



COLORADO DEPARTMENT OF HEALTH CARE POLICY & FINANCING

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John W. Hickenlooper, Governor • Susan E. Birch MBA, BSN, RN, Executive Director

A new program to make Medicare-Medicaid benefits work better together

A new program to help Medicare-Medicaid enrollees has arrived in Colorado. The program will help Medicare and Medicaid work together making it easier for clients to get the services they need.

Clients will be enrolled in the Accountable Care Collaborative (ACC) and get to experience all the benefits of care coordination the program has to offer. **Clients will keep their doctors and keep all their Medicare and Medicaid benefits.** Plus they will also have access to other benefits and services. Nothing changes for enrollees except that all their services will now be coordinated in a way that works best for them.

Benefits to membership in the ACC include:

- Being a part of their health care team: care coordinators work directly with clients to determine the client's needs and personal goals.
- A service coordination plan: A personalized plan each client creates with their care coordinator to make sure they are receiving all the services they need and they are reaching their personal goals.
- Coordination of all the client's benefits, services and providers. The care coordinator works to improve communication between all of the client's providers.
- Care that is provided in a way that meets the needs of the client, is easily accessible and makes sense to the client.

Joining the ACC is simple: we will enroll all individuals who qualify. Clients can continue to see their doctors and have access to all the services they are currently using. If clients decide they don't like the ACC plan, they can also drop it at any time for any reason.

For more client information contact:

- Medicaid Customer Contact Center: 1-800-221-3943
- Medicare Customer Contact Center: 1-800-MEDICARE
- HealthColorado: 303-839-2120.

Program Contact: Van Wilson 303-866-6352

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