

§ 8.430.3.A(5)(h): HISTORICAL INFORMATION REGARDING THE QUALITY OF CARE AND SURVEY COMPLIANCE IN OTHER NURSING FACILITIES OWNED OR MANAGED BY THE APPLICANT OR RELATED ENTITY OR INDIVIDUAL.

The Applicant, ManorCare Health Services, LLC, and its corporate parent, HCR ManorCare, are committed to providing the highest level of quality care and demonstrated patient outcomes. In 2008, HCR ManorCare created an Independent Advisory Committee on Quality to provide advice and recommendations to the company’s Board of Directors on ways to measure, maintain, and improve quality of care for HCR ManorCare patients and residents. The distinguished three-person panel is composed of Vincent Mor, Ph.D., Professor of Medical Science in the Department of Health Services, Policy & Practice at the Warren Alpert Medical School, Brown University; Robyn Stone, Dr. P.H., Executive Director of the Institute for the Future of Aging Services and Senior Vice President of Research for LeadingAge; and Gail Wilensky, Ph.D., Economist and Senior Fellow at project HOPE.

The Independent Advisory Committee on Quality continues to meet several times a year. During 2013, the committee focused on new clinical quality initiatives, including the implementation of abaqis®, an ongoing Quality Assurance and Performance Improvement (“QAPI”) process, across our nursing centers; care transition initiatives through the expansion of nurse practitioners to provide onsite medical management post-admission and to reduce re-hospitalization; and continued evolution of electronic medical record capabilities.

The below chart summarizes the CMS Star Ratings for the 282 HCR ManorCare nursing facilities that are located in 29 states including MCHS-Denver and MCHS-Boulder that are located in Colorado (CMS Star Rating for two facilities – one in Michigan and one in Delaware – are not included in the CMS data set). As summarized on this chart, 45% of HCR ManorCare nursing facilities – which is 128 nursing facilities – had a CMS Overall Star Rating of 4 or 5 Stars. In addition, 92% of HCR ManorCare nursing facilities – which is 260 facilities – had a Quality Measure CMS Star Rating of 4 or 5 Stars. Both MCHS-Denver and MCHS-Boulder have CMS Overall Star Rating of 4 Stars.

CMS Star Ratings (as of 4/16/2014) for HCR ManorCare Facilities		
	Number of HCR-MC Facilities	% of HCR-MC Facilities
Overall 5 Star Rating	48	17%
Overall 4 Star Rating	80	28%
Overall 3 Star Rating	64	23%
Overall 2 Star Rating	68	24%
Overall 1 Star Rating	22	8%
Total Overall 4 Star or Above:	128	45%
Quality Measure 5 Star Rating	174	61%
Quality Measure 4 Star Rating	86	30%
Quality Measure 3 Star Rating	20	7%
Quality Measure 2 Star Rating	2	1%
Quality Measure 1 Star Rating	0	0%
Total QM 4 Star or Above:	260	92%

HCR ManorCare's two Colorado nursing facilities – MCHS-Denver and MCHS-Boulder – are each in substantial compliance with federal and state licensure and survey requirements. The attached Exhibits A and B summarize CMS Medicare/Medicaid survey information for MCHS-Denver and MCHS-Boulder for the 2009 – 2013 time period, including Annual/Standard Surveys, Life Safety Surveys and Complaint Surveys. This data report is provided by Team TSI Corporation, the vendor that HCR ManorCare uses to produce the Medicare/Medicaid Survey Report, to monitor regulatory compliance. As noted on the last page of each Exhibit, there have not been any complaint surveys at either MCHS-Denver or MCHS-Boulder in 2014 with deficiencies cited.

MCHS Denver Medicare/Medicaid Survey Report
(2009 - 2013)



General Information				Key		
Facility Name	MCHS-Denver			S	Substantiated	
Address	290 SOUTH MONACO PARKWAY; DENVER, CO 80224			U	Unsubstantiated	
CMS Provider#/CCN	065241	Facility/BU#	374	(*)	This column applies only to Complaint Surveys	
Owned By	HCR MANORCARE		County	Denver	Red Bold Letters	Indicate Immediate Jeopardy Citation
				Note	'A' scope/severity levels are not recorded in CMS database	

Deficiency Summary										
Year	Survey Type	Survey Date	Tag#	CFR#	S/S	Tag Description	Regulatory Group	Def Status	CS(*)	Bldg#
2013	Life Safety	8/27/2013	K38	LSC	D	Accessibility to Exits	Exits & Exit Access	Corrected		
2013	Life Safety	8/27/2013	K56	LSC	E	Approved Automatic Sprinkler System	Auto Sprinkler Sys	Waiver		
2013	Life Safety	8/27/2013	K74	LSC	D	Cubicle Curtains/Curtains-Flame Resistance	Furnishing/Decoratn	Corrected		
2013	Life Safety	8/27/2013	K130	LSC	D	Miscellaneous	Sprinkler Sys-Altern.	Corrected		
2013	Standard	8/27/2013	F250	483.15	D	Provision of Social Services	Quality of Life	Corrected		
2013	Standard	8/27/2013	F272	483.20	D	Conducting Comprehensive Resident Assessments	Resident Assessments	Corrected		
2013	Standard	8/27/2013	F280	483.20	D	Time Frame for Developing Resident Care Plans	Resident Assessments	Corrected		
2013	Standard	8/27/2013	F363	483.35	E	Menus and Nutritional Adequacy	Dietary Services	Corrected		
2012	Complaint	1/26/2012	F246	483.15	D	Reasonable Accommodation of Resident Needs	Quality of Life	Corrected	S	00
2012	Complaint	1/26/2012	F309	483.25	D	Providing Resident with Quality Care and Services	Quality of Care	Corrected	S	00
2012	Complaint	3/29/2012	F156	483.10	D	Informing Resident of Rights/Services/Benefits	Resident Rights	Corrected	S	00
2012	Complaint	3/29/2012	F281	483.20	D	Quality of Resident Services/Clinical Practices	Resident Assessments	Corrected	S	00
2012	Complaint	3/29/2012	F311	483.25	D	Resident Treatment/Services to Maintain ADLs	Quality of Care	Corrected	S	00
2012	Complaint	3/29/2012	F323	483.25	D	Maintaining Hazard Free Resident Environment	Quality of Care	Corrected	S	00
2012	Life Safety	7/17/2012	K38	LSC	E	Accessibility to Exits	Exits & Exit Access	POC		
2012	Life Safety	7/17/2012	K56	LSC	E	Approved Automatic Sprinkler System	Auto Sprinkler Sys	POC		
2012	Life Safety	7/18/2012	K38	LSC	E	Accessibility to Exits	Exits & Exit Access	Corrected		
2012	Life Safety	7/18/2012	K56	LSC	E	Approved Automatic Sprinkler System	Auto Sprinkler Sys	Corrected		
2012	Standard	7/17/2012	F176	483.10	D	Self-Administration of Drugs	Resident Rights	NO POC		
2012	Standard	7/17/2012	F247	483.15	D	Informing Resident of Change in Room or Roommate	Quality of Life	NO POC		
2012	Standard	7/17/2012	F248	483.15	E	Availability of Resident Activity Program	Quality of Life	NO POC		
2012	Standard	7/17/2012	F278	483.20	D	Accuracy of Resident Assessments	Resident Assessments	NO POC		
2012	Standard	7/17/2012	F279	483.20	D	Developing Comprehensive Resident Care Plans	Resident Assessments	NO POC		
2012	Standard	7/17/2012	F309	483.25	D	Providing Resident with Quality Care and Services	Quality of Care	NO POC		
2012	Standard	7/17/2012	F313	483.25	D	Treatment/Devices to Maintain Res. Vision/Hearing	Quality of Care	NO POC		
2012	Standard	7/17/2012	F315	483.25	D	Urinary Incontinence - Use of Catheters	Quality of Care	NO POC		
2012	Standard	7/17/2012	F329	483.25	D	Excessive Dosage of Medications/Unnecessary Drugs	Quality of Care	NO POC		
2012	Standard	7/17/2012	F406	483.45	D	Provision of Specialized Rehabilitation Services	Specialized Rehab. Services	NO POC		
2012	Standard	7/17/2012	F431	483.60	E	Labeling of Drugs and Biologicals	Pharmacy Services	NO POC		
2012	Standard	7/18/2012	F176	483.10	D	Self-Administration of Drugs	Resident Rights	Corrected		
2012	Standard	7/18/2012	F247	483.15	D	Informing Resident of Change in Room or Roommate	Quality of Life	Corrected		
2012	Standard	7/18/2012	F248	483.15	E	Availability of Resident Activity Program	Quality of Life	Corrected		

MCHS Denver Medicare/Medicaid Survey Report
(2009 - 2013)



General Information				Key	
Facility Name	MCHS-Denver			S	Substantiated
Address	290 SOUTH MONACO PARKWAY; DENVER, CO 80224			U	Unsubstantiated
CMS Provider#/CCN	065241	Facility/BU#	374	(*)	This column applies only to Complaint Surveys
Owned By	HCR MANORCARE	County	Denver	Red Bold Letters	Indicate Immediate Jeopardy Citation
				Note	'A' scope/severity levels are not recorded in CMS database

Deficiency Summary										
Year	Survey Type	Survey Date	Tag#	CFR#	S/S	Tag Description	Regulatory Group	Def Status	CS(*)	Bldg#
2012	Standard	7/18/2012	F278	483.20	D	Accuracy of Resident Assessments	Resident Assessments	Corrected		
2012	Standard	7/18/2012	F279	483.20	D	Developing Comprehensive Resident Care Plans	Resident Assessments	Corrected		
2012	Standard	7/18/2012	F309	483.25	D	Providing Resident with Quality Care and Services	Quality of Care	Corrected		
2012	Standard	7/18/2012	F313	483.25	D	Treatment/Devices to Maintain Res. Vision/Hearing	Quality of Care	Corrected		
2012	Standard	7/18/2012	F315	483.25	D	Urinary Incontinence - Use of Catheters	Quality of Care	Corrected		
2012	Standard	7/18/2012	F329	483.25	D	Excessive Dosage of Medications/Unnecessary Drugs	Quality of Care	Corrected		
2012	Standard	7/18/2012	F406	483.45	D	Provision of Specialized Rehabilitation Services	Specialized Rehab. Services	Corrected		
2012	Standard	7/18/2012	F431	483.60	E	Labeling of Drugs and Biologicals	Pharmacy Services	Corrected		
2011	Complaint	2/8/2011	F281	483.20	D	Quality of Resident Services/Clinical Practices	Resident Assessments	Corrected	S	00
2011	Complaint	2/8/2011	F514	483.75	D	Maintenance/Contents of Individual Clinical Records	Administration	Corrected	S	00
2011	Complaint	8/23/2011	F281	483.20	D	Quality of Resident Services/Clinical Practices	Resident Assessments	Corrected	S	00
2011	Complaint	8/23/2011	F329	483.25	D	Excessive Dosage of Medications/Unnecessary Drugs	Quality of Care	Corrected	S	00
2011	Life Safety	4/19/2011	K18	LSC	D	Doors protecting corridor to resist passage of smoke/positive hardware	Corridor Walls/Doors	NO POC		
2011	Life Safety	4/19/2011	K25	LSC	E	Smoke Barriers-Fire Resistance Rating	Smoke Compart/Ctrt	NO POC		
2011	Life Safety	4/19/2011	K29	LSC	F	Construct. Requirements-Fire Protection	Hazardous Areas	NO POC		
2011	Life Safety	4/19/2011	K38	LSC	D	Accessibility to Exits	Exits & Exit Access	NO POC		
2011	Life Safety	4/19/2011	K62	LSC	E	Maint.-Sprinkler System - Inspection Test	Auto Sprinkler Sys	NO POC		
2011	Life Safety	4/19/2011	K72	LSC	D	Placement-Furnishings and Decorations	Furnishing/Decoratn	NO POC		
2011	Life Safety	4/19/2011	K74	LSC	F	Cubicle Curtains/Curtains-Flame Resistance	Furnishing/Decoratn	NO POC		
2011	Life Safety	4/19/2011	K211	LSC	D	Moun/Install of Alcohol Based Hand Rub (ABHR) Dispensers	Other	NO POC		
2011	Standard	4/19/2011	F164	483.10	E	Personal Privacy/Confidentiality of Records	Resident Rights	POC		
2011	Standard	4/19/2011	F274	483.20	D	Time Frame/Conducting Significant Change Assess.	Resident Assessments	NO POC		
2011	Standard	4/19/2011	F309	483.25	D	Providing Resident with Quality Care and Services	Quality of Care	NO POC		
2011	Standard	4/19/2011	F311	483.25	D	Resident Treatment/Services to Maintain ADLs	Quality of Care	NO POC		
2011	Standard	4/19/2011	F323	483.25	E	Maintaining Hazard Free Resident Environment	Quality of Care	NO POC		
2011	Standard	4/19/2011	F363	483.35	E	Menus and Nutritional Adequacy	Dietary Services	NO POC		
2011	Standard	4/19/2011	F366	483.35	E	Offering Resident Food Substitutes	Dietary Services	NO POC		
2011	Standard	4/19/2011	F371	483.35	F	Food Service/Storage/Preparation/Distribution	Dietary Services	NO POC		
2011	Standard	4/19/2011	F431	483.60	E	Labeling of Drugs and Biologicals	Pharmacy Services	NO POC		
2011	Standard	4/19/2011	F441	483.65	F	Infection Control Program	Infection Control	NO POC		
2010	Complaint	4/8/2010	F242	483.15	D	Resident's Right of Choice/Participation	Quality of Life	Corrected	S	00
2010	Complaint	4/8/2010	F244	483.15	E	Resident/Family Group's Participation in Fac. Policy	Quality of Life	Corrected	S	00

MCHS Denver Medicare/Medicaid Survey Report
(2009 - 2013)



General Information				Key	
Facility Name	MCHS-Denver			S	Substantiated
Address	290 SOUTH MONACO PARKWAY; DENVER, CO 80224			U	Unsubstantiated
CMS Provider#/CCN	065241	Facility/BU#	374	(*) This column applies only to Complaint Surveys	
Owned By	HCR MANORCARE		County	Denver	Red Bold Letters Indicate Immediate Jeopardy Citation
				Note	'A' scope/severity levels are not recorded in CMS database

Deficiency Summary										
Year	Survey Type	Survey Date	Tag#	CFR#	S/S	Tag Description	Regulatory Group	Def Status	CS(*)	Bldg#
2010	Complaint	4/8/2010	F279	483.20	D	Developing Comprehensive Resident Care Plans	Resident Assessments	Corrected	S	00
2010	Life Safety	3/11/2010	K25	LSC	E	Smoke Barriers-Fire Resistance Rating	Smoke Compart/Ctrl	Corrected		
2010	Life Safety	3/11/2010	K29	LSC	E	Construct. Requirements-Fire Protection	Hazardous Areas	Corrected		
2010	Life Safety	3/11/2010	K34	LSC	D	Stairways and Smokeproof Towers	Exits & Exit Access	Corrected		
2010	Life Safety	3/11/2010	K38	LSC	E	Accessibility to Exits	Exits & Exit Access	Corrected		
2010	Life Safety	3/11/2010	K62	LSC	E	Maint.-Sprinkler System - Inspection Test	Auto Sprinkler Sys	Corrected		
2010	Standard	3/11/2010	F244	483.15	D	Resident/Family Group's Participation in Fac. Policy	Quality of Life	Corrected		
2010	Standard	3/11/2010	F253	483.15	D	Provision of Housekeeping and Maintenance Services	Quality of Life	Corrected		
2010	Standard	3/11/2010	F279	483.20	E	Developing Comprehensive Resident Care Plans	Resident Assessments	Corrected		
2010	Standard	3/11/2010	F329	483.25	D	Excessive Dosage of Medications/Unnecessary Drugs	Quality of Care	Corrected		
2009	Complaint	7/2/2009	F309	483.25	D	Providing Resident with Quality Care and Services	Quality of Care	Corrected	S	00
2009	Complaint	10/1/2009	F253	483.15	D	Provision of Housekeeping and Maintenance Services	Quality of Life	Corrected	S	00
2009	Complaint	10/1/2009	F279	483.20	D	Developing Comprehensive Resident Care Plans	Resident Assessments	Corrected	S	00
2009	Complaint	10/1/2009	F315	483.25	D	Urinary Incontinence - Use of Catheters	Quality of Care	Corrected	S	00
2009	Complaint	10/1/2009	F514	483.75	D	Maintenance/Contents of Individual Clinical Records	Administration	Corrected	S	00
2009	Life Safety	4/2/2009	K18	LSC	E	Doors protecting corridor to resist passage of smoke/positive hardware	Corridor Walls/Doors	Corrected		
2009	Life Safety	4/2/2009	K29	LSC	D	Construct. Requirements-Fire Protection	Hazardous Areas	Corrected		
2009	Life Safety	4/2/2009	K52	LSC	D	Testing of Fire Alarm System	Fire Alarm Systems	Corrected		
2009	Life Safety	4/2/2009	K56	LSC	D	Approved Automatic Sprinkler System	Auto Sprinkler Sys	Corrected		
2009	Life Safety	4/2/2009	K62	LSC	D	Maint.-Sprinkler System - Inspection Test	Auto Sprinkler Sys	Corrected		
2009	Life Safety	4/2/2009	K67	LSC	D	Air Conditioning/Vent. Equipment	Bldg Service Equip.	Corrected		
2009	Life Safety	4/2/2009	K72	LSC	D	Placement-Furnishings and Decorations	Furnishing/Decoratn	Corrected		
2009	Standard	4/2/2009	F244	483.15	E	Resident/Family Group's Participation in Fac. Policy	Quality of Life	Corrected		
2009	Standard	4/2/2009	F279	483.20	D	Developing Comprehensive Resident Care Plans	Resident Assessments	Corrected		
2009	Standard	4/2/2009	F368	483.35	E	Frequency of Meals	Dietary Services	Corrected		
								Corrected		

Survey Date History

General Information				Key	
Facility Name	MCHS-Denver			(*) This column applies only to Complaint Surveys	
Address	290 SOUTH MONACO PARKWAY; DENVER, CO 80224				
CMS Provider#/CCN	065241	Facility/BU#	374		
Owned By	HCR MANORCARE	County	Denver		
Survey Date History					
Survey Date	Type of Survey	Findings (*)	Survey Reason	Complaint Description (*)	
12/18/2013	Complaint	Unsubstantiated	Recertification	Other	
8/27/2013	Standard/LSC		Recertification		
5/6/2013	Complaint	Unsubstantiated	Recertification	Dietary	
4/9/2013	Complaint	Unsubstantiated	Recertification	Dietary	
12/11/2012	Complaint	Unsubstantiated	Recertification	Dietary	
11/26/2012	Complaint	Unsubstantiated	Recertification	Other	
7/18/2012	Complaint	Unsubstantiated	Recertification	Dietary	
7/18/2012	Standard/LSC		Recertification		
7/17/2012	Complaint	Substantiated	Recertification	Other	
7/17/2012	Standard/LSC		Recertification		
3/29/2012	Complaint	Substantiated	Recertification	Dietary	
1/26/2012	Complaint	Substantiated	Recertification	Dietary	
8/23/2011	Complaint	Substantiated	Recertification	Resident Rights	
4/19/2011	Standard/LSC		Recertification		
2/8/2011	Complaint	Substantiated	Recertification	Dietary	
4/8/2010	Complaint	Substantiated	Recertification	Care or Services	
3/11/2010	Standard/LSC		Recertification		
2/11/2010	Complaint	Substantiated	Recertification	Other	
10/1/2009	Complaint	Substantiated	Recertification	Misuse of Funds/Property	
7/2/2009	Complaint	Substantiated	Recertification	Dietary	
4/2/2009	Standard/LSC		Recertification		

Exhibit B
MCHS Boulder Medicare/Medicaid Survey Report
(2009 - 2013)



General Information				Key	
Facility Name	MCHS-Boulder				S Substantiated
Address	2800 PALO PARKWAY; BOULDER, CO 80301				U Unsubstantiated
CMS Provider#/CCN	065267	Facility/BU#	398		(*) This column applies only to Complaint Surveys
Owned By	HCR MANORCARE	County	Boulder		Red Bold Letters Indicate Immediate Jeopardy Citation
					Note 'A' scope/severity levels are not recorded in CMS database

Deficiency Summary										
Year	Survey Type	Survey Date	Tag#	CFR#	S/S	Tag Description	Regulatory Group	Def Status	CS(*)	Bldg#
2013	Complaint	1/30/2013	F203	483.12	D	Notice of Resident's Transfer/Discharges	Adm/Transfers/Discharges	POC	S	00
2013	Life Safety	7/31/2013	K27	LSC	D	Doors in Smoke Barriers-Fire Protection	Smoke Compart/Ctrl	Corrected		
2013	Life Safety	7/31/2013	K38	LSC	D	Accessibility to Exits	Exits & Exit Access	Corrected		
2013	Life Safety	7/31/2013	K62	LSC	D	Maint.-Sprinkler System - Inspection Test	Auto Sprinkler Sys	Corrected		
2013	Life Safety	7/31/2013	K143	LSC	D	Transferring of Oxygen	Med. Gases/Anesthet.	Corrected		
2013	Standard	7/31/2013	F246	483.15	D	Reasonable Accommodation of Resident Needs	Quality of Life	Corrected		
2013	Standard	7/31/2013	F252	483.15	E	Clean Safe, Comfortable, Homelike Environment	Quality of Life	Corrected		
2013	Standard	7/31/2013	F253	483.15	E	Provision of Housekeeping and Maintenance Services	Quality of Life	Corrected		
2013	Standard	7/31/2013	F309	483.25	D	Providing Resident with Quality Care and Services	Quality of Care	Corrected		
2013	Standard	7/31/2013	F312	483.25	D	Providing Care for Resident Unable to Perform ADLs	Quality of Care	Corrected		
2013	Standard	7/31/2013	F313	483.25	D	Treatment/Devices to Maintain Res. Vision/Hearing	Quality of Care	Corrected		
2013	Standard	7/31/2013	F323	483.25	D	Maintaining Hazard Free Resident Environment	Quality of Care	Corrected		
2013	Standard	7/31/2013	F329	483.25	D	Excessive Dosage of Medications/Unnecessary Drugs	Quality of Care	Corrected		
2013	Standard	7/31/2013	F412	483.55	D	Dental Service Requirements - NFs	Dental Services	Corrected		
2013	Standard	7/31/2013	F425	483.60	E	Provision of Routine/Emergency Drugs/Biologicals	Pharmacy Services	Corrected		
2013	Standard	7/31/2013	F441	483.65	E	Infection Control Program	Infection Control	Corrected		
2012	Complaint	7/11/2012	F309	483.25	G	Providing Resident with Quality Care and Services	Quality of Care	Corrected	S	00
2012	Complaint	7/11/2012	F314	483.25	D	Prevention and Treatment of Pressure Sores	Quality of Care	Corrected	S	00
2012	Complaint	7/11/2012	F323	483.25	D	Maintaining Hazard Free Resident Environment	Quality of Care	Corrected	S	00
2012	Life Safety	10/11/2012	K12	LSC	E	Construction Type and Height of Building	Building Construction	Corrected		
2012	Life Safety	10/11/2012	K18	LSC	D	Doors protecting corridor to resist passage of smoke/positive hardware	Corridor Walls/Doors	Corrected		
2012	Life Safety	10/11/2012	K27	LSC	E	Doors in Smoke Barriers-Fire Protection	Smoke Compart/Ctrl	Corrected		
2012	Life Safety	10/11/2012	K29	LSC	E	Construct. Requirements-Fire Protection	Hazardous Areas	Corrected		
2012	Life Safety	10/11/2012	K38	LSC	E	Accessibility to Exits	Exits & Exit Access	Corrected		
2012	Life Safety	10/11/2012	K46	LSC	D	Emergency Lighting Requirements	Illumin/Emerg. Pwr	Corrected		
2012	Life Safety	10/11/2012	K52	LSC	E	Testing of Fire Alarm System	Fire Alarm Systems	Corrected		
2012	Life Safety	10/11/2012	K62	LSC	E	Maint.-Sprinkler System - Inspection Test	Auto Sprinkler Sys	Corrected		
2012	Life Safety	10/11/2012	K69	LSC	E	Design/Installation/Use-Comm. Cooking	Bldg Service Equip.	Corrected		
2012	Life Safety	10/11/2012	K72	LSC	E	Placement-Furnishings and Decorations	Furnishing/Decoratn	Corrected		
2012	Life Safety	10/11/2012	K74	LSC	D	Cubicle Curtains/Curtains-Flame Resistance	Furnishing/Decoratn	Corrected		
2012	Life Safety	10/11/2012	K147	LSC	D	Electrical Wiring/Equipment	Electrical	Corrected		
2012	Standard	10/11/2012	F166	483.10	D	Prompt Resolution of Grievances/Complaints	Resident Rights	Corrected		

MCHS Boulder Medicare/Medicaid Survey Report
(2009 - 2013)



General Information				Key		
Facility Name	MCHS-Boulder			S	Substantiated	
Address	2800 PALO PARKWAY; BOULDER, CO 80301			U	Unsubstantiated	
CMS Provider#/CCN	065267	Facility/BU#	398	(*)	This column applies only to Complaint Surveys	
Owned By	HCR MANORCARE		County	Boulder	Red Bold Letters	Indicate Immediate Jeopardy Citation
					Note	'A' scope/severity levels are not recorded in CMS database

Deficiency Summary										
Year	Survey Type	Survey Date	Tag#	CFR#	S/S	Tag Description	Regulatory Group	Def Status	CS(*)	Bldg#
2012	Standard	10/11/2012	F241	483.15	E	Treating Residents With Dignity and Respect	Quality of Life	Corrected		
2012	Standard	10/11/2012	F242	483.15	E	Resident's Right of Choice/Participation	Quality of Life	Corrected		
2012	Standard	10/11/2012	F250	483.15	D	Provision of Social Services	Quality of Life	Corrected		
2012	Standard	10/11/2012	F280	483.20	D	Time Frame for Developing Resident Care Plans	Resident Assessments	Corrected		
2012	Standard	10/11/2012	F311	483.25	D	Resident Treatment/Services to Maintain ADLs	Quality of Care	Corrected		
2012	Standard	10/11/2012	F312	483.25	E	Providing Care for Resident Unable to Perform ADLs	Quality of Care	Corrected		
2012	Standard	10/11/2012	F315	483.25	D	Urinary Incontinence - Use of Catheters	Quality of Care	Corrected		
2012	Standard	10/11/2012	F323	483.25	E	Maintaining Hazard Free Resident Environment	Quality of Care	Corrected		
2012	Standard	10/11/2012	F325	483.25	D	Maintaining Nutritional Status/Weight Loss/Gain	Quality of Care	Corrected		
2012	Standard	10/11/2012	F329	483.25	E	Excessive Dosage of Medications/Unnecessary Drugs	Quality of Care	Corrected		
2012	Standard	10/11/2012	F412	483.55	D	Dental Service Requirements - NFs	Dental Services	Corrected		
2012	Standard	10/11/2012	F441	483.65	E	Infection Control Program	Infection Control	Corrected		
2011	Complaint	5/17/2011	F241	483.15	E	Treating Residents With Dignity and Respect	Quality of Life	POC	S	00
2011	Complaint	5/17/2011	F242	483.15	E	Resident's Right of Choice/Participation	Quality of Life	POC	S	00
2011	Complaint	5/17/2011	F279	483.20	D	Developing Comprehensive Resident Care Plans	Resident Assessments	POC	S	00
2011	Complaint	5/17/2011	F311	483.25	D	Resident Treatment/Services to Maintain ADLs	Quality of Care	POC	S	00
2011	Complaint	5/17/2011	F329	483.25	D	Excessive Dosage of Medications/Unnecessary Drugs	Quality of Care	POC	S	00
2011	Complaint	12/14/2011	F311	483.25	D	Resident Treatment/Services to Maintain ADLs	Quality of Care	POC	S	00
2011	Complaint	12/14/2011	F312	483.25	E	Providing Care for Resident Unable to Perform ADLs	Quality of Care	POC	S	00
2011	Complaint	12/14/2011	F327	483.25	D	Fluid Intake/Output to Prevent Dehydration	Quality of Care	POC	S	00
2011	Life Safety	6/2/2011	K18	LSC	D	Doors protecting corridor to resist passage of smoke/positive hardware	Corridor Walls/Doors	Corrected		
2011	Life Safety	6/2/2011	K27	LSC	D	Doors in Smoke Barriers-Fire Protection	Smoke Compart/Ctrl	Corrected		
2011	Life Safety	6/2/2011	K29	LSC	D	Construct. Requirements-Fire Protection	Hazardous Areas	Corrected		
2011	Life Safety	6/2/2011	K38	LSC	D	Accessibility to Exits	Exits & Exit Access	Corrected		
2011	Life Safety	6/2/2011	K45	LSC	D	Illuminating Means of Egress	Illumin/Emerg. Pwr	Corrected		
2011	Life Safety	6/2/2011	K52	LSC	E	Testing of Fire Alarm System	Fire Alarm Systems	Corrected		
2011	Life Safety	6/2/2011	K62	LSC	E	Maint.-Sprinkler System - Inspection Test	Auto Sprinkler Sys	Corrected		
2011	Life Safety	6/2/2011	K147	LSC	D	Electrical Wiring/Equipment	Electrical	Corrected		
2011	Standard	6/2/2011	F166	483.10	D	Prompt Resolution of Grievances/Complaints	Resident Rights	Corrected		
2011	Standard	6/2/2011	F221	483.13	D	Use of Physical Restraints	Res. Behavior/Fac. Practices	Corrected		
2011	Standard	6/2/2011	F241	483.15	E	Treating Residents With Dignity and Respect	Quality of Life	Corrected		
2011	Standard	6/2/2011	F242	483.15	E	Resident's Right of Choice/Participation	Quality of Life	Corrected		

Exhibit B
MCHS Boulder Medicare/Medicaid Survey Report
(2009 - 2013)



General Information				Key	
Facility Name	MCHS-Boulder			S	Substantiated
Address	2800 PALO PARKWAY; BOULDER, CO 80301			U	Unsubstantiated
CMS Provider#/CCN	065267	Facility/BU#	398	(*)	This column applies only to Complaint Surveys
Owned By	HCR MANORCARE	County	Boulder	Red Bold Letters	Indicate Immediate Jeopardy Citation
				Note	'A' scope/severity levels are not recorded in CMS database

Deficiency Summary										
Year	Survey Type	Survey Date	Tag#	CFR#	S/S	Tag Description	Regulatory Group	Def Status	CS(*)	Bldg#
2011	Standard	6/2/2011	F272	483.20	D	Conducting Comprehensive Resident Assessments	Resident Assessments	Corrected		
2011	Standard	6/2/2011	F279	483.20	D	Developing Comprehensive Resident Care Plans	Resident Assessments	Corrected		
2011	Standard	6/2/2011	F309	483.25	D	Providing Resident with Quality Care and Services	Quality of Care	Corrected		
2011	Standard	6/2/2011	F311	483.25	D	Resident Treatment/Services to Maintain ADLs	Quality of Care	Corrected		
2011	Standard	6/2/2011	F329	483.25	D	Excessive Dosage of Medications/Unnecessary Drugs	Quality of Care	Corrected		
2011	Standard	6/2/2011	F372	483.35	D	Proper Disposal of Garbage and Refuse	Dietary Services	Corrected		
2011	Standard	6/2/2011	F441	483.65	D	Infection Control Program	Infection Control	Corrected		
2010	Complaint	7/28/2010	F309	483.25	D	Providing Resident with Quality Care and Services	Quality of Care	POC	S	00
2010	Complaint	10/27/2010	F225	483.13	D	Employment of Individuals/Abuse Reporting/Invest.	Res. Behavior/Fac. Practices	Corrected	S	00
2010	Complaint	10/27/2010	F250	483.15	D	Provision of Social Services	Quality of Life	Corrected	S	00
2010	Complaint	10/27/2010	F281	483.20	D	Quality of Resident Services/Clinical Practices	Resident Assessments	Corrected	S	00
2010	Complaint	12/22/2010	F325	483.25	D	Maintaining Nutritional Status/Weight Loss/Gain	Quality of Care	Corrected	S	00
2010	Life Safety	2/3/2010	K27	LSC	D	Doors in Smoke Barriers-Fire Protection	Smoke Compart/Ctrl	Corrected		
2010	Life Safety	2/3/2010	K38	LSC	E	Accessibility to Exits	Exits & Exit Access	Corrected		
2010	Life Safety	2/3/2010	K50	LSC	D	Fire Drills	Emerg. Plan/Fire Drl	Corrected		
2010	Life Safety	2/3/2010	K52	LSC	D	Testing of Fire Alarm System	Fire Alarm Systems	Corrected		
2010	Life Safety	2/3/2010	K56	LSC	E	Approved Automatic Sprinkler System	Auto Sprinkler Sys	Corrected		
2010	Life Safety	2/3/2010	K62	LSC	D	Maint.-Sprinkler System - Inspection Test	Auto Sprinkler Sys	Corrected		
2010	Life Safety	2/3/2010	K67	LSC	D	Air Conditioning/Vent. Equipment	Bldg Service Equip.	Corrected		
2010	Life Safety	2/3/2010	K72	LSC	D	Placement-Furnishings and Decorations	Furnishing/Decoratn	Corrected		
2010	Life Safety	2/3/2010	K144	LSC	D	Generator Inspections	Electrical	Corrected		
2010	Life Safety	2/3/2010	K147	LSC	D	Electrical Wiring/Equipment	Electrical	Corrected		
2010	Standard	2/3/2010	F152	483.10	D	Resident Adjudged Incompetent	Resident Rights	Corrected		
2010	Standard	2/3/2010	F156	483.10	E	Informing Resident of Rights/Services/Benefits	Resident Rights	Corrected		
2010	Standard	2/3/2010	F176	483.10	D	Self-Administration of Drugs	Resident Rights	Corrected		
2010	Standard	2/3/2010	F241	483.15	E	Treating Residents With Dignity and Respect	Quality of Life	Corrected		
2010	Standard	2/3/2010	F248	483.15	D	Availability of Resident Activity Program	Quality of Life	Corrected		
2010	Standard	2/3/2010	F253	483.15	E	Provision of Housekeeping and Maintenance Services	Quality of Life	Corrected		
2010	Standard	2/3/2010	F273	483.20	D	Time Frame for Conducting Admission Assessments	Resident Assessments	Corrected		
2010	Standard	2/3/2010	F278	483.20	E	Accuracy of Resident Assessments	Resident Assessments	Corrected		
2010	Standard	2/3/2010	F279	483.20	D	Developing Comprehensive Resident Care Plans	Resident Assessments	Corrected		
2010	Standard	2/3/2010	F286	483.20	D	Maintenance and Use of Resident Assessments	Resident Assessments	Corrected		

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MCHS Boulder Medicare/Medicaid Survey Report
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Owned By	HCR MANORCARE		County	Boulder	Red Bold Letters	Indicate Immediate Jeopardy Citation
					Note	'A' scope/severity levels are not recorded in CMS database

Deficiency Summary										
Year	Survey Type	Survey Date	Tag#	CFR#	S/S	Tag Description	Regulatory Group	Def Status	CS(*)	Bldg#
2010	Standard	2/3/2010	F311	483.25	D	Resident Treatment/Services to Maintain ADLs	Quality of Care	Corrected		
2010	Standard	2/3/2010	F312	483.25	D	Providing Care for Resident Unable to Perform ADLs	Quality of Care	Corrected		
2010	Standard	2/3/2010	F315	483.25	D	Urinary Incontinence - Use of Catheters	Quality of Care	Corrected		
2010	Standard	2/3/2010	F323	483.25	E	Maintaining Hazard Free Resident Environment	Quality of Care	Corrected		
2010	Standard	2/3/2010	F363	483.35	E	Menus and Nutritional Adequacy	Dietary Services	Corrected		
2010	Standard	2/3/2010	F365	483.35	E	Food Service	Dietary Services	Corrected		
2010	Standard	2/3/2010	F371	483.35	F	Food Service/Storage/Preparation/Distribution	Dietary Services	Corrected		
2010	Standard	2/3/2010	F441	483.65	D	Infection Control Program	Infection Control	Corrected		
2010	Standard	2/3/2010	F465	483.70	F	Safe/Sanitary/Functional/Comfortable Environment	Physical Environment	Corrected		
2010	Standard	2/3/2010	F517	483.75	F	Written Disaster Preparedness Plan	Administration	Corrected		
2009	Life Safety	4/10/2009	K14	LSC	D	Corridors/exitways/ has flame spread rating of Class A/B	Interior Finish	Corrected		
2009	Life Safety	4/10/2009	K18	LSC	E	Doors protecting corridor to resist passage of smoke/positive hardware	Corridor Walls/Doors	Corrected		
2009	Life Safety	4/10/2009	K25	LSC	D	Smoke Barriers-Fire Resistance Rating	Smoke Compart/Ctrl	Corrected		
2009	Life Safety	4/10/2009	K62	LSC	D	Maint.-Sprinkler System - Inspection Test	Auto Sprinkler Sys	Corrected		
2009	Life Safety	4/10/2009	K64	LSC	D	Portable Fire Extinguishers	Auto Sprinkler Sys	Corrected		
2009	Life Safety	4/10/2009	K72	LSC	D	Placement-Furnishings and Decorations	Furnishing/Decoratn	Corrected		
2009	Life Safety	4/10/2009	K73	LSC	D	Construction Requirements	Furnishing/Decoratn	Corrected		
2009	Standard	4/10/2009	F156	483.10	D	Informing Resident of Rights/Services/Benefits	Resident Rights	Corrected		
2009	Standard	4/10/2009	F162	483.10	E	Limitation or Charges to Personal Funds	Resident Rights	Corrected		
2009	Standard	4/10/2009	F176	483.10	D	Self-Administration of Drugs	Resident Rights	Corrected		
2009	Standard	4/10/2009	F241	483.15	D	Treating Residents With Dignity and Respect	Quality of Life	Corrected		
2009	Standard	4/10/2009	F250	483.15	D	Provision of Social Services	Quality of Life	Corrected		
2009	Standard	4/10/2009	F273	483.20	E	Time Frame for Conducting Admission Assessments	Resident Assessments	Corrected		
2009	Standard	4/10/2009	F275	483.20	E	Conducting Annual Resident Assessments	Resident Assessments	Corrected		
2009	Standard	4/10/2009	F276	483.20	E	Conducting Quarterly Resident Assessments	Resident Assessments	Corrected		
2009	Standard	4/10/2009	F279	483.20	E	Developing Comprehensive Resident Care Plans	Resident Assessments	Corrected		
2009	Standard	4/10/2009	F309	483.25	G	Providing Resident with Quality Care and Services	Quality of Care	Corrected		
2009	Standard	4/10/2009	F311	483.25	D	Resident Treatment/Services to Maintain ADLs	Quality of Care	Corrected		
2009	Standard	4/10/2009	F312	483.25	D	Providing Care for Resident Unable to Perform ADLs	Quality of Care	Corrected		
2009	Standard	4/10/2009	F323	483.25	E	Maintaining Hazard Free Resident Environment	Quality of Care	Corrected		
2009	Standard	4/10/2009	F329	483.25	E	Excessive Dosage of Medications/Unnecessary Drugs	Quality of Care	Corrected		
2009	Standard	4/10/2009	F363	483.35	E	Menus and Nutritional Adequacy	Dietary Services	Corrected		

