

CICP COMMUNICATES

May 2015

COLORADO INDIGENT CARE PROGRAM

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CICP POLICY CHANGES

Through extensive research and conversations with CICP Stakeholders, the Department will implement the following policy changes effective July 1, 2015:

1. Increase Personal Vehicle Equity Limit to \$7,500 from \$4,500
2. Modify the Medical Deduction policy to.
 - Eliminate the current practice of deducting outstanding medical bills incurred within the last 365 days of the date of application
 - Allow deduction for documented payment of outstanding medical bills, regardless of the age of the bill
 - Continue to allow deduction for current verifiable medical expenses and/or pharmaceuticals prescribed by a physician and filled by either an internal or external pharmacy
3. Clients with primary insurance and out of network can continue to receive services from CICP clinics
4. CICP clinic providers may seek a waiver to the necessity of providing proof of claim denial, prior to adjusting the patient account to reflect CICP discount and writing off charges to CICP.
 - Providers should send their waiver request to cicpcorrespondence@state.co.us to the attention of Karen Talley

CICP AND VETERANS

In August 2014, the Veterans Access Choice Accountability Act was signed into law. The Act allows veterans faced with long waiting lists, or inability to receive services through their VA network to receive those services through a non-VA facility. The VA is committed to processing claims in a timelier manner.

The Act allows qualifying providers participating in Medicare, any Federally Qualified Health Center (FQHC), and any Department of Defense or Indian Health Services facility to be eligible to provide care (cost sharing) to veterans participating in Veterans Choice.

For more information, [visit the Veterans Access, Choice and Accountability Act web page](#)



COLORADO

**Department of Health Care
Policy & Financing**

CICP PROVIDER TRAINING

Annual training is just around the corner and the Department thanks all providers who have graciously hosted trainings in previous years. Trainings cover basic CICP clarification, policy updates, and program changes. Registration for trainings will be forthcoming.

The following is the list of trainings that providers have committed to host this fiscal year:

Provider	Date	Time	Location
Platte Valley Medical Center	6/2/2015	8:00 to 12:00	Brighton, CO
Valley View Hospital	7/2/2015	8:00 to 12:00	Glenwood Springs, CO
Sunrise Community	7/8/2015	8:00 to 12:00	Evans, CO
Poudre Valley Hospital	7/9/2015	8:00 to 12:00	Fort Collins, CO
Denver Health and Hospital Authority	7/21/2015	1:00 to 4:00	Denver, CO
Prowers Medical Center	7/31/2015	8:00 to 12:00	Lamar, CO

CICP STAKEHOLDER FORUM

At the April 30, 2015 Stakeholder Forum, stakeholders were informed that there is not an update from the Department of Revenue on the Affidavit for Lawful Presence. The Department explained its position on the medical deduction recommendation, which was accepted by CICP stakeholders, and that the policy change will be implemented July 1, 2015. Please note this was referenced in opening the first section of this newsletter. The Department also explained the Veterans Access Choice Accountability Act. The Department also confirmed that there will be a vehicle deduction worksheet added to the manual, and an electronic copy of the CICP application available for use by providers. The Department will review and clarify the use of the residency codes 6 & 7 and migrant codes. Notes from the CICP Stakeholder Forum can be found on the [Department's website](#)

CICP EXECUTIVE FORUM

The Department held the third CICP Executive Forum on March 26, 2015 and it was well attended.

- The Department reported that the annual report has been published
- There is a large decrease in the number of clients on CICP and a significant increase in the number of Coloradans now on Medicaid
- The Department confirmed that the equity threshold for vehicles will increase to \$7,500 from the current threshold of \$4,500
- The Department shared CICP stakeholder thoughts on the CICP Medical Deduction
- CICP executives rejected an increase of income eligibility threshold to 400% Federal Poverty Limit
- The Department and CICP executives shared ideas to encourage the use of private health insurance. The overall consensus was not all applicants can access health insurance, and placing limitations on specific applicants would be a hard line approach.

Additionally, executives and the Department exchanged ideas on potentially restructuring the CICP financing to possibly reimburse providers through a competitive grant program. Proposals were rejected for creating a Medicaid buy-in program for CICP clients, or creating a private health insurance buy-in program for CICP clients. Notes from the last forum are available on the [Department's website](#)

CHILD HEALTH PLAN PLUS CUSTOMER SERVICE SITE MOVING

Effective May 22, 2015, the Child Health Plan Plus (CHP+) office at 4500 Cherry Creek Drive South, Suite 200 in Denver will be closing as the Department's contract with Maximus comes to a close.

Beginning May 26, 2015, walk in customer service for CHP Plus clients will be provided at Denver Health Enrollment Services, 723 Delaware Street, from 7:30 a.m. to 4:30 p.m. Monday through Friday.

CICP PROVIDERS IN THE NEWS

- The new **Marillac Clinic** will offer patients mental health services and basic care for medical treatments, and is expected to serve a large number of patients. Now, rather than patients turning to the emergency room or urgent care, patients can make an appointment and be seen by a doctor at the clinic. Prior to the expansion, the clinic had a smaller medical scope and only had options like family planning. The changes don't stop there; the clinic has plans to add dental services as well, and bring on new providers, new physicians and to continuously grow that location to serve more patients in the Valley. The main Marillac Clinic office located on 6th Street in Grand Junction is still open; however, the Palisade office has been temporarily shut down to move staff and supplies to the new office at the Mesa County Health Department, located at 510 29 1/2 Road Grand Junction, CO 81504.
- **University of Colorado Health (UCHealth)**, is broadening its medical network across its home state. Aurora-based UCHealth is acquiring a majority stake in more than a dozen freestanding FirstChoice Emergency Room locations in Denver and Colorado Springs. Under an agreement with Adeptus Health, the 12 First Choice locations in Colorado and two more are under construction will be renamed UCHealth ER and will be connected to the Aurora health care provider's electronic records system.
- **University of Colorado Health** is to build a new hospital in Longmont. Ground will be broken later this year, and the new facility, with at least 50 beds, will be finished in late 2016 or early 2017. The project will lead to approximately 500 construction jobs and later more than 200 new, permanent jobs.
- **River Valley Family Health Center (RVFHC)** celebrated the grand opening of their new clinic on December 13, 2014, in Olathe, Colorado. Previously known as Olathe Community Clinic, RVFHC has gone through an extensive transformation over the past year, including a new organization name and brand new facility. The expanded space in the new facility has allowed for a larger patient base, which is expected to almost double. Along with increased patient capacity, RVFHC will use the expanded space to continue to grow their services and ensure patients have access to affordable health care.
- **Platte Valley Medical Center** is affiliating with SCL Health System in a move that is likely to increase its patient loads and improve its services to the Brighton community. The proposed agreement which would allow Platte Valley to continue operating as a separate facility with its own administration, is expected to be completed by the end of summer.
- **Valley View Hospital** continues to grow and expand, according to statistics contained in the hospital's annual report. The number of physicians on staff increased in 2014 to 212, up from 198 the previous year. The number of full-time equivalent employees has also increased from 708 to 748.
- **The Colorado Coalition for the Homeless (the Coalition)** broke ground on the Renaissance at North Colorado Station, their newest housing development. The 103-unit building will be targeted to meet the needs of homeless and low-income individuals and families. Twenty-six units will be reserved for homeless veterans. In addition to affordable housing, the development will also provide a range of health care and supportive services to homeless and special needs residents.
- **Salud Clinic** recently opened a new site in Commerce City, in partnership with Community Reach Center. Community Reach Center Salud offers a wide variety of services. In addition, the Center offers referrals to nearby Salud clinics for dental services, laboratory, x-ray, ultrasound, minor surgery, and pharmacy.
- **Sunrise Clinic** opened their 10th clinic on December 3, 2014, adding the Sunrise Adelante Clinic to its north Greeley campus. The new family medicine facility is conveniently located alongside the Monfort Children's clinic and Sunrise Family Dental.

FREQUENTLY ASKED QUESTIONS

Question: If a client applying for CICIP states that he/she is “separated” and not living with his/her spouse, does the provider need documentation that they are legally separated?

Answer: Yes. If the couple is not legally separated or divorced, they are still married and under Colorado law are legally responsible for each other’s medical bills. This applies to recently separated couples and to couples who have been separated for a long time without documentation establishing legal separation. If the applicant can demonstrate to the court that he or she is indigent, court costs owed to the state may be waived.

Question: Can CICIP providers request documentation for expenses and other deductions from an applicant that is self-employed?

Answer: Yes. As a result of feedback from CICIP stakeholders, providers need to complete a CICIP waiver and then can implement a policy requiring verification of expenses and deductions from self-employed CICIP applicants.

Question: Are applicants allowed to participate in the CICIP if they are eligible to participate in the Medicaid Buy-in for Working Adults with Disabilities program without first applying for Medicaid?

Answer: No. Applicants who may be eligible for the Medicaid Buy-in for Working Adults with Disabilities program are not eligible to participate in the CICIP without first applying for Medicaid and receiving a Medicaid denial.

Question: Can an applicant that is a US Citizen and age 67 apply for CICIP without applying for Medicare?

Answer: No. Charges to the CICIP are secondary to all insurance programs. Applicants eligible for other programs should apply to those programs first. As noted in the FY 2014-15 CICIP Provider Manual Eligibility Section I, Article IV and Section 4.04(6), Medicare eligible clients have CICIP coverage for amounts and services not covered by Medicare.

The CICIP discount can also be used to satisfy the deductible or co-insurance for Medicare.

Question: Should providers require documents to establish both lawful presence and identity?

Answer: No. Providers are required to establish lawful presence and must follow those rules by obtaining approved lawful presence documents. Lawful presence documents are not used to establish identity, as noted in the FY 2014-15 CICIP Provider Manual, Article V and Section 5.09(2). Rules pertaining to public benefits require only the establishment of Lawful Presence and not identity. It is not necessary for an applicant to provide a document with a photograph.

GENERAL REMINDERS

- Providers should send questions to CICP Correspondence for a timely response; however, providers can also send specific inquiries directly to the following staff:
 - Karen.Talley@state.co.us for Primary Care Fund questions, and CICP questions
 - Taryn.Jorgensen@state.co.us for provider billing reports and information
 - Eugene.Advincula@state.co.us for provider audits and information
- If you would like assistance concerning CICP payment information, please contact our Special Financing Accountant, Gina.Decrescentis@state.co.us. She can answer questions about current and prior payments, EFT direct authorization, W-9 forms, or other payment related information. Gina can be reached at 303-866-5718.
- As a reminder, Quarterly Data is due to the Department by Thursday, April 30, 2015. Please submit your data to the Department through the following link: CICPcorrespondence@state.co.us
- Providers can access CICP information at:
 - www.colorado.gov/hcpf/programs-Adults - General Information
 - www.colorado.gov/hcpf/Colorado-Indigent-Care-Program-stakeholder-forum - Stakeholder Forum
 - www.colorado.gov/pacific/hcpf/CICP - Program Manual, newsletters, etc.
- Clients can reach the Department's Customer Contact Center at 1-800-221-3943.

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