



Quarterly Stakeholder Meeting Agenda

State Demonstration to Integrate Care for Full Benefit Medicare-Medicaid Enrollees

DATE: Tuesday, January 29, 2013

CHECK-IN TIME: 1:00 p.m. – 1:30 p.m. MT

MEETING TIME: 1:30 p.m. – 3:30 p.m. MT

LOCATION: National Multiple Sclerosis Society
900 South Broadway
Denver, CO 80230
[Google Map](#)

CALL-IN: Dial: 720-279-0026
Access Code: 946029#

WEBINAR: <https://www4.gotomeeting.com/register/183210359>
After registering, you will receive a confirmation email containing information about joining the Webinar.
System Requirements
PC-based attendees: Required: Windows® 7, Vista, XP or 2003 Server
Mac®-based attendees: Required: Mac OS® X 10.5 or newer
Mobile attendees: Required: iPhone®, iPad®, Android™ phone or Android tablet

Please RSVP to [Laura Pionke](#) at 303-866-3980 to indicate whether you will be attending by phone or in person.

ITEM	AGENDA TOPIC	DURATION
1.	Welcome and Introductions	10 minutes
2.	Advisory Subcommittee Update (Open Comment Period, Questions/Answers)	20 minutes
3.	Project Timeline and Update (Open Comment Period, Questions/Answers)	30 minutes
4.	RCCO Updates (Open Comment Period, Questions/Answers)	30 minutes
5.	Next Steps (Open Comment Period, Questions/Answers)	20 minutes
6.	Closing Remarks	10 minutes

If you need special accommodations, please contact [Laura Pionke](#) at (303) 866-3980.



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Phone-In Meeting Minutes

Phone-In Facilitator:

Colin Laughlin

Phone-In Presenters:

Adam Bean, Jerry Smallwood, and Sharon Steadman

Phone-In Attendees:

Jane Brock, Pat Critchfield, Nancy Engle, Barbara Harrison, Diane Hinricher, Brad Honl, Alice Ierley, Grant Jackson, Brenda LaCombe, Todd Lessley, Donna Mills, Dave Rastatter, Sheryl Smith, John Torres, and Laura Walker

[Note: Some introductions and participants could not be understood from the recording.]

Colin Laughlin introduced the presenters and welcomed everyone to the phone-in meeting.

Advisory Subcommittee Update:

Colin provided information on some of the Advisory Subcommittee's activities that have occurred since the last quarterly stakeholder meeting on October 30, 2012. The Subcommittee Co-Chairs have requested monthly updates from the Regional Care Collaborative Organizations (RCCOs) update. Colin mentioned that the updates will relate to RCCO preparations for the Demonstration; anyone can direct questions to Sheryl Bellinger, Julie Farrar, or Colin.

Colin explained that the Subcommittee has also decided to conduct a Learning Lab before each Subcommittee meeting starting in February. The Learning Lab will offer closer examination of specific issues, organizations, or initiatives that are relevant to the Demonstration. The Learning Lab for February will be facilitated by Casey Ryan on Single Entry Point Agencies (SEPs) and will provide information on the role of SEPs in the Demonstration. Colin encouraged anyone with suggestions for future Learning Labs to submit recommendations to the Subcommittee.

Colin discussed the Ombudsmen assessment that began in November. Brendan Hogan, with Bailit Health Purchasing, met with several of the Ombudsman organizations that serve Medicare-Medicaid enrollees and will present to the Subcommittee at its meeting on February 12. The intent of the assessment is to highlight opportunities for administrative simplification and increased coordination among the Ombudsmen involved in the Demonstration.



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Colin also mentioned that the Department has contracted with the Center for Health Literacy to assess current enrollment materials as well as develop and test improved materials for the Demonstration. The Center will conduct a series of focus groups and follow-up cognitive interviews.

Finally, Colin discussed questions about the presentation of proposed quality measures for the Demonstration at the January Subcommittee meeting. Additional follow up will occur at the February meeting.

Project Timeline and Update:

Colin presented the project timeline with news from the Centers for Medicare and Medicaid Services (CMS) [which has been attached to the minutes for the record].

Regional Care Collaborative Organization (RCCO) Updates:

Colin then introduced Adam Bean from Colorado Community Health Alliance, Region 6, and asked for an update.

Adam discussed Region 6 efforts to recruit more providers to serve Medicare-Medicaid enrollees. He indicated that recruitment efforts have been the main focus of current activities, but Region 6 has also been spending time developing written protocols with other community organizations.

Colin introduced Sharon Steadman representing Rocky Mountain Health Plans, Region 1, and asked for an update. Sharon mentioned the value proposition that Region 1 uses to guide its work. It consists of four points: to create value for clients and caregivers, to provide additional population and client-level analysis regarding health status and utilization, to utilize population-level analysis with established community leadership structures, and to provide highly skilled health care management services in complex circumstances. Sharon also gave several specific examples of coordination between Region 1 and other community organizations.

Colin asked Donna Mills from Integrated Community Health Partners to provide more details about the development of written protocols between hospitals and the RCCOs. Donna mentioned a lot of excitement around this work and looks forward to submitting the draft.

Colin thanked everyone who provided an update and mentioned that the Department would have more information about the RCCO readiness assessment in the near future.



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Next Steps:

Colin reminded everyone of the upcoming Subcommittee meeting on February 12 in addition to the Accountable Care Collaborative (ACC) Program Improvement Advisory Committee meeting on February 27.

Closing Remarks

Colin thanked everyone for calling in and encouraged people to send questions.

[The meeting ended at 2:13 p.m.]