

Advocates' Communication Meeting Summary

May 23, 2014

10:30am-12:30pm

OMNI Institute, The Logan Building: 899 Logan Street, 6<sup>th</sup> Floor, Denver, CO 80203

<b>Community Invitees Present:</b>		<b>State Staff Invitees Present:</b>	
		Barbara Ramsey - DIDD	
Carol Meredith		Joanne Svenningsen - DIDD	
Dianne Holscher		Roberta Aceves - DIDD	
Hanni Raley			
Grace Ormsby			
Jeanne Weiss			
Mary Glatz			
Marijo Rymer			
Sam Ormsby			
Sue Fager			
*Attended by Phone			

Agenda Item	Status/Decisions Made	Assignments/Commitments
Purpose of the Meetings	The purpose of the meeting is to ensure ongoing, transparent, and collaborative communication between the Division for Intellectual and Developmental Disabilities (DIDD) and the advocacy stakeholders	
I. Introductions and Review of last month's meeting summary	<ul style="list-style-type: none"> <li>Everyone introduced themselves.</li> <li>No changes to the summary.</li> </ul>	
II. New Business A. New Hires	<p><b>New Hires</b></p> <ul style="list-style-type: none"> <li>Adam Tucker was hired as the new Adult Services Coordinator.</li> <li>Adam joins the Department from the Colorado Coalition for the Homeless.</li> <li>Adam will attend the next Advocates' Communication Meeting in person.</li> </ul>	<p>New Adult Services Coordinator:</p> <p align="center"><b>Adam Tucker</b> 303-866-5472 <a href="mailto:Adam.Tucker@state.co.us">Adam.Tucker@state.co.us</a> 1570 Grant Street Denver, CO 80203</p>

<p>B. Consumer Directed Support Services Update</p>	<p><b>Consumer Directed Support Services Update</b></p> <ul style="list-style-type: none"> <li>• Roberta Aceves has been with the Division for nine years and has been the lead and a key subject matter expert on Consumer Direction since 2009.</li> <li>• Roberta was on loan to HCPF in 2012 to assist with CDASS.</li> <li>• The new FMS vendor for the LTSS Waivers (EBD and CMHS, formerly MI) is slated to be selected and in place by September 1, 2014.</li> <li>• There is an anticipated four month transition period.</li> <li>• The new contract period will have the following structure: <ul style="list-style-type: none"> <li>○ Three Fiscal Agents (Agency of Choice and Employer of Record)</li> <li>○ One Training Agency.</li> <li>○ The Division is targeting July 1, 2015 for implementation of CDASS in the SLS Waiver.</li> <li>○ The per-member/per-month fee will not be tied to a participant's SIS level.</li> <li>○ CDASS includes Personal Care, Homemaker, and Health Maintenance.</li> <li>○ The Waiver Redesign Group is tasked with including Self Direction in the new waivers.</li> </ul> </li> </ul>	<p>Consumer Direction contact at the Division:</p> <p style="text-align: center;"><b>Roberta Aceves</b> 303-866-5145 1570 Grant Street Denver, CO 80203</p>
<p>C. Family Caregiver--DD Waiver</p>	<p><b>Family Caregiver--DD Waiver</b></p> <ul style="list-style-type: none"> <li>• Staff are aware of provider concerns.</li> <li>• Family Caregiver model needs to be revisited to leverage opportunities to provide services.</li> <li>• Family Caregiver model affords opportunity to provide services in the home, but currently family members must become employees.</li> <li>• Division is working through CDLE issues in order to support contracting for family members who provide care.</li> <li>• Family Caregiver provides the trust/time for transitions.</li> <li>• Division working towards a waiver that covers the continuum of care for individuals independent of siloed financing models.</li> </ul>	<p>For Questions about Family Caregiver and the Children's Extensive Support Waiver:</p> <p style="text-align: center;"><b>Sheila Peil</b> 303-866-5156 <a href="mailto:Sheila.Peil@state.co.us">Sheila.Peil@state.co.us</a> 1570 Grant Street, Denver, CO 80203</p>
<p>D. Early Intervention Services &amp; the Children's Waivers</p>	<p><b>Early Intervention Services &amp; the Children's Waivers</b></p> <ul style="list-style-type: none"> <li>• EI and CES can be provided in one of the three following ways: <ul style="list-style-type: none"> <li>○ EI only (federal – Part C)</li> <li>○ CES Only (Only Medicaid Providers)</li> <li>○ EI and CES (Part C and Medicaid funds)</li> </ul> </li> </ul>	

<p>E. Support Level Process Clarification Update</p>	<ul style="list-style-type: none"> <li>• Confusion exists around when it's appropriate to access one of the three options.</li> <li>• The Division working on ways to help clarify the issues for case managers.</li> </ul> <p><b>Support Level Process Clarification Update</b></p> <ul style="list-style-type: none"> <li>• Division working on developing flexibility around the determination of Support Levels, as well as streamlining review process and creating parameters to allow case managers more agency in addressing Support Levels.</li> <li>• Evaluation of process is going to be informed by the work of the GAP Analysis.</li> <li>• SIS Redetermination metrics will be shared at the next meeting.</li> </ul>	<p>For questions about the SIS/Support Level Process:</p> <p><b>Lori Williams</b> 303-866-5160 <a href="mailto:Lori.Williams@state.co.us">Lori.Williams@state.co.us</a> 1570 Grant Street Denver, CO 80203</p>
<p>F. Residential Habilitation Deeming Rule</p>	<p><b>Residential Habilitation Deeming Rule</b></p> <ul style="list-style-type: none"> <li>• Division in the process of transferring Program Quality staff to CDPHE.</li> <li>• An Interagency Agreement is being put into place to guide this move.</li> <li>• Division staff are looking into the substitution of national certifications like CQL and Eden Principles in lieu of some requirements for existing state credentialing standards.</li> <li>• Progress towards these goals will be communicated at future Advocates' Communication Meetings.</li> </ul>	
<p>G. NCI Update</p>	<p><b>NCI Update</b></p> <ul style="list-style-type: none"> <li>• The Division received a grant from the United States Department of Human Services Administration for Community Living to measure quality of service delivery and person-centered practice.</li> <li>• NCI is nationally recognized tool for evaluation of systems providing care for persons with Intellectual and Developmental Disabilities.</li> <li>• The Division has completed 99% of the 400 client interviews to date and is on target to complete all surveys by June.</li> <li>• Clients randomly selected by Division data staff.</li> <li>• Participation is voluntary and interviews are private unless the client requests otherwise.</li> <li>• Outcomes will be used as data points to inform the need for change and funding in the system.</li> </ul> <p><b>Dental Benefit in the State Plan</b></p> <ul style="list-style-type: none"> <li>• Basic benefit rolled out April 1, 2014.</li> </ul>	<p>Questions about NCI:</p> <p><b>Yasmin Gardner</b> 303-866-5150 <a href="mailto:Yasmin.Gardner@state.co.us">Yasmin.Gardner@state.co.us</a> 1570 Grant Street, Denver, CO 80203</p>

<p>H. Dental Benefit in the State Plan</p>	<ul style="list-style-type: none"> <li>• Comprehensive benefit to be rolled out July 1, 2014 by DentaQuest. <ul style="list-style-type: none"> <li>○ Orthodontia benefit coverage won't be in place until the fall.</li> <li>○ X-Rays will be available twice a year.</li> <li>○ ER treatment falls outside the \$1k maximum and education needs to be done for providers and clients around what constitutes emergency care.</li> </ul> </li> <li>○ Dentures will be provided outside of the \$1k limit as the Long Bill provided funding that improved the nature of the benefits offered.</li> <li>• Provider incentives for serving clients in first year – all payable at the end of the year. Max incentives are: <ul style="list-style-type: none"> <li>○ Serve 5 clients = \$1K for Dentist/\$500 for Dental Hygienist</li> <li>○ Serve 55 clients = \$1K for Dentist/\$500 for Dental Hygienist</li> <li>○ Serve 105 clients = \$1K for Dentist/\$500 for Dental Hygienist</li> </ul> </li> <li>• Although the State Plan service package should be used first, there are differences between the benefits that may require coordination.</li> <li>• Management of the waiver dental benefit will be moved to DentaQuest, although a date for this transition has not been set.</li> <li>• All dentists will need to enroll directly as Medicaid providers.</li> <li>• The primary goal is the preservation of services across both benefits.</li> <li>• The Division will work closely with DentaQuest to ensure continuity of care.</li> <li>• HCPF Rates section developing provider specialty rates for this population.</li> <li>• DIDD staff working on recruitment and enrollment plan for dentists willing to provide care to this population and are procuring a contractor to assist with outreach and provider enrollment.</li> <li>• DIDD staff working with HCPF staff on all operational impacts associated with the new benefit including claims payment and provider communication.</li> <li>• DIDD staff developing Technical Assistance for case managers, provider agencies, and stakeholders regarding the transition.</li> <li>• Until formally communicated via Communication Brief, there will be no change to the way clients access the Waiver dental benefit.</li> </ul> <p><b>Personal Care in the State Plan</b></p>	<p>Questions about the State Plan Dental Benefit:</p> <p style="text-align: center;"><b>Michele Craig</b> 303-866-5147 <a href="mailto:Michele.Craig@state.co.us">Michele.Craig@state.co.us</a> 1570 Grant Street, Denver, CO 80203</p>
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<p>I. Personal Care in the State Plan</p>	<ul style="list-style-type: none"><li>• Changes to the Department’s Medicaid Management Information System (MMIS) are necessary to automate the claims payment processes necessary for the benefit. These changes are scheduled for completion in February 2015.</li><li>• An interim process will be put in place, with a targeted roll out of September 7, 2014.</li><li>• Budget staff anticipate that there may be around 11 clients on the CES waiver impacted by the change and 8 clients on the SLS waiver and DIDD staff are working with HCPF staff to address all operational impacts.</li><li>• HCPF staff formed a communications group to address the messaging components of the project, which will become more active now that a rollout date has been selected.</li><li>• DIDD staff contributing to Department-wide work plan for the project and engaging in conversations about rolling out the tool. Currently, there is no plan to pilot any of the tools before the September roll out.</li><li>• There will be a Benefits Collaborative meeting on June 12, 2014 where the five proposed PCAT tools will be presented.</li><li>• The selected tool will be put into use in September and feedback resulting from its application will be used to make modifications.</li></ul> <p><b><u>Meeting Ended at the close of this section. Remainder of updates are written.</u></b></p>	<p>Questions about Personal Care in the State Plan:</p> <p><b>Sheila Peil</b> 303-866-5156 <a href="mailto:Sheila.Peil@state.co.us">Sheila.Peil@state.co.us</a> 1570 Grant Street, Denver, CO 80203</p>
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