



This letter is your only notice about this change.

If you are hearing impaired call TTY: 1-888-876-8864

Alternative formats of this document will be provided upon request. For more information call 303-839-2120.



John Smith
12345 Anywhere St
City, ST ZIP

RC3 1

<July 17, 2013>

Your Medicaid number:
<999999>

Dear <John>,

On <September 1, 2013>, you are being enrolled in a new program for people who have both Medicare and Medicaid. This new program is called the Accountable Care Collaborative (ACC) Medicare-Medicaid Program and it will help your Medicare and Medicaid work together better, making it easier for you to get the services you need.

In this new program, your local Regional Care Collaborative Organization, <Colorado Access>, will work with you. <Colorado Access> will help you, your doctors, and others to coordinate your care and services. <Colorado Access> can also help you find social and community services in your area.

Our information shows:

Your doctor is (or is part of) <ABC Family Practice>

Your Regional Care Collaborative Organization is <Colorado Access>.
<999-999-9999>

Your RCCO will contact you within the next few months to see how they can help you with your Medicaid and Medicare benefits. If you would like help immediately, please contact your RCCO at <999-999-9999>

What do you have to do to be in the new program?

You don't have to do anything. You are automatically in the program. After <September 1, 2013>, <Colorado Access> will contact you to explain how the new program can help you.

Please read the other information in this packet to learn more about the program and better understand how it can help you.

If you need behavioral health services

Being enrolled in this program does not change where you can get your behavioral health services for you or for your family members. All behavioral health services will continue to be provided by <Behavioral Healthcare Inc.> at <720-490-4400 or 1-877-349-7379 toll free.>



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Questions you may have:

1. Why do I want to be in this new program?

It allows your doctors and the Regional Care Collaborative Organization to better coordinate your services, making it easier for you to get the services you need.

2. Will this new program cost me money?

No, there is no additional cost to you.

3. Will I still be able to see the doctors I have now?

Yes

4. Do I have to fill out paperwork?

No, you will be a member as of <September 1, 2013.>

5. Are my benefits going to change?

No, you still have the same Medicare and Medicaid benefits.

Do you have other questions?

Please note that this is your enrollment letter. It is the only formal notice you will receive. If you have other questions or need more information, please see below.

What if you don't want to be in the new program?

If you don't want to be in this program, please tell us by calling HealthColorado at <1-888-367-6557.> You can call Monday to Friday, 8 a.m. to 5 p.m. You may call before <September 1, 2013> or at any time in the future. The call is free.

If you would like to:

Call:

Number:

Learn more about the program and other community resources

<Colorado Access>

<999-999-9999>

Sincerely,
The Colorado Department of Health Care Policy and Financing