

View Account Details in Ecliptics

Central Collection Services

Welcome, Gwen Diaz [Change Password](#) | [Logout](#)

CV Client View ACM Manager

Client View

New Account Inquiry | Online Payments | Reports | New Placements | History | File | Messages

Client View Account Inquiry

Account Inquiry

If you are searching for accounts by name, please enter the name Last Name, First Name.

Strict Search

Search By: Name (Last Name, First Name)

Search For: Name (Last Name, First Name) | Agency Account # | CCS Account # | SSN | Data Reference Line | Address 1 | Packet #

Search

Search Results

CU Account	CCS Account	Account Nam	Agency Client	Agency Client	Assign	Pay Date	Pay Amount	Current Statu	Primary Accoi	Packet #
No items to show.										

Client View Account Inquiry

Search for your collection accounts

Name (Last Name, First Name)
Agency Account #
CCS Account #
SSN
Data Reference Line
Address
Packet #
Phone #

Select: **Search By** option

Select: **Search** to view account details

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Client View Account Inquiry | Client View Account Detail- 963800

Add Pymt & Adj Bal | Request Cancellation | Print

Debtor Balance Summary			Account SUMMARY	
Item	Owing	Received		
Amount Placed	\$3920.01	\$0.00	CCS Account #:	963800
Interest	\$0.00	\$0.00	Agency Reference #:	EXAMPLE123
Attorney	\$0.00	\$0.00	Name (Last, First):	TEST,TEST
Court	\$0.00	\$0.00	Assigned Date:	09-27-2000
Cancelled	\$0.00		Current Status:	ACT
Miscellaneous	\$0.00	\$0.00	Status Description:	ACTIVE ACCOUNT
Totals	\$3,920.01	\$0.00	FWD CLT NM:	
Balance: \$3,920.01			FWD PHONE#:	
			FWD RATE:	

Account DETAILS | Assigned Amount Detail | System Notes | Collector Notes | Correspondence Notes | Payment Notes | Payment History

Debtor Panel		Agency Panel	
Name (Last, First):	TEST,TEST	Agency Name:	DEPARTMENT OF REVENUE - TAXES
Address:	123 MAINSTREET	Agency Client #:	TBA1
City:	THORNTON	Agency Reference #:	EXAMPLE123
State:	CO	Original Due Date:	
Zip Code:	08229-4483	Interest Rate (Decimal):	00
Phone:	555-555-1234	Term:	
SSN or FEIN:	890-55-7777		
DOB:			
DRL#:			

Search Results

View Very Basic Search Results

Agency Account #
 CCS Account #
 Assigned Date
 Assigned Amount
 And more!

Quick Tip

If you have multiple accounts for this person, simply roll your mouse on each column header to activate a drop down menu, which will allow you to sort your accounts.

View Full Account Details

Double Click: **Blue CCS Account #**

View Account Details in Ecliptics

The screenshot displays the Ecliptics web application interface. At the top left is the Central Collection Services logo. The top right shows a user welcome message for Gwen Diaz, with links for 'Change Password' and 'Logout'. Below this are 'CV' (Client View) and 'ACM' (Account Manager) buttons. A navigation bar includes 'Client View' and several menu items: 'New Account Inquiry', 'Online Payments', 'Reports', 'New Placements', 'History', 'File', and 'Messages'. The main content area is titled 'Client View Account Inquiry' and contains a search form with a 'Strict Search' checkbox, a 'Search By' dropdown set to 'CCS Account #', and a 'Search For' input field containing '963800'. Below the search form is a 'Search Results' table with one record found.

Agency Client Account #	CCS Account #	Assigned Date	Account Name	Assigned Amount	Pay Date	Balance	Pay Amount	Packet #	Current Status
EXAMPLE123	963800	09-27-2000	TEST,TEST	3920.01	06-28-2013	3920.01	0.00		ACT

Client View Account Detail & Account Number

Ecliptics is a transparent “window” into our system that allows you to see the current status of your accounts in real time

Debtor Balance Summary

Quick Reference showing current balance owed at CCS

The **Balance** includes the assigned amounts and the commission fee combined.

Confirm Accuracy of Account Info

Account Summary
Debtor panel
Agency Panel

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Client View Account Inquiry | Client View Account Detail- 963800

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Debtor Balance Summary			Account SUMMARY	
Item	Owing	Received		
Amount Placed	\$3920.01	\$0.00	CCS Account #: 963800	
Interest	\$0.00	\$0.00	Agency Reference #: EXAMPLE123	
Attorney	\$0.00	\$0.00	Name (Last, First): TEST,TEST	
Court	\$0.00	\$0.00	Assigned Date: 09-27-2000	
Cancelled	\$0.00		Current Status: ACT	
Miscellaneous	\$0.00	\$0.00	Status Description: ACTIVE ACCOUNT	
Totals	\$3,920.01	\$0.00	FWD CLT NM:	
Balance: \$3,920.01			FWD PHONE#:	
			FWD RATE:	

Account DETAILS | **Assigned Amount Detail** | System Notes | Collector Notes | Correspondence Notes | Payment Notes | Payment History

Description	Owing Amount	Received Amount	Canceled Amount	Balance
Principal	3322.04	0.00	0.00	3322.04
Assigned Interest	0.00	0.00	0.00	0.00
Commission Fees	597.97	0.00	0.00	597.97
NSF FEE	0.00	0.00	0.00	0.00
PENALTY	0.00	0.00	0.00	0.00
GEN CRDT	0.00	0.00	0.00	0.00
CASH @REV	0.00	0.00	0.00	0.00
RDWP	0.00	0.00	0.00	0.00

Assigned Amount Detail Tab

Itemized breakdown of the dollar amounts combined in the Debtor Balance Summary

Principal Owing Amount
 Received Amount
 Canceled Amount
 Balance

Scroll down to see totals at the bottom of the tab window.

Quick Tip

Look for the very tiny series of dots just above the Correspondence Notes Tab, within the tab's border

Double Click: Dots to maximize tab

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CV ACM
Client View Manager

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Client View Account Inquiry [Client View Account Detail- 963800](#)

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Account DETAILS **Assigned Amount Detail** System Notes Collector Notes Correspondence Notes Payment Notes Payment History

Assigned Amount Detail

Description	Owing Amount	Received Amount	Canceled Amount	Balance
Principal	3322.04	0.00	0.00	3322.04
Assigned Interest	0.00	0.00	0.00	0.00
Commission Fees	597.97	0.00	0.00	597.97
NSF FEE	0.00	0.00	0.00	0.00
PENALTY	0.00	0.00	0.00	0.00
GEN CRDT	0.00	0.00	0.00	0.00
CASH @REV	0.00	0.00	0.00	0.00
RDWP	0.00	0.00	0.00	0.00
Assigned Misc 6	0.00	0.00	0.00	0.00
Assigned Misc 7	0.00	0.00	0.00	0.00
Assigned Misc 8	0.00	0.00	0.00	0.00
TREBLE/FEE	0.00	0.00	0.00	0.00
Totals	3920.01	0.00	0.00	3920.01

Maximized Assigned Amount Detail Tab

Now you can view, and print the full contents of any tab without scrolling!

Minimize the Tab

Double Click: **Dots** again to return to previous minimized tab view

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Account DETAILS | Assigned Amount Detail | **System Notes** | Collector Notes | Correspondence Notes | Payment Notes | Payment History

System Notes

Type	Date	Note	Initials
System	07/18/2013 12:32	ACTIVATED-ACT 3920.01	JR
System	07/18/2013 12:32	OSTS:ACT	
System	03/29/2013 12:15	END STRAT BJB-TEST	
System	03/29/2013 12:15	REQ TC 48 AMT -50.00 (NEG-FEES;ID=2)	
System	03/29/2013 12:15	REQ TC 48 AMT +50.00 (FEES;ID=1)	
System	03/29/2013 12:15	BEG STRAT BJB-TEST	AB
System	03/06/2013 17:21	PPLAN PAST DUE, ADD TO TICKLER	
System	03/02/2013 10:31	PPLAN REQ LTR# LBM7 LOCK-BOX BROKEN PROM	
System	02/19/2013 17:53	PPLAN REQ LTR# LBPP2 REMINDER LETTER	
System	02/19/2013 17:53	PPLAN REQ LTR# PP1 PPLAN REPMT AGRMENT	
System	02/19/2013 11:55	PPLAN CAN LTR LTR DM1LTR	
System	02/19/2013 11:51	PPLAN CAN LTR LTR DM1LTR	
System	02/19/2013 11:51	PPLAN CAN LTR LTR DM1LTR	
System	02/15/2013 13:02	PPLAN 200.00 M #20 02-20-13	AB
System	12/19/2012 16:28	ODSK:300	CD
System	10/24/2012 16:57	ODSK:207	CD
System	09/25/2012 16:09	OSTS:PLG	CD
System	09/21/2012 17:51	PPLAN PAST DUE, ADD TO TICKLER	
System	09/14/2012 17:53	PPLAN REQ LTR# LBM7 LOCK-BOX BROKEN PROM	
System	09/11/2012 13:01	OSTS:ACT	CD
System	09/07/2012 18:48	PPLAN REQ LTR# PP1 PPLAN REPMT AGRMENT	
System	09/07/2012 15:05	OSTS:PAY	CD
System	09/07/2012 15:05	PPLAN 100.00 M #30 09-07-12 OSTS:ACT	CD

Systems Notes Tab

System notes produced in our CCS CUBS software as the account is being processed for collections

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Client View Manager

Client View

Account DETAILS Assigned Amount Detail System Notes Collector Notes **Correspondence Notes** Payment Notes Payment History

Letter Series Summary

Last Letter Sent: SU1AUTH
Last Letter Date: 07-18-2013
Letter Count: 126

Type	Date	Note	Initials
Letters	03/06/2002 12:57	SNT LTR CBR-PIF-TU (I)	
Letters	07/25/2002 07:26	SNT LTR EMPLEVER (I)	
Letters	01/08/2003 07:43	SNT LTR CLIOFF2 (I)	
Letters	01/08/2003 07:44	SNT LTR DM23-1 (I)	
Letters	01/08/2003 07:44	SNT LTR FTA (I)	
Letters	01/08/2003 07:46	SNT LTR HCONF-BAL (I)	
Letters	01/08/2003 07:47	SNT LTR HEARTELE (I)	
Letters	01/08/2003 07:48	SNT LTR HERACONFB (I)	
Letters	01/08/2003 07:48	SNT LTR HERECONF (I)	
Letters	01/08/2003 07:49	SNT LTR HIED-STOPOFF (I)	
Letters	03/26/2003 12:47	SNT LTR OFFDEC (I)	
Letters	08/13/2004 10:03	SNT LTR HERECONF (I)	
Letters	08/13/2004 10:05	SNT LTR HEARTELE (I)	
Letters	11/03/2010	SNT LTR	

Collector Notes Correspondence Tab Notes Tab

Notes from our collectors

Letter Series Summary

as they are attempting to contact the debtor

Last Letter Sent: Name of or partnering with the last letter sent consumer to reduce the

debt(s) owed to your agency

Last Letter Date: Date of the last letter sent

Abbreviated Notes

Letter Count: Total number of letters we have sent to date into the system in short hand for brevity.

Letter Series Panel

It may leave you wanting to see a list of the letters that we have sent to the account holder

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Account DETAILS | Assigned Amount Detail | System Notes | Collector Notes | Correspondence Notes | **Payment Notes** | Payment History

Payment Notes | Notes From: Show All

Type	Date	Note	Initials
Payments	09/11/2012 13:13	INTEREST chg/adj 357.51 *IT-A	CD
Payments	09/11/2012 13:11	COMM FEES chg/adj 597.97 *AC-A TEST	CD
Payments	02/16/2012 09:22	MISC1 chg/adj 50.00 CANCLD INPUT ERR	MRW
Payments	02/16/2012 09:19	MISC1 chg/adj 50.00 *M1-A	MRW
Payments	01/31/2002 11:59	OINT:.08-NINT:00	GM
Payments	01/31/2002 11:59	OIEFF:09-27-00 -NIEFF:09-27-00	GM
Payments	01/31/2002 11:58	OINT:.08-NINT:.08	GM
Payments	01/31/2002 11:58	INTEREST chg/adj 155.82 *IT-A 10-26-00	GM
Payments	01/31/2002 11:58	OIEFF:04-29-01 -NIEFF:09-27-00	GM
Payments	01/31/2002 11:58	OINT:.08-NINT:.08	GM
Payments	01/31/2002 11:58	INTEREST chg/adj -155.82 *IT-A 10-26-00	GM
Payments	01/31/2002 11:58	OIEFF:09-27-00 -NIEFF:09-27-00	GM
Payments	01/31/2002 11:57	OINT:00 -NINT:.08	GM
Payments	01/31/2002 11:57	OIEFF:09-27-00 -NIEFF:04-29-01	GM
Payments	01/31/2002 11:57	OINT:.08-NINT:00	GM
Payments	01/31/2002 11:57	OIEFF:09-27-00 -NIEFF:09-27-00	GM
Payments	01/31/2002 11:57	INTEREST chg/adj -357.51 *IT-A 10-26-00	GM
Payments	01/31/2002 11:56	OINT:00 -NINT:.08	GM
Payments	01/31/2002 11:56	OIEFF:09-27-00 -NIEFF:09-27-00	GM

Payment Notes Tab

Very useful breakdown of the individual payments that we have received, by date and shows how the payment was applied to the account

Typically the payments are divided into principal and commission but there can be other fields as well, such as interest or legal fees, for example

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Account DETAILS | Assigned Amount Detail | System Notes | Collector Notes | Correspondence Notes | Payment Notes | **Payment History**

Payment History				Current Status
Date	Charges	Payments	NSF/Cancel	
01/31/02	-357.51	0.00	0.00	Last Pay Date:
02/16/12	50.00	0.00	50.00	Last Pay Amount: 0.00
09/11/12	955.48	0.00	0.00	Status Description: ACTIVE ACCOUNT
Totals	647.97	0.00	50.00	Current Status: ACT

Payment History Tab

View payments that have been applied to the account, as well as the current status of the account

Payment History

Date: Transaction Date
Charges: (Commission fee, adjustment to commission fee, accruing interest)

Payments: Applied by date

NSF/Cancel: Bad Checks or Cancelled Amounts

Current Status

Last Pay Date
Last Pay Amount
Status Description
Current Status