

Laurel Karabatsos
Deputy Medicaid Director

Laurel Karabatsos is the Director of the Health Programs Services and Support Division. Her current initiatives include implementing Accountable Care Collaborative (ACC) delivery system reform to improve clients' health and reduce costs, and establishing a process for defining Medicaid benefit coverage policies using evidence-based care.

Previously she served as manager for the Quality Improvement Section at the Department, where she was responsible for Department Program Integrity functions, measuring health outcomes and client satisfaction across managed care and fee-for-service programs, conducting focus studies and quality interventions, and evaluating health plan performance and select utilization management activities.

Karabatsos holds a Master's Degree in Organizational Management from the University of Phoenix and a Bachelor's Degree in Sociology and Women Studies from the University of Colorado.