



AGENDA - Behavioral Health Quality Improvement Committee Meeting (BQuIC)

Tuesday, October 22, 2013 10:00 a.m. - 12:00 p.m. (Mountain Time)

Location: 1570 Grant St. Denver, CO 80203 4th Fl. Conference Room

Call in: **800-747-5150** conference ID (access code) **717 2105**

TOPIC	ISSUE/ITEM	GOAL
1. Introductions & additions to the agenda		Welcome meeting attendees
2. Review September 2013 meeting minutes	Confirm, add, or change (Presenter Jerry Ware , the Department of Health Care Policy and Financing (HCPF)).	Approve minutes
3. Mental Health Statistics Improvement Program (MHSIP), Youth Services Survey for Families (YSS-F) and Youth Services Surveys (YSS)	Adrienne Jones (Office of Behavioral Health) will provide a status update on this year's survey process.	Update
4. Behavioral Health Organization (BHO) client admissions to the State Hospital	Joey Gallegos and other Department eligibility staff will review their processes for BHO client eligibility in regards to Medicaid clients admitted to the State Hospitals. Start time 10:10am	Confirm how eligibility for BHO clients are adjusted.
5. Pediatric referral form (ongoing topic)	Gina Robinson (HCPF) and BHO Quality Improvement (QI) Directors will continue the discussion on regionalizing this form. Start time 10:20am	To improve the process
6. Colorado Department of Human Services (CDHS) Waiver	Paige Rosemond (CDHS) will share information about the CDHS Waiver "screening process & referral to mental health." Group may later discuss how this waiver may impact BHOs and Community Mental Health Centers (CMHCs). Start time 10:35am	Information sharing
7. BHO Engagement measure	Group will discuss any outstanding issues with this measure and decide on a date for sending calculated rates to the Department.	Complete measure development
8. BHO 411 Audit	Sarah Campbell, Sharon Liu, Aisha Camerer, BHO QI Directors and Jerry will review criteria for this audit. Start time 11:00am	Approve criteria
9. Compliance site review and alignment with the Office of Behavioral Health	Camille Harding (HCPF) and Russell Kennedy (HCPF) will update the group on efforts to align audit efforts.	Update

Reasonable accommodations will be provided upon request in order for persons with disabilities to participate as a group member. Please notify **Jerry Ware** at 303-866-2335 or jerry.ware@state.co.us at least one week prior to the scheduled meeting if you need special accommodations in order to participate.

10. Possible modifications to current BHO quarterly reports	Jerry and the BHO QI Directors will discuss possible changes to the Access To Care, Network Adequacy and Grievance and Appeals reports to capture substance abuse services.	Planning for future services
11. Department & plan updates	<p>*First quarter State Hospital reports sent to BHOs. FYI</p> <p>*James Bloom & Jerry will confirm updated BHO member month data was run and sent.</p> <p>*Katie Mortenson (HCPF) Regional Care Collaborative Organization (RCCO) Integration Report update.</p> <p>*Katie Mortenson & Jerry will review Symposium meeting (joint meetings) dates with the group.</p> <p>*Thanks to BHO QI staff for including possible substance abuse quality activities in submitted quality plans. The Department will work on uploading the work plan and evaluation reports online.</p>	
12. Public comments	Visitor's comments on issues discussed.	Receive additional input

Next Meeting: November 26, 2013

Famous Quality Quotes:

1. "We cannot solve our problems with the same thinking we used when we created them." Albert Einstein
2. "If you can't describe what you are doing as a process, you don't know what you're doing." W. Edward Deming
3. "There is nothing more difficult to take in hand, more perilous to conduct, or more uncertain in its success, that to take the lead in the introduction of a new order of things." Niccolo Machiavelli
4. "Quality improvement is the responsibility of everyone at all levels in the company rather than those of quality departments only." Unknown
5. "Measure what is measurable and make measurable what is not." Galileo Galilei
6. "It is not enough to simply "do your best". You must strive for perfection." Subir Chowdhury
7. "Quality is not an act, it is a habit." Aristotle
8. "Why should we measure it, and report it and improve it when, what we really should do, is just eliminate it?" Peter Drucker
9. "Those who are not dissatisfied will never make any progress." Dr. Shigeo Shingo
10. "You can have any color, as long as it's black." Henry Ford

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