

For counties that conduct time reporting, please code all activities that are expected to be eligible for the enhanced match (see below) to **M675.4010**. All other activities should be coded according to current cost allocation procedures.

<b>Activities expected to be eligible for enhanced match: M675.4010</b>	<b>Activities <u>Not</u> eligible for enhanced match</b>
<b>Intake</b> - Activities related to receipt of the application or data related to applications.	<b>Outreach and Marketing</b> - General public outreach, beneficiary education and outreach, including explanation of eligibility policies, program and benefits.
<b>Acceptance</b> - Manual and automated edits and verification of data, resolution of inconsistencies.	<b>Policy Development and Research</b> - Even if related to eligibility determination standards and methodologies.
<b>Eligibility Determination</b> - Activities related to assisting the automated eligibility determination system in the evaluation of the edited, verified data to make an eligibility determination.	<b>Staff Development and Training</b> - Even if related to eligibility determination, except for Operational Readiness training.
<b>Outputs</b> - Includes the issuance of the eligibility notice to the beneficiary, file updates and all activities related to notification to partners of the decision (e.g. Federally-facilitated Marketplace, SBMs, MCOs, POS, etc.).	<b>Program Integrity and Appeals</b> - Including auditing efforts and appeals of final eligibility system determinations.
<b>On-going Case Management</b> - Includes receipt of data related to the ongoing-eligibility and maintenance of a beneficiary's eligibility, such as annual renewals, address changes, income changes, household composition changes, etc.	<b>Customer Service</b> – Including call center activities and out-stationed eligibility workers activities related to beneficiary education, benefits, plan choice/enrollment, and civil rights complaints.
<b>Customer Service</b> - Includes call center activities, out-stationed eligibility worker activities related to eligibility determination.	<b>On-going Case Maintenance Activities</b> - Including plan choice/counseling and enrollment.
<b>Maintenance and Routine Updates</b> - Includes routine system maintenance, security updates, and other routine maintenance activities related to the Eligibility Determination System.	

