



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

February 27, 2018 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Destiny Meyer, Troy Peck, Devine Miller, Catherine Morrissey, Stacey Davis, Alana Berrett, Crystal Brown, Chase Lambert, Danielle Culp, Kris Hartmann, Erica Arnold-Miller, Clara Cabanis, Mandi Strickland, Lauren Young, Jeremy White, Gina Stepuncik, Barbara McConnell, Regina Cameron, Julia Lewis, Katherine Bartilotta, Rachel Henrichs, Ligi Fu, Kendall Sauer, Jerry Ware.

B. Members Excused

Mariyah Badani, Jamie Hamilton, Melissa Eddleman, Justine Miracle, Russell Kennedy, Christi Melendez, Curt Curnow, Michael Gratton, Adrienne Jones, Nicole Nyberg, Bob Dyer, Robert Bremer, Myron Unruh, Judy Zerzan, Kate Parker, Rebecca Helfand, Dave Rastatter, Kristin Brown, Jefferey Riestler, Michelle Tomsche, Abigail Worthen, Patrick Steadman, Camille Harding, Jenny Nate, Patricia Connally, Jill McFadden, Kari Snelson, Gina Robinson, Julie Slivka, Matt Bulfer, Colleen McKinney, Kelly Mahncke, Valerie Cassano, James Bloom, Marianne Lynn, Arnold Salazar, Kari Pikus, Tina McCrory, Dario Russo, Ethel Smith, Lynne Bakalyan, Andrea Jones.



3. Introductions, and additions to the agenda

Devin Miller was introduced to the group.

4. Approval of Minutes

The January 2018 minutes were reviewed and approved.

5. General Updates

Kris updated the group about the Performance Improvement Projects (PIPs) validation tool work being completed, the timeline for receiving draft reports and she shared input about the PIP closeout email that was sent out to health plans. Kathy confirmed Compliance Site Reviews have been completed for this fiscal year and that draft reports are being sent to health plans for comments. Clara asked for an update concerning Corrective Action Plan (CAPs) expectations for this fiscal year. Jerry and Troy noted that CAPs will be issued as normal in the final reports and that the Department expects all relevant follow up to be completed by the end of this fiscal year, but that the Department does not expect health plans to follow up with CAPs after July 1, 2018. Troy will confirm this and follow up with BHO staff. Kathy then noted that fiscal year (FY) 17/18 CAP proposals sent the Health Services Advisory Group (HSAG) will be forwarded to the Department. Julia and Destiny confirmed that the Department received the most recent Experience of Care and Health Outcomes (ECHO) Satisfaction Survey deposition report and that preliminary results for this current survey showed a response rate for children 3.58 (down from this time last year) and an adult response rate of 4.23 (down from this time last year). Regina confirmed Performance Measure Validation (PMV) activities for this fiscal year are completed and the group briefly spoke about planned PMV activities for the next fiscal year. Mandi asked the Department to confirm the timeline for releasing incentive performance measure payments since the contract language noted in Exhibit L does not match up with the timeline for completing the next PMV. Troy said he will follow up on this question and provide an answer to Behavioral Health Organization (BHO) staff. Lauren provided the update for the BHO Behavioral Health Record Review (BHRR) and she confirmed all 137 records from each BHO have been received. Lauren also noted that BHOs are working on their 411 response files and that HSAG is also working on the 411 overread. Alana informed BHO staff that a new folder within the secured site FileManager 2.0 for uploading 411 documents has been created and that BHOs should use this new folder for their 411 response file submission due March 13, 2018. Gina said that the BHO 411 QUIP Project was winding down and that the BHO final submissions are due March 15, 2018.



6. Behavioral Health Organization (BHO) Closeout Spreadsheet

Troy presented the draft closeout spreadsheet on the meeting TV screen and reviewed deliverables listed on the document. Close-out activities begin April 1st (90-days prior to the end-of-contract). Troy said that once this document is finalized he will share it with BHO staff and was hoping to finalize by the end of this week (Friday, 3/2/18).. Jerry noted that Troy is planning to add the FY 18/19 BHO PMV audit activity and the BHO FY 17/18 Standard Performance Measure 12/1/2018 submission to the document.

7. Revise Incentive Rates/Bench Marks & Share An update About Incentive Measure #9

Danielle shared that the recalculated rates were approved. Danielle agreed to resend BHO quality staff the final incentive goals and benchmarks. Mandi will follow up for all BHOs and send Danielle questions to address the correct target year (FY 17 or FY 18). Once that input is received Danielle will follow up with Melissa E. to confirm the answer. Danielle will also send BHO staff a snap shot of the care coordination document she presented on the meeting TV screen. In addition, Danielle agreed to follow up with the group about re-calculating incentive ED measures #6 and #7 while excluding fee for service data. This follow up should also address who will calculate the next round for incentive measures #6 and #7 and standard measures 10a and 10b. The group also reviewed the meeting agenda which notes due dates for BHOs to submit their written update for incentive measure #9 to the Department (April 30, 2018), which will entail a Word doc capturing the statuses of various efforts chosen by each BHO, and doing their verbal update for incentive measure #9 in BQuIC (May 22, 2018). The final deliverable, due June 30 2018, will be the updated Excel document presented by Danielle in the meeting. This will entail three additional columns to the documents submitted by BHOs in the past; the three added fields will ask the BHOs to capture whether each objective was compliant with the MOU (yes/no) and opportunities to provide written narrative and formal documentation as needed. Per Danielle, the BHOs are not required to submit formal documentation beyond the Excel spreadsheet for the June deliverable, but HCPF may follow-up and request documentation if there are outstanding questions after the June submission.

8. Behavioral Health Organization (BHO) monthly and quarterly reports sent by the Department

Ligi confirmed pharmacy data testing was completed and that the Department and BHOs could move forward with sending and receiving the data. Ligi noted that the standard performance measures calculated by the Department have been completed. Ligi will follow up with James to confirm if BHOs can receive quarterly



substance use disorder rate only data. There are some outstanding quarterly reports (ACF) that Ligi will send upon James' final review.

9. BHO FY 16/17 Standard Performance Measure (PM) Rates

Jerry and the group discussed the draft PM spreadsheet and flagged the remaining rates that are still to be submitted (example, suicide risk assessment due May 1, 2018). The remaining standard rates due is the duplicated medication measure and Access Behavioral Care will submit rates for COA and BHI by May 31, 2018. Jerry moved the discussion over to BHO submission of their standard performance measure analysis. BHO quality staff agreed to submit their FY 16/17 analysis to the Department (excluding data for standard measure #4/BHO format of choice) by April 24, 2018

10. FY 17/18 Standard Scope Document

The Department and BHO Quality Directors reviewed the updated input submitted by meeting staff. Mandi noted a possible change for standard measure #11 and Erica agreed that a change was needed. Erica will follow up with Jerry and submit the update for this document. Jerry thanked the BHO quality staff and Department staff for submitting their updates as requested.

11. Department and Plan Updates/Reminders

Noted on the meeting agenda.

12. Public Comments

No new external participants attended this meeting.

13. Adjourn

Meeting ended early.

Future Meeting: **March 27, 2018** 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

