

# CICP COMMUNICATES

August 2015

## COLORADO INDIGENT CARE PROGRAM

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## CICP EXECUTIVE FORUM

The Department will hold CICP executive forums on September 15, 2015 to continue our discussion of the future of the Colorado Indigent Care Program. Notes and other information from our last meeting in March are available on our website under “2015 Executive Forum

To ensure we have sufficient time to discuss potential changes to the program in the long term for our clinic and hospital providers, we will hold one meeting for clinics and one for hospitals:

- The meeting with CICP **clinics** will be held from **10:00 a.m. to 12:00 p.m.**
- The meeting with CICP **hospitals** will be held from **2:00 p.m. to 4:00 p.m.**

Both sessions will be held on September 15, 2015 at 303 East 17th Ave, Denver, CO 80203 in conference room 11B. Agendas will be posted on the website prior to the meeting.

Please RSVP to [Cynthia Miley](#) by Friday September 11, 2015.

## CICP UPDATE

The Department is thrilled to announce that the new Excel-based CICP client application is now an available tool for CICP providers. This automated application is optional; however, providers must use either the 2015-16 CICP paper application or the electronic version.

The final improvements have been made based on feedback from CICP providers following the Department’s training sessions. The Department values the input from those who participated.

Both the final version of the electronic application and the instructional PowerPoint presentation can be located on the [Department’s website](#) under “Reference Manual.”



**COLORADO**

Department of Health Care  
Policy & Financing

## CICP STAKEHOLDER FORUM

The CICP Stakeholder Forum was created for Stakeholders to review the CICP policies to make recommendations to the Department related to improving the CICP eligibility process. This forum is comprised of CICP providers, client advocates and Department staff.

At the July 30, 2015 Stakeholder Forum, stakeholders were updated on the calls and complaints recorded by the Department. The main discussion item centered on the implementation of a policy allowing clinic providers to submit write-off costs for providing discounted dental services to the Department. The goal of the July 30 forum was to gain a consensus to implement the dental write off charges by January 1, 2016. Proposals for dental services that may be included in write off charges to the Program and the potential impact on the allocation of CICP funding to CICP clinic providers will be discussed at the September 15, 2015 Executive Forum for CICP clinics.

The next CICP Stakeholder Forum is Thursday October 29, 2015 from 9:00 a.m. to 11:00 a.m. at 303 East 17th Avenue, Conference Room 7B, Denver CO 80203.

## CICP PROVIDERS IN THE NEWS

**Yampa Valley Medical Center** is a growing presence in Craig, Colorado. The Center purchased an old Safeway building recently, and the nearly 50,000-square-foot space on Victory Way will bring YVMC'S Craig services under one roof. Based in Steamboat Springs, the non-profit community hospital has had a presence in Craig since 2007 when it opened YampaCare Specialty Clinic. It opened YampaCare Family Medicine in a separate space in 2014, and is looking to consolidate the clinics at the new space on Victory Way.

### **Three High Plains Community Health Center employees honored with People's Choice Awards.**

For more than 20 years, Lamar's local newspaper, The Lamar Ledger, has announced its own annual People's Choice Awards. These awards are voted on by community members of Lamar and the surrounding areas. They vote for their favorite physician, barber, car dealership, grocery store, and any other trade in the area they wish to honor. Three employees of High Plains Community Health Center were among the 2015 honorees. They are: Wayne Hudson, DO, for People's Choice Physician; Time Bewley, PA-C, for People's Choice Physician Assistant; and Brittney Lewis, Pharm D.R. Ph., for People's Choice Pharmacist.

**Peak Vista CEO Pam McManus Honored.** Pam McManus, CEO of Peak Vista Community Health Centers, was among the four honorees this year at the Hats Off Luncheon of the Colorado Springs Alumnae Chapter of Delta Sigma Theta Sorority. Every year, the sorority honors women from the local community who are committed to public service. The sorority members wear hats in tribute to the late national sorority leader Dorothy Height, an American administrator, educator, and leader in the African-American and women's rights movements. The sorority is an organization of college-educated women committed to constructive development of its members and to public service with a primary focus on the Black community.

**Secretary of Health and Human Services** The Colorado Coalition for the Homeless' (the Coalition) Stout Street Health Center hosted U.S. Department of Health and Human Services Secretary Sylvia Mathews Burwell for a tour of the new facility on July 16, 2015. The Community Health Center increases integrated health care access for up to 18,000 homeless individuals each year, and Secretary Burwell was pleased to see the Coalition's integrated health model in action.

The new Stout Street facility was made possible by the expansion of Medicaid eligibility in Colorado under the Affordable Care Act. Prior to the Affordable Care Act, only 15 percent of homeless individuals served by the Coalition were eligible for Medicaid. Today, nearly 70 percent of the Coalition's patients have been enrolled in Medicaid. The increased payments through Medicaid helped fund the new facility and expand the number of health care providers needed to care for the community.

# COLORADO MEDICAID AND CHP+ PROVIDER REVALIDATION & ENROLLMENT BEGINS SEPTEMBER 15, 2015

New federal regulations established by the Centers for Medicare and Medicaid Services (CMS) require enhanced screening and revalidation of all Medicare, Medicaid, and CHP+ providers.

Beginning September 15, 2015, all Colorado providers who want to continue, or begin, providing services to Medicaid and CHP+ members after March 31, 2016, will be required to revalidate and enroll under new federal enrollment screening criteria. To meet these new requirements, as well as to ensure enrollment in our new claims processing system, Colorado providers must revalidate using our new Online Provider Enrollment (OPE) tool. Although our new OPE tool will launch in September of 2015, we are asking that providers visit our website in order to complete revalidation during their assigned revalidation and enrollment “wave.”

Based on CMS’ provider type and risk designation, the revalidation process may include a criminal background check, fingerprinting, and unannounced site visits – including pre-enrollment site visits for some providers. Visit our [provider resources page](#) for information [specific to your provider type](#) and [information specific to the HCBS service provided](#) (if applicable). **Providers who fail to revalidate and enroll by March 31, 2016 may have their claims suspended or denied.**

## REVALIDATION & ENROLLMENT TRAINING ANNOUNCEMENT ENROLLMENT APPLICATION TRAINING

Online self-paced training for the new Colorado Online Provider Enrollment (OPE) tool.

Who: All interested providers

When: Modules available online anytime beginning August 24, 2015

Where: Online via eLearning modules

Please visit the [Provider Resources](#) page to register!

## FREQUENTLY ASKED QUESTIONS

**Question: Should CICIP providers list the county code of the patient’s residence or the county code for the CICIP provider that screened the applicant on the CICIP card?**

**Answer:** The CICIP card should reflect the county code of the CICIP client’s residence.

**Question: Can CICIP providers request documentation for expenses and other deductions from an applicant who is self-employed?**

**Answer:** Yes. As a result of feedback from CICIP stakeholders, providers need to complete a CICIP waiver and, if approved, then can implement a policy requiring verification of expenses and deductions from self-employed CICIP applicants.

**Question: Are applicants who participate in the Cover Colorado plan allowed to enroll in the CICIP?**

**Answer:** Cover Colorado was a non-profit entity created by the Colorado Legislature to provide medical insurance to eligible Colorado residents who, because of a pre-existing medical condition, were unable to get coverage from private insurers. Cover Colorado ended March 31, 2014; however, applicants with private insurance are eligible to participate in the CICIP.

**Question: Should CICIP hospital providers charge an additional co-payment for labs and radiology?**

**Answer:** No. CICIP clinic providers, who provide the services in their clinic, and receive quarterly payments through Children’s Hospital, are allowed to charge an additional co-payment.

**Question: Should a CICIP provider accept a lawful presence document not listed on the Affidavit for Lawful Presence?**

**Answer:** No. Only the documents currently listed on the Affidavit for Lawful Presence are acceptable. The Affidavit is updated by the Department based on acceptable documents referenced in the Department of Revenue’s Rules for Evidence of Lawful Presence. This rule is currently being reviewed by the Department of Revenue.

# GENERAL REMINDERS

Providers should have implemented the following new policy changes that were effective on July 1, 2015.

1. Increase Personal Vehicle Equity Limit to \$7,500 from \$4,500
  2. Modification of the Medical Deduction policy to:
    - Eliminate the current practice of deducting outstanding medical bills incurred within the last 365 days of the date of application
    - Allow deduction for documented payment of outstanding medical bills, regardless of the age of the bill
    - Continue to allow deduction for current verifiable medical expenses and/or pharmaceuticals prescribed by a physician and filled by either an internal or external pharmacy
  3. Clients with primary insurance who are out of network can continue to receive services from CICIP clinics. CICIP clinic providers may seek a waiver to the necessity of providing proof of claim denial, prior to adjusting the patient account to reflect CICIP discount and writing off charges to CICIP.
    - Providers should send their waiver request to [cicpcorrespondence@state.co.us](mailto:cicpcorrespondence@state.co.us) to the attention of: Karen Talley
- Providers should send questions to CICIP Correspondence for a timely response; however, providers can also send specific inquiries directly to the following staff:
    - [Karen.Talley@state.co.us](mailto:Karen.Talley@state.co.us) for Primary Care Fund questions, and CICIP questions
    - [Taryn.Jorgensen@state.co.us](mailto:Taryn.Jorgensen@state.co.us) for provider billing reports and information
    - [Eugene.Advincula@state.co.us](mailto:Eugene.Advincula@state.co.us) for provider audits and information
  - If you would like assistance concerning CICIP payment information, please contact our Special Financing Accountant, [Gina.Decrescentis@state.co.us](mailto:Gina.Decrescentis@state.co.us). She can answer questions about current and prior payments, EFT direct authorization, W-9 forms, or other payment related information. Gina can be reached at 303-866-5718.
  - Providers can access CICIP information at:
    - [www.colorado.gov/hcpf/programs-Adults](http://www.colorado.gov/hcpf/programs-Adults) - General Information
    - [www.colorado.gov/hcpf/Colorado-Indigent-Care-Program-stakeholder-forum](http://www.colorado.gov/hcpf/Colorado-Indigent-Care-Program-stakeholder-forum) - Stakeholder Forum
    - [www.colorado.gov/hcpf/CICP](http://www.colorado.gov/hcpf/CICP) - Program Manual, newsletters, etc.
  - Clients can reach the Department's Customer Contact Center at 1-800-221-3943.

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