



**COLORADO**

Department of Health Care  
Policy & Financing

## **MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)**

303 17<sup>th</sup> Ave Denver CO 80203 11<sup>th</sup> Fl. C Conference Room

January 23, 2017 10:00 am to 12:00 pm

### **1. Call to Order**

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

### **2. Roll Call**

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

**Quorum Met? Yes.**

#### **A. Members Present**

Briana Schaefer, Oluyomi Obafemi MD., Stacey Davis, Alana Berrett, Lindsay Cowee, Crystal Brown, Chase Lambert, Danielle Culp, Kris Hartmann, Erica Arnold-Miller, Clara Cabanis, Mandi Strickland, Destiny Meyer, Lauren Young, Jeremy White, Gina Stepuncik, Russell Kennedy, Barbara McConnell, Regina Cameron, Julia Lewis, Katherine Bartilotta, Rachel Henrichs, Justine Miracle, Ligi Fu, Jamie Hamilton, Melissa Eddleman, Kendall Sauer, Mariyah Badani, Jerry Ware.

#### **B. Members Excused**

Christi Melendez, Curt Curnow, Michael Gratton, Adrienne Jones, Nicole Nyberg, Bob Dyer, Robert Bremer, Myron Unruh, Judy Zerzan, Kate Parker, Rebecca Helfand, Dave Rastatter, Kristin Brown, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Patrick Steadman, Camille Harding, Jenny Nate, Patricia Connally, Jill McFadden, Kari Snelson, Gina Robinson, Julie Slivka, Matt Bulfer, Colleen McKinney, Kelly Mahncke, Valerie Cassano, James Bloom, Marianne Lynn, Arnold Salazar, Kari Pikus, Tina McCrory, Dario Russo, Ethel Smith, Troy Peck, Lynne Bakalyan, Catherine Morrissey, Christian Koltonski, Andrea Jones.

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### 3. Introductions, and additions to the agenda

### 4. Approval of Minutes

The December 2017 minutes were reviewed and approved.

### 5. General Updates

Kris provided a brief overview of the Performance Improvement Project (PIPs) activity, noted that there will not be a third validation for the current PIPs, shared input on the closeout of the current PIPs, and concluded by noting the timeline for draft and final PIP reports. Kathy shared input about the Compliance Site Review activity, and provided status on the current Behavioral Health Organization (BHO) audits to be completed. Russell confirmed that the BHOs will not be required to participate in a compliance site review audit after July 1, 2018. Julia provided an update on the BHO satisfaction survey (Experience of Care & Health Outcomes/ECHO) that will be out in the field and noted trending information from past ECHO results. Russell reminded BHO staff to inform their Community Mental Health Centers (CMHCs) about the two ECHO survey mailings that will be going out so they can assist clients/members with questions that may arise. Regina provided insight on the current Performance Measure Validation (PMV) audit that is finishing up and shared the timeline for draft and final reports for this activity. The group continued to discuss the next BHO PMV audit that will take place in fiscal year (FY) 2018/2019 and discussed condensing the timeline and selection of audit dates per request of BHO Executive Directors. After Mariyah shared comments about possible source code concerns and re-submissions of performance measure rates it was decided that Regina would create a timeline for this next PMV audit and share with the Department and BHOs so they can confirm dates. Lauren provided an update on the current BHO 411 audit and the Behavioral Health Record Review (BHRR) audit. Alana then address BHO concerns about which Uniform Services Coding Standards (USCS) Manual to use for the 411 audit field 18 criteria. Alana will send out a communication to all relevant BHO staff and the Department about the correct USCS manual to use to address this issue. Gina provided insight on the QUIP 411 project activity and shared the timeline for completion (example, BHOs finishing up interventions, February work on outcome analysis, final reports). The group ended this topic discussion with comments about the Network Adequacy Validation (NAV) requirement and CMS Protocol release that is expected to happen. Barbara/Alana will send Jerry a link for the CMS tool kit that was released concerning network adequacy so he can share with the link with the group. It was noted that the protocol is required to start to complete this activity.

### 6. Revise Incentive Rates/Bench Marks

Danielle and Melissa led this discussion and asked BHO staff to share additional information to explain why they are wanting to re-calculate incentive performance



measure rates. BHO Quality Improvement (QI) Directors noted that some benchmark calculations had primary and secondary code issues and other concerns. Danielle requested BHOs submit their reasons for requesting a recalculation to the Department so a final decision can be made to re-calculate the incentive benchmarks. Mandi will follow up for the BHOs on this request.

## **7. Performance Improvement Project (PIP) Focus/Closeout Discussion**

Danielle led this discussion with QI Directors to understand possible options for future PIP projects. Some options noted: Lindsay global PIP (example, emergency department, integrated), Clara broad topics related to region, Mandi PIP related to the opioid crisis and integration, Erica based on performance measures, but engaged providers needed, ambulatory follow up, or well child checks.

## **8. Incentive Measure #9 Documented Care Coordination Agreements**

Danielle and BHO QI Directors discussed the timeline and deliverables for this BHO incentive measure (example, April 30<sup>th</sup> BHOs submit a written update, May 22 BHOs provide a verbal update in BQuIC). Danielle will send BHO QI Directors an email to clarify what the final submission will consist of for this incentive measure.

## **9. Behavioral Health Organization (BHO) monthly and quarterly reports sent by the Department**

Prior to today's meeting Ligi provided the group with a layout for the quarterly pharmacy report and requested that by this Friday BHO QI Directors confirm they don't have any concerns. Ligi also noted that she is planning to send BHO staff pharmacy data next week. With this update Jerry asked BHO staff to determine a timeline for submitting their last standard performance measure (duplicated medication) to the Department, but Lindsay and other BHO staff noted that they would need to complete test before they can do this. Ligi then noted that James Bloom (the Department) will be working on calculating the adherence and diabetes standard performance measures and that this data may be ready next week.

## **10. BHO FY 16/17 Standard Performance Measure Rates**

Jerry noted that Russell will be submitting final adult CORE and child CORE measures to the Centers for Medicare and Medicaid Services and that some of the measures being submitted are BHO calculated measures. Jerry then asked BHO staff to confirm they are not planning to re-calculate any standard measures so a determination about final rates can be made. Lindsay noted that by this Friday she



will confirm if a recalculation is needed for her two BHOs and Behavioral Healthcare Inc and update the Department. Other BHOs did not note plans to resubmit rates.

**11. FY 17/18 Standard Scope Document**

Jerry noted that he had not received any updates from Department staff or BHO staff for this document. BHO staff then noted that they will be working on updates and should have information/changes/updates ready for the next meeting. Some BHOs noted concerns with getting related Healthcare Effectiveness Data and Informaiton Set (HEDIS) criteria for their measure, but Lindsay said they can follow up with her for needed criteria.

**12. Department and Plan Updates/Reminders**

Noted on the meeting agenda.

**13. Public Comments**

Briana (student) thanked the group for letting her participate in today's meeting.

**14. Adjourn**

Meeting ended on time.

Future Meeting: **February 27, 2018** 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

