QI) Directors Incentive Measure #9 Verbal Update

Danielle led this discussion and asked each quality director to provide their verbal update. Clara discussed the number of Memo of Understanding (MOUs) involved with her BHOs transition and she shared insight on their purpose. Mandi noted that



the majority of her BHO MOUs are at the center level and that the related work would continue. Catherine provided the update for both of her BHOs (example, Denver Region doing quarterly meetings and cross training, Northern Region working with Morgan County and Weld County). Erica noted that 3 staff members were working as liaisons for criminal justice and she discussed the required reporting that is being made to her BHO board.

9. BHO Standard FY 16/17 Performance Measure Spreadsheet

BHO Quality Directors were ok with finalizing the FY 16/17 spreadsheet.

10. Behavioral Health Organization (BHO) monthly and quarterly reports sent by the Department

Ligi previously noted that her section would be working on recalculation of incentive measures #6 and #7. Ligi also noted that an updated quarterly report submission would be made to the BHOs.

11. Department and Plan Updates/Reminders

Reminders are noted on the agenda.

12. Public Comments

Group thanked Alicen for attending the meeting.

13. Adjourn

Meeting ended early. Future Meeting: **June 26, 2018** 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

