



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

March 27, 2018 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Michael Gratton, Stacey Davis, Alana Berrett, Crystal Brown, Kris Hartmann, Erica Arnold-Miller, Clara Cabanis, Mandi Strickland, Lauren Young, Gina Stepuncik, Barbara McConnell, Regina Cameron, Julia Lewis, Katherine Bartilotta, Rachel Henrichs, Ligi Fu, Kendall Sauer, Melissa Eddleman, Justine Miracle, Destiny Meyer, Lindsay Cowee, Caitlin Fannon, Jamie Hamilton, Andrea Scott, Jerry Ware.

B. Members Excused

Mariyah Badani, Russell Kennedy, Christi Melendez, Curt Curnow, Adrienne Jones, Nicole Nyberg, Bob Dyer, Robert Bremer, Myron Unruh, Judy Zerzan, Kate Parker, Rebecca Helfand, Dave Rastatter, Kristin Brown, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Patrick Steadman, Camille Harding, Jenny Nate, Patricia Connally, Jill McFadden, Kari Snelson, Gina Robinson, Julie Slivka, Matt Bulfer, Colleen McKinney, Kelly Mahncke, Valerie Cassano, James Bloom, Marianne Lynn, Arnold Salazar, Kari Pikus, Tina McCrory, Dario Russo, Ethel Smith, Lynne Bakalyan, Andrea Jones, Troy Peck, Devine Miller, Catherine Morrissey, Chase Lambert, Danielle Culp, Jeremy White, Krista Beckwith.



3. Introductions, and additions to the agenda

Lindsay stated that she will be leaving the group for new opportunities at Colorado Access. Jerry thanked her for her participation in the meeting.

4. Approval of Minutes

The February 2018 minutes were reviewed and approved.

5. General Updates

Kris noted that Performance Improvement Projects (PIPs) for this fiscal year are wrapping up and draft reports have been sent out for review. Kris also shared input about PIPs that was shared in an email from Danielle (example, Rapid Cycle Process). Kathy shared the status for the Compliance Site Review final reports and Corrective Action Plans related to this audit. Julia shared an update on the Experience of Care & Health Outcomes (ECHO) satisfaction survey (example, 2nd questionnaire has gone out, deposition reports sent to the Department, adult response rate at 8.0% and child response rate at 7.6% down from the previous year, interview phase closing on April 12th). Regina confirmed Performance Measure Validation (PMV) activities are completed for this fiscal year. Lauren informed Behavioral Health Organization (BHO) quality staff that they should upload/submit their 411 Service Coding Accuracy Report and Annual Encounter Data Submission Quality Report that is due on 4/27/2018 to the new File Manager 2.0 FTP site. Gina noted that all BHO QUIP submissions are in and work on the final reports has begun.

6. Incentive Measures Outstanding Issues

Melissa and BHO quality staff discussed outstanding incentive issues (example, required flat file submissions, Department verification process, amount of funding for incentive payments, other). The group also reviewed Troy's BHO Incentive Measures Cross Out Timeline document and noted changes (example, changes to the DD Care Coordination Submission line, changes to the date for the final validation report from Health Services Advisory Group/HSAG, other). Melissa will work with internal staff to note the changes on an updated document and have that update shared with BHO staff. Lindsay shared specifics about the incentive spreadsheet she sent to the Department for review and Jerry noted that it would be Danielle's option to use that input for the incentive process. Ligi confirmed that her section will recalculate FY 16, FY 17 and future FY 18 incentive rates #6 and #7 using the criteria listed in Mandi's 3/15/2018 email to the Department. These recalculations should be done in two weeks per Ligi. It is expected by all that once



the rates are recalculated they will be reviewed and entered into the approved incentive spreadsheet.

7. Behavioral Health Organization (BHO) monthly and quarterly reports sent by the Department

Ligi reviewed the format for the pharmacy data quarterly report and BHO quality staff were ok with the format. Ligi noted some additional changes to the Alternative Care Facility (ACF) quarterly reports as well. BHO quality staff still expressed interest in receiving global substance use disorder (SUD) quarterly hospital data. Ligi will follow up and see if it is still possible to share this data with BHO staff.

8. FY 17/18 Draft Standard Scope Document

Clara and Mandi requested additional changes to the standard scope which other BHO quality directors were ok with. For example, for the readmission standard measure #3 BHO quality staff requested to modify the end date to account for the BHOs transitioning out of business. Jerry was ok with this change. Mandi will modify the changes in the draft standard scope document and send her update to Jerry. BHO quality staff were also interested in having standard measure #11a and 11b recalculated for FY 16/17 and requested to change the criteria to be in line with measures 10a and 10b. Jerry was not in favor of modifying criteria for #11a/11b for a number of reasons (timeliness of the request, comparability to previous years rates), but informed BHO staff that if they want to submit a request for making this change he would accept the request, but that does not mean any changes would be made to measure #11a/11b. Mandi said she will submit the request to the Department. BHO staff also wanted the Department to look at the criteria used in calculating standard measures #11a and #11b. Ligi will check into that option and update the group at the next meeting.

9. Department and Plan Updates/Reminders

Clara asked that the Department add in an agenda reminder about the July 1, 2018 incentive measure #9 date and the July 31 incentive measure #10 due date. Jerry said he will follow up on this request.

10. Public Comments

No new external participants attended this meeting.

11. Adjourn

Meeting ended early. Future Meeting: **April 24, 2018** 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

