



Medical Quality Improvement Committee Face to Face Meeting

Thursday, September 26, 2013 9:00 a.m. – 3:00 p.m.

Location: 225 E. 16th Ave 1st Fl Conf. Rm.

**(Across The Street From 1570 Grant St
in the Curious Coffee building)**

Call in: 800-747-5150 conference ID (access code) 755 1912

Time	Topic	Expected Presenter/Facilitator
09:00 a.m. - 09:10 a.m.	Welcome and introductions	Jerry Ware Quality/Compliance Specialist Health Care Policy & Financing (HCPF)
09:10 a.m.- 09:15 a.m.	Review minutes from July 2013	Group
09:15 a.m. - 09:35 a.m. (questions)	Open discussion with Judy Zerzan M.D. (additional input shared will be on Department projects & initiatives, Medicaid Expansion, other)	Judy Zerzan M.D. (HCPF Medical Director)
09:35 a.m.- 09:50 a.m. (questions)	ICD-10 Implementation Update	Carolyn Segalini (HCPF) and Shawna Tye (HCPF)
09:50 a.m.- 10:15 a.m.	416 Discussion/Update	Gina Robinson (HCPF)
10:15 a.m. 10:30 a.m.	Break	
10:30 a.m.- 11:00 a.m. (questions)	Rocky Mountain Health Plan (RMHP) Coordination of Care Performance Improvement Projects (PIPs) Presentation	Jackie Hudson (RMHP) and Katie Mortenson (HCPF)
11:00 a.m.- 11:30 a.m. (questions)	Health Plan Updates	Quality Directors/staff from each health plan can share updates with the Department at this time
11:30 a.m.- 12:00 p.m. (questions)	Department Updates: <ul style="list-style-type: none"> • Adult Medicaid Quality Measures (AMQM) Grants • Regional Care Collaborative Organization (RCCO) quality meetings 	Diane Wanty (HCPF) Katie Mortenson (HCPF)
12:00 p.m.-	Lunch	

Mission- To improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

01:00 p.m.		
01:00 p.m.- 01:30 p.m.	Brainstorming session with health plans to align potential Performance Improvement Projects (PIPs)	Katie Mortenson (HCPF), RCCO representatives and BHO Quality Improvement Directors
1:30 p.m.– 2:10 p.m. (questions)	Consumer Assessment of Healthcare Providers & Systems (CAHPS) results	Sara Lomeli, Health Services Advisory Group (HSAG)
2:10 p.m. – 2:25 p.m.	Break	
2:25 p.m.- 2:55 p.m. (questions)	Healthcare Effectiveness Data and Information Set (HEDIS)	David Mabb (HSAG)
2:55 p.m.	Closing	Health Care Policy & Financing Staff

Next meeting is: November 7, 2013 (1570 Grant St. Denver, CO 80203) 4th Floor Conference Room 1:30pm-3:30pm

Famous Quality Quotes:

1. “We cannot solve our problems with the same thinking we used when we created them.” Albert Einstein
2. “If you can’t describe what you are doing as a process, you don’t know what you’re doing.” W. Edward Deming
3. “There is nothing more difficult to take in hand, more perilous to conduct, or more uncertain in its success, that to take the lead in the introduction of a new order of things.” Niccolo Machiavelli
4. “Quality improvement is the responsibility of everyone at all levels in the company rather than those of quality departments only.” Unknown
5. “Measure what is measurable and make measurable what is not.” Galileo Galilei
6. “It is not enough to simply “do your best”. You must strive for perfection.” Subir Chowdhury
7. “Quality is not an act, it is a habit.” Aristotle
8. “Why should we measure it, and report it and improve it when, what we really should do, is just eliminate it?” Peter Drucker
9. “Those who are not dissatisfied will never make any progress.” Dr. Shigeo Shingo
10. “You can have any color, as long as it’s black.” Henry Ford

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