

Advocates' Communication Meeting Summary

March 28, 2014
10:30am-12:30pm

OMNI Institute, The Logan Building: 899 Logan Street, 6th Floor, Denver, CO 80203

Community Invitees Present:		State Staff Invitees Present:	
Carol Meredith		Joanne Svenningsen - DIDD	
Dianne Holscher		Lori Thompson - DIDD	
Gerrie Frohne		Michele Craig - DIDD	
Grace Ormsby			
Heidi Haines			
Lisa Franklin			
Marcia Tewell			
Marijo Rymer			
Sam Ormsby			
Susan Fager			
*Attended by Phone			

Agenda Item	Status/Decisions Made	Assignments/Commitments
Purpose of the Meetings	<ul style="list-style-type: none"> The purpose of the meeting is to ensure ongoing, transparent, and collaborative communication between the Division for Developmental Disabilities (DDD) and the advocacy stakeholders 	
I. Introductions and Review of last month's meeting summary	<ul style="list-style-type: none"> Everyone introduced themselves. No changes to the summary. 	
II. New Business A. Process for families to follow if they're requesting a new CCB B. Support Level Process	<p>Process for families to follow if they're requesting a new CCB</p> <ul style="list-style-type: none"> Case management agreements exist informally across catchment areas; the "receiving" CCB would need to agree to provide case management to a person outside of their catchment/service area. Service providers can provide services across multiple catchment areas. General answer as to what the process is often "it depends," more information is needed on individual situations. Client has a choice of services where qualified providers exist in the area, can require advocacy on the part of clients. Families need documentation about the process. 	

- Different CCBs have different resources due to varying county-by-county Mill Levy funding, which can impact the services offered in a catchment area.
- Division to document process and rules in revamped Resource Guide. The Resource Guide will be taken down and replaced with fact sheets and a more modernized approach to information dissemination.

Process for Initial Support Level

- Initial SIS assessment performed, comprised of Sections A, B and E and 3A, 3B.
- Public Safety Risk Convicted/Not Convicted is calculated
- Extreme Risk to Self is also calculated.

Support Level Review Process

- CCB submits support level review form, SIS, SIS level Calculation sheet, 100.2, service plan, DD Section from BUS, Level of Needs checklist plus supporting documentation that justifies the individual’s need falls outside of their support level. Documentation must indicate that the IDT reviewed the materials.
- A panel of DD professionals is convened once all materials are received.
- All review the documentation separately and compare, engaging in discussion of support needs in regard to others who fall into the same support level.

Training

- IRQR (Inter Rater Quality Review) is required for all SIS Interviewers to ensure integrity of assessments
- Expectation of IRQR refresher every 1-2 years
- Process allows for refreshers, consistent training across the system.

Concerns about fairness/responsiveness of process

- In terms of fairness or lack of consistency about Support Level Review process, Division staff would need to look at individual cases and specific information.
- Third Party, Conflict Free Case Management, Waiver Redesign groups will start to untangle conflicts that exist across the system.
- Division staff acknowledge concerns about the process and its perceived inability to address impacts of co-occurring conditions and for targeted needs or crises to be addressed.
- Division staff will provide clarity on appeal process at the April meeting.

For questions about the SIS/Support Level Process, Please contact Lori Williams

Lori Williams

303-866-5160

Lori.Williams@state.co.us

1570 Grant Street Denver, CO 80203

<p>III. Ongoing interagency coordination of Regional Centers with move to HCPF</p>	<ul style="list-style-type: none"> • Emphasis of Regional Centers continues to be on providing short-term stabilization and the Community Support Team to support individuals to stay in the community. • Working with families to educate them about the possibilities in the community. • CDHS-DRCO tracks the individuals that are de-institutionalized as a CSTAT measure, which is evaluated monthly. • DIDD and DRCO staff meet monthly to discuss transitions. • A mentoring plan is in development for families interested in transitioning family members out of Regional Centers. 	<p>Please contact Barbara Rydell with questions about transitions to the community from the Regional Centers:</p> <p style="text-align: center;">Barbara Rydell 303-866-5157 Barbara.Rydell@state.co.us 1570 Grant Street Denver, CO 80203</p>
<p>IV. Supported Employment</p>	<ul style="list-style-type: none"> • Division plans on holding webinars in May and June and all are welcome to attend. • Case Management-specific webinars planned on a bi-annual basis. • Although the Division will not be doing CSTAT at HCPF, it will continue to track metrics. Staff are taking a reprieve to evaluate metrics. • Division staff exploring the monitoring of measures like hours worked, wage, and employment that doesn't require support via the Waiver. • Group employment continues to hover around 25% and Individual continues to be stable at 8.9%. 	<p>For questions about Supported Employment, contact Michele Craig</p> <p style="text-align: center;">Michele Craig 303-866-5147 Michele.Craig@state.co.us 1570 Grant Street Denver, CO 80203</p>
<p>V. Public Comment & Instances where entire Agenda isn't covered</p>	<ul style="list-style-type: none"> • Gerrie Frohne requested time for Public Comment at all future Advocates' Communication Meeting. • The purpose of the meetings is to establish a dialogue between the Division and Advocates. Items requested by attendees drive the agenda and are prioritized first. • Discussion ensued about remaining items on agenda not covered because of conversation about Support Levels/SIS. • Should all topics not be covered during a meeting, the planned information will be provided in written format and indicated as such on the summary should it be time sensitive, or be prioritized as agenda items in subsequent meetings. • All topics not covered during the March meeting will be covered during the April meeting. 	
<p>VI. Adjournment</p>	<ul style="list-style-type: none"> • The next meeting will be April 25, 2014 from 1030AM-1230 PM at the OMNI Institute. 	