



Mission:
To provide the highest quality of water at the most affordable price for current customers and to provide for the expansion of the District as growth occurs.



Greetings & Salutations!

Hello friends and neighbors! I'm back! And vacation was great! My wife and I spent a week at our property at Crystal Lakes, near Red Feather Lakes. We did some projects; there are always plenty of those. We entertained friends and family, played games, worked on forestry, plenty of beetle kill to tend to, and my favorite, cooking in the great outdoors! Somehow, food just tastes better when cooked and eaten around a campfire at 9,200 feet!

Thanks to both Director Wyckoff and Director Rogers for taking care of the July letter. It was nice to have a month off. Since I began writing this a little over 4 years ago, I believe I have only missed writing a couple of letters when I had my surgery.

I would like to share a couple of lines this month about a concern one of my neighbors voiced to me. There are some Ladies who walk each morning around the loop in Great Rock North. They share with me the high speeds that drivers fly by them and the concerns they have about safety, not only for themselves, but for the children and pets that may be walking with them. As an engineer, I can tell you that in the short distance you may travel to cross from one end of a neighborhood to another, a difference in your speed of 10mph will not make much of a difference. If you travel ½ mile to go through your neighborhood, and it's a relatively straight line, it will take about 15 seconds more to drive the speed limit of 25mph than if you drive 35mph. Do the math, save a life! Please be considerate of others and slow down. Thanks!

It's back to school time! Where has our summer gone? Just a reminder, even though the school year is in progress, we still need to give our kids a brake! Slow down and drive safely through our neighborhoods!

Meter Reading: The meter reading for September will be on the 5th for all neighborhoods. I will post October's date in my next letter.

Community Calendar: Once again Platte Valley Medical Center has a busy month of activities. You can find them on the

web at www.pvmc.org/events or just stop in. Here are some of the topics for this month:

Pilates Mat Class
Tuesday September 3, 10, 17 & 24, 5:45 p.m.

Contact Karen Vizyak
kizyak@pvmc.org

Stroke Recovery Support Group
Tuesday September 3, 1:30 – 3:00 p.m.

Contact Christine Buzzell
303-498-1844

Cancer Support Group
Saturday September 14 & 28, 11a.m.

Contact Vicki Kennedy
vicki@pvmc.org

Total Joint University
Tuesday September 10, 5:30 – 7:30 p.m.

Contact Christine Buzzell
cbuzzell@pvmc.org

FREE Women's & Newborn Center Tours
Wednesday September 11 & 25, 6:00 p.m.

Contact Karen Albrecht
kalbrecht@pvmc.org

Pilates Mat Class
Thursday September 5, 12, 19 & 26, 5:15 p.m.

Contact Karen Vizyak
kvizyak@pvmc.org

Heart Rhythm Meditation
Wednesday September 4 & 18, 12:30 p.m.

Contact Call Michelle Kaiser
330-498-1844

New Discussions: I would like to start out with an apology to my neighbors in Great Rock North. Around the middle of July a car accident knocked out power to our neighborhood. When I got home, the first thing I did was check the water and to my disappointment, I had none. I was on the phone immediately asking why. No one had an answer, only speculation.

It turns out to be a multilayer problem. We had issues with the solenoid on the generator. The company we have a contract with to maintain the generators had been notified there was a problem. They told our operator the problem had been fixed and sent us a bill. The problem is they replaced the solenoid on the generator at Box Elder Creek Ranch. That problem has now been fixed.

My other issue was we spent thousands of dollars on electronics to monitor our system. Why did I have to call and tell our operator there was a problem? We will be having a meeting at the end of August at our well sites to discuss why, what do we want, and what will it take to accomplish this. It's believed that we don't have battery backup so when the power was lost, a signal was no longer sent to our mainframe and the error was shown as ??????. I asked that this be addressed. If our system doesn't know what the anomaly is, it better be calling an operator and asking why do I see question marks.

Again, my apologies to all my neighbors. No home should be without water, or worse, at risk for fire. We failed on our

obligation as a Board of Directors, but are working to insure this does not happen again.

Good news bad news! As I shared in past letters, the alphabet of government watch dogs and controlling entities has us up against a wall with regulations on our evaporation ponds. Our engineering team has called them on the carpet. Essentially, we have two State agencies telling us how we have to operate, and their directions are in conflict with one another. Their rules have put us between a rock and a hard place for evaporation. Our next step is to request the State provide a low cost solution to meet rules imposed on our District after the fact. I will keep you posted on how that all works out.

The happy news I have to report is we did an evaluation on expenditures and income. I am happy to report we are at or slightly under budget on almost all accounts. Some of our greatest savings have been in the cost of electricity. We have been working with United Power, and they have set us up with alternative pump and RO times, providing us a much lower cost of electricity on off peak hours. We have saved over \$8,000 in the last 5 months.

Our big hurdle to overcome this past month is unexpected cost in pumps and motors for our Rocking Horse Farms facility. That cost will now be over \$20,000 before the replacements are installed.

Our engineer, Brad Simons has been in discussion with the CSU Extension Office. We are still exploring ideas or ways to use up our concentrate at our evaporation ponds. A suggestion from the Extension office was to blend with irrigation water. At this time, it's a theory and testing will be done to see if blending is feasible and acceptable. If it works, I believe it will be good for both the water company and for our District. I'll keep you updated on how testing is done and what the extension office suggests.

Exciting News! Last month I wrote about this great new way to pay your water bill. What I was negligent in sharing was that this was a service provided by the State of Colorado, and that they charged 2.5% of the bill as their fee. So we discussed options, how can we pay our bills? The following is a five point description of ways we can accomplish this.

Customers have the following options to make payments:

-mail a check or money order

-enroll in auto-pay - this option will automatically debit funds (the amount due for that month) from a checking account on the due date. Application can be requested by calling the Utility Billing Department at [303-987-0835](tel:303-987-0835) or via email at ljohnson@sdmsi.com. This bill pay option is initiated by the District. Once enrolled, the customer will continue to receive a monthly bill indicating the amount that will be debited on the due date.

-enroll in bill pay with your bank (typically this service is free to the customer of the bank). This bill pay option is initiated by the customer each month and should be completed well in advance of the due date.

- pay portal – this is an online service in which a

customer can initiate a payment via electronic check (\$1 fee) or via credit card (fee = 2.25% of the total amount paid). This option is initiated as a same day payment and can be made

on the due date if a customer chooses without incurring a late fee.

-walk-in payment – customers can drop payments off at the District's offices at 141 Union Blvd., Ste. 150 in Lakewood.

Communication: During our August meeting, our manager Lisa told us that the State had finally sent them the instructions on how to use the new website and how to load the District items. She told Director Wyckoff and me that later this month she would schedule a meeting and the three of us would sit down and review the downloads and make any corrections or improvements. We hope to "Go Live" in September! Gosh, I've waited two years to say that!!!

As a reminder, you can join us on Facebook by searching for Greatrock North Water and Sanitation District and "Like" our page. For Twitter, search for the name of the District as well, we show up as @Greatrock_North and you can follow us there. We will use these sites to post meetings, neighborhood events and water outages.

The Board continues to monitor water quality, so if you feel your quality is not what it should be, let us know. We can't fix it if we don't know there's a problem. You can reach Wayne, Jeff or one of the team at 303-833-5505 or drop me a line at my email.

Expenses: Each month the District has to pay the bills, our expenses. We all know that water comes at some cost. Since each month's expenses are different, I thought I would share each month just how much we as a District pay to keep us all in water, the bottom line.

General Fund	\$ 32,681.16
Debt Service Fund	\$ 97.50
Capital Projects Fund	\$ 3,472.50
Total Claims:	\$ <u>36,521.16</u>

Remember, if you have any questions, concerns or comments, just drop me a line at my email! Our next Board meeting will be on September 3rd at the United Power Building. One thing to note is the door locks at 5:30pm. If you drop by after 5:30pm, to the right of the doors are some windows. We keep the blinds open and try and keep an eye out for those who are a little late in arrival. Also, sometime in September we will be holding a budget meeting to discuss and plan next year's budget. All are welcome. If you would like to know when, drop me a line and I'll let you know the details. Hope to see you all at our next meeting!!

Be safe, have fun and enjoy life!

Regards to all,

Terry Krayenhagen, President
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