

Legislative Oversight Committee Members,

During the June 6, 2016 Legislative Oversight Committee Meeting, you asked a number of questions of Connect for Health Colorado. We wanted to follow-up and provide a response to your inquiries:

## **SHOP**

**Broker involvement:** You asked about the percentage of brokers who have written for SHOP. We currently have 165 brokers who have a SHOP enrollment with us, which represents about 14% of our certified brokers. All of our brokers are certified and authorized to sell SHOP.

**Enrollment:** You asked what our projection for SHOP enrollees was prior to OE 3.

- **Mid-level effectuated (SHOP):**
  - Projection: 6,800+
  - Current Enrollment: 2,800+

## **Public Participation Policy**

You asked about the status of the public participation policy as part of HB16-1148. Below is a draft. We have had three public discussions around this so far, and will have another before it is brought to our entire Board for consideration.

### *Public Participation Policy – Draft*

*The Board directs Exchange staff to bring significant operational and policy issues to the full Board or Board Committees for review, discussion, and to provide the opportunity for public input. Significant issues include, but are not limited to, major changes to organizational structure, sustainability or competitiveness; to the consumer eligibility, enrollment, shopping, or customer service experience; or to sales channel availability or structure.*

*Exchange staff has the discretion to implement significant operational decisions without prior approval of the Board and public input in instances where urgent resolution is necessary to ensure seamless operation of the Exchange or issues where delay would negatively impact the organization or its consumers. For example, issues that require urgent resolution may rise as a result of deadlines related to system releases, or decisions by external partners such as federal partners, the Division of Insurance, Department of Healthcare Policy and Financing, or the Governor's Office of Information Technology. The CEO will consult the Board Chair to communicate such actions, and the Board and Oversight Committee will be notified when such decisions are implemented without time for public input.*

## **Customer savings**

You asked how much Coloradans received in Advanced Premium Tax Credits (APTC) in 2014, 2015, and our projection for what they will receive in 2016.

- In 2014, Coloradans saved a total of just over \$250 million through APTC
- In 2015, Coloradans saved \$184 million through APTC

2016 figures would be projections at this time, as we won't know the actual total until early 2017. We do expect the amount to be higher than 2015, given changes to the Second Lowest Cost Silver plans. We know based on data pulled after our latest open enrollment period that households are saving an average of \$294 per month each in 2016 for those eligible for APTC. Additional metrics can be found in our 2015-2016 Open Enrollment Report via [this link](#).

We hope these responses provide you with what you were looking for. As always, we are happy to provide additional information on any of these topics or to meet with you individually to discuss specific questions more thoroughly. We look forward to meeting with you on August 2 to discuss Outreach and Enrollment Strategies for the coming year as well as present our Quick Cost and Plan Finder tool.

Sincerely,

Kevin Patterson, CEO  
Connect for Health Colorado