

WIOA Cross-Training Agenda

May - July 2016

***All Sessions Connect to each other. Please plan on attending the full day. Certificates of completion will be handed out to each participant who attends the full training.**

8:30: Check in & Coffee Served

9:00: Introductions

9:30: Career Pathways

- An overview and update on the Career Pathways system and existing and upcoming statewide and local resources. In addition, there will be facilitated small group discussions focused on how local partners can work together to serve customers using the career pathways system.

12:00: Break and Lunch Served

12:30: Our Connected System

- An overview of the dynamics of our state and local workforce system under WIOA, designed to share with front line staff how shifts in thinking are necessary to fully embrace the concept of a no wrong door, one-stop delivery system in each local area. Presented by a CWDC staff member covering the vision and intent of WIOA and highlighting examples of program integration that could be pursued.

1:15: Break

1:30: Eligibility & Benefits

- An interactive session designed to provide all system staff members with the basic understanding of eligibility requirements and benefits of programs to customers so that program access requirements can be met. Small groups with cross partner representation will work through case studies to facilitate discussion how partners could work together to best serve each customer. Where applicable for each case study, Career Pathways will be built out. Desk aids and tools will be shared and discussed.
 - ** According to WIOA proposed regulations: "Access" to programs and services means having either: program staff physically present at the location; having partner program staff physically present at the one-stop appropriately trained to provide information to customers about the programs, services, and activities available*

3:30: Close