

## Advocates' Communication Meeting Summary

June 27, 2014

10:30am-12:30pm

OMNI Institute, The Logan Building: 899 Logan Street, 6<sup>th</sup> Floor, Denver, CO 80203

<b>Community Invitees Present:</b>		<b>State Staff Invitees Present:</b>	
Carol Meredith		Joanne Svenningsen - DIDD	
Hanni Raley		Kristie Braaten - DIDD	
Harriet Austin		Laura DeVries - DHS	
Grace Ormsby		Sarah Aurich - DHS	
Jeanne Weiss			
Julie Farrar			
Kasey Daniel			
Lisa Franklin			
Marijo Rymer			
Sam Ormsby			
Sue Fager			
*Attended by Phone			

Agenda Item	Status/Decisions Made	Assignments/Commitments
Purpose of the Meetings	The purpose of the meeting is to ensure ongoing, transparent, and collaborative communication between the Division for Intellectual and Developmental Disabilities (DIDD) and the advocacy stakeholders	
I. Introductions and Review of last month's meeting summary	<ul style="list-style-type: none"> <li>Everyone introduced themselves.</li> <li>Summary not reviewed in the interest of time.</li> <li>Contact Joanne Svenningsen with questions or concerns about the content of the May 2014 meeting summary.</li> </ul>	<p style="text-align: center;">Joanne Svenningsen 303-866-5161 <a href="mailto:Joanne.svenningsen@state.co.us">Joanne.svenningsen@state.co.us</a> 1570 Grant Street, Denver, CO 80203</p>
II. Community Support Team Presentation & DRCO C-STAT slides	<ul style="list-style-type: none"> <li>Laura DeVries and Sarah Aurich provided an overview of the revised processes for engagement of the Community Support Team (CST), which exists to provide additional support for individuals with IDD who are struggling in the community or transitioning from a Regional Center.</li> <li>Revised processes include uniform standards for admission across Regional Centers.</li> </ul>	<p style="text-align: center;">If in need of services provided by the Community Support Team, or with questions about process, contact Laura DeVries with the Division for Regional Center Operations at the Department of Human Services:</p>

	<ul style="list-style-type: none"> <li>• Teams are comprised of interdisciplinary staff selected for their skills as they pertain to the individual requiring services.</li> <li>• In order to receive services, eligible individuals must be 18 years of age or older and be eligible for DD services.</li> <li>• The CSTs work with the CCB Case Managers and providers to identify issues and propose solutions.</li> <li>• Once initial consultation performed, an action plan is created and information is submitted to the Division for Regional Center Operations, the CCB, and impacted providers.</li> <li>• A follow-up by the CST is done 90 days after the initial consultation.</li> <li>• The goal is to ensure that either a client’s return, or admission to, a Regional Center be the last feasible option.</li> <li>• Admissions are viewed as transitions for individuals for what is hoped to be stabilization prior to returning to the community.</li> <li>• Individuals with a determination of an Intellectual or Developmental Disability who are on the waiting list for a Waiver for persons with IDD but enrolled in an EBD Waiver cannot access the CST because of system capacity and financing limitations.</li> <li>• As the program grows and the need for expertise and training in the community is more thoroughly documented, the Department of Human Services may design a plan for a broader implementation in the future.</li> <li>• Consult the slide presentation for additional details about the CST.</li> <li>• DRCO Transition slides not covered in the interest of time. Please contact Barb Rydell with questions about community transitions.</li> </ul>	<p><b>Laura DeVries</b> 303-8665746 Laura <a href="mailto:Laura.DeVries@state.co.us">DeVries@state.co.us</a> 1575 Sherman Street, Denver, CO 80203</p> <p>Please contact Barbara Rydell with questions about transitions to the community from the Regional Centers:</p> <p><b>Barbara Rydell</b> 303-866-5157 <a href="mailto:Barbara.Rydell@state.co.us">Barbara.Rydell@state.co.us</a> 1570 Grant Street Denver, CO 80203</p>
<p>III. New Business A. HB 14-1051 - Developmental Disability Services Strategic Plan</p>	<p><b>HB 14-1051 - Developmental Disability Services Strategic Plan</b></p> <ul style="list-style-type: none"> <li>• DIDD is developing a project implementation plan for HB 14-1051.</li> <li>• Plan will include presentation of a draft strategic plan, a series of public meetings, and opportunities for stakeholders to provide input on draft Strategic Plan.</li> <li>• A copy of the Strategic Plan is due to the Joint Budget Committee and the Health committees of reference by November 1, 2014.</li> <li>• The Division is seeking some initial input from this group on reaching out to stakeholders, as well as high level topic areas for the Strategic Plan.</li> <li>• More information f regarding the process is forthcoming, although a listening log will be created and maintained. Submitted comments collected via listening logs will be a part of the final report.</li> <li>• Kristie will present updated information at the next Advocates’ Communication meeting.</li> </ul>	<p>Questions, comments, and ideas around gathering feedback from the community regarding House Bill 14- 1051 should be submitted to Kristie Braaten:</p> <p><b>Kristie Braaten</b> 303-866-5146 <a href="mailto:Kristie.Braaten@state.co.us">Kristie.Braaten@state.co.us</a> 1570 Grant Street Denver, CO 80203</p>

<p>B. Organizational Chart &amp; Community Living Office Director Update</p>	<ul style="list-style-type: none"> <li>Any ideas or feedback on the preparation of the Strategic Plan or outreach efforts should be provided directly to Kristie Braaten.</li> </ul> <p><b>Organizational Chart &amp; Community Living Office Director Update</b></p> <ul style="list-style-type: none"> <li>New HCPF Organizational Chart effective July 1, 2014 distributed as attachment.</li> <li>New chart includes movement of the Long Term Services and Support (LTSS) Division into the Community Living Office from the Health Programs Office.</li> <li>The movement of the LTSS Division will increase collaboration across the two Divisions responsible for Medicaid long term services.</li> <li>Division remains intact per the direction from HB 13-1314.</li> <li>Community Living Office Director job posting closed on Friday, June 20, 2014.</li> <li>Community Living Office staff will continue to collaborate with Health Programs Office staff on a wide variety of issues and programs, which is aided by their co-location on the same floor at 303 E. 17<sup>th</sup> Avenue.</li> <li>When the Office Director position is selected, word will be communicated via Communication Brief and also at the Advocates' Communication Meeting.</li> </ul>	
<p>C. Hippotherapy and the CES Waiver</p>	<p><b>Hippotherapy and the CES Waiver</b></p> <ul style="list-style-type: none"> <li>Questions have been raised regarding whether Equine therapy is a service that can be reimbursed by the CES Waivers.</li> <li>Per rule, Hippotherapy is a defined benefit, but Equine therapy not a defined benefit for either the CES or SLS Waivers.</li> <li>10 CCR 2505-10 8.500 enumerates exclusion.</li> <li>Hardcopies of rule distributed to group.</li> </ul>	<p>For Questions about the Children's Extensive Support Waiver:</p> <p style="text-align: center;"><b>Sheila Peil</b> 303-866-5156 <a href="mailto:Sheila.Peil@state.co.us">Sheila.Peil@state.co.us</a></p> <p>1570 Grant Street, Denver, CO 80203</p>
<p>D. Duals Demonstration Update</p>	<p><b>Duals Demonstration Update</b></p> <ul style="list-style-type: none"> <li>Colorado is one of 12 states to receive a grant from the federal Centers for Medicare and Medicaid Services to integrate and coordinate physical, behavioral, and social health needs for persons dually eligible for Medicare and Medicaid.</li> <li>The implementation of the grant builds on the Accountable Care Collaborative as the care is to be an outcome-focused, client/family centered model of care.</li> <li>Goals of the grant include improved outcomes and experience for clients as well as decreased duplication of services and costs.</li> </ul>	<p>If interested in having a presentation regarding the grant to coordinate care for individuals concurrently eligible for Medicare and Medicaid, please contact Joanne Svenningsen:</p> <p style="text-align: center;">Joanne Svenningsen 303-866-5161 <a href="mailto:Joanne.svenningsen@state.co.us">Joanne.svenningsen@state.co.us</a></p> <p>1570 Grant Street, Denver, CO 80203</p>

<p>E. Family Caregiver Update</p>	<ul style="list-style-type: none"> <li>• Target implementation of the program is early Fall 2014.</li> <li>• A representative of the grant that works in the Health Programs Office will speak at the July Advocates' Communication Meeting.</li> <li>• Staff knowledgeable about the grant can come to other stakeholder meetings.</li> <li>• Fact Sheet with detailed program description was distributed as an attachment.</li> </ul> <p><b>Family Caregiver Update</b></p> <ul style="list-style-type: none"> <li>• Question raised regarding whether the Division requires the generation of reference letters for employment in Family Caregiver.</li> <li>• Such requirements are not in rule and PQ staff does not check for references when visiting providers.</li> <li>• However, such requirements may be put in place by agencies and are outside the purview of the Division.</li> <li>• Division researching options to designate family members as Independent Contractors.</li> </ul>	<p>Questions about Family Caregiver:</p> <p><b>Sheila Peil</b>  303-866-5156  <a href="mailto:Sheila.Peil@state.co.us">Sheila.Peil@state.co.us</a>  1570 Grant Street, Denver, CO 80203</p>
<p>F. Dental Benefit in the State Plan</p>	<p><b>Dental Benefit in the State Plan</b></p> <ul style="list-style-type: none"> <li>• Basic benefit rolled out April 1, 2014.</li> <li>• Comprehensive benefit to be rolled out July 1, 2014 by DentaQuest.</li> <li>• Orthodontia benefit coverage won't be in place until the fall.</li> <li>• X-Rays will be available twice a year.</li> <li>• ER treatment falls outside the \$1k maximum and education needs to be done for providers and clients around what constitutes emergency care.</li> <li>• Dentures will be provided outside of the \$1k limit as the Long Bill provided funding that improved the nature of the benefits offered.</li> <li>• Provider incentives for serving clients in first year – all payable at the end of the year. Max incentives are: <ul style="list-style-type: none"> <li>○ Serve 5 clients = \$1K for Dentist/\$500 for Dental Hygienist</li> <li>○ Serve 55 clients = \$1K for Dentist/\$500 for Dental Hygienist</li> <li>○ Serve 105 clients = \$1K for Dentist/\$500 for Dental Hygienist</li> </ul> </li> <li>• Although the State Plan service package should be used first, there are differences between the benefits that may require coordination.</li> <li>• Management of the waiver dental benefit will be moved to DentaQuest, although a date for this transition has not been set.</li> <li>• All dentists will need to enroll directly as Medicaid providers.</li> <li>• The primary goal is the preservation of services across both benefits.</li> </ul>	<p>Questions about the State Plan Dental Benefit:</p> <p><b>Michele Craig</b>  303-866-5147  <a href="mailto:Michele.Craig@state.co.us">Michele.Craig@state.co.us</a>  1570 Grant Street, Denver, CO 80203</p>

<p>G. Personal Care in the State Plan</p>	<ul style="list-style-type: none"> <li>• The Division will work closely with DentaQuest to ensure continuity of care.</li> <li>• Provider specialty rates for this population are in clearance, but still need to identify additional major procedure codes for services the waiver covers but the State Plan doesn't.</li> <li>• DIDD staff working on recruitment and enrollment plan for dentists willing to provide care to this population and are procuring a contractor to assist with outreach and provider enrollment.</li> <li>• DIDD staff developing Technical Assistance for case managers, provider agencies, and stakeholders regarding the transition.</li> <li>• Staff aware that implementation will require concurrent roll out of rates and individual codes for waiver services in order to meet CMS' request that the DIDD break out its two dental codes into service lists that can be tracked.</li> <li>• Dental provider recruitment will begin once all rates are finalized.</li> <li>• HCPF recently hired dedicated Provider Recruitment specialist.</li> </ul> <p><b>Personal Care in the State Plan</b></p> <ul style="list-style-type: none"> <li>• Next Benefits Collaborative meeting on Benefit Coverage Standard on July 1, 2014, 9-11am at 303 E. 17<sup>th</sup> Avenue. <ul style="list-style-type: none"> <li>○ State Plan benefit does not include the following supports: Meal Preparation, Homemaker, Range of Motion, Medication Reminder</li> </ul> </li> <li>• Department plans on announcing selected tool on July 1, 2014.</li> <li>• Stakeholder input taken into consideration in selection of tool</li> <li>• Ongoing monitoring of tool's success/needed changes to tool will be managed by workgroup that will be linked to the Children's Advisory Committee, which meets the fourth Friday morning of each month.</li> <li>• Anyone interesting in participating on the group should contact either Sheila or Joanne.</li> <li>• Currently identified 95 potentially impacted clients across all HCPF Waivers (including DIDD Waivers).</li> <li>• DIDD/LTSS/HPO staff working closely on work plan that involves the following components: <ul style="list-style-type: none"> <li>○ Identification of impacted clients using PAR/Claim Data</li> <li>○ Letters to clients explaining change</li> <li>○ Letters to/training for Case Managers around timeline, changes</li> <li>○ Provider Bulletins, website posting, At a Glance Articles</li> <li>○ All work in anticipation of mid-September rollout</li> </ul> </li> </ul>	<p>Questions about Personal Care in the State Plan:</p> <p style="text-align: center;"><b>Sheila Peil</b> 303-866-5156 <a href="mailto:Sheila.Peil@state.co.us">Sheila.Peil@state.co.us</a> 1570 Grant Street, Denver, CO 80203</p>
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<p>III. Updates on Division Business</p> <p>A. NCI Update</p> <p>B. HCPF website and new logo update</p> <p>C. SIS Metrics</p> <p>D. Task Group &amp; Work Group Updates</p>	<p><b>NCI Update</b></p> <ul style="list-style-type: none"> <li>The Division for Intellectual and Developmental Disabilities received a grant from the United States Department of Human Services Administration for Community Living to measure quality of service delivery and person-centered practice.</li> <li>The Division has completed 100% of the 400 client interviews to date.</li> <li>Colorado completed the project more quickly than its four cohort states and well in advance of the June 30, 2014 deadline. The target timeframe for posting Colorado's data on the National Core Indicators Site is June 2015.</li> <li>Division staff will begin engaging the national NCI team in August to begin preparing for the next survey period.</li> </ul> <p><b>HCPF website and new logo update</b></p> <ul style="list-style-type: none"> <li>Update not on agenda, but HCPF targeting mid-July for push of new website and logo.</li> <li>Formal notification of change will be communicated via Communication Brief.</li> </ul> <p><b><u>Meeting Ended at the close of this section. Remainder of updates are written.</u></b></p> <p><b>SIS Metrics</b></p> <ul style="list-style-type: none"> <li>Staff still gathering/calculating SIS Request and Support Level Review numbers, will have update at July meeting.</li> </ul> <p><b>Task Group &amp; Work Group Updates</b></p> <ul style="list-style-type: none"> <li>Any questions about the groups should be directed to the DIDD contacts listed on the spreadsheet.</li> </ul>	<p>Questions about NCI:</p> <p><b>Yasmin Gardner</b> 303-866-5150 <a href="mailto:Yasmin.Gardner@state.co.us">Yasmin.Gardner@state.co.us</a> 1570 Grant Street, Denver, CO 80203</p> <p>For questions about the SIS/Support Level Process:</p> <p><b>Lori Williams</b> 303-866-5160 <a href="mailto:Lori.Williams@state.co.us">Lori.Williams@state.co.us</a> 1570 Grant Street Denver, CO 80203</p>
IV. Budget & Enrollments	<ul style="list-style-type: none"> <li>In comparison to last year, CES expenditures have doubled, which is expected given the increase in enrollments.</li> <li>Expenditures for the DD waiver are up \$5m and expenditures for the SLS waiver are up by \$2m due to increased enrollments.</li> <li>Claims data unavailable this month for Enrollment Table.</li> <li>Staff will provide a more comprehensive, fiscal-year end summary in the coming months.</li> </ul>	<p>Questions about the Budget &amp; Enrollment Tables:</p> <p><b>Emily Blanford</b> 303-866-5141 <a href="mailto:Emily.blanford@state.co.us">Emily.blanford@state.co.us</a> 1570 Grant Street, Denver, CO 80203</p>
V. Adjournment	<ul style="list-style-type: none"> <li>The next meeting will be July 25, 2014 from 1030AM-1230 PM at the OMNI Institute.</li> </ul>	