Accountable Care Collaborative (ACC) Phase II

Primary Care and Behavioral Health Provider

Guidance for Contracting

Susan Mathieu, ACC Program Manager

February 7, 2018
Our Mission

Improving health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources
Agenda

• ACC Phase II Overview
• Role of Regional Accountable Entities (RAEs)
• What You Need to Know for Contracting
  ➢ Primary Care Providers
  ➢ Behavioral Health Providers
• What Health Neighborhood Providers Need to Know
• Action Providers Need to Take
Phase II Overview
Goals

• To improve member health & reduce costs

Objectives

• Join physical and behavioral health under one accountable entity
• Strengthen coordination of services by advancing team-based care and health neighborhoods
• Promote member choice and engagement
• Pay providers for the increased value they deliver
• Ensure greater accountability and transparency
Key Aspects of Phase II

June 30, 2018: Current RCCOs and BHOs end operations

July 1, 2018: New vendors, Regional Accountable Entities (RAEs), begin operations

RAEs are single entities performing duties previously contracted by RCCOs and BHOs
What is Staying the Same

✓ Members have choice of provider
✓ Physical health services will be reimbursed fee-for-service
✓ Behavioral health capitation will continue
  • Behavioral health providers will need to contract with RAE for reimbursement of covered services
✓ In most cases, members will be able to continue receiving services from their current provider
What is Changing

- There will be no RCCOs or BHOs
  - RAES will perform previous roles of RCCOs and BHOs
- All full-benefit members will be enrolled in ACC
- Geographic location of member’s attributed PCMP site will determine member’s assignment to a RAE
- Department will no longer directly pay PCMPs administrative Per Member Per Month or KPI incentive payments
- New federal authority
## Implementation Timeline

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<th>Month</th>
<th>January</th>
<th>February</th>
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<tr>
<td>Contract Negotiations with RAES</td>
<td>Contract and Rate Approval by CMS</td>
<td>1915(b) Waiver Negotiations with CMS</td>
<td>1915(b) Waiver Approval by CMS</td>
<td>RAE Readiness Review</td>
<td>System Updates</td>
<td>Member Enrollment Processing</td>
<td>Member Enrollment Noticing</td>
<td>RCCO and BHO Contracts Closeout</td>
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<td>Provider &amp; Partner Resources</td>
<td>Implementation Activities and Related Communications</td>
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Role of Regional Accountable Entity
# Regional Accountable Entities (RAEs)

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<tr>
<th>Region</th>
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<tr>
<td>1</td>
<td>Rocky Mountain Health Plans</td>
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<td>Northeast Health Partners</td>
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<td>3</td>
<td>Colorado Access</td>
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<td>Health Colorado, Inc.</td>
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<td>Colorado Access</td>
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<td>CO Community Health Alliance</td>
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<td>CO Community Health Alliance</td>
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Role of RAEs

Responsible for physical and behavioral health

- Pay administrative medical home payments
- Administer capitated behavioral health benefit
- Work with provider network to assist in coordinating care across disparate providers

Primary Care Medical Provider (PCMP) Network

- Must develop a contracted network of PCMPs to serve as medical home for members
- Provide practice support, including data support
- Assist PCMPs participating in the Department’s Alternative Payment Model
Role of RAEs

Behavioral Health Provider Network

- Must develop a contracted statewide network of behavioral health providers to provide services under the capitated behavioral health benefit
- Credentialing of contracted behavioral health providers
- Utilization management of covered behavioral health services
- Reimbursement of behavioral health providers for all services covered under the capitated behavioral health benefit
Role of RAEs

Promote Population Health

• Develop a population health management plan to manage health needs of all members
• Utilize evidence-based practices and promising local initiatives, including those addressing social determinants of health

Coordinate Care across disparate providers

• Engage and leverage full range of Health Neighborhood providers
• Establish and improve referral processes
• Collaborate with community partners to address social determinants of health
# RAE Activities

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<th>Now—July 2018</th>
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<td><strong>Contract with provider networks</strong></td>
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<td><strong>Hire staff</strong></td>
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<td><strong>Test health information technology</strong></td>
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<td><strong>Develop operating policies and procedures</strong></td>
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<td><strong>Conduct community outreach and education on RAE role</strong></td>
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Primary Care Providers
PCMP Network

- RAEs are responsible for establishing a regional PCMP network to serve as member’s medical home
- PCMPs can be the following licensed providers:
  - Family medicine
  - Geriatrics
  - Internal medicine
  - Obstetrics and gynecology
  - Pediatrics
Contracting with the RAE

• PCMPs must contract with their RAE
  ➢ Primary care providers will no longer have a PCMP contract with the Department

• PCMP practice sites will contract with the RAE based on their geographic location
  ➢ Specifically, brick and mortar location
  ➢ Locations are identified by unique billing ID created though provider revalidation
  ➢ Member attribution is based on PCMPs brick and mortar location
Per Member Per Month

• RAEs will pay administrative medical home payment to PCMPs
  ➢ Department will no longer pay the PMPM medical home payment to PCMPs
  ➢ Minimum: PCMPs will have option to receive at least $2 PMPM

• RAEs have flexibility to design value-based payment arrangements to support services PCMPs provide and encourage transformation
Action Needed

Contact your RAE to become a PCMP

• If not contracted with the RAE, you will not get attribution
• Contracted PCMPs can participate in Department’s Alternative Payment Model, go to:
  • CO.gov/HCPF/primary-care-payment-reform-3
Behavioral Health Providers
Behavioral Health Network

- RAEs are responsible for establishing a statewide behavioral health network, including:
  - Community Mental Health Centers
  - Substance Use Disorder providers
  - Independent providers
  - Providers employed by PCMP
  - Hospitals including psychiatric hospitals
  - Non-physician practitioner groups
Behavioral Health Payment

• RAEs will pay claims under the capitated behavioral health benefit

• RAEs will authorize services
Action Needed

Contact your RAE to become a contracted Behavioral Health Provider

- If not contracted with the RAE, you will not receive payment for capitated behavioral health benefit services
- Behavioral Health providers must also be enrolled as a Health Frist Colorado provider
Health Neighborhood and Community Providers
Health Neighborhood and Community

• Promote member health by participating and creating Health Neighborhood and Community

• Engage and leverage diverse network of health care providers and community organizations
  ➢ LTSS providers
  ➢ Managed Service Organizations
  ➢ Healthy Communities
  ➢ Hospitals
  ➢ Educational and social support organizations
  ➢ And many others
Action Needed

Contact your RAE to learn how you can partner to improve member health
Action Providers Need to Take
### RAE Contacts for Providers

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<tr>
<th>Region</th>
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<tr>
<td>1</td>
<td>Rocky Mountain Health Plans</td>
<td>Email: <a href="mailto:support@rmhpcommunity.org">support@rmhpcommunity.org</a></td>
</tr>
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</table>
| 2      | Northeast Health Partners   | 9925 Federal Drive, Suite 100  
Colorado Springs, CO 80921  
Phone: 1-800-804-5040  
Email: COProviderRelations@beaconhealthoptions.com |
| 3      | Colorado Access             | Amber Garcia  
Phone: (720) 744-5487  
Email: pns@coaccess.com |
| 4      | Health Colorado, Inc.       | 9925 Federal Drive, Suite 100  
Colorado Springs, CO 80921  
Phone: 1-800-804-5040  
Email: COProviderRelations@beaconhealthoptions.com |
| 5      | Colorado Access             | Amber Garcia  
Phone: (720) 744-5487  
Email: pns@coaccess.com |
| 6      | CO Community Health Alliance| Phone: (303) 256-1717 (Local) (855) 627-4685 (Toll-Free)  
http://www.cchacares.com/about-ccha/contact-us |
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Questions?

Please use the chat function to submit your question.
# Upcoming Communications & Resources

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More Information

CO.gov/HCPF/ACCPhase2
Thank You!