

2018 Hospital Quality Incentive Payment (HQIP) Program

September 6, 2017

Matt Haynes—Special Finance Projects Manager
Heidi Kreuziger—Quality Compliance Specialist



COLORADO

Department of Health Care
Policy & Financing

Agenda

- 2018 HQIP Program Updates
- 2018 Measure Details
- Q&A



COLORADO

Department of Health Care
Policy & Financing

2018 HQIP Program Updates

New Contractor

- Public Consulting Group, Inc. (PCG) selected to serve as program administrator for 2018 HQIP
- PCG responsible for collecting data for 2018 measures and scoring results



Public Focus. Proven Results.™



2018 HQIP Program Updates

New Program Elements

- PCG tasked with developing online data collection tool to be implemented for 2018 HQIP
- PCG will work with participating hospitals to provide training for new data collection process and online submission



2018 HQIP Program Updates

New Program Elements

- 2018 HQIP will introduce site visits to review information submitted by participating hospitals
- PCG will conduct site visits of roughly 10% of participating hospitals
- Site visits to be scheduled for Spring 2018 following initial data submission



2018 HQIP Measures at a Glance

Measure	Data Source	Populations Included	Effective Service Dates
1. RCCO and BHO Engagement	Hospital	N/A	Calendar 2018
2. Culture of Safety/Patient Safety	Hospital	All Patients	Calendar 2018
3. Discharge Planning	Hospital	All Patients	Calendar 2017
4. Cesarean Section	Hospital	All Patients	Calendar 2017
5. Breastfeeding practices	Hospital	All Patients	See Detail
6. Tobacco and Substance Use Screening and Follow-up	Hospital	Medicaid Patients	Calendar 2017
7. ED Process	Hospital	Medicaid Patients	Calendar 2018
8. HCAHPS	Hospital Compare	All Patients	As of July 2018
9. 30 Day All-Cause Readmissions	HCPF Claims Data	Medicaid Patients	Calendar 2017



2018 HQIP Measures

Significant Changes

- Mental health component added to the RCCO Engagement measure
- Patient safety component added to the Culture of Safety measure
- Discharge Planning measure added - encompasses Advance Care Planning and Care Transitions



COLORADO

Department of Health Care
Policy & Financing

2018 HQIP Measures

Continued Significant Changes

- Breastfeeding Practices measure added
- Tobacco Screening and Follow-up measure expanded to include Substance Use
- Providers will be required to submit more supporting documentation/narrative summaries



2018 vs. 2017 Measures

2018 Measures & Rank		2017 Measures & Rank	
1.	RCCO and BHO Engagement	1.	Culture of Safety
2.	Culture of Safety/Patient Safety	2.	Active Participation in RCCOs
3.	Discharge Planning	3.	Cesarean Section
4.	Cesarean Section	4.	HCAHPS
5.	Breastfeeding practices	5.	30 Day All-Cause Readmissions
6.	Tobacco and Substance Use Screening and Follow-up	6.	ED Process
7.	ED Process	7.	Advance Care Planning
8.	HCAHPS	8.	Tobacco Use Screening and Follow-up
9.	30 Day All-Cause Readmissions		



2018 HQIP Measures

- All hospitals are considered eligible (and will receive a score) for:
 1. RCCO and BHO Engagement
 2. Culture of Safety/Patient Safety



2018 HQIP Measures

1. RCCO and BHO Engagement

Three components:

1. Gateway elements (required but not scored)
2. Physical health elements
3. Mental health elements (new for 2018)



2018 HQIP Measures

1. RCCO and BHO Engagement (cont'd)

Gateway elements (required but not scored):

1. Notify RCCO of ED visits
2. Notify RCCO of inpatient hospitalization admissions
3. Provide information about collaboration with RCCO and BHO to address substance use disorders (new for 2018)



COLORADO

Department of Health Care
Policy & Financing

2018 HQIP Measures

1. RCCO and BHO Engagement (cont'd)

Physical health elements (no changes from 2017):

- a) Joint efforts with RCCO to improve population health
- b) Care coordination collaboration with RCCO
- c) Case management collaboration with RCCO
- d) Collaboration with RCCO on high utilizers to decrease ED visits and IP admissions
- e) Participation in RCCO level advisory committee meetings or similar meetings

2018 HQIP Measures

1. RCCO and BHO Engagement (cont'd)

Mental health elements (new for 2018):

- a) Collaboration with BHO on psych high utilizers to decrease ED visits and IP admissions
- b) Case management collaboration with BHO
- c) Joint effort with BHO to increase training of ED staff related to mental health issues
- d) Notification to BHO of ED patient suicide attempt/ideation
- e) Follow-up with BHO/patient within 24 hours of suicide attempt
- f) Participation in BHO level advisory committee meetings or similar meetings



COLORADO

Department of Health Care
Policy & Financing

2018 HQIP Measures

2. Culture of Safety/Patient Safety

Two Components:

1. Culture of Safety
2. Patient Safety (new for 2018)



COLORADO

Department of Health Care
Policy & Financing

2018 HQIP Measures

2. Culture of Safety/Patient Safety (cont'd)

Culture of Safety Elements (no changes from 2017):

- a) Patient and Family Advisory Council
- b) Leadership Safety Rounds or Daily Leadership Safety Huddles/Briefings
- c) Patient Safety Survey
- a) Daily Unit Safety Briefings/Huddles



COLORADO

Department of Health Care
Policy & Financing

2018 HQIP Measures

2. Culture of Safety/Patient Safety (cont'd)

Patient Safety elements:

- a) Hospital Acquired Clostridium Difficile (C-Diff) Infections (new for 2018)
- b) Adverse Event Reporting (no change from 2017)
- c) Falls with Injury (new for 2018)

2018 HQIP Measures

2. Culture of Safety/Patient Safety (cont'd)

Patient Safety Elements Details

a) Hospital Acquired C-Diff (new for 2018)

- Hospitals must submit data to NHSN (hospitals that do not submit cannot be scored)
- NHSN rates are used in the Colorado Department of Public Health and Environment's *Health Care Associated Infections in Colorado* annual report, from which HCPF will obtain the data



COLORADO

Department of Health Care
Policy & Financing

2018 HQIP Measures

2. Culture of Safety/Patient Safety (cont'd)

Patient Safety Elements Details (cont'd)

b) Adverse Event Reporting (no change from 2017)

- Must allow anonymous reporting
- Reports should be received from a broad range of personnel
- Summaries of reported events must be disseminated in a timely fashion
- A structured mechanism must be in place for reviewing reports and developing action plans



2018 HQIP Measures

2. Culture of Safety/Patient Safety (cont'd)

Patient Safety Elements Details (cont'd)

c) Falls with Injury (new for 2018)

- Hospitals will report 4 data points:
 - Number of moderate injury falls
 - Number of major injury falls
 - Number of falls resulting in death
 - Total number of inpatient hospital days for applicable units in CY 2017

2018 HQIP Measures

3. Discharge Planning

Two Components:

1. Advance Care Planning
2. Care Transition Activities (new for 2018)



2018 HQIP Measures

3. Discharge Planning (cont'd)

Advance Care Planning

- Based on National Quality Forum (NQF) definition (no change from 2017)
- Hospitals will also summarize process for discussing/initiating advanced care planning when a patient does not have an ACP or when their ACP is not available to the hospital (new for 2018)



2018 HQIP Measures

3. Discharge Planning (cont'd)

Care Transition Activities (new for 2018)

- Assign care management responsibilities for high-risk patients in ED or IP
- Assigned staff discusses transitions to post acute-care services with patient and family prior to transition
- Coordinate medications across transitions from hospital to post-acute care services



2018 HQIP Measures

3. Discharge Planning (cont'd)

Care Transition Activities (cont'd)

- Maintain an inventory of community resources available to patients
- Engage local health coalitions to identify resources in areas where resources are scarce
- Develop a medication action plan for high-risk patients.



2018 HQIP Measures

3. Discharge Planning (cont'd)

Care Transition Activities (cont'd)

- Develop policies and training to address patient health literacy issues.
- Other care transition activities (1 “other” allowed)

Provider will select all that apply and provide a brief summary that justifies how the hospital met the elements. If you select “Other,” provide detailed description. (not scored)



COLORADO

Department of Health Care
Policy & Financing

2018 HQIP Measures

4. Cesarean Section (no change from 2017)

- This measure uses the TJC calculation and sampling for PC-02A in the perinatal care measure set
- Hospitals will be required to describe their process for notifying physicians of their respective Cesarean Section rates and how they compare to other physicians' rates and the hospital average. Hospitals will be required to upload the forms used to demonstrate all three of these criteria.



2018 HQIP Measures

5. Breastfeeding Practices (new for 2018)

Two Components:

1. Reporting of TJC PC-05 (Exclusive Breast Milk Feeding) data
2. Choice of 1 of 3 activities



COLORADO

Department of Health Care
Policy & Financing

2018 HQIP Measures

5. Breastfeeding Practices (cont'd)

Reporting of TCJ PC-05 data

- Hospitals will submit calendar year 2017 data (all patients) for TJC PC-05, Exclusive Breast Milk Feeding measure
- Points will be awarded for reporting and will not be based on the hospital's PC-05 rate



2018 HQIP Measures

5. Breastfeeding Practices (cont'd)

Choice of 1 of 3 activities

1. Written breastfeeding policies for hospitals not officially on the pathway to Baby-Friendly designation
 - Must implement 5 of *The Ten Steps to Successful Breastfeeding* by April 1, 2018
 - Must also provide copy of the policy and a statement as to how staff is trained on the policy



2018 HQIP Measures

5. Breastfeeding Practices (cont'd)

Five steps:

- I. Help mothers initiate breastfeeding within one hour of birth
- II. Give infants no food or drink other than breast milk unless medically indicated
- III. Practice rooming in - allow mothers and infants to remain together 24 hours a day
- IV. Give no pacifiers or artificial nipples to breastfeeding infants
- v. Breastfeeding support telephone number provided before discharge



COLORADO

Department of Health Care
Policy & Financing

2018 HQIP Measures

5. Breastfeeding Practices (cont'd)

OR

2. *4-D Pathway* to Baby-Friendly Designation. Hospitals must move from one *4-D Pathway* phases to the next during the time period of January 1, 2017 and April 1, 2018:
 - a) From Discovery Phase to Development Phase, or
 - b) From Development Phase to Dissemination Phase, or
 - c) Dissemination Phase to Designation Phase



COLORADO

Department of Health Care
Policy & Financing

2018 HQIP Measures

5. Breastfeeding Practices (cont'd)

OR

3. Baby-Friendly Designation: hospitals officially receiving or maintaining Baby-Friendly designation at some point between January 1, 2017 and April 1, 2018.



COLORADO

Department of Health Care
Policy & Financing

2018 HQIP Measures

6. Tobacco (TOB) and Substance Use and (SUB) Screening and Follow-Up

Two Components:

1. Tobacco Screening and Follow-up
2. Alcohol Screening and Follow-up (new for 2018)



2018 HQIP Measures

6. Tobacco (TOB) and Substance Use (SUB) Screening and Follow-Up (cont'd)

Tobacco Screening and Follow-Up (no change from 2017)

- Based on TJC measure TOB-01 (Tobacco Use Screening) and TOB-03 (Tobacco Use Treatment Provided or Offered at Discharge)
- Hospitals will be required to submit data from calendar year 2017 to HCPF
- Rates for TOB-01 and TOB-03 must be submitted; however, only TOB-03 will be scored.



2018 HQIP Measures

6. Tobacco (TOB) and Substance Use (SUB) Screening and Follow-Up (cont'd)

Alcohol Screening and Follow-Up (new for 2018)

- Based on TJC measure SUB-01 (Alcohol Use Screening) and SUB-03 (Alcohol and Other Drug Use Disorder Treatment Provided or Offered at Discharge)
- Hospitals will be required to submit data from calendar year 2017 to HCPF
- Rates for SUB-01 and SUB-03 must be submitted; however, only SUB-03 (follow-up) will be scored



2018 HQIP Measures

7. ED Process

- Hospitals will be required to summarize policies and practices related to non-opioid alternatives to pain management in the ED (new for 2018)
- This summary will not be scored



2018 HQIP Measures

7. ED Process (cont'd)

- Hospitals will choose all elements in which they are engaged from January 1, 2018 through December 31, 2018:
 - a) ED patients provided information about local primary care clinics if they have no PCP.
 - b) ED patients provided information about available nurse advice lines.
 - c) ED policies or guidelines that state providers will not provide replacement prescriptions for opioids that are lost, destroyed or stolen



2018 HQIP Measures

7. ED Process (cont'd)

- d) ED policies or guidelines are in place indicating no long acting opioids are prescribed in the ED are in effect by January 1, 2018.
- e) Provide Training to ED staff on issues such as: Trauma Informed Care, Mental Health 1st Aid, and Zero Suicide. (new for 2018)



2018 HQIP Measures

8. HCAHPS (no change from 2017)

- This measure is based on the question on the HCAHPS survey showing the percentage of patients who gave the hospital a rating of a “9” or “10” on a scale from 0 (lowest) to 10 (highest).
- Data from this measure will be taken from the most current data in July of 2018 on Hospital Compare to provide a patient-mix adjustment to the data.

2018 HQIP Measures

9. 30 Day All-Cause Readmissions (no change from 2017)

- Calculation defined by the Centers for Medicare and Medicaid Services (CMS) and counts Medicaid clients with readmissions during 2017
- Hospitals do not need to submit data for this measure.
- Patients must be continuously enrolled in Medicaid for at least 365 days prior to the discharge date to be included in this measure



Questions?



Contact Information

Matt Haynes

Special Finance Projects Manager

Matt.Haynes@state.co.us

303-866-6305

Heidi Kreuziger

Quality Compliance Specialist

Heidi.Walling@state.co.us

303-866-3243



COLORADO

Department of Health Care
Policy & Financing

Thank You!



COLORADO

Department of Health Care
Policy & Financing