

Quarterly Stakeholder Meeting

Demonstration to Integrate Care for Medicare-Medicaid Enrollees

July 29, 2013



Our Mission:

Improving health care access
and outcomes for the **people**
we serve while demonstrating sound
stewardship of financial resources



Agenda

- Opening Remarks
- Strategic Direction for the ACC
- RCCO Updates
- Advisory Subcommittee Update
- Project Update
- Next Steps
- Closing Remarks



Opening Remarks

- Welcome
- Sincere Appreciation for the Multiple Sclerosis Society
- Facilities
- Sign-in Sheets and Contact Information
- Handouts
- Simultaneous Call-in Meeting
- Interactive Discussion

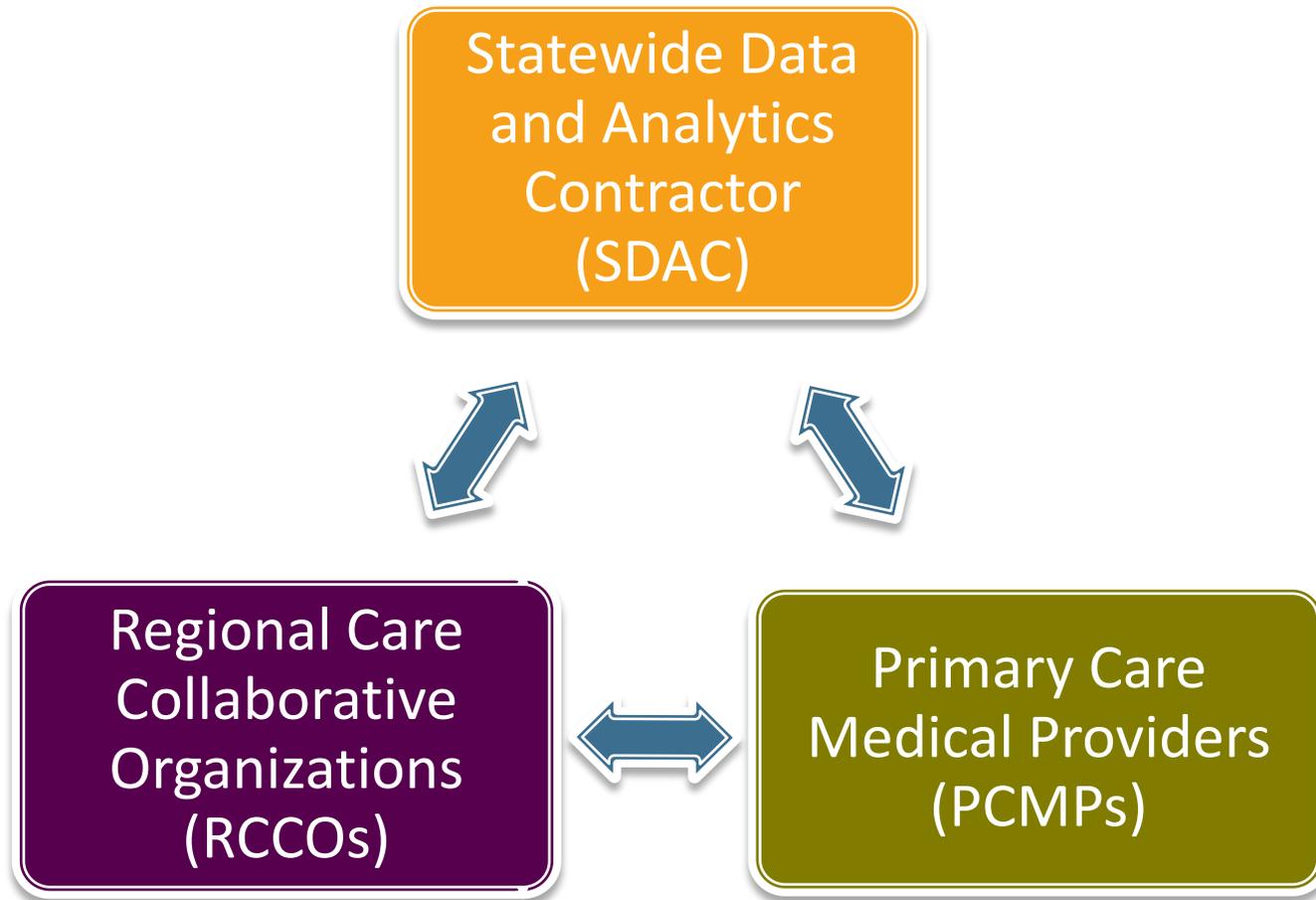


Strategic Direction for the Accountable Care Collaborative

Laurel Karabatsos, Director
Health Programs Services and Supports Division
Health Programs Office
Colorado Dept. of Health Care Policy and Financing

July 2013

ACC Program Components



RCCO Responsibilities

- Achieve Health and Financial Outcomes
- Ensure Comprehensive Care Coordination and a Medical Home Level of Care for Every Member through:
 - Network Development/Management
 - Provider Support
 - Medical Management and Care Coordination
 - Accountability/Reporting



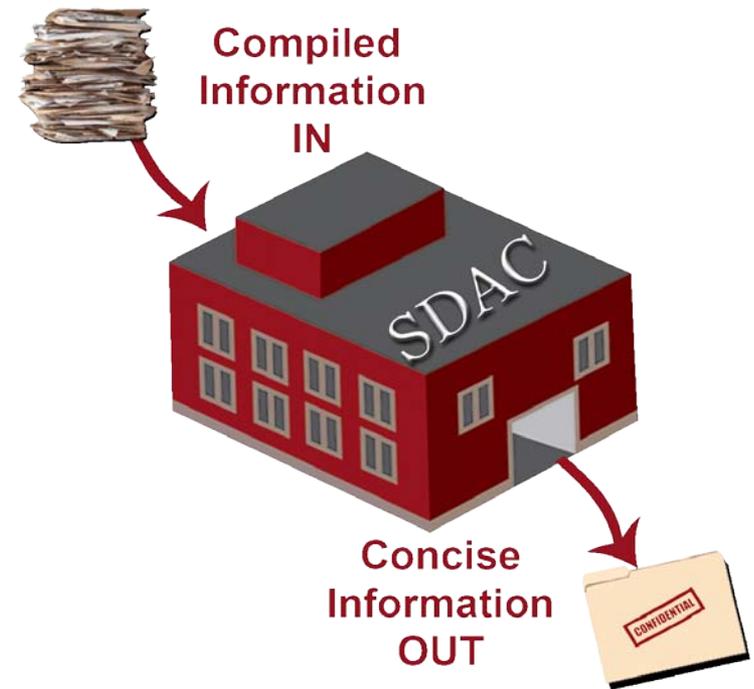
PCMP Responsibilities

- PCMP Serves as a Medical Home
- Member/Family Centered
- Whole Person Oriented
- Coordinated
- Promotes Client Self-management
- Care Provided in a Culturally and Linguistically Sensitive Manner
- Accessible



SDAC Responsibilities

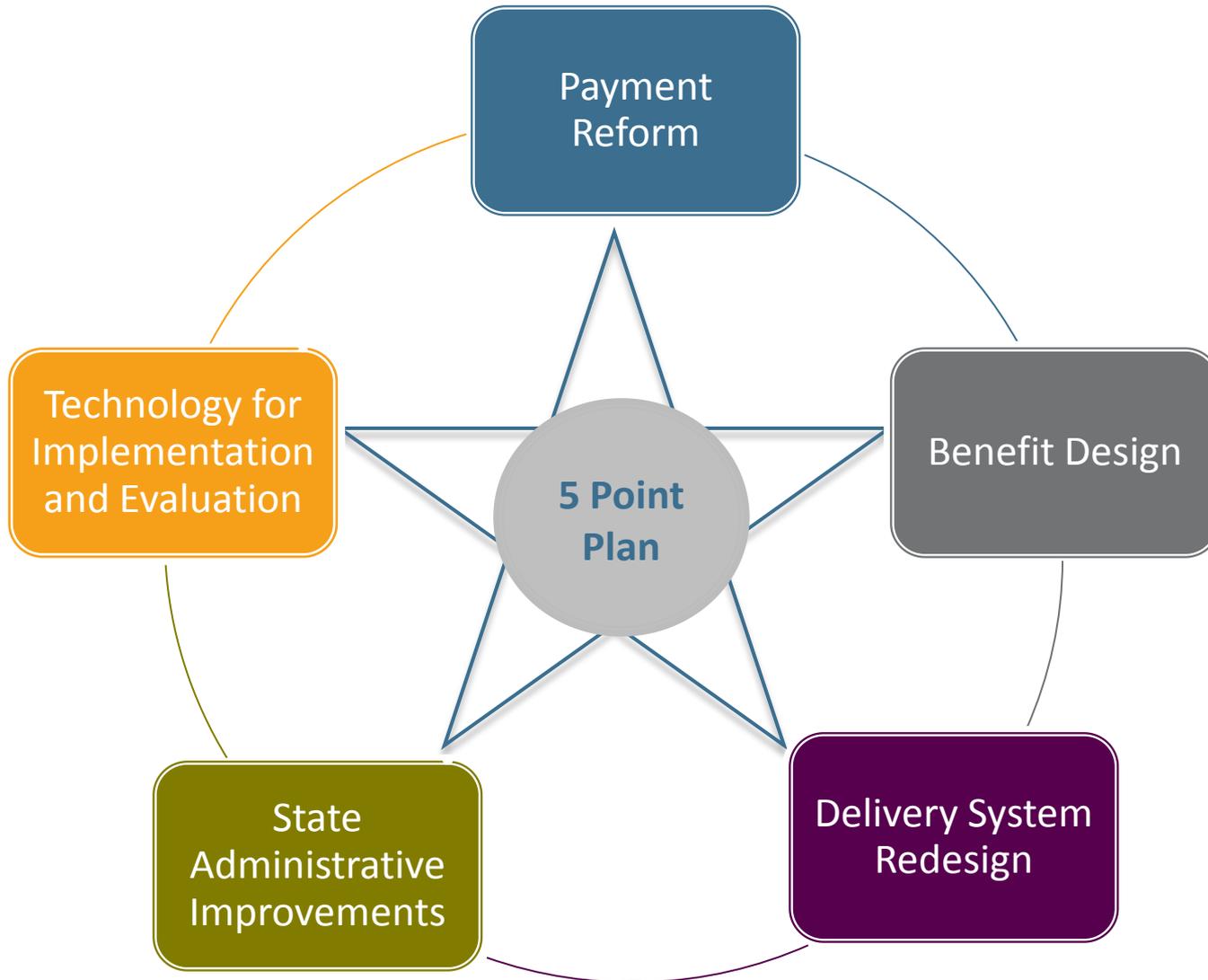
- Data Repository
- Data Analytics and Reporting
- Web Portal and Access
- Accountability and Continuous Improvement



The Foundation

- The whole health care system needs to change: that takes time.
- The ACC Program is designed to be iterative.
- The ACC Program as it is now is just the beginning: it is a platform for further innovation.
- You are important to this transition.

5 Point Plan



1. Payment Reform

- Started with a PMPM to Support Non-Fee-for-Service
 - RCCOs
 - PCMPs
- Added Incentive Payment
 - \$1 from RCCOs and PCMPs for Readmissions, High-cost Imaging, ER (Adding Well-child Visits in July)
 - \$500,000 – First Payment March 2013
- Shared Savings

1. Payment Reform – Continued

- 1281 Payment Reform Pilots
- Other Payment Reforms
 - Reimbursing Specialists for Non-visit Consultation
 - Telemedicine/Project ECHO (Extension for Community Healthcare Outcomes)
 - Risk-adjusted PMPM/Tiered PMPM

1. Payment Reform – Goal

- Move toward Value-based Payment by:
 - Supporting Integrated Care
 - Using Global Payment as One Mechanism
 - Exploring Other Options

2. Benefit Design

- Benefits Collaborative
- Utilization Management
 - COUP (Client Over Utilization Program)
 - ER/Hospital Admission Notification
 - Comprehensive UM (Utilization Management) Plan
 - Nurse Advice Line
- Prevention and Wellness (from Medical to Medical + Social)

3. Delivery System Redesign – Starting Point

- Provide Focal Point of Care for All Clients
- Support PCMPs in Providing Comprehensive Primary Care
- Coordinate Medical and Non-medical
- Invest in Infrastructure versus Utilization and Volume
- Provide Data Necessary to Support These Goals

3. Delivery System Redesign – Alignment

- Primary Care Physician Program (PCPP)
- Children’s Medical Home
- Healthy Communities
- Adults without Dependent Children (AwDC) Expansion
- Comprehensive Primary Care initiative (CPCi)
- Full Benefit Medicare-Medicaid Enrollees Demonstration

Evolution of ACC

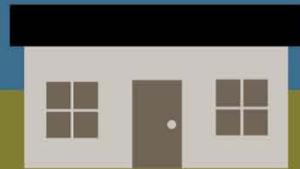
PCMP

Health Teams/
Health Homes

LTSS/
Non-Medical

Dental

Public
Health



Patient

Behavioral Health

Community Services/
Patient's Home

Dentist

Community Programs
and Infrastructure

Data Infrastructure

Payment Reform

4. State Administrative Improvements

- Program Deliverables and Monitoring
 - Quality strategy team
- Identification and Distribution of Best Practices
- Alignment of Systems Functionality with Policy Goals
- Standardization of Business Processes
 - Online contracts

5. Technology for Implementation and Evaluation

- MMIS (Medicaid Management Information System) Reprourement
- SDAC
 - Claims First
 - Activities of Daily Living (ADLs)
 - Limited/Available Clinical Information
 - Tie with CORHIO (Colorado Regional Health Information Organization) and APCD (All Payer Claims Database)
- Data Sharing to Support Integration
- Dashboard Reporting

Four Takeaways

- The whole health care system needs to change: that takes time.
- The ACC Program is designed to be iterative.
- The ACC Program as it is now is just the beginning: it is a platform for further innovation.
- You are important to this transition.

RCCO Updates



Advisory Subcommittee Update

- Monthly Meetings and *Learning Labs*
 - Second Tuesday of Each Month
 - Learning Lab Schedule through December
- Main Actions/Recommendations Since April:
 - Quality Measures
 - Enrollment Materials
 - Written Protocols



Advisory Subcommittee Update

- Upcoming Topics
 - Frequently Asked Questions (FAQ)
 - Additional Written Protocols
 - Training Curriculum
 - Funding Opportunities
 - Readiness Assessment
- Other Opportunities for Engagement



Project Update

- State and National Commitment
- Data
 - 2012 Medicare Parts A & B - Historical
 - COBA (Coordination of Benefits) Feed - Ongoing
 - Part D - Historical and Ongoing
- CMS Implementation Funding
 - Department: May Submission
 - CMS: July Review/August Notification



Next Steps

- Continued Conversations with CMS
 - Memorandum of Understanding
 - Readiness Assessment
- Ongoing Project Activities
 - Systems and Operations
 - Enrollment and Training Materials
 - Implementation Timeline



Closing Remarks

- Website Materials and Meetings
- Next Quarterly Meeting in October
- Final Questions?
- Appreciation for Continued Support



Contact Information

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