



**COLORADO**

Department of Health Care  
Policy & Financing

**To:** Program Improvement Advisory Committee

**Cc:** Kiara Kuenzler and Carol Plock

**From:** Ben Harris

**Subject:** Key Performance Indicator (KPI) Follow Up

Below are the outstanding questions that require Department follow up from the KPI discussion at the May 29, 2019, meeting.

- When and how will the Department consider revisions to the KPIs?
- What is the evidence for the well visit KPI for adults?
- How are the KPIs aligned with national standards and guidelines?
- How are benchmarks aligned with national performance?
- What are the specifications for the behavioral health engagement measure?
- What happens when specialty access wait times exceed the measurement timeframes of the claims-based portion of the health neighborhood KPI?

Once these questions have been confirmed, the Department will initiate a feedback process that will serve as a trial for the larger feedback process.

Our mission is to improve health care access and outcomes for the people we serve  
while demonstrating sound stewardship of financial resources.

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