



We Need More Information About You

After applying online, did you receive this message on your screen?

Thank You!

Your application tracking number is #####. Be sure to write this number down or print this page for your records.

Your online application has been sent to a Medical Assistance Site. If you have questions about the status of your online application, please contact the Medical Assistance Site. To find the Medical Assistance Site address [click here](#). Please have your application tracking number available to get answers more quickly.

Before submitting another application, please contact the Medical Assistance Site and provide your application tracking number.

[Click Here](#) for more information about how long it may take to get an answer.

Medical Assistance Results

Thank you for submitting your application through Colorado.gov/PEAK. We have received your application but do not have enough information to make an eligibility determination at this time. There can be several reasons for this, the most common reasons include:

- We may already have a record that is similar to yours and need to follow up with you to ensure that there are not duplicate accounts or
- You may not have filled in enough fields before hitting "submit" for us to process your application.

What to Expect Next

We need more information from you to process your application. You can call 1-800-359-1991 to find out the status of your application and work directly with a customer service representative to provide us the information still needed to process your application. Your customer service representative will tell you if you are approved or denied. Once we have

See back for full message

If yes, then we need additional information to process your application. It is critical that the following information is correct for all individuals on your application:

- Legal name
- Social Security number or Legal Permanent Resident ID
- Birthdate

Your Next Steps

You will receive a letter that tells you what information is still needed to process your application.

If you are **NOT** contacted within 2 weeks, please:

1. Write down your **Application Tracking Number**. This can be found on the final screen of the PEAK application.
2. Call Customer Service at **1-800-359-1991**. The hours of operation are Monday – Friday, 8:00 a.m. – 6:00 p.m. (excluding State holidays)
3. Give the needed information to the Customer Service representative, they may be able to tell you if you are approved or denied right then.
4. If you are **approved** for Medicaid, you will get a letter in the mail with more information.
5. If you are **denied** Medicaid:
 - Write down your **Case Number** the Customer Service representative provides you.
 - Go online to ConnectforHealthCO.com or call 1-855-PLANS-4-YOU (855-752-6749) to find out if you qualify for financial assistance to help you buy health insurance on the Connect for Health Colorado marketplace.

For questions about the PEAK application

See our online list tips on Colorado.gov/health

For the status of your Medical Assistance application

Call 1-800-359-1991
M-F 8:00 a.m.-6:00 p.m.

For general questions about Medical Assistance and benefits

Call 1-800-221-3943
TDD 1-800-659-3745
M-F 7:30 a.m.-5:15 p.m.

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Exit Print ?

Welcome to PEAK

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We need more information from you to process your application. You can call 1-800-359-1991 to find out the status of your application and work directly with a customer service representative to provide us the information still needed to process your application. Your customer service representative will tell you if you are approved or denied. Once we have enough information to determine if you qualify for Medicaid or the Child Health Plan Plus, you will also get a letter in the mail from the State of Colorado with your eligibility decision. We process most applications within two weeks, however it may take up to 45 days. **If you have been waiting more than two weeks, call us at 1-800-359-1991.**

If you are denied Medicaid, you will need to take down the case number and use that information if you wish to apply for financial assistance through [Connect for Health Colorado](#), Colorado's new health insurance marketplace. Connect for Health Colorado provides access to a new kind of tax credit and cost-sharing reductions to reduce the cost of private health insurance. Please note that the financial application is only necessary if you want to use the tax credit up-front to reduce your costs. You can buy health insurance through Connect for Health Colorado without applying for financial assistance and then claim the tax credit, if eligible, when you file taxes in 2015.

Who to Call to Find Out More

To check on the status of your Medicaid application call 1-800-359-1991. To find out more about Medicaid and the Child Health Plan Plus [benefits](#) visit [Colorado.gov/hcpf](#). To find out more about changes in Colorado's health care laws including [frequently asked questions](#) visit [Colorado.gov/health](#).

Thank you for your application.

Types of Proof

Keep in mind that your application office worker may ask for proof of some of the things you told us in your application. We've created a list of the types of proof that you may need to provide. Click the "Types Of Proof" button to see and print this list.

[Types of Proof](#)

You may be asked to talk with an application worker by phone or in person in order to get benefits.

Manage My PEAK Account

Log in to your PEAK Account today to begin managing your benefits. If you have already been assigned a case number, you will be able to check your benefits, view your case information, and report changes online. Click the My Account button to log in now and look at your information. If you haven't been assigned a case number, one will be sent to you in the mail.

[Manage My Account](#)

Print Your Application

If you would like to print a copy of your application for your files, please click the "Print My Application" button. If you decide to print, please keep in mind that your application has your private, personal information in it.

[Print My Application](#)

You'll need to have a program called Adobe Acrobat Reader to see and print this information. If you don't have this program on your computer, you may install it for free by clicking on the button below:



Voter Registration Detail

If you are not registered to vote where you live now, would you like to apply to register to vote here today?

Please check only one of the following boxes. *If you do not check any box, you will be considered to have decided not to register to vote at this time.* Applying to register or declining to register to vote will not affect the amount of assistance that you will be provided by this agency.

Yes No

If you would like help in filling out the voter registration application form, we will help you. The decision whether to seek or accept help is yours. You may fill out the voter registration form in private. For assistance filling out the voter registration application form, you may contact the Colorado Secretary of State's office at (303) 894-2200.

Important Notice:

If you believe that someone has interfered with

- your right to register or to decline to register to vote,
- your right to privacy in deciding whether to register or in applying to register to vote, or
- your right to choose your own political party or other political preference,

You may file a complaint with:

Colorado Secretary of State
1700 Broadway, Suite 200
Denver, CO 80290
Phone: (303) 894-2200

Exit

 **State of Colorado**
Colorado.gov | Colorado Dept. of Human Services | Colorado Dept. of Health Care Policy and Financing | Accessibility | Privacy Policy | Contact Us | Services by County |