

Colorado Department of Health Care Policy and Financing 1570 Grant St., Denver, CO 80203-1818	NUMBER: HCPF 10-001
	SUPRECEDES NUMBER:
DIVISION OR OFFICE: Client and Community Relations Office	DATE: January 8, 2010
SUBJECT AREA: Disability Determination Vendor Changes	
SUBJECT: New contractor for Medicaid Disability Determinations	APPROVED BY:
TYPE I & P	Sue Williamson

HCPF Agency Letters can be accessed online at:

www.colorado.gov/hcpf >> Partners & Researchers >>County and Medical Assistance Site >>Agency Letters

Purpose:

The purpose of this agency letter is to notify all eligibility sites and other partners of a change in the Department of Health Care Policy and Financing's (the Department's) contractor for Medicaid disability determinations.

Background:

On September 11, 2009, the Department published a request for proposals to solicit qualified vendors to conduct disability determinations on behalf of the Department for Medicaid eligibility. The new contractor, Arbor E&T, LLC, Action Review Group (ARG), will begin transitioning duties from CEL in January 2010, becoming operational on February 1, 2010.

Procedure

Beginning January 15, 2010, the following procedures should be implemented:

1. Send complete disability applications and any additional application information for currently pending applications to ARG. Mail applications and additional information to ARG via:
 - a. United States Postal Service
Arbor E&T, Action Review Group
P.O. Box 340
Olyphant, PA 18447
 - b. United Parcel Service or Federal Express
Arbor E&T, Action Review Group
410 2nd Avenue
Jessup, PA 18434

2. Destroy all forms that contain CEL contact information. Forms will be available and replaced with the new contractor's information.
3. Contact ARG regarding applications that are pending, new or in appeal. ARG will represent the Department for disability determinations conducted and denied by CEL that have a notice of hearing after January 31, 2010.

Information

Action Review Group
Email: actionreviewgroupmrt@arboret.com
Phone: 877-265-1864
Fax: 877-672-2077

Effective Date:

January 15, 2010

Contact Person:

Medicaid.Eligibility@hcpf.state.co.us