



The Division for Intellectual and Developmental Disabilities
 Advocates' Communication Meeting Summary

May 22, 2015
 10:30am-12:30pm
 Hosting.com

900 South Broadway, Denver, CO 80209

Community Invitees Present:		State Staff Invitees Present:	
Carol Meredith*		Adam Tucker – DIDD	
Cassidy Dellemonache		Debbie Fimple – Policy and Communications	
Dawn Sakes		Joanne Svenningsen – DIDD	
Heidi Haines		Lori Thompson – DIDD	
Jan Rasmussen*		Tim Cortez - LTSS	
Julie Farrar			
Kasey Daniel			
Kelie Kyser			
Lisa Franklin			
Marcia Tewell			
Gerrie Frohne			
Grace Ormsby			
Stephanie Garcia*			
Valerie Saiz			
Veronica Brennan			
*Attended by phone			
Agenda Item	Status/Decisions Made		Assignments/Commitments
Purpose of the Meetings	The purpose of the meeting is to ensure ongoing, transparent, and collaborative communication between the Division for Intellectual and Developmental Disabilities (DIDD) and the advocacy stakeholders.		

The mission of the Department of Health Care Policy and Financing is to improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.



<p>I. Introductions and review of last month meeting summary</p>	<ul style="list-style-type: none"> • Introductions made. • Contact Joanne Svenningsen with questions regarding the April 2015 meeting summary. 	<p>Questions about the summary:</p> <p>Joanne Svenningsen 303-866-5161 Joanne.Svenningsen@state.co.us 1570 Grant St. Denver, CO 80203</p>
<p>II. New Business</p> <p>A. Medicaid Rebranding Initiative</p>	<p>Medicaid Rebranding Initiative</p> <ul style="list-style-type: none"> • Debbie Fimple presented about the rebranding of Medicaid. • The Department received a grant from the Colorado Health Foundation to rebrand Medicaid as HealthColorado. • Between April 2015 and April 2016, initial work to announce the rollout with internal and key external stakeholders to occur, along with updates to the member materials. • The target launch date of the rebrand is May 2016. • The rollout is occurring to mitigate the stigma associated with receiving services through Medicaid. • National Medicaid rebranding initiatives have been successful. • The brand was developed as a result of focus groups and consultation with internal and external stakeholders. • The Department is initiating conversations with key stakeholders in advance of the rollout, including today's presentation. • Attached Fact Sheet and slide presentation about the Launch Plan have more information about the initiative. • Department staff are available to either present at other meetings or answer questions about the rebrand. • The Department also received a grant from The Colorado Health Foundation to implement the recommendations of the Institute for Patient- and Family-Centered Care (IPFCC) and to kick start our journey toward continual client engagement. • The work funded by the grant builds on the PCC efforts of DIDD/Leadership boards that have provided training to OCL and CCB staff. 	<p>Questions regarding the Medicaid Rebrand:</p> <p>Debbie Fimple 303-866-6346 Debbie.Fimple@state.co.us 1570 Grant St. Denver, CO 80203</p>



<p>B. CCT Sustainability & No Wrong Door</p>	<ul style="list-style-type: none"> • The Department has convened two meetings of the Person-and Family-Centeredness Advisory Council consisting entirely of clients and family members of current clients. • Attendees discussed impact of “person centered planning” on individual’s lives and how differing interpretations can influence client care. • Discussion included concerns about hyper-normalization, individuals’ rights to not achieve goals, and how an overemphasis of “important to” can negatively impact a person’s overall quality of life. • Discussion included acknowledgment of the importance of providers during the person centered planning process as sometimes they know the client the best and also how their presence can be a conflict in certain situations. <p>CCT Sustainability</p> <ul style="list-style-type: none"> • Tim Cortez from the Department’s Long Term Services and Supports Division provided an update regarding the Colorado Choice Transitions (CCT) Sustainability Plan. • The first five-year, grant-funded CCT Demonstration, which is known as Money Follows the Person at the federal level, is scheduled to expire on December 31, 2018. • The Department prepared a sustainability plan for continuation of the program past the termination date. • Department staff are evaluating what should be kept in the next iteration of the Demonstration and what lessons were learned, all of which will be incorporated into the Sustainability Plan. • In addition, the Department is seeking input on how stakeholders wish to be kept informed about the sustainability plan and the next phase of the Demonstration. • The Department anticipates a September 30, 2015 approval date for the plan. • Challenges include provider capacity and housing vouchers. • Discussion included challenges posed by current reimbursement structure for transition support as reimbursement not provided until there’s evidence of a successful transition. 	<p>Questions regarding the Colorado Choice Transitions (CCT) Sustainability Plan:</p> <p>Tim Cortez 303-866-3011 Tim.Cortez@state.co.us 1570 Grant St. Denver, CO 80203</p>
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<p>C. SIS & Support Level Determination Process: follow-ups</p>	<ul style="list-style-type: none"> • See attached slide presentation for additional information. • No Wrong Door not covered due to time constraints. <p>SIS and Support Level Determination Process: Follow-ups</p> <ul style="list-style-type: none"> • At this time, the Department is committed to keeping the SIS. • The Department expects to evaluate assessment tools over the next year to determine which tool best integrates with the long term care assessment tool considered by the current task group, which is working with HCBS Strategies. • The group has identified the CMS tool called CARE and will be piloting this summer. • Attendees requested list of Certified SIS Interviewers out of transparency. • Department staff confirmed that different interviewers can be requested. • The SIS documentation may be signed by the SIS Interviewer. • The Department will release the list of interviewers as an attachment and also post it to its website. 	<p>Questions regarding the SIS and Support Level Determination:</p> <p>Lori Williams 303-866-5160 Lori.Williams@state.co.us 1570 Grant St. Denver, CO 80203</p>
<p>D. HCPF website overview</p>	<p>HCPF Website overview</p> <ul style="list-style-type: none"> • Dedicated pages have been created, or are in progress, for the initiatives and standing meetings listed below. Technical difficulties prevented the display of these sites, there will be further information provided at the June meeting. <ul style="list-style-type: none"> ○ Communication Briefs ○ Conflict Free Case Management ○ Waiver Redesign ○ Program Pages for all three waivers ○ Statutory section ○ Coming Soon: CDASS in SLS and Advocates' Communication 	<p>Questions about the HCPF website:</p> <p>Joanne Svenningsen 303-866-5161 Joanne.Svenningsen@state.co.us 1570 Grant St. Denver, CO 80203</p>
<p>E. Eligibility and the DD Waiver: Update</p>	<p>Eligibility and the DD Waiver</p> <ul style="list-style-type: none"> • Staff followed up on last month's question about whether one application form could be filled out and subsequently submitted to the Department's contractor and also to the federal Social Security Administration (SSA); staff still researching a contact at SSA. 	<p>Questions regarding Eligibility and the DD Waiver:</p> <p>Eric Stricca 303-866-4475 Eric.Stricca@state.co.us 1570 Grant St. Denver, CO 80203</p>



	<ul style="list-style-type: none"> ○ The biannual requests are submitted in November and February and act as “true ups” of the previous projections. ○ The February 2015 true up included projections to avoid a reversion, which would have occurred absent this adjustment due to overly aggressive enrollment schedule set for the CCBs and codified in the appropriation. ○ HCPF doesn’t want to have either reversions or over expenditures: such events damage the Department’s credibility with the General Assembly. ○ The Department strives to be one that accurately forecasts its expenditures; accurate forecasting translates into a higher likelihood of budget requests being funded. <ul style="list-style-type: none"> ● <u>14-1051 Update – Providing timely access to services</u> <ul style="list-style-type: none"> ○ Legislation requires annual submission of a report. ○ Department committed to quarterly, but since the enrollment coordinator position has been vacant since August 2014, the quarterly reports haven’t been done. ○ The enrollment coordinator job will be posted by the end of May 2015. <p><i>Remainder of meeting content not covered due to time; remainder of summary is written updates.</i></p>	
<p>III. Updates on Division Business</p> <p>A. NCI</p>	<p>National Core Indicators (NCI)</p> <ul style="list-style-type: none"> ● Still waiting for the Colorado data from last year to be posted, anticipate a brief going out in the next few weeks. ● For this year, roughly 70% of the F2F interviews are done. ● Staff are on target to meet the June 15, 2015 deadline. ● Upcoming CCB Catchment areas where the interviews will be performed: <ul style="list-style-type: none"> ○ Foothills Gateway ○ Mountain Valley ○ Starpoint ○ Strive ○ GJRC 	<p>For questions regarding NCI:</p> <p>Lisa Neveu 303-866-5153 Lisa.Neveu@state.co.us 1570 Grant St. Denver, CO 80203</p>



<p>B. Dental Update</p> <p>C. Conflict Free Case Management Task Group</p> <p>D. CDASS in SLS Task Group</p> <p>E. Waiver Redesign</p>	<p>Dental Update</p> <ul style="list-style-type: none"> • The Dental Benefit for the HCBS SLS and HCBS DD waivers will be moved to DentaQuest effective July 1, 2015. • Dental provider outreach was started in mid-March. • Advocates can contact DentaQuest if a dentist is required. • Providers can limit the number of Medicaid clients they accept. <p>Conflict Free Case Management Task Group (CFCM)</p> <ul style="list-style-type: none"> • The Department responses to the Task Group’s recommendations were distributed May 20, 2015 via communication brief. • The recommendations have been posted on the Department’s website. • The responses to public comment being worked on. • Due to the volume of responses, it is taking a long time to respond. • The recommendations and responses will be inputs into HB 15-1318 process. <p>CDASS in SLS Task Group</p> <ul style="list-style-type: none"> • The draft Waiver amendment that addresses changes to the Financial Management Services Vendor is in clearance; anticipate its release in the coming weeks. • Public comment regarding the waiver amendment will be solicited via phone, web form, email, fax, and 1st class mail. • All comments will be posted; and the Department’s responses, will be posted on the Department’s website. • The Rule revision is also moving through clearance. • The Department’s responses to task group recommendations were sent via communication brief on May 20, 2015. <p>Waiver Redesign</p> <ul style="list-style-type: none"> • Community engagement sessions ongoing • The Department requesting feedback on the Report and recommendations, as well as the content of the meetings. 	<p>Questions about Dental:</p> <p>Michelle Craig 303-866-5147 michele.craig@state.co.us 1570 Grant Street Denver, CO 80203</p> <p>Conflict Free Case Management Task Group:</p> <p>Brittani Trujillo 303-866-5567 Brittani.Trujillo@state.co.us 1570 Grant St. Denver, CO 80203</p> <p>CDASS in SLS Task Group:</p> <p>Roberta Aceves 303-866-5145 Roberta.Aceves@state.co.us 1570 Grant St. Denver, CO 80203</p> <p>Questions about Waiver Redesign:</p> <p>Tyler Deines 303-866-5148 tyler.deines@state.co.us 1570 Grant Street Denver, CO 80203</p>
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<p>F. Attendee comments and announcements</p>	<ul style="list-style-type: none"> • All comments received by June 19th at midnight will be summarized to in an addendum to the report. All comments will be posted online. Feedback will continue to be received after June 19, 2015. • Upcoming sessions: <ul style="list-style-type: none"> ○ Durango, May 22 ○ Colorado Springs, June 1 ○ Denver, June 3 ○ Online Session, June 10 ○ Steamboat Springs, June 12 <p>Attendee Comments and Announcements</p> <ul style="list-style-type: none"> • Due to time constraints, this agenda item not covered. 	
<p>V. Adjournment</p>	<p>The next Advocates' Communication Meeting will be June 26, 2015 from 10:30 a.m. – 12:30 p.m. at Hosting.com.</p>	

