



Dear Provider,

This message is to provide additional information and clarification on the previous email communication below.

A sample version of the letter providers received from the Colorado Office of the State Auditor (OSA) can be viewed at the following link: [Sample Letter from the Office of the State Auditor](#).

OSA sent this letter to all providers, however not all providers will be included in the OSA audit process. OSA is evaluating claims processing in the new Colorado interChange system. Providers may receive further communication and/or specific requests from OSA if their claims are identified as part of the sample to be audited. If this is the case, providers will be contacted by OSA to provide their input in order to help OSA evaluate the new Colorado interChange system.

Thank you,

Department of Health Care Policy & Financing

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Dear Provider,

The Colorado Office of the State Auditor (OSA) is conducting its annual review of Health First Colorado (Colorado's Medicaid Program) claims processing. As part of this review, OSA is reaching out to providers directly about services rendered.

The Department of Health Care Policy & Financing (the Department) and DXC Technology (DXC) staff cannot be involved in this process, and are unable to offer any guidance to providers on this subject. Providers should not contact any Department or DXC staff members, including the DXC Provider Services Call Center, regarding the letters from OSA. Providers should respond to OSA only using the contact information provided in the letter.

Thank you,

Department of Health Care Policy & Financing

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