



**AGENDA - Behavioral Health Quality Improvement Committee Meeting (BQuIC)**

Tuesday, March 26, 2013 10:00 a.m. - 12:00 p.m. (Mountain Time)

Location: 1570 Grant St. Denver, CO 80203 4<sup>th</sup> Fl. Conference Room

Call in: **800-747-5150** conference ID (access code) **717 2105**

TOPIC	ISSUE/ITEM	GOAL
1. Introductions & additions to the agenda		Welcome meeting attendees
2. Review February 2013 meeting minutes	Confirm, add, or change (Presenter Jerry Ware, the Department of Health Care Policy and Financing (HCPF)).	Approve minutes
3. Office of Behavioral Health (OBH) surveys	<b>Adrienne Jones</b> (OBH) will review the timeline for Community Mental Health Centers to receive their specific survey data, completion of the technical reports and listen to concerns about the number of returned Medicaid surveys.	Update
4. Approve FY 11/12 Performance Measure Spreadsheet	Jerry will lead this topic and ask Behavioral Health Organization (BHO) Quality Improvement (QI) Directors if they agree to finalize the final spreadsheet.	Finalize rates for the last fiscal year
5. Colorado partnership to improve dementia care in nursing homes	<b>Heidi Walling</b> (HCPC) will share input on this project.	Update the committee about other initiatives at the Department
6. Gina Robinson (HCPF) update	<p><b>Gina</b> will share input on related issues that arise outside of normal communications to raise awareness and facilitate improvement efforts by BHOs.</p> <p><u>Recent issue-</u> Out of network foster care request for services. Possible training opportunities.</p> <p><u>Related contract language-</u> Out-of-Network Providers II.E.1.d.1. If the Contractor is unable to provide Covered Services to a particular Member, the Contractor shall adequately and timely provide the Covered Services out of network at no cost to the Member.</p>	Share input and improve on services
7. Colorado Department of Human (CDHS) Services	<b>Gina</b> will share information to assist this committee with understanding what foster care services are covered and what foster care services are not covered.	Information sharing that may assist with improving foster care penetration rates
8. Pediatric referral form	<b>BHO Quality Improvement Directors</b> will share input on their progress to follow up with pediatric provider offices to build relationships that would facilitate the use of the referral form.	Increase use of the pediatric referral form

**Reasonable accommodations will be provided upon request in order for persons with disabilities to participate as a group member. Please notify Jerry Ware at 303-866-2335 or [jerry.ware@state.co.us](mailto:jerry.ware@state.co.us) at least one week prior to the scheduled meeting if you need special accommodations in order to participate.**

9. Notice of Action (NOA) concerns	<b>Jerry</b> will facilitate this topic and share recent stakeholder concerns that BHO providers are not providing NOAs for Developmental Disabilities (DD) clients who request services. <b>Barbara McConnell</b> (Health Services Advisory Group) will share an overall assessment of past audit performance in this area and clarification on NOA requirements.	Raise awareness on stakeholder concerns and identify provider training topics that may be needed.
10. Disaster planning	<b>Samatha Kommana</b> , Northeast Behavioral Health Partnership, and <b>Camille Harding</b> (HCPF) will continue discussing this topic with the group.	Identify next steps
11. Department & plan updates	<p><b>Katie Mortenson</b> (HCPF) update on Regional Care Collaborative Organization (RCCO) Quality Initiatives.</p> <p><b>James Bloom</b> (HCPF) update on plans receiving client level attempted suicide data.</p> <p><b>Jerry</b> reminder that the Grievance &amp; Appeals quarterly report includes a section for reporting Appeal Outcome for HB 1116 appeals and should be completed each quarter.</p> <p><b>Jerry</b> update on survey results for the initiative for older adults.</p>	Update
12. Public comments	Visitor's comments on issues discussed.	Receive additional input

**Next Meeting: April 23, 2013**

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